

Service Plan Summary

2021-2026











Leaders in exceptional rural healthcare.

Our Purpose

To deliver safe, high-quality, holistic services, that improve the health and wellbeing for all in the Yorke and Northern communities.

A co-design service planning process was led by the Balaklava Soldiers' Memorial District Hospital (BSMDH) Service Planning Steering Group supported by the Yorke and Northern Local Health Network (YNLHN), SA Health Rural Support Service Planning Team, and a wide range of clinicians who were engaged through workshops and focus groups. An extensive community consultation process also occurred. Broad and ongoing involvement of clinicians will be essential to progress service initiatives.

The service plan identifies a range of service initiatives which will support the provision of safe, quality services closer to home, and is underpinned by a number of key strategic drivers. The following service priority areas emerged throughout the service planning process with a range of specific service improvements:

Priority Area	Service Improvement Recommendation	Strategic Priorities
Aged Care	<ul style="list-style-type: none"> Investigate the feasibility of additional Rehabilitation Support Services. Consider future Ira Parker infrastructure and facility upgrades to accommodate aged care specific needs. Partner with Community & Allied Health and other relevant organisations to increase the range of wellness activities provided in the community and residential aged care setting. Support consumers and their carers to navigate the My Aged Care portal. Implement recommendations from the Aged Care Royal Commission. 	   
Emergency	<ul style="list-style-type: none"> Review the provision of X-ray services. Develop a master plan, redesigning and increasing space/functionality to meet current emergency services standards. Continue to explore and review digital technology to enable safe, high quality service provision. 	 
Community and Allied Health Services	<ul style="list-style-type: none"> Build partnerships and networks with public and private providers to support and improve the health and wellbeing of the community. Redesign infrastructure and increase space for future growth of services. Link with YNLHN communication team to develop a communication and marketing plan for the promotion of services. Continue to explore and review digital technology to enable safe, high quality service provision and care as close to home as possible by increasing the use of telehealth for consultations and clinical support. 	   

Balaklava Soldiers' Memorial District Hospital Service Plan Summary 2021-2026



Health
Yorke and Northern
Local Health Network

Priority Area	Service Improvement Recommendation	Strategic Priorities
Inpatient Services	<ul style="list-style-type: none"> Provision of a dedicated procedure room for visiting specialists to perform high volume / minor complexity surgeries. Explore opportunities to increase specialties services to meet community need. Strengthen the workforce to provide sustainable services that meet community need. Redesign and increase space/functionality to meet standards and to provide safe accessible services. Explore opportunities to increase expansion of Transitional Care Packages (TCP) and restorative rehabilitation programs. Explore opportunities to positively influence the patient journey and develop models of care supporting care closer to home. Continue to develop strategies to reduce potentially preventable admissions. Strengthen the capability to provide culturally appropriate health services in line with the cultural respect framework. Continue to advocate for enhancement of digital technology to enable safe, high quality service provision. 	
Mental Health	<ul style="list-style-type: none"> Participate in the development of new service models across the continuum to complement existing mental health services within YNLHN. Build partnerships and networks with public and private providers to support and improve the health and wellbeing of the community. Enhance the infrastructure at BSMDH to best meet the needs of clients with mental health conditions. Ensure mental health workforce planning is considered as an integral part of the YNLHN workforce plan. Continue to explore and review digital technology to enable safe, high quality services. 	
Palliative Care	<ul style="list-style-type: none"> Continue to build partnerships and networks with public and private providers to support the palliative care journey. Redesign and increase space/functionality to provide safe compassionate care for end-of-life care. Raise the awareness of palliative care services to the Balaklava community. Ensure palliative care services workforce planning is considered as an integral part of the YNLHN workforce plan. 	

Strategic priorities for Yorke and Northern Local Health Network

Our Network

Care responsive to the needs of our communities

Our Services

Creatively designed quality services

Our Staff

A skilled, engaged, collaborative workforce

Our Partnerships

Partnerships for healthier communities

Our Future

Optimised digital technology and innovation