Government of South Australia
SA Health

YOUR FEEDBACK IS IMPORTANT

We encourage Patients, Consumers, Families, Carers and the Community to provide us with feedback.

We want to hear what is good, what is bad and what we can do to make our health care services better.

Consumer feedback and raising concerns provides an opportunity to observe the quality of health care from the viewpoint of all patients and consumers. Your feedback assists in making improvements to the quality of health services.

Step 1

Talk to a staff member

If you would like to provide feedback or raise a concern, please talk to a staff member looking after you or your loved one.

Step 2

Contact the Consumer or Patient Advisor

If you feel that your feedback or concern has not been resolved, you can contact the Consumer or Patient Advisor at the health care service.
(See next page or via QR code)

Step 3

Seek an independent opinion

If you are not happy with the health care service response to your feedback or concerns, you can contact the Health and Community Services Complaints Commissioner on (08) 7117 9313 or 1800 232 007
www.hcscc.sa.gov.au or email info@hcscc.sa.gov.au

NDIS Complaints www.ndis.gov.au/contact
Aged Care Quality & Safety Commission
www.agedcarequality.gov.au

CONTACTS FOR HEALTH SITES

Metropolitan Local Health Networks

Central Adelaide Local Health Network (CALHN)	
Royal Adelaide Hospital	Hampstead Rehabilitation Centre
The Queen Elizabeth Hospital (TQEH)	CALHN Mental Health Services at Glenside or in the community
TQEH Mental Health Rehabilitation Service	Urgent Care Hubs at Sefton Park and Woodville
Repat Health Precinct	
T: (08) 7074 1377	E: HealthCALHNConsumerExperience@sa.gov.au W: www.calhn.sa.gov.au/consumers/compliments-complaints

Northern Adelaide Local Health Network (NALHN)	
Lyell McEwin Hospital	Modbury Hospital
Aboriginal Health Services	Northern Mental Health Services
Forensic Mental Health	SA Intellectual Disability Health Service
T: 1300 013 988	E: NALHNCAS@sa.gov.au

Southern Adelaide Local Health Network (SALHN)	
Flinders Medical Centre	Noarlunga Hospital
Repat Health Precinct	Mental Health Services
Intermediate Care Services & Aboriginal Health	
T: (08) 8204 5433 Or scan the QR Code:	E: Health.SALHNCAS@sa.gov.au

Women's and Children's Health Network (WCHN)	
Women's and Children's Hospital	Child and Family Health Service (CaFHS)
Child and Adolescent Mental Health Service (CAMHS)	Health and Recovery, Trauma Safety Services (HaRTSS)
3D Health	
T: (08) 8161 6710	E: HealthWCHNConsumerFeedback@sa.gov.au or Online feedback form

Statewide Services

BreastScreen SA State Coordination Unit	
T: 1320 50	E: HelloBSSA@sa.gov.au

Drug and Alcohol Service SA (DASSA)	
T: 7425 5095	E: HealthDASSAGeneral@sa.gov.au

SA Ambulance Service (SAAS)	
T: 1300 136 272	E: healthsaascustomerfeedback@sa.gov.au

SA Dental	
T: (08) 7117 0052	E: HealthSADSPublic@sa.gov.au

SA Pathology	
T: (08) 8222 3830	E: Health.SAPathConsumerfeedback@sa.gov.au

Regional Local Health Networks

Barossa Hills Fleurieu Local Health Network (BHFLHN)			
Mental Health Services E: Health.RRIPUGeneric@sa.gov.au	T: (08) 7425 6100	Barossa Hills Fleurieu Local Health Network E: Health.BHFLHNQualityTeam@sa.gov.au	
Country Health Connect	T: (08) 8393 1833	Kangaroo Island Health Service	T: (08) 8553 4200
Angaston District Hospital	T: (08) 8563 8500	Kapunda Hospital Kapunda Homes	T: (08) 8566 0200 T: (08) 8566 2260
Eudunda Hospital Eudunda Hostel	T: (08) 8581 1404 T: (08) 8581 1174	Mount Barker District Soldiers Memorial Hospital	T: (08) 8393 1777
Gawler Health Service	T: (08) 8521 2000	Mount Pleasant Hospital	T: (08) 8568 0000
Southern Fleurieu Health Service	T: (08) 8552 0500	Tanunda War Memorial Hospital	T: (08) 8563 2398
Strathalbyn and District Health Service	T: (08) 8536 5333	Gumeracha District Soldiers Memorial Hospital	T: (08) 8209 9200
Or scan the QR Code:			

Eyre and Far North Local Health Network (EFNLHN)			
Amata Family Wellbeing Centre	T: 8954 8700	Oodnadatta	T: 8670 7803 Post Office Oodnadatta SA 5734
Ceduna Hospital	T: 8626 2110 PO Box 178 Ceduna SA 5690	Port Lincoln Hospital	T: 7669 1200 PO Box 630 Port Lincoln SA 5606
Cleve Hospital	T: 8628 2399 PO Box 20 Cleve SA 5640	Streaky Bay Hospital	T: 8626 1009 1 Flinders Drive Streaky Bay, SA 5680
Coober Pedy Hospital	T: 8672 5099 PO Box 143 Coober Pedy 5723	Tumby Bay Hospital	T: 8688 2107 PO Box 19 Tumby Bay SA 5605
Cowell Hospital	T: 8629 3000 17 South Terrace Cowell SA 5602	Wudinna Hospital	T: 8680 2003 PO Box 112 Wudinna SA 5652
Cummins District Memorial Hospital	T: 8676 0200 21 Tumby Bay Road Cummins SA 5631	Country Health Connect	T: 8683 2200
Elliston Hospital	T: 8687 9001 PO Box 1583 Elliston SA 5670	Mental Health	T: 8683 2083
Kimba District Hospital	T: 8627 2400 PO Box 147 Kimba SA 5641	General Enquiries	T: 76691200 E: plhs.switchboard@sa.gov.au
Consumer Feedback Coordinator 0401 772 141 E: Health.EFNConsumerFeedback@sa.gov.au			

Flinders and Upper North Local Health Network (FUNLHN)	
Country Health Connect	Hawker Memorial Hospital
Leigh Creek Health Services	Port Augusta Hospital and Regional Health Service
Quorn Health Service	Mental Health Services
Roxby Downs Health Service	Whyalla Hospital and Health Service
T: (08) 8668 7583	E: Health.FUNOCEOCorrespondence@sa.gov.au Or via FUNLHN Online Consumer Feedback Form
Or scan the QR Code:	

Limestone Coast Local Health Network (LCLHN)			
Consumer Advisor: 1800 319 753			
Country Health Connect	T: (08) 8721 1320 PO Box 267 Mount Gambier SA 5290	Bordertown	T: (08) 8752 9000 PO Box 196 Bordertown SA 5268
Mount Gambier	T: (08) 8721 1200 PO Box 267 Mount Gambier SA 5290	Kingston	T: (08) 8767 0222 Young Street Kingston SE SA 5275
Millicent	T: (08) 8733 0100 PO Box 93 Millicent SA 5280	Penola	T: (08) 8737 2311 18 Church Street Penola SA 5277
Naracoorte	T: (08) 8762 8100 PO Box 366 Naracoorte SA 5271	Limestone Coast LHN Health.LimestoneCoast@sa.gov.au	
Hospital or Country Health Connect feedback: Limestone Coast Local Health Network Feedback Form Or scan the QR code:		Aged Care feedback: Limestone Coast Local Health Network Residential Aged Care Feedback Form Or scan the QR code:	

Riverland Mallee Coorong Local Health Network (RMCLHN)			
Bamera Health Service	(08) 8588 0400 24 Hawdon Street Barmera SA 5345	Karoonda and District Soldiers' Memorial Hospital	(08) 8579 1111 Stokes Road Karoonda SA 5307
Lameroo District Health Service	(08) 8576 4600 1a Vardon Terrace Lameroo SA 5302	Loxton Hospital Complex	(08) 8584 8555 Drabsch Street Loxton SA 5333
Mannum District Hospital	(08) 8569 0200 Parker Street Mannum SA 5238	Meningie and Districts Memorial Hospital and Health Services	(08) 8575 2777 2 South Terrace Meningie SA 5264
Murray Bridge Soldiers' Memorial Hospital	(08) 8535 6777 Swanport Road Murray Bridge SA 5253	Pinnaroo Soldiers' Memorial Hospital	(08) 8577 9222 Bundy Terrace Pinnaroo SA 5304
Renmark Paringa District Hospital	(08) 8580 4100 Ral Ral Avenue Renmark SA 5341	Riverland General Hospital (Berri)	(08) 8580 2400 10 Maddern Street Berri SA 5343
Tailem Bend District Hospital	(08) 8572 5800 Princess Highway Tailem Bend SA 5260	Waikerie Health Service	(08) 8541 0555 1 Lawrie Terrace Waikerie SA 5330
Community & Allied Health Services	Berri (08) 8580 2500 21 Cornwall Street Berri SA 5343 Murray Bridge (08) 8535 6800 96-104 Swanport Rd Murray Bridge SA 5253	Mental Health Services	Riverland Community Mental Health (08) 8580 2525 21 Cornwall Street Berri SA 5343 Berri Inpatient Unit (08) 85802812 10 Maddern Street Berri SA 5343 Murray Mallee Community Mental Health Services (08) 8535 6943 96-104 Swanport Road, Murray Bridge SA 5253
Riverland Mallee Coorong Local Health Network E: Health.RMCConsumers@sa.gov.au			

Yorke and Northern Local Health Network (YNLHN)	
Balaklava Soldiers Memorial Hospital	Booleroo Centre and Districts Hospital and Health Services
Booleroo Medical Centre	Burra Hospital
Central Yorke Peninsula (Maitland) Hospital	Clare Hospital
Crystal Brook and District Hospital	Gladstone Health Centre
Jamestown Hospital and Health Service	Laura District Hospital
Melaleuca Court Nursing Home (Minlaton)	Northern Yorke Peninsula (Wallaroo) Health Service
Orroroo and District Health Service	Peterborough Soldiers Memorial Hospital
Port Broughton and District Hospital and Health Service	Port Pirie Regional Health Service
Riverton District Soldiers Memorial Hospital	Snowtown Hospital
Southern Yorke Peninsula (Yorketown) Health Services	Yorke and Northern Country Health Connect
Yorke and Northern Mental Health Services	
Yorke and Northern Local Health Network E: Health.YNLHNConsumerFeedback@sa.gov.au PO Box 748, Port Pirie SA 5540 Or scan the QR Code:	

Updated: June 2026

The English language version of this document has been reviewed and endorsed by CALD Focus Group* for consumers and the community September 2025

*SA Health Cultural & Linguistically Diverse (CALD) Focus Group

For more information

SA Health Safety and Quality
E:Health.DHWClinicalGovernanceEnquiries@sa.gov.au
www.sahealth.sa.gov.au/feedback

Interpreter

www.ausgoal.gov.au/creative-commons

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SA Health

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