



Clinical Services Plan Summary

2020-25



Message from Chief Executive Officer

I am pleased to present the Northern Adelaide Local Health Network (NALHN) Clinical Services Plan Summary 2020-25. Developed by our clinicians, and endorsed by the NALHN Governing Board. The Plan details NALHN's commitment to providing more care close to home, delivering our vision that our community has the best possible health and wellbeing throughout their life.

GROWING OUR SERVICES TO MEET OUR GROWING POPULATION

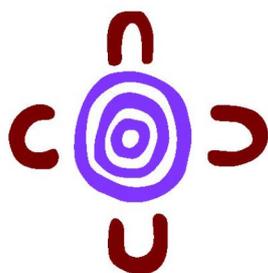
As our population grows so too will the demand for our services. NALHN's Clinical Services Plan 2020-25 outlines what we are doing and how we plan to grow our services to meet the needs of our north and north-eastern communities now and into the future.

We want more adults and children to be treated at their local hospitals rather than travel for their care. We are building our services and team so we can treat and care for more of our community when they need it. When travel for specialised services can't be avoided, we will work in partnership with other local health networks to make sure care is coordinated.

We will further strengthen the health and wellbeing of our community through partnerships with key agencies, opportunities for research and innovative care from beginning to end of life.

We will improve quality, safety, efficiency and access to services through digital technology that links records, reduces paperwork and connects consumers and providers

Our inclusive work culture and environment will make sure we remain a workplace of choice that attracts and retains the best clinicians to deliver exceptional health and wellbeing services that enhance the quality of life for our community.



OUR VALUES

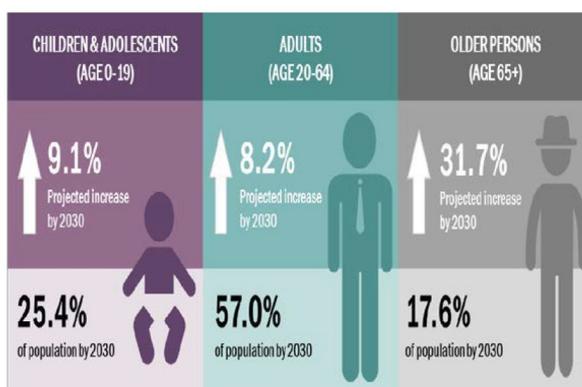
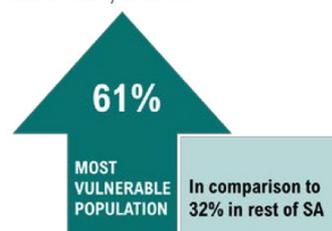
Values are at the heart of our organisation and inform our culture and how we work.

In NALHN we believe that:

Everyone has a story; Everyone matters;
Everyone contributes; Everyone grows.

OUR POPULATION

- We have the fastest growing population in South Australia (SA).
- Our older population is expected to grow more than 3 x faster than our younger generations over the next 10 years.
- We have the highest percentage of the most vulnerable populations:
 - 4 of the 5 lowest socioeconomic areas in SA are located in NALHN
 - 85% of metropolitan most disadvantaged schools are located in our catchment.
- We have a larger community of culturally and linguistically diverse (CALD) people compared to the rest of SA.
- 24% of the state's Aboriginal population reside in NALHN which is growing at a rapid rate.
- 9 in 10 of our community aged 18+ years have at least one health risk factor, increasing the risk of chronic disease.
- 46% of our community travel outside of NALHN to access care.



OUR COMMITMENT

Underpinned by the six Strategic Imperatives outlined in NALHN's Strategic Plan 2020-25, The Clinical Services Plan defines our focus when working with the Department of Health and Wellbeing, other providers and the local community to identify opportunities to grow and expand our services to meet the needs of our growing population. Our key priorities as outlined below will ensure:

- reduced travel and wait time
- increase access to services
- high quality and person centered care
- improved consumer experience and outcomes.



Long term care of chronic diseases

Key priority

Increase the range of local specialist services (dermatology, asthma, dialysis) including in home and telehealth options.



Cancer care services

Key priority

Grow haematology and establish a home chemotherapy service.



Stroke

Key priority

Increase access to specialist stroke risk clinics and expanded Rehabilitation in The Home (RITH).



Acute cardiac care

Key priority

Increase specialist cardiac clinics, heart disease prevention services and deliver cardiac rehabilitation in the home and via telehealth.



Emergency care

Key priority

Establish a paediatric emergency service, increase Hospital In The Home and explore acute surgical models



Planned surgical care

Key priority

Increase local plastic, ENT, vascular and ophthalmology surgery.



Care of older people

Key priority

Expand Geriatric hospital and home based services.



Rehabilitation care

Key priority

Develop an orthogeriatric team to support our frail elderly pre and post operation and increase home based rehabilitation.



Women's health care

Key priority

Grow local services including gynaecology and perinatal mental health. Collaborate with key agencies to support our young Aboriginal population



Children's health care

Key priority

Establish local specialist paediatric clinics and an adolescent mental health service. Expand statewide CAMHS service in the north.



Mental health care

Key priority

Develop an outreach service including a Lived Experience Workforce, Aboriginal Cultural Healing Team, suicide prevention response and least restrictive practices.



Palliative and end of life care services

Key priority

Explore community outreach specialist services and develop the 'NALHN Better Care in the Last Days of Life' program.

OUR LOCAL HEALTH NETWORK

- > **Lyell McEwin Hospital**
The major hospital in the north and north-east for emergency care, complex and multi-day surgery, medicine, obstetrics, paediatrics and outpatient services
- > **Modbury Hospital**
A general hospital with emergency care, elective surgery, medicine, outpatient and sub-acute services, rehabilitation, geriatric and palliative care
- > **Primary health, sub-acute and transitional care services, including**
GP Plus Health Care Centre Elizabeth and GP Plus Super Clinic Modbury with a satellite site at Gilles Plains
- > **Watto Purrunga Aboriginal Primary Health Care Service sites**
Muna Paeindi, Kanggawodli, Maringga Turtpandi and Wonggangga Turtpandi
- > **Northern Mental Health services**
across community and hospital settings, including adult and older persons' mental health services as well as statewide forensic mental health services.

MEET OUR CLINICAL LEADS



Left to Right: Dr John Maddison (Interim Executive Director, Medical Services), Vanessa Owen (Executive Director, Nursing and Midwifery) and Sandra Parr (Executive Director, Allied Health and Outpatients).

Our Clinical Services Plan 2020-25 has been made possible thanks to our clinical leads and their teams. We look forward to the continued commitment and valued contribution of our clinicians as we progress the Plan to deliver our services as close to home as possible for our growing community.

OUR INVESTMENT IN INFRASTRUCTURE

- > Lyell McEwin Hospital
\$58m expansion of Lyell McEwin's Emergency department will almost double capacity



- > Modbury Hospital
\$96m improvements at Modbury Hospital will include a new surgical floor, 4 bed High Dependency Unit, 20 bed Palliative Care Unit, new Outpatient Department and Short Stay General Medical Unit

