



Office for the Ageing
Annual Report 2012-13

October 2013

Hon Zoe Bettison MP
Minister for Ageing

Dear Minister

In accordance with the *Office for the Ageing Act 1995*, I am pleased to submit the annual report of the Office for the Ageing for presentation to Parliament.

This report provides an accurate account of the activities and operations of the Office for the Ageing for the financial year ending 30 June 2013, in compliance with the Department of the Premier and Cabinet Circular on Annual Reporting Requirements.

Yours sincerely



Sinéad O'Brien
Executive Director
Policy and Commissioning

April 2014

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From Sinéad O'Brien, Executive Director

This year Office for the Ageing (OFTA) saw a period of change and consolidation following its transition to SA Health from the Department for Communities and Social Inclusion in late 2011. In January 2013, ageing portfolio responsibilities were transferred from Minister Hill to Minister Snelling. I have been delighted to have the opportunity to lead work in this exciting portfolio area since February 2013.

Signalling a commitment to ageing as an important priority, early in 2013 the Premier appointed the Hon Leesa Vlahos, M.P. as his Parliamentary Secretary across several portfolios including ageing. Since then, Ms Vlahos' ageing portfolio responsibilities, alongside the Minister for Health and Ageing's strong commitment to the portfolio, have assisted to raise both the profile and awareness of ageing in this State.

OFTA is responsible for administering the *Office for the Ageing Act 1995*. Its work supports policy developments of government to reflect the needs and ambitions of ageing South Australians by linking to and engaging with non-government agencies with an interest in ageing. OFTA supports delivery of programs and services for older South Australians. It continues to build awareness and strategies for key ageing issues such as ageism in the community, and increases the capacity of other agencies to prioritise a positive ageing agenda and respond to the diverse needs of an ageing population.

OFTA's work aligns with a number of the South Australian Government's Strategic Priorities including: Creating a vibrant city; Maintaining our safe communities and healthy neighbourhoods; An affordable place to live for everyone; and Every chance for every child. This report highlights many ways in which OFTA's activities, or the funds it distributed through its grant programs have furthered the intent of these priority areas.

This year also created the opportunity for me to start working with the Ministerial Advisory Board on Ageing who perform great work advising the Minister on a wide range of matters relating to ageing. I commend the Board, led by its new chair, Ms Margaret Anderson, for its committed attention to ageing and policy issues.

In June 2013, the Minister for Health and Ageing announced to the Parliament of South Australia his intention for a new ageing plan for South Australia to be developed. OFTA immediately commenced planning for an extensive consultation process with South Australian state and local government agencies, non-government services, and older members of the community. The new ageing plan will provide a vision and action plan to optimise the health, well-being, social and economic participation of older South Australians that is strongly informed by the input received through the consultative process.

OFTA has a very busy year ahead but I would like to thank the team for their commitment and excellent work during 2012-13.

Sinéad O'Brien

Executive Director

Policy and Commissioning

Executive Summary

During 2012-13, under SA Health's Ageing Policy and Strategy Sub Program 1.8., and responsibilities discharged under the *Office for the Ageing Act 1995*, OFTA continued the delivery of services in partnership with non-government organisations in the community.

In February 2013, OFTA was integrated within the Policy and Commissioning Division of the Department for Health and Ageing.

In 2012-13 OFTA's key work areas included:

- > Administration of the *Retirement Villages Act 1987* and *Retirement Villages Regulations 2006*
- > Influencing state and federal planning, policies and programs for older South Australians Aged Care Assessment Program
- > South Australian Seniors Card
- > Positive Ageing Development Grants
- > Grants for Seniors
- > Strategic ageing projects.

OFTA's legislative requirements and program areas were busy and productive during 2012-13 and contributed positively towards the strategic priorities of the South Australian Government.

In administering the *Retirement Villages Act 1987*, OFTA's leadership was instrumental in supporting the tenancy and legal rights of Retirement Village residents. In April 2013, the Minister for Health and Ageing announced the appointment of a Parliamentary Select Committee to review and propose reforms to the existing *Retirement Village Act 1987* as a result of the challenges associated with industry. OFTA provided support to this process.

The Aged Care Assessment Program continued implementation of performance efficiencies and work supporting aged care reforms. As a result of Healthcare Management Advisors independent evaluation commissioned by OFTA in 2012, the final report on South Australia's ACAP/ACATs efficiency, performance and structure was released for consultation in May 2012.

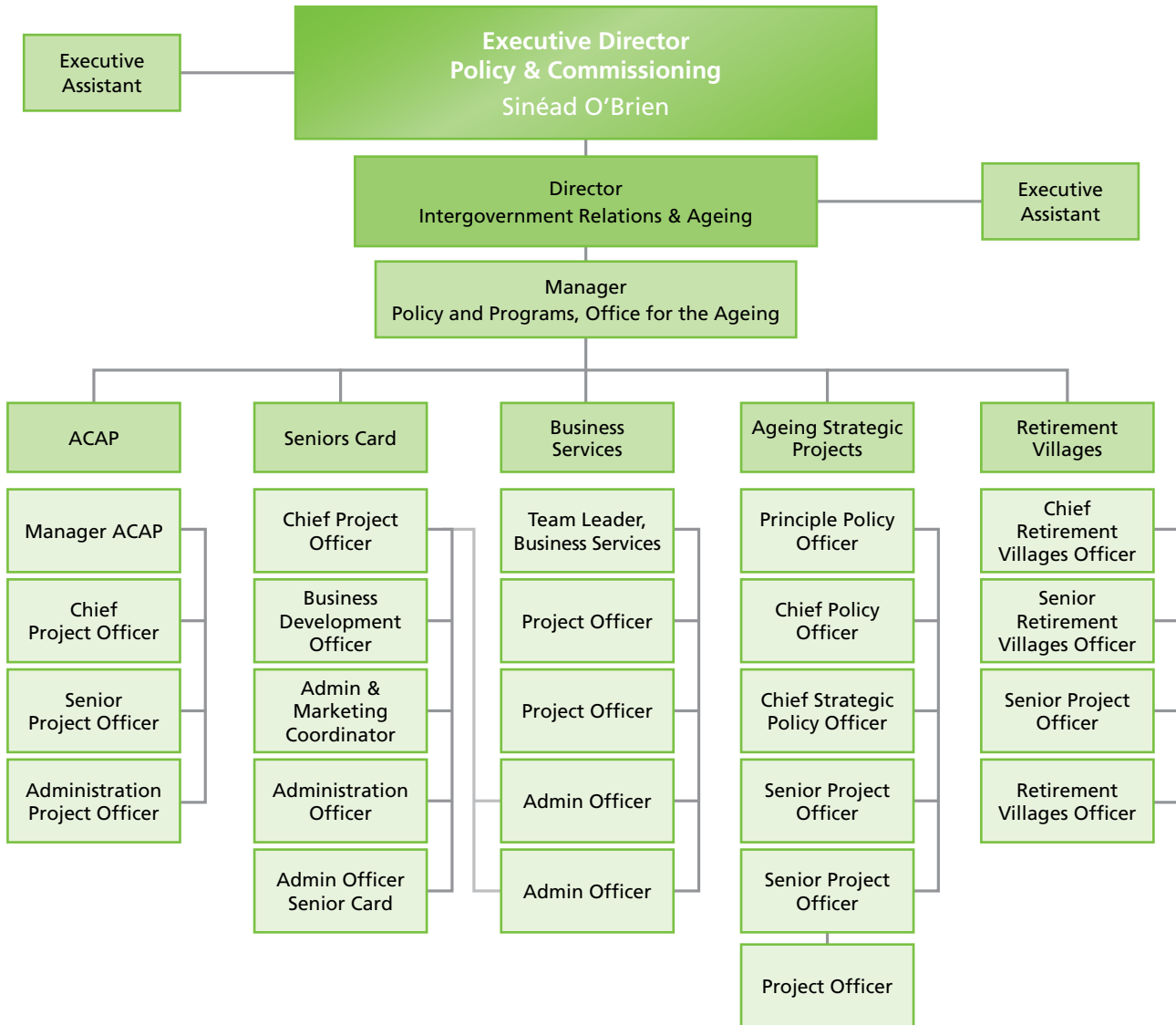
The Seniors Card Unit continued management and activities related to the Seniors Card and the updated Seniors Card Discount Directory, Your Lifestyle Guide, both distributed to 330,000 South Australians aged over 60 years, 9000 more than in 2011-12. In February 2013, the Seniors Card Unit launched WeekendPlus, a digital magazine providing 50,000 older people with information about the government, business partners and the community on a fortnightly basis.

A key outcome of OFTA's strategic priorities was the review of *Our Actions to Prevent the Abuse of Older South Australians (2007)* followed by the release of the draft SA Strategy for Safeguarding Older People for consultation. This draft strategy included the South Australia Charter of the Rights and Freedoms of Older People, the first of its kind in Australia.

OFTA administered a range of grants through the Positive Ageing Development Grants and Grants for Seniors programs and allocated funding to a range of aged care sector organisations for projects and services to older South Australians.

Office for the Ageing Organisational Chart

As at 1 July 2013



Objectives and functions of the office

Objective

Objectives and functions are set out in the *Office for the Ageing Act 1995*, which states:

4. The objectives of Office for the Ageing are:
 - (a) to achieve proper integration of the ageing within the total community thus ensuring that the skills and experience of the ageing are not lost to the community through social alienation;
 - (b) to create social structures in which the ageing are able to realise their full potential as individuals and as members of the community;
 - (c) to create a social ethos in which the ageing are accorded the dignity, appreciation and respect that properly belongs to them;
 - (d) to ensure that the multicultural nature of the community is reflected in the planning and implementation of programs and services for the ageing or affecting the ageing;
 - (e) to achieve a proper understanding within the community of the problems of the ageing and to ameliorate those problems so far as it is practicable to do so by modification of social structures and attitudes.

5. The functions of Office for the Ageing are:
 - (a) to assist in the development and coordination of State Government policies and strategies affecting the ageing and for that purpose to consult with the ageing, providers of services to the ageing, organisations for the benefit of, or representing the interests of, the ageing and other relevant persons;
 - (b) to advise on the development and implementation of programs and services for the ageing and to actively foster and seek the involvement of the ageing, wherever practicable, in the development and implementation of programs or services that are intended for their benefit or that will have a special effect on them;
 - (c) to monitor the effect on the ageing of:
 - (i) practices of the Governments of the State and Commonwealth and local government; and
 - (ii) Commonwealth and State law (including local government by-laws), and to make appropriate representations in the interests of the ageing;
 - (d) to ensure as far as practicable that the interests of the ageing are considered when programs or services that may affect them are being developed or implemented;
 - (e) to undertake or commission research into matters affecting the ageing;
 - (f) to compile data relating to the ageing;
 - (g) to disseminate information for the assistance of the ageing;
 - (h) to ensure as far as practicable that financial and investment advice is available to the ageing;
 - (i) to keep social attitudes towards the ageing under review and to promote a better understanding of the ageing within the community;
 - (j) to assess the incidence of discrimination against the ageing in employment and to promote action to overcome such discrimination;
 - (k) to keep under review the special needs of individual groups of the ageing (including Aboriginal people, those who suffer from physical or mental disabilities and those who are economically disadvantaged), and to promote various methods by which those needs may be satisfied;
 - (l) to consult and cooperate with other bodies and persons that assist the ageing;
 - (m) to plan, coordinate or administer, or assist in the planning, coordination or administration of, programs and services that may assist the ageing;

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- (n) to consult with the ageing in relation to the means of promoting their interests and, as the Executive Director considers appropriate, to represent the views of the ageing to the Minister;
 - (o) to report to the Minister on any matter relating to the ageing referred by the Minister;
 - (p) to carry out any other function relating to the ageing assigned by the Minister.

The objectives and functions of Office for the Ageing are carried out in conjunction with other divisions of SA Health, across State Government departments and the Commonwealth, as well as with many other external stakeholders including local government and non-government organisations.

Strategic Priorities

Government of South Australia Seven Strategic Priorities

In 2012-13, OFTA's activities contributed directly to four of the seven South Australian Government Strategic Priorities:

- > Creating a vibrant city
- > Maintaining our safe communities and healthy neighbourhoods
- > An affordable place to live for everyone
- > Every chance for every child.

Older people place great value on remaining active, engaged in the community, independent, and able to access a range of services. Since 2010, OFTA's development of partnerships with state and local government, and consultations with private sector and non-government agencies, has prioritised development of strategies to make our communities more inclusive and accessible for South Australia's ageing population.

In 2012-13, the Minister for Health and Ageing released the South Australia's Communities for All: Our Age-friendly Future guidelines. Under this initiative, OFTA is encouraging the development of more green open spaces, making our footpaths more walkable and our roads more pedestrian friendly.

Older people strongly value housing and support that allows them to age comfortably and safely within their community. OFTA is continuing to raise awareness about the need for appropriate and affordable housing for older people. It is influencing broader housing policies and a greater understanding of considerations when planning for older people's housing needs. The South Australia's Communities for All: Our Age-friendly Future guidelines are contributing age-friendly practices in the design and planning of housing to enable more people to remain independent and live in their own homes for longer.

Transport is a significant issue for older people, and making public transport affordable has been a key priority of the South Australian State Government. In October 2012, the Metrocard public transport ticketing system was implemented by the Department for Planning, Transport and Infrastructure (DPTI). South Australian Seniors Cards incorporated Metrocard technology, enabling for the first time, a dual purpose card for seniors to use. The new Metrocards, along with the Seniors Card Discount Directory, Your Lifestyle Guide were distributed to all existing and new Seniors Card holders, totalling 330,000 South Australians aged over 60 years.

This work directly supported State Strategic Plan Target 63 of increasing the use of public transport by 10 per cent by 2018.

OFTA's Seniors Card program has continued to help make South Australia an affordable place to live for everyone, offering 330,000 people access to a range of great benefits including free public transport in off peak day times, and half price public transport at all other times.

Safety and feeling secure is of paramount importance to older people and their confidence to participate fully in the community. Older people are better able to maintain their health, wellbeing and quality of life, if the community, home, services, or relationships with others respect and uphold their rights. The State Government through OFTA has drafted the South Australian Strategy for Safeguarding Older People, as an overarching whole of community and government framework to strengthen and protect the rights and interests of older people.

Creating social and physical environments that promote the security of older people is also one of the four Active Ageing Pillars advocated by Dr Alexandre Kalache, Adelaide Thinker in Residence. His Longevity Revolution Report released in May 2013, makes a series of recommendations for the South Australian Government about the security of older people as a key priority.

Recommendations in The Longevity Revolution report also identify the importance of intergenerational activities, representing the inherent interests of children and youth.

South Australia's Strategic Plan

OFTA continued its primary aim of policy and service development to facilitate, promote and reinforce the active and full participation of older people in South Australia. In 2012-13, this remained a consistent theme in all of its activities and contributed directly to the following four South Australian Strategic Plan targets:

- **Target 24 – Volunteering:** Maintain a high level of formal and informal volunteering in South Australia at 70 per cent participation rate or higher
- **Target 46 – Regional population levels:** Increase regional populations, outside of Greater Adelaide, by 20 000 to 320 000 or more by 2020
- **Target 48 – Ageing workforce participation:** Increase the proportion of older South Australians who are engaged in the workforce by 10 percentage points by 2020
- **Target 78 – Healthy South Australians:** Increase the healthy life expectancy of South Australians to 73.4 years (6 per cent) for males and 77.9 years (5 per cent) for females by 2020.

Policy Context

The work of OFTA is informed by the following legislation and strategic documents:

Commonwealth Aged Care Act 1997

Privacy Act 1988 Part VI – Public Interest Determination No. 13

Health Care Act 2008

Public Health Act 2012

Consent to Medical Treatment and Palliative Care Act 1995

Mental Health Act 2009 (SA)

Guardianship and Administration Act 1993 (SA)

Intervention Orders (Prevention of Abuse) Act 2009 (SA)

Office for the Ageing Act 1995

Retirement Villages Act 2006

Advance Care Directives Act 2013

Equal Opportunity Act 1984

Age Discrimination Act 2004

Disability Discrimination Act 1992

Racial Discrimination Act 1975

World Health Organisation Age-friendly Cities Program

Commonwealth Government Living Longer. Living Better Package

National Lesbian, Gay, Bisexual, Transgender and Intersex Ageing and Aged Care Strategy 2012

The National Ageing and Aged Care Strategy for People from Culturally and Linguistically Diverse (CALD) Backgrounds 2012

Economic Potential for Senior Australians 2012

The Longevity Revolution: Creating a Society for All Ages Report 2013

Aged Care Assessment Guidelines – September 2006

National Framework for Action on Dementia 2006-2010

Improving with Age – Our Ageing Plan for South Australia, 2006

State of Ageing in South Australia Report 2009

Cultural and Linguistic Diversity amongst Older People in SA, 2009

South Australia's Dementia Action Plan 2009-2012: Facing the Challenges Together

Our Actions to Prevent the Abuse of Older South Australians (2007)

Closing the Gaps – Enhancing our Response to Older Vulnerable Adults 2011 Report

South Australia's Health Care Plan 2007-16

South Australian Health Service Framework for Older People 2009-2016

SA Health in All Policies

Legislative Requirements

Retirement Villages

Since November 1998, OFTA has been responsible for administration of the *Retirement Villages Act 1987* (the Act) and the *Retirement Villages Regulations 2006* (the regulations).

The Retirement Villages Unit is responsible for providing:

- > advice and information in relation to the interpretation of retirement village legislation
- > information to prospective residents, existing residents and administering authorities regarding their rights and obligations
- > complaints assessments and investigations, taking action deemed appropriate
- > mediation services for resolution of disputes between residents and administering authorities
- > leadership in research, data collection, and preparation of reports relating to retirement villages in South Australia.

In 2012-13, the Retirement Villages Unit continued its commitment to safeguard the rights of some 24,693 residents of retirement villages, ensuring they have access to adequate legislative protections.

Review of Retirement Villages Act 1987 and Retirement Villages Regulations 2006

Over the last four years, retirement village enquiries and requests for assistance to resolve complaints and disputes received by the Retirement Villages Unit have increased by 500%. There has also been a significant increase in disputes lodged with the Residential Tenancies Tribunal. Many of these applications can be attributed to areas of the Act which are silent or require greater clarity.

In July 2011, OFTA released discussion papers seeking submissions and feedback from all interested parties on possible amendments to the Retirement Villages Regulations 2006. As a result of this process, it was deemed that recommendations to restrict legislative reform to only the regulations would be insufficient and that a full review of the Act was necessary.

In April 2013, the Minister for Health and Ageing announced the appointment of a Parliamentary Select Committee to review the Act. OFTA provided support to this process. The Select Committee is scheduled to report back to Parliament in late November 2013, with the recommendations informing work to be undertaken in 2013-14.

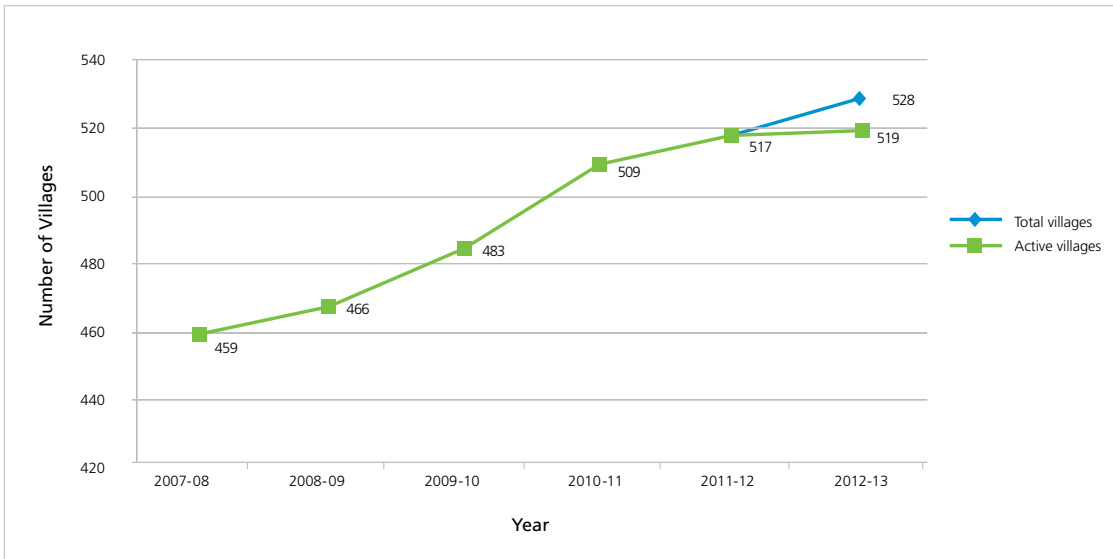
Retirement Villages Register

On 1 July 2007, OFTA established a register of all South Australian retirement villages. The requirement to register enables data collection for trend analysis and communication with administering authorities of villages. OFTA holds a hard copy of the register which can be viewed by members of the public on request.

There has been significant growth in the retirement village industry which has resulted in consistently higher levels of activity for the Retirement Villages Unit within OFTA.

During 2012-13, there were 528 registered retirement villages across the state (Figure 1), operated by 151 companies, groups or organisations. Nine villages were closed, resulting in 519 active retirement villages.

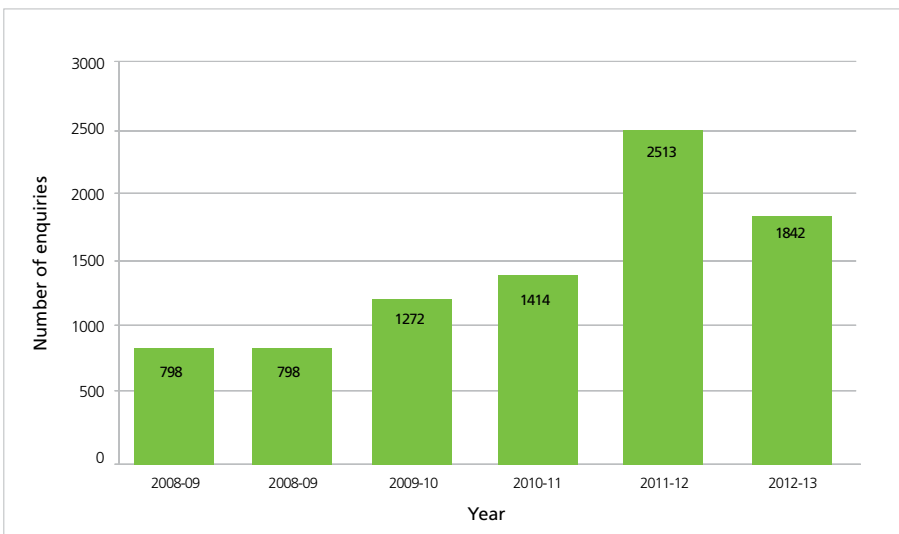
Figure 1: Growth of Retirement Villages 2007-8 to 2012-13



Source: Retirement Villages Unit, Office for the Ageing, 2012-13

The Retirement Villages Unit responded to 1842 calls in relation to reports of alleged breaches of the legislation and initiated proactive random checks on requirements under the Act. A consistent theme from the calls received was that residents of Retirement Villages are often not aware of the requirements under the Act and therefore do not report breaches.

Figure 2: Retirement Villages Unit Telephone Enquiries 2007-08 to 2012-13



Source: Retirement Villages Unit, Office for the Ageing, 2012-13

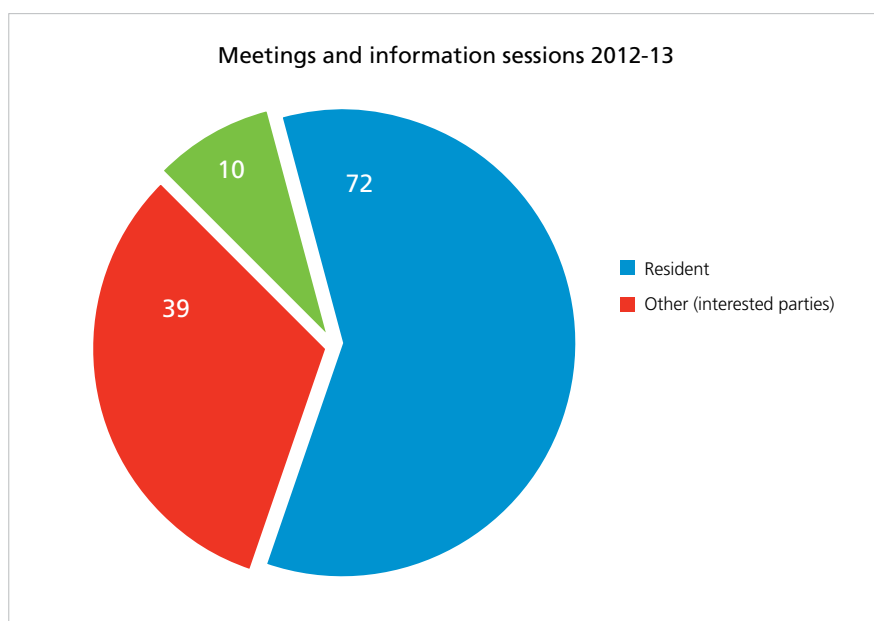
* The increase in telephone enquiries for 2011-12 was due to the release of a discussion paper for the review of the Retirement Villages Regulations 2006. The decrease in enquiries for 2012-13 is a result of staff working offline to assist with the legislative review.

Engagement with Retirement Villages Industry

During 2012-13, the Retirement Villages Unit developed and maintained close working relationships with industry organisations and individual retirement village administering authorities, aimed at improving industry standards and overall compliance. The Retirement Villages Unit work included industry collaboration to develop and deliver programs which encourage best practice principals, high standards and self-regulation.

The Retirement Villages Unit is responsible for raising awareness and providing education to, Retirement Village residents and consumers about their rights and how to exercise them, and to administering authorities of their rights and obligations under the Act, and in dealings with their customers. In 2012-13, the Retirement Villages Unit attended 121 meetings and information sessions with residents, administering authorities and other interested parties such as prospective retirement village residents.

Figure 3: Total number of meeting and information sessions



Source: Retirement Villages Unit, Office for the Ageing, 2012-13

Ministerial Advisory Board on Ageing 2012-13

Established under the *Office for the Ageing Act 1995*, the function of the board is to provide strategic advice to the Minister, either on its own initiative or at the request of the Minister, on issues relating to the ageing. The board membership must include:

- > the Director of OFTA (who is to be a member ex officio)
- > persons from public or private sector organisations but each member will be appointed having regard to his or her ability to contribute as an individual and not as a representative of the organisation
- > the term or terms of office of a member (other than the Director) not exceeding six years in aggregate
- > one member (other than the Director) that the Minister designates to be the presiding member.

Members and Terms of Office

During 2012-13, the Minister for Health and Ageing appointed a new Chairperson to the Board and new members to replace those completing the full six year term permissible under the Act.

Table 2: Ministerial Advisory Board membership 2012-13

New Members – appointed 31 January 2013
Ms Margaret Anderson (Chairperson)
Professor Andrew Beer
Ms Maggie Beer
Ms Anne Gale
Reappointed to 25 September 2014
Mr Ken Coventry OAM
Brigadier Laurie Lewis (RTD)
Ms Pat Mickan
Ms Janice Rigney
Mr Graham Strathearn
Ms Dana Vukovich
Outgoing – Terms of Office Ending 31 January 2013
Dr Rosemary Crowley (Chairperson)
Ms Patricia Greethead
Professor Graeme Hugo AO
Mr Gerard McEwen
Ex-Officio Member
Ms Sinéad O'Brien – current (Executive Director, Policy and Commissioning)
Mr Greg Mackie (1 July 2012-February 2013)

Diversity

Ministerial Advisory Board on Ageing membership fulfilled the Department for Premier and Cabinet Circular 22 requirements for gender balance and diversity. It included members of Veteran, Aboriginal, and culturally and linguistically diverse backgrounds.

Activities

In this reporting period, the Ministerial Advisory Board on Ageing's activities included attendance, supporting and/or informing a range of ageing matters including:

- > The Adelaide Thinker in Residence, Dr Alexandre Kalache residency
- > The Longevity Revolution, the final lecture of Dr Alexandre Kalache
- > Affordable Place to Live consultation paper
- > South Australian Strategy for Safeguarding Older People
- > Framework for Veterans' Health Care 2012-2016
- > SA Mental Health Pathways to Care
- > Engaging and Retaining Mature-Age Workers: Research and Policy Perspectives
- > 2013 State of the State Address: Hon Jay Weatherill, Premier
- > 6th Annual World Summit on Mediation with Age Related Issues
- > Ageing in a Foreign Land International Conference
- > The South Australian Government's Seven Strategic Priorities
- > The South Australian International Day of Older Persons
- > The South Australian World Elder Abuse Awareness Day National Conference.

Office for the Ageing Strategic Projects

A New Ageing Plan for South Australia

On 26 June 2012, the Minister for Health and Ageing advised the Parliament of South Australia of his intention for a new state ageing plan to be prepared in 2013-14 by OFTA. When completed, the new ageing plan will replace the existing *Improving with Age: Our Ageing Plan for South Australia 2006*. It will be informed by the recommendations arising from Dr Alexandre Kalache's, *The Longevity Revolution: Creating a Society for All Ages Report*, and consultation with older South Australians.

Abuse Prevention of Older People: Safeguarding the Rights and Freedoms of Older People

On 16 November 2012, following the request of the then Minister for Health and Ageing, OFTA established the Review of Our Actions Steering Committee to review and update the existing Our Actions to Prevent the Abuse of Older People framework 2007. Steering Committee membership included agencies of the Alliance for the Prevention of Elder Abuse, Department of Health and Ageing – SA State Office, Domiciliary Care, University of South Australia, Flinders University, SA Health Mental Health Services for Older People, SA Health Policy and Legislation, Alzheimer's Australia (SA), and Aged and Community Services SA & NT. It met four times during 2012-13.

The review of Our Actions explored recommendations from the Office of the Public Advocate's Vulnerable Adult Project Closing the Gaps Report 2011, launched on 14 June 2012 at the World Elder Abuse Awareness Day Conference. The Vulnerable Adult Project had been funded by OFTA in 2011-12. The report recommended legislative reforms to enable provisions for an 'Adult Protection Act'. It also recommended enhancing abuse responses to vulnerable older people through a whole of government Safeguarding Vulnerable Adults Policy Framework, underpinned by a Charter of Rights and Freedoms of Older Persons.

As a result the draft South Australian Strategy for Safeguarding Older People 2014-2021 was released at the 2013 National World Elder Abuse Awareness Day Conference for a one month consultation period ending July 2013. The strategy was developed with high level collaboration between key service providers and relevant state government agencies and builds on existing strategies in Australia and internationally. Once finalised, it will replace Our Actions to Prevent the Abuse of Older People 2007.

Key features include:

- > a newly developed South Australian Charter of the Rights and Freedoms of Older People – the first of its kind in Australia
- > Safeguarding Older People – principles for intervention from a rights based approach
- > Safeguarding Older People – a continuum model for service providers.

The final strategy will inform further development of accompanying documents to support implementation and evaluation of prevention, early intervention and protection practices taking into account legislative, policy and service responses over a seven year time frame.

Thinker in Residence

OFTA was a major partner in Dr Alexandre Kalache's Thinker in Residence residency, which commenced in 2010-11 and concluded in October 2012. OFTA contributed significant in-kind support to the residency and liaised closely with key ageing sector stakeholders and residency partners to enable Dr Kalache to achieve his goals. The residency supported the aims and objectives of:

- > the *Office for the Ageing Act 1995*
- > *Improving with Age: Our Ageing Plan for South Australia 2006*
- > South Australia's Strategic Plan targets
- > SA Government Strategic Priorities:
 1. Creating a vibrant city
 2. Maintaining our safe communities and healthy neighbourhoods
 3. An affordable place to live for everyone
 4. Every chance for every child.

During the residency, Dr Kalache met with an extensive range of stakeholders including the South Australian Minister for Health and Ageing; the Commonwealth Minister for Mental Health and Ageing; the Australian Commissioner for Age Discrimination, the Ministerial Advisory Board on Ageing, representatives from South Australia's three universities, local government, business leaders, and community stakeholders.

Dr Kalache delivered his final lecture titled 'The Longevity Revolution' at the Adelaide Town Hall on 8 October 2012 where he discussed his South Australian findings and challenges ahead for Adelaide to become an age-friendly city. This was followed by a Longevity Laneway Party hosted by OFTA and attended by over 800 people celebrating and farewelling Dr Kalache's residency.

On 30 May 2013 the Hon. Leesa Vlahos M.P., Parliamentary Secretary to the Premier, launched the Dr Kalache report *The Longevity Revolution: Creating a Society for All Ages*, at COTA SA. The report contained 41 recommendations reflecting policy and planning changes necessary to accommodate a rights based approach, change views customarily held in relation to an ageing population, shift stereotypes, and increased longevity and trending changes toward the reality of a 'fourth age.' The recommendations were aligned to the World Health Organisation's Active Ageing Policy Framework and focussing on the following themes:

- > Health
- > Lifelong Learning
- > Participation
- > Security
- > Governance and Policy
- > Research
- > The Right to Age Well.

Signifying a continuing South Australian commitment, Dr Kalache has now been appointed to the role of Adjunct Professor at the Australian Population and Migration Research Centre, University of Adelaide, a research centre which liaises closely with OFTA to fulfil mutual strategic goals for South Australia's ageing population.



Photo: Thinker in Residence Longevity Laneway Party courtesy of OFTA

South Australia's Communities for All: Our Age-friendly Future

The South Australia's Communities for All: Our Age-friendly Future initiative supports:

- > Creating a vibrant city
- > Maintaining our safe communities and healthy neighbourhoods
- > An affordable place to live for everyone
- > Every chance for every child.

Commencing in 2010-11, this initiative based on the World Health Organisation (WHO) Age-friendly Cities Principles concluded in 2012-13. Over two years, OFTA consulted extensively with state and local government, and the non-government and private sectors, and sought the expert advice of Dr Kalache in drafting age-friendly guidelines for South Australia.

In October 2012, OFTA released South Australia's Communities for Life: Our Age-friendly Future Guidelines and Toolkit. The Guidelines were distributed widely to promote planning, policies and programs for older South Australians across the following:

1. **Residential Development Sector:** to integrate age-friendly principles when planning and designing housing and physical environments.
2. **Local government** to enable councils neighbourhood, policies, programs, practices, asset provision and maintenance, planning, community and civic engagement to be more age-friendly
3. **State Government** to facilitate development of age-friendly policies, plans, programs and services state-wide.

Research and Innovation

In 2011-12, OFTA's partnership with the South Australian Active Ageing Research Cluster (SAAARC) to undertake a telephone-based survey of 1200 Baby Boomers (people born 1945-1964) concluded, with the report of the survey released on 5 September 2012. The report captured baby boomers' current status, circumstances, activities and perceptions, building capacity to respond to the South Australian Government's strategic priorities.

State government agencies, the Local Government Association and two industry-related organisations funded the South Australian Active Ageing Research Cluster (SAAARC) with the assistance of the Population Research and Outcomes Studies, University of Adelaide and Harrison Health Research, to undertake the survey.

It was the intention of SAAARC members (University of Adelaide, the University of South Australia and Flinders University, COTA SA and OFTA) that the survey findings would inform planning and decision-making across government, industry and community sectors.

Assistive Technologies for Older Peoples' Independence

The Medical Device Partnering Program (MDPP) is a collaborative project between South Australian researchers, end-users and industry to develop cutting-edge medical devices that solve real end-user problems and bring them to the market.

From this partnership, the Touch Screen Tablet initiative was finalised, resulting in the successful trial of a training package to assist older South Australians to access the internet by using touch screen tablets. The trial provided valuable feedback about designing and delivering future training for older people.

A second MDPP initiative that concluded in this reporting period was the launch of the Retrofitted Electronic Aids. This project successfully demonstrated the potential application of a range of readily available electronic and electro-mechanical products and retrofitting these to existing houses or dwellings for less than \$10,000. Off-the-shelf products such as universal remote controls, intercoms and voice recognition technology were packaged together to improve the quality of life and independence of older people and people with disabilities. The success of this approach was confirmed in the feedback of participants trialing the package in the home.

International Day of Older Persons

International Day of Older Persons is an annual event organised by OFTA to celebrate the achievements and contributions that older South Australians bring to the community. The event directly contributes to 'Creating a Vibrant City, for older South Australians. The theme for 2012 was 'Celebrating a generation of experience!'

More than 1400 registered to attend the 2012 event which was held at the Adelaide Convention Centre on Tuesday 23 October. Entertainment provided included performance by the Brighton Secondary School Treble Choir, a Welcome to Country performance by The Paitya Dance Group, Amy, Dave and Friends puppets, and the Band of the SA Police.



Office for the Ageing Program Areas

Aged Care Assessment Program in SA

The Aged Care Assessment Program (ACAP) enables Aged Care Assessment Teams (ACAT) to comprehensively assess the needs of frail older people and approve access to Commonwealth funded aged care services, appropriate to their needs, both in the community and residential sectors.

The 2012-14 Funding Agreement established between the Commonwealth Department of Health and Ageing (the Commonwealth) and the South Australian Department for Health and Ageing (SA Health), covers the objectives, outputs and Key Performance Indicators (K.P.I) to be met by the ACAP in South Australia. SA Health has an agreement to administer the ACAP on behalf of the Commonwealth until 30 June 2014.

Operation, benefits and outcomes of the ACAP in SA

Table 3: Number of Referrals and Assessments by Team

Team	Estimated target population ¹	Accepted referrals ² (n)	Face-to-face assessments ³ (n)	Completed assessments ⁴ (n)	Completed target group assessments ⁵ (n)	Target group as % of total completed assessments ⁶
Metro North	61043	4777	4311	4079	3789	92.9
Metro South	68748	5050	4684	4667	4347	93.1
Flinders & Far North	3131	177	132	130	120	92.3
Lower Eyre Peninsula	3638	314	233	232	223	96.1
Mid North	3691	267	265	262	248	94.7
Murray Mallee	6375	307	259	254	241	94.9
Riverland	2678	352	351	351	330	94.0
Whyalla	10388	185	184	183	167	91.3
Adelaide Hills, Southern Fleurieu & Kangaroo Island	9969	1373	1251	1218	1133	93.0
Upper & Lower South East	4189	646	581	562	525	93.4
Wakefield	2328	1049	888	875	816	93.3
All Teams	176178	14497	13139	12813	11939	93.2

Source: ACAP MDS 2012-2013

1. Estimates provided to DoHA from the ABS. Data used with permission from the Australian Bureau of Statistics.
2. Comprises MDSv2 records.
3. Comprises MDSv2 records with a valid face-to-face contact date (ACCR Question 18).
4. Comprises MDSv2 records coded assessment complete (ie, Reason for ending assessment (ACCR Question 32) is coded 1).
5. Comprises MDSv2 records coded assessment complete of the target group (clients aged 70 years and over together with Indigenous clients aged 50-69 years).
6. (Number of completed assessments of target group/Total completed assessments) x 100, ie, (5)/(4) x 100.

In 2012-13, 14497 referrals were reported in South Australia, resulting in an 8.9% decrease compared to last year (15906). The decline is possibly a result of Access2HomeCare (A2HC) handling referrals for the ACATs across South Australia.

The number of completed assessments declined also, with 2012-13 reporting 12813, compared to 13336 reported in 2011-12 and 14296 reported in 2010-11, reflecting in part the increasing complexity of assessments.

ACAP Priority Categories

ACAP Priority Categories are defined based on client information available at the time of referral and are determined by various risk factors to the person's or carer's safety, health and wellbeing or situation. Below are ACAP Priority Categories (ACAP Operational Guidelines 2002).

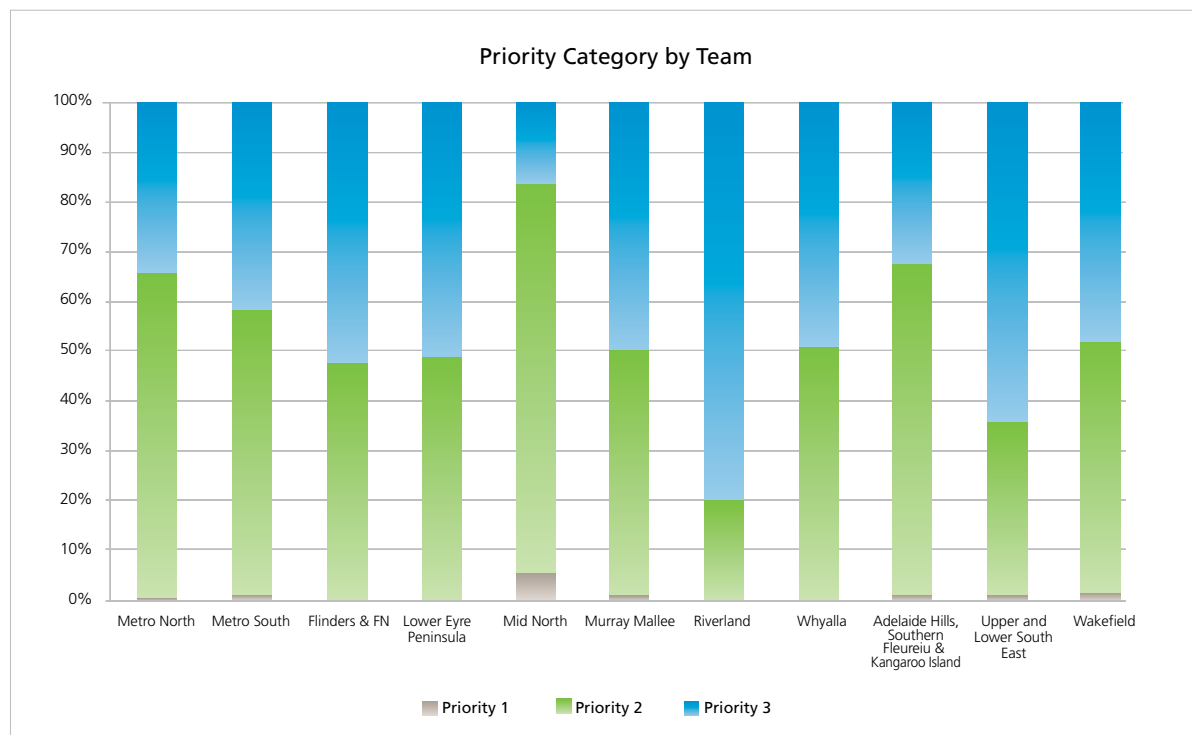
- Priority 1 (within 48 Hours) - An urgent assessment is required if the person's safety is at risk (e.g. high risk of falls or abuse), or there is a high likelihood that the person will be hospitalised or required to leave their current residence because they are unable to care for themselves, or their carer is unavailable.
- Priority 2 (within 3-14 days) – A short delay due to there being no immediate risk of harm, but due to progressive deterioration in the client's physical, mental or functioning status, or that the level of care currently available to the client does not meet their needs or is not sustainable in the long-term.
- Priority 3 (within 14-36 days) – A longer delay due to no significant risks being posed to the health and well-being of the client or carer

Of the total number of assessments accepted in 2012-13, 58.8% were categorised Priority 2 – an increase of 1.4% compared to the previous reporting year. Priority 1 assessments continued to decrease from 1.1% in 2011-12 to 0.6% this reporting period. South Australia continued work on more consistent and accurate recording of Priority Categories which has attributed to the decrease in Priority 1 clients. Priority 3 assessments also decreased from 41.5% in 2011-12 to 40.6% in 2012-13.

In 2012-13, of the total clients assessed in South Australia, 94.2% were above 65 years, and 72.8% above 80 years of age, similar to 2011-12. The Mid North ACAT reported the highest proportion of over 65s, with 98.1%, and the highest proportion of over 80s with 78.3%.

The proportion of clients under 65 years of age for 2012-13, remained steady at 2.7%, an increase of 0.3% from 2011-12. As with previous reporting years, Flinders and Far North reported the highest proportion of under 65 years assessments (6.2%), due to high numbers of clients of Aboriginal and Torres Strait Island (ATSI) decent. This decreased since last year by 2.7%.

Figure 4: ACAP Priority Category by Team



Source: ACAP MDS 2012-2013

Of the clients younger than 70 years of age assessed, 36% were above 65, a decrease from 51.6% in 2011-12. This decrease can be attributed to the improved Prioritisation Tool developed for South Australia and a clearer understanding of the ACAT requirements for older South Australian's under 70.

Table 4: Age Group of Clients by Team (%)

Team	<60 yrs ¹	60-64 yrs	65-69 yrs	70-74 yrs	75-79 yrs	80-84 yrs	85-89 yrs	90-94 yrs	95+ yrs
Metro North	1.3	1.6	4.7	7.3	13.4	22.5	27.7	17.3	4.2
Metro South	1.3	1.1	4.9	6.3	11.4	21	31	18.1	4.8
Flinders & Far North	2.8	3.4	8.5	11.9	17.5	29.4	18.6	6.2	1.7
Lower Eyre Peninsula	3.2	0.6	3.5	7.6	16.2	22.9	25.2	15.9	4.8
Mid North	1.5	0.4	3.7	4.9	11.2	22.1	41.6	10.5	4.1
Murray Mallee	-	2.3	5.9	7.8	16	23.8	27.7	14.7	2
Riverland	1.4	1.4	3.1	11.4	15.3	22.4	28.7	12.5	3.7
Whyalla	0.5	4.3	4.3	11.9	8.6	32.4	20	14.1	3.8
Adelaide Hills, Southern Fleurieu & Kangaroo Island	1.2	1.7	5	5.9	10.3	27.5	30.4	14.3	3.7
Upper & Lower South East	0.5	2.2	4.5	8.2	13.6	26.3	23.7	17	4
Wakefield	0.7	2.3	5	7.1	14.6	22.5	28.2	14.7	5
All Teams	1.2	1.5	4.8	7	12.6	22.9	29	16.6	4.3

Source: ACAP MDS 2012-2013

Ages are derived from date of birth (ACCR Question 7)

1. Any ages that are less than 60yrs, including extremely low ages, are to be included in this column.

2. Unknown values include those missing a date of birth and those with invalid dates.

The carer status of clients remained steady compared to last reporting period, with a 0.9% increase in the number of client's reporting they have a carer. Of the 87.2% of clients who have a carer, the proportion of co-resident carers decreased by 0.5% but non-resident carers increased by 0.6%. The percentage of clients without a carer increased to 12.6% compared with 12.3% for the same time last year.

There was a 5.4% increase in the number of referrals received for culturally and linguistically diverse (CALD) clients, between 2011-12 and 2012-13, with 87.4% resulting in an ACAT approval. Of the 154 ATSI referrals received, 75.3% resulted in a completed assessment.

As with previous reporting years, a diagnosis of dementia was the most commonly reported disease/disorder for South Australia with 17.5% compared to 17.7% in 2011-12. The Whyalla ACAT again reported the highest proportion of clients with a dementia diagnosis at 31.1%, followed by Metro North with 19.5%.

Following dementia, the three most common diseases/disorders consistent with the 2011-12 reporting period were fractures (8.9%), heart condition (6.9%) and CVA/stroke (6%). Fractures and heart condition decreased slightly by 0.1% and 0.6% respectively, while CVA/ stroke remained constant.

Table 5: Diagnosed diseases/disorders (%) – 12 most common primary conditions by Team

Team	Arthritis (%)	Dementia (%)	Hyper-tension (%)	Heart (%)	CVA/Stroke (%)	Vision (%)	Diabete (%)	Chronic Lower Respiratory Disease (%)	Psycho-affective (%)	Osteo-porosis (%)	Fracture (%)	Parkin-son's (%)
Metro North	3.9	19.5	0.5	5.9	6.7	2.1	1.4	3	2.9	0.4	11.3	2
Metro South	5.4	18.2	0.5	6.7	6.7	2.1	1.3	3.5	2.6	0.7	9.3	2.1
Flinders & Far North	3.1	14.6	1.5	5.4	2.3	1.5	7.7	2.3	2.3	0.8	7.7	2.3
Lower Eyre Peninsula	2.2	13.4	2.6	8.2	5.6	3.4	2.2	2.2	5.6	0.4	10.3	0.4
Mid North	13	17.6	5	8	4.2	3.1	1.9	5	1.9	-	5	3.1
Murray Mallee	6.3	11.4	0.80	7.5	3.9	3.1	2.4	5.5	1.2	-	6.7	1.6
Riverland	8.8	13.4	-	8	5.1	4.3	0.6	2.3	1.4	0.9	3.7	0.6
Whyalla	2.7	31.1	1.6	2.7	5.5	2.2	2.7	2.7	-	0.5	9.3	2.7
Adelaide Hills, Southern Fleurieu & Kangaroo Island	7.1	15	1.1	9.9	4.4	2.3	1.1	4	2.6	0.9	5.4	2.1
Upper & Lower South East	6.4	11	1.6	10.7	4.6	3.2	2.7	4.4	1.8	0.7	4.8	3.2
All Teams	5.2	17.5	0.8	6.9	6	2.4	1.6	3.4	2.5	0.6	8.9	2

Source: ACAP MDS 2012-2013

Includes completed assessments only

Top 12 are extracted using the first disease/disorder from ACCR Question 28 only

Key Performance Indicators (KPI)

Key Performance Indicators 1 and 2

Improve the percentage of priority one, two and three clients seen on time across all settings in the reporting period, compared with the previous reporting month period *

Table 6: SA Performance KPI 1 by ACAP Priority

Team	All settings									
	Priority Category 1			Priority Category 2			Priority Category 3			Total numbers ⁸
	% of total ¹	% seen within 48 hrs ²	Count	% of total ³	% seen within 14 days ⁴	Count	% of total ⁵	% seen within 36 days ⁶	Count	
South Australia Total:	0.6	94	62	59.5	94	5947	39.9	73	3983	9994
Australian Total:	0.6	95	569	49.3	96.4	43779	49.9	86	44282	88813

Source: ACAP MDS 2012-2013

*Data for 1 April – 30 June 2013 was unavailable at the time of this report and therefore, KPI 1 and 2 data captures South Australia's performance from 1 July 2012 – 31 March 2013 inclusive.

To meet KPIs 1 and 2, South Australia had to maintain timeliness of Priority 1 and 2 assessments above the 85% provisional benchmark.

South Australia showed consistent improvement in the timeliness of assessments across Priority 1 and 2 categories compared to the 2011-12 reporting period. For Priority 1, 94% of all assessments were seen on-time, a 1.2% improvement from 2011-12. 94% of Priority 2 assessments were seen on-time. This equated to a 0.4% improvement to the 93.6% for 2011-12.

South Australia did not meet the provisional benchmark for Priority 3 clients (73%) however the timeliness for Priority 3 assessments remained consistent with performance over the last two reporting periods. It is anticipated that the change management process associated with the evaluation recommendations, will assist to significantly improve the efficiency and productivity of the SA ACATs in 2013-14.

Key Performance Indicator 3

All members of the Aged Care Assessment Team meet the National Minimum Training Standards and complete the national training resources relevant to their roles and responsibilities as set out in the Aged Care Assessment Program National Training Strategy.

In 2012-13, all staff in South Australia were required to complete the training package relevant to their role and responsibility in the ACAT using the online ACAT eLearning Website functionality. The majority of feedback from staff was extremely positive, as the website functionality allowed staff to work on the training at their own pace, fitting amongst their ACAT workload.

National Orientation Training Resources – Generic Section*

As at 30 June 2013, 112 (96.5%**) South Australian ACAT staff, ranging from administrative staff, assessors and delegates, had completed the National Orientation Training Resources, Generic Section.

National Orientation Training Resources – Assessor Section*

As at 30 June 2013, 90 (97.8%**) South Australian ACAT staff ranging from administrative staff, assessors and delegates had completed the National Orientation Training Resources, Assessor Section.

National Orientation Training Resources – Manager Section

As at 30 June 2013, five (100%**) South Australian ACAT managers, team leaders and coordinators, had completed the National Orientation Training Resources, Manager Section.

National Delegation Training Resources – Delegation Section

As at 30 June 2013, 14 (100%**) South Australian ACAT delegates, had completed the National Delegation Training Resources.

*** % calculated based on the total number of SA ACAT staff required to undertake this training relevant to their role and responsibilities as set out in the ACAP National Training Strategy.*

New Reforms

As part of the Living Longer Living Better (L.L.L.B) Aged Care Reforms, a change to Home Care was implemented nationally through the Home Care Package (H.C.P) program, as of 1 August 2013.

To ensure that all staff had an understanding of the reform changes prior to 1 August, the South Australian ACAP Reform Unit conducted face to face training in the H.C.P during June 2013. This training was team specific and provided a chance for staff to receive any final Commonwealth approved resources; seek final clarification of H.C.P Guidelines and Legislation; and ensure that all staff successfully completed the Introduction to Aged Care Reforms course on the eLearning Website.

As at 30 June 2013, 100% of South Australian ACAT staff had completed the Training Program for all ACAT Members – Introduction to Aged Care Reforms section. Instances where South Australia did not meet the 100% benchmark set by the Commonwealth, were the result of technical difficulties experienced by staff due to upgrades being implemented by the Commonwealth. The Commonwealth agreed for staff to complete the training as soon as possible, following the resolution of these issues.

Key Performance Indicator 4

*The data about the Aged Care Assessment Program is maintained to a high level of accuracy and is provided within the specified timeframe by the state/territory government to the Commonwealth.**

Table 7: Error percentage rate for MDS data performance milestones

Financial Month	Uploaded Date	Record Count	Error Count	Error Percentage
2013 Mar	18/04/2013	1,680	38	0.01
2013 Feb	21/03/2013	1,760	31	0.01
2013 Jan	13/03/2013	1,511	34	0.01
2012 Dec	15/01/2013	1,438	18	0.01
2012 Nov	17/12/2012	1,624	28	0.01
2012 Oct	14/11/2012	1,686	48	0.02
2012 Sep	17/10/2012	1,485	29	0.01
2012 Aug	14/09/2012	1,866	43	0.01
2012 Jul	15/08/2012	1,816	43	0.01

Source: CASPER Audit Report July 2012 – March 2013

*Data for 1 April – 30 June 2013 was unavailable at the time of this report and therefore, KPI 4 data captures South Australia's performance from 1 July 2012 – 31 March 2013 inclusive

From 1 June 2012 to 31 March 2013 South Australia successfully completed the data uploads within the error percentage benchmark of 0.1%.

Key Performance Indicator 5

100% of Aged Care Assessment Teams participate in a Quality Improvement Program.

Country ACATs

From 1 April 2010, the Country Health SA Local Health Network (C.H.S.A.L.H.N) has participated in the ACHS EQulP5 accreditation process as a Local Health Network. All of the C.H.S.A.L.H.N clusters have achieved full accreditation. Acute, community and multi-purpose service programs, inclusive of mental health and the country ACATs, participate in the accreditation process.

C.H.S.A.L.H.N is currently in transition to the EQulP National program which incorporates the requirements of the new National Safety and Quality Healthcare Standards (N.S.Q.H.S).

Adelaide ACAT

As part of the transition of the ACAP into SA Health, at 1 January 2013, the Adelaide ACAT (AACAT) is now actively engaged in the N.S.Q.H.S accreditation process as part of their auspice, the Southern Adelaide Local Health Network (SALHN), whose review is set for September 2013. The AACAT has also been updating and consolidating a range of operational policies to further promote consistency of practices across the teams.

ACAP Funding Agreement requirements

Electronic submission of Aged Care Client Record (A.C.C.R) in South Australia

Throughout 2012-13, South Australia continued developing a system (eACAT) to meet the Commonwealth requirement that all ACATs can lodge A.C.C.Rs, with the Department of Human Services – Medicare Australia (D.H.S-Medicare), electronically and provide data in the required format.

South Australia achieved substantial progress towards the goal of being able to submit A.C.C.Rs electronically to D.H.S-Medicare. Formal approval from the SA Health ICT department for the implementation of the Victorian version of the latest Aged Care Evaluation (ACE) software and associated interfaces was achieved in April 2013.

Rollout will be staged across ACATs throughout 2013-14 and South Australia has been working closely with the Commonwealth and D.H.S-Medicare to ensure that all requirements are met prior to rollout.

Other South Australian Initiatives

ACAP Evaluation

In 2012, SA Health commissioned Healthcare Management Advisors to undertake an independent evaluation of the ACAP efficiency, performance and structure of the ACAP/ACATs in South Australia. The ACAP Evaluation Report was received in January 2013, and later released by the Minister for Health and Ageing for consultation in May 2013. SA Health will develop a response to the report which is anticipated to be released by the Minister prior to implementation of agreed actions.

The ACAP Evaluation Report findings focussed on five key themes:

1. Improving documentation	Improving consistency in assessment outcome and a best practice approach for access and assessment of special needs groups
2. Improving the consumer experience	Creating opportunities for regular review of the consumer experience
3. ACAT structure, roles and responsibilities	Restructuring ACATs in each Local Health Network to create a more integrated and efficient service model of assessment across the acute and community sectors
4. Enhancing capacity for hospital assessments	Clarifying roles and responsibilities, improving efficiency in practice and creating a more collegial working relationship between specialist geriatric services
5. Enabling funding and capacity building	Establishing performance benchmarks, demand management processes particularly during staff absences, and a costing methodology for assessment in South Australia

SA ACAP Forum

On 10 April 2013, 86 South Australian ACAT administration staff, assessors and delegates attended the ACAP Forum. An official welcome and introduction was given by the Hon. Leesa Vlahos, Parliamentary Secretary to the Premier, followed by a presentation from Ms Michelle Roffey, Commonwealth representative, on the National Aged Care Gateway.

The forum provided staff information about State and Commonwealth initiatives to be implemented in South Australia by 30 June 2014 and about reforms to the H.C.P Program and South Australia's transition to an electronic environment known as eACAT.

All feedback received from staff who attended was positive and showed they valued the opportunity to learn, and raise questions and issues, in a face to face forum setting.

South Australian Seniors Card

The Seniors Card is issued by all State and Territory Governments to eligible senior residents, to recognise the contribution they have made and continue to make to the community. The Seniors Card is an initiative in partnership with the private sector and entitles senior Australians to a range of benefits provided by both government and private enterprise.

Eligibility criteria and benefits of the Seniors Card vary slightly between each State and Territory. Applicants for a South Australian Seniors Card must:

- > be aged 60 years or over
- > be a permanent resident of South Australia
- > not work more than 20 hours per week in paid employment (can be averaged over a 12 month period if casual or ad-hoc hours are worked, with members of the clergy and primary producers exempt from the working hours criteria).

At 30 June 2013, there were 330 000 Seniors Card holders in South Australia, compared to 321 000 the previous year.

The 2013 Seniors Card Discount Directory, Your Lifestyle Guide, released in December 2012, lists businesses in metropolitan and regional South Australia that offer discounts to Seniors Card holders. Benefits for card holders include:

- > free off-peak public transport on the Adelaide Metro network
- > approximately 50 per cent discount on Adelaide Metro public transport at all other times outside of the free travel periods
- > concession travel on interstate public transport services
- > discounts on a broad range of products and services offered by businesses from a wide variety of industries
- > concessions on the Emergency Services Levy and Council rates, subject to eligibility.

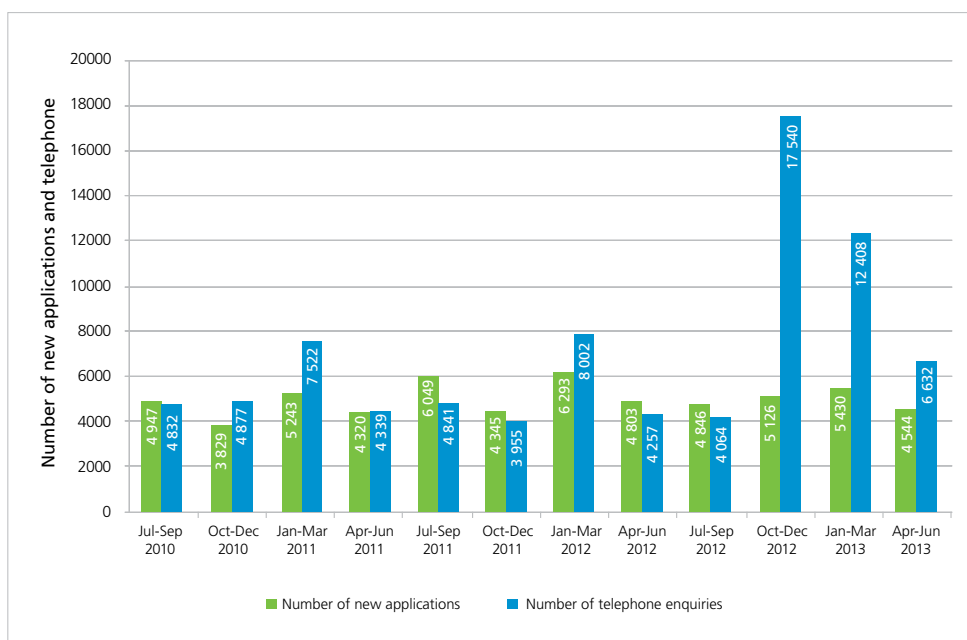
Launched in February 2013, WeekendPlus is a digital magazine produced by the Seniors Card Unit, OFTA. Nearly 50 000 Seniors Card holders receive information from Government, business partners and the community each fortnight via this interactive, lifestyle publication accessible from any device (desktop, tablet, smart phone).

Feedback from the community about WeekendPlus was resoundingly positive and the click-through rate (the percentage of people clicking into the publication) was continuously at 45% or above, well-over the industry standard.

In October 2012, the Metrocard public transport ticketing system was implemented by the Department for Planning, Transport and Infrastructure (DPTI). Seniors Cards incorporating Metrocard technology, which are now produced in-house by the OFTA, are issued to new applicants and were distributed to all existing Seniors Card holders in October 2012. Figure 5 shows a spike in the number of calls over the implementation period.

More than 115,000 unique Seniors Card holders used their card on public transport between October 2012 and June 2013, with 4,129,160 Seniors Card validations being recorded during this period; meaning nearly 50% of metro-based Seniors Card holders used public transport to get out and about in their communities.

Figure 5: Seniors Card program – new applications and telephone enquiries



Source Seniors Card Unit, Office for the Ageing, 2012-13

Ageing Grants

OFTA administers the annual Ageing Grants Program which fund activities that support the state’s ageing plan and contribute to the Government’s strategic priorities:

- > Creating a vibrant city
- > Maintaining our safe communities and healthy neighbourhoods
- > An affordable place to live for everyone.

The Ageing Grants Program attracts interest from a range of parties from the ageing sector and funds a variety of projects to deliver community-wide benefits for older people living in Adelaide metropolitan and regional areas. They promote opportunities for older people to be involved and active in their own communities; support activities for older people from culturally and linguistically diverse backgrounds; celebrate older lives and assist older people to ensure they are aware of their rights.

In 2013 there were approximately 100 funded grants provided to a range of organisations to support: positive ageing project development, community organisations conducting seniors’ activities, ageing peak bodies such as COTA SA, ethnic agencies, elder protection advocacy and the annual Every Generation Festival.

OFTA allocated funding to a number of key organisations to support the objectives of its Act. These include a number of culturally and linguistically diverse (CALD) community organisations to provide services and activities to frail older people and their carers from CALD backgrounds. In addition OFTA allocated funding to the provision of inclusive and equitable advocacy services on behalf of older South Australians across the state with attention to vulnerable older people including those from CALD backgrounds. OFTA also provided funding to support the Abuse Prevention Program which provides counselling/ support, information and advocacy to individuals, agencies and consumers in matters pertaining to Elder Protection.

Grants for Seniors and Positive Ageing Development Grants 2012-13

Grants for Seniors (GFS) and Positive Ageing Development Grants (PADG) grants support opportunities for older people to be involved and connected with their local communities. The GFS and PADG grants provide one-off funding for projects to organisations, including clubs, educational and training institutions, arts and cultural groups, museums, libraries, theatres, self-help groups, recreational and sporting groups and volunteer organisations.

PADG grants are one-off grants up to \$25,000 each, provided to community organisations for projects which provide opportunities for people in line with the following themes:

- > enabling choice and independence
- > participation and learning
- > positive perceptions of older people

During 2012-13, Positive Ageing Development Grants totalling \$201,651 were allocated to 14 community organisations and supported 12,900 older people (appendix 1).

Examples of these projects include:

- > Creative reminiscence for older people in residential care
- > Healthy eating, happy living
- > Community garden friendship
- > IT workshops and strategies for overcoming isolation for grandparent carers.

Grants for Seniors are one-off grants up to \$5,000 each for smaller purposes such as buying equipment or paying for a trainer to run activities.

During 2012-13, Grants for Seniors totalling \$188,162 were allocated to 76 community organisations and supported 11,100 older people. Appendix 1 summarises grants allocated during this reporting period.

Every Generation Festival 2012

The 2012 Every Generation Festival is an annual state-wide inter-generational event that celebrates positive and active ageing across South Australia. The 2012 event with patron sponsor COTA SA, repeated the great successes of previous years.

A new record of 215 community partners participated in the Festival by holding over 1500 events in metropolitan, regional, rural and remote South Australian communities. The community partners were representative of local councils, aged care providers, health care centres, community centres, church organisations, senior citizens clubs, and special interest organisations and clubs. An estimated 20,000 people attended these activities.

Note:

Information relating to the Management of Human Resources, Financial Issues and the list of reporting items below can be found within the Department for Health and Ageing 2012-13 Annual Report:

- > Use of consultants including the nature of the work undertaken and the total cost to the agency
- > Employees' overseas travel
- > Reporting against the *Carers Recognition Act 2005*
- > *Whistleblowers Protection Act 1993*
- > Disability Action Plan Reporting
- > Urban Design Charter
- > Freedom of Information
- > Energy Efficiency Action Plan Reporting
- > Greening of Government Operations Reporting
- > Regional Impact Assessment Statements.

Appendix 1

Total PADG and GFS Allocation 2012-13

Program	Supplier	Contract	Totalling gst
PADG	ALDINGA COMMUNITY CENTRE INC	VOLUNTEER TRAINING COMMUNITY SHED	\$2,750
PADG	BEACH ROAD ARTWORKS INC	HOLLY COTTAGE CRAFT STUDIOS 2013	\$13,052
PADG	CHINESE WELFARE SERVICES OF SA INC	HEALTHY EATING, HAPPY LIVING	\$27,500
PADG	COONALPYN COMMUNICATION NETWORK INC	OUTBACK PRIDE EXCURSION	\$1,738
PADG	COORDINATING ITALIAN COMMITTEE INC	TRAINING FOR OVER 65	\$1,980
PADG	COUNCIL ON THE AGEING SA INC	SILVER BEAT FIGHT FOR YOUR RIGHT TO PARTY MAJOR PERFORMANCE PROJECT	\$3,230
PADG	GRANDPARENTS FOR GRANDCHILDREN SA INC A38726	IT WORKSHOPS AND STRATEGIES FOR OVERCOMING ISOLATION FOR GRANDPARENT CARER	\$24,200
PADG	INDIAN AUSTRALIAN ASSOCIATION OF SA	INAUGURAL SENIORS CULTURAL WELL-BEING FESTIVAL	\$3,267
PADG	NEIGHBOURHOOD WATCH VOLUNTEERS ASSOCIATION OF SA INC	READY, SAFE, NOW! BEING PREPARED FOR EMERGENCIES AND KEEPING SAFE	\$27,500
PADG	NINKOWAR INC	NINKOWAR CULTURAL KNOWLEDGE TRANSFER	\$27,500
PADG	OUT OF THE SQUARE (INC)	2013 MATINEE SERIES COORDINATION	\$27,500
PADG	PROSPECT RESIDENTS ENERGY FORUM FOR ENVIRONMENTAL RESPONSIBILITY INC	PROSPECT COMMUNITY GARDEN FRIENDSHIP PROJECT	\$6,600
PADG	SA BRIDGE FEDERATION INC	NEW AGE BRIDGE	\$27,500
PADG	SOUTHERN CROSS CARE (SA & NT) INCORPORATED	CREATIVE REMINISCENCE FOR OLDER PEOPLE IN RESIDENTIAL CARE	\$27,500
GFS	50 PLUS ACTIVITY CLUB INC	OPERATION MODEL RAILWAYS	\$1,293
GFS	ACTIVE ELDERS ASSOCIATION INC	KEEPING UP WITH THE TIMES	\$4,948
GFS	ALDINGA BAY CROQUET CLUB INC	PURCHASE OF FRONT RUNNER PIN BOARD AND ONE SET OF REGULATION CROQUET HOOPS TO ACCOMMODATE GROWTH	\$931
GFS	ALDINGA COMMUNITY CENTRE INC	BIG TOM ELECTRIC DRUM CARDER	\$1,980
GFS	ANDAMOOKA PROGRESS & OPAL MINERS ASSOCIATION INC	ANDAMOOKA COMMUNITY GARDEN	\$4,950
GFS	ARTHRITIS FOUNDATION OF SOUTH AUSTRALIA INC	JOINTS IN MOTION	\$4,950
GFS	AUSTRALIAN RETIRED PERSONS ASSOCIATION INC	DAY WALK LEADERSHIP COURSE	\$4,109
GFS	AUSTRALIAN RETIRED PERSONS ASSOCIATION INC	ARPA RADIO PLAYERS SOUND EQUIPMENT	\$2,089
GFS	AUSTRALIAN RETIRED PERSONS ASSOCIATION INC	TENNIS NETS FOR SENIORS	\$660
GFS	AUSTRALIAN RETIRED PERSONS ASSOCIATION INC	DIGITAL DATA PROJECTOR ARPA	\$990
GFS	BALAKLAVA MILL COURT HOMES INC	RESIDENT & COMMUNITY BINGO	\$1,460

Program	Supplier	Contract	Totalling gst
GFS	BEAUMONT BOWLING CLUB INC	OUTDOOR SEATING	\$3,078
GFS	BLACKWOOD BOWLING CLUB	REPLACEMENT OF WORN KITCHEN EQUIPMENT	\$4,983
GFS	BOOLEROO COMMUNITY GYM INC	WELLBEING FOR SENIORS	\$3,614
GFS	CARERS LINK BAROSSA & DISTRICTS INC	SOCIAL STIMULATION FOR OLDER PEOPLE LIVING WITH MEMORY LOSS	\$2,609
GFS	CITY OF TEA TREE GULLY	INTERGENERATIONAL SEWING	\$1,238
GFS	CLUB INDIA INTERNATIONAL SA INC	INDIAN SENIORS SUPPORT	\$990
GFS	COONALPYN COMMUNICATION NETWORK INC	EASY MOVEMENTS FOR ACTIVE AGEING	\$1,738
GFS	CUMMINS & DISTRICT ENTERPRISE COMMITTEE	CUMMINS HALL STITCHING FRIENDS EQUIPMENT	\$4,198
GFS	CZECHOSLOVAK CLUB SA INC	DANCE ACTIVITIES	\$1,100
GFS	DISTRICT COUNCIL OF LOWER EYRE PENINSULA	WE SPIN A GOOD YARN	\$644
GFS	DUBLIN HISTORY GROUP INC	PURCHASE A PUBLIC ADDRESS SYSTEM	\$1,901
GFS	ECH INC	MENS MALES ENJOY NETWORKING SPACE PROGRAM	\$3,200
GFS	ELLIOT GARDENS RESIDENTS' ASSOCIATION INC	BIRKO AUTOMATIC COMMERCIAL TOASTER	\$1,100
GFS	EUDUNDA CLUB INC	AMPLIFICATION EUDUNDA & DISTRICT PROBUS CLUB	\$935
GFS	GAWLER BOWLING CLUB INC	PURCHASE OF BOWLS & KITCHEN EQUIPMENT TO ENCOURAGE OLDER PEOPLE TO PLAY LAWN BOWLS AND SOCIALISE	\$5,000
GFS	GREEK ORTHODOX COMMUNITY OF SOUTH AUSTRALIA INCORPORATED	SENIORS COOKING CLASSES	\$4,898
GFS	GREEK SENIOR CITIZENS	TELEVISION AND KITCHEN UTENSILS	\$2,200
GFS	HILTON RSL SUB BRANCH INC	CATERING AND SUNDRY SUPPORT	\$4,298
GFS	HINDMARSH HISTORICAL SOCIETY INC	PURCHASE OF TOOLS AND EQUIPMENT FOR RESTORATION PROJECTS	\$2,113
GFS	HOLDFAST BAY CANOE CLUB	FUN AND FITNESS KAYAKING FOR SENIORS	\$4,752
GFS	HOLY CROSS LUTHERAN CHURCH BIRDWOOD INC	PROJECTOR & SCREEN FOR SENIORS GROUP	\$1,597
GFS	HOLY CROSS LUTHERAN CHURCH BIRDWOOD INC	AUDIO EQUIPMENT FOR SENIORS GROUP	\$1,485
GFS	INDIAN AUSTRALIAN ASSOCIATION OF SA	IAASA SENIORS GROUP YOGA PROJECT	\$3,025
GFS	LHI RETIREMENT SERVICES	INDOOR BOWLS EQUIPMENT	\$4,720
GFS	LIFE CENTRE CHURCH SA	UPGRADE OF COMMUNITY CENTRE FACILITIES	\$2,684
GFS	LIFELINE COUNTRY TO COAST SA INC	LIFELINE PROGRAMS VOLUNTEER EQUIPMENT	\$2,310
GFS	LIONS CLUB OF BURNSIDE INC	FOSTERING THE ENGAGEMENT OF THE ELDERLY WITH THE COMMUNITY THROUGH DIGITAL IMAGE RESOURCES	\$4,939
GFS	LUTHERAN TENNIS CLUB MURRAY BRIDGE	TENNIS BALLS AND COURT SWEEPERS	\$1,430
GFS	MACCLESFIELD SUB BRANCH RSL INC	STOVE UPGRADE	\$1,698
GFS	MALLALA BOWLING CLUB	ELECTRONIC MEDIA PROJECT	\$2,350

Program	Supplier	Contract	Totalling gst
GFS	MILLSWOOD CROQUET CLUB INC	CROQUET MALLETS FOR SENIORS	\$3,251
GFS	MOUNT GAMBIER MEN'S SHED INC	RAISED VEGETABLE GARDEN BEDS	\$690
GFS	MOUNT GAMBIER RSL & DISTRICT BOWLING CLUB INC	INDOOR BOWLS MG RSL	\$3,080
GFS	MURRAY BRIDGE & DISTRICT TABLE TENNIS ASSOCIATION	SENIOR SMASHINGTABLE TENNIS	\$5,000
GFS	MURRAY BRIDGE BOWLING CLUB INC	SPRING LOADED RINK MARKERS	\$2,554
GFS	MURRAY BRIDGE BOWLING CLUB INC	PA SYSTEM Murray Bridge Bowling	\$2,970
GFS	MURRAY BRIDGE COMMUNITY CENTRE INC	TRAINING AND EQUIPMENT FOR SENIORS OF MURRAY BRIDGE COMMUNITY CENTRE	\$2,208
GFS	MURRAYLANDS COMMUNITY MEN'S SHED INC	WORKSHOP AIR PURIFICATION SYSTEM	\$4,133
GFS	MURRAYLANDS RETIREMENT VILLAGE	INDOOR BOWLING CARPETS	\$3,700
GFS	NATIONAL SENIORS ASSOCIATION ADELAIDE NORTH-WEST BRANCH INC	Multimedia projector for talks at national seniors meetings	\$593
GFS	NGARRINDJERI REGIONAL AUTHORITY INC	BBQ TRAILER	\$4,950
GFS	NORTH ADELAIDE CROQUET CLUB INC	PUBLIC ADDRESS SYSTEM NORTH ADELAIDE CROQUET CLUB	\$715
GFS	NORTHERN TURNERS INC	WOODTURNING FOR SENIORS	\$1,720
GFS	PLAYFORD CITY BANDS INC	MUSIC FOR THE YOUNG AT HEART	\$1,550
GFS	PORT PIRIE BOWLING CLUB INC	KITCHEN EQUIPMENT	\$4,098
GFS	REYNELLA NEIGHBOURHOOD CENTRE INC	EASY MOVES FOR SENIORS	\$1,274
GFS	RIDING FOR THE DISABLED ASSOCIATION SA INC	KITCHEN UPGRADE	\$3,960
GFS	SA RETIREMENT VILLAGES RESIDENTS ASSOCIATION INC	SUSTAINABLE COMMUNITY GARDEN FOR SENIORS	\$1,894
GFS	SA RETIREMENT VILLAGES RESIDENTS ASSOCIATION INC	INDOOR BOWLS MAT	\$1,727
GFS	SA SEA RESCUE SQUADRON INC	SQUADRON TRAINING COURSE COSTS	\$4,400
GFS	SA VETERINARY EMERGENCY MANAGEMENT GROUP INC	Seniors lunchroom removeable blind	\$1,837
GFS	SAINT CATHERINE SOCIETY OF SA INC	BINGO MACHINE	\$2,193
GFS	TAO PHUNG INDOCHINESE ELDERLY ASSOCIATION OF SA INC	Food keeping up the food culture	\$3,762
GFS	TATIARA RETIREMENT VILLAGE SOCIETY INC	EQUIPPING NEW ACTIVITY/RECREATION ROOM	\$4,934
GFS	THE BRIGHTON CROQUET CLUB INC	PURCHASE AND INSTALLATION OF DISHWASHER	\$2,189
GFS	THE BRIGHTON CROQUET CLUB INC	COACHING EQUIPMENT	\$1,202
GFS	THE HUT COMMUNITY CENTRE INC	TUESDAY CLUB FOR SENIORS	\$3,350
GFS	THE LADIES PROBUS CLUB OF COLONEL LIGHT GARDENS	PURCHASE OF PUBLIC ADDRESS SYSTEM	\$1,153
GFS	THE PEOPLES MUSIC HALL	MODERISING SOUND EQUIPMENT FOR SHOW	\$1,527
GFS	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (SA)	PORT LINCOLN MEN'S SHED COMMUNITY PROJECTS	\$5,000

Program	Supplier	Contract	Totalling gst
GFS	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (SA)	MEDIA IMPROVEMENTS	\$4,992
GFS	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (SA)	SENIORS CAF MORNING TEA	\$3,003
GFS	VICTOR 50+ CLUB INC	EQUIPMENT FOR SOCIAL ACTIVITIES OF CLUB	\$4,400
GFS	WOODVILLE OVER 50'S CLUB	BOWLING TROLLEY FOR ROLLING AND STORING MATS	\$1,650
GFS	YANKALILLA & DISTRICT SENIOR CITIZENS CLUB INC	POOL TABLE	\$3,020
TOTAL			\$429,674

For more information

**For more information
Office for the Ageing
Department for Health and Ageing
PO Box 196 Rundle Mall
Adelaide 5000
Telephone: (08) 8204 2420**

If you do not speak English, request an interpreter from SA Health and the Department will make every effort to provide you with an interpreter in your language.



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