SA Department for Health and Wellbeing

Mental Health Services Plan

Status Update SEPTEMBER 2021





Wision

The SA Department for Health and Wellbeing will commission mental health services of the highest quality, that are effective and safe, uphold human rights, enhance wellbeing and support people to fully participate and thrive in their chosen community.



Goals

> PERSONALISED CARE

Respectful of the needs and preferences of the individual and affords them dignity and active participation in all support, care and treatment decisions

> INTEGRATED CARE

Supporting a more holistic service approach that focuses on the whole person, recognising and supporting their mental health, physical health and social needs through improved partnerships, collaborative care planning and continuity of care.

> SAFE AND HIGH QUALITY CARE

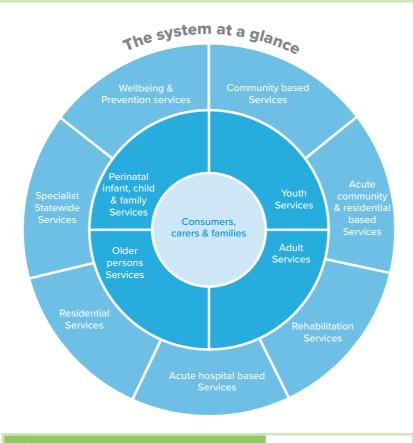
Ensuring that services are planned and delivered to the highest quality, are safe, respectful and protect the rights of all who utilise services.

Key facts (annually) **CONTACTS IN OUR COMMUNITY** 690.000 MENTAL HEALTH **SERVICES** 20,700 **PRESENTATIONS ACUTE** 9.200 ADMISSIONS TO HOSPITAL BEDS **CLINICIANS AND** 2,600 STAFF **377** ACUTE BEDS 92 NON-ACUTE BEDS **146** RESIDENTIAL BEDS METRO TELE-86 PSYCHIATRY UNITS COUNTRY TELE-

PSYCHIATRY UNITS

Future state

- > Priority expansion of:
- Child & Adolescent Mental Health Services
- Forensic Mental Health Services
- Older Persons Mental Health Services
- > Use of Urgent Mental **Health Care Centres**
- New crisis model (telephone, community
- > New residential based services for youth, older people



Key priorities

Community alternatives: timely access to community-based care earlier in the course of illness and early in episode

Human rights: ensuring human rights are respected, protected, and fulfilled, with a reduction in coercion

Peer workforce: peer workers will be incorporated as an integral component of mental health service delivery

Effective Suicide Prevention: commitment to a Towards Zero Suicide initiative within our tertiary mental health services

Access to therapies: Providing greater access to a range of evidence based therapies

Equity of access to services: ensuring people in South Australia have equitable access to services wherever they live, including people in rural and remote communities

Supporting people who are more at risk:

Aboriginal People Children, young people and families Older persons Culturally and

People in isolated

The outcomes identified in the Plan

Outcomes People receiving services are actively engaged as partners in their care Perinatal, infants, children and families have improved access to and engagement with mental health services and support 3. Young people (12-24) have positive mental health and early intervention service access for any emerging mental health issues Aboriginal and Torres Strait Islander people have access to culturally safe and appropriate initiatives determined by local communities Older people have access to mental health programs and support that reduce the impacts of mental illness People obtain timely and effective mental health care and support that promotes wellbeing and respects diversity Services work together in partnership to provide a coordinated response to meet people's individual needs People with a mental illness will have better physical health and live longer 9. Improving safety and quality in mental health services to reduce harm, uphold human rights and support inclusion 10. Mental health services promote fairness, inclusion, tolerance and equity in all interactions 11. The workforce is supported to provide the best care

New clinical models to develop during the life of the plan:

SA Aboriginal Mental Health and Wellbeing Centre of Excellence	PLANNING
Urgent Mental Health Care Centre	100% COMPLETE
Stage 2	PLANNING
Embedding mental health services into other settings including child and youth services and emergency services	PARTIAL
Towards Zero Suicide initiative	PROJECT ACTIVE
Prison In-reach Mental Health Services	PARTIAL
Expansion of James Nash House	PLANNING
Dementia Units and Rapid Access Service (into aged care facilities)	PARTIAL
Crisis Retreat Centre and Safe Haven Cafe	PLANNING COMMENCED
Re-vamped telephone crisis and support line	SCOPING
Non-government organisation alignment redesign project	
Stage 1	COMPLETE
Stage 2	COMMENCED