

CENTRAL ADELAIDE LOCAL HEALTH NETWORK 2020-21 Annual Report

CENTRAL ADELAIDE LOCAL HEALTH NETWORK

Port Road, Adelaide, SA 5000https://centraladelaide.health.sa.gov.au/Contact phone number:(08) 7074 0800Contact email:HealthCALHNOCEOCorrespondence@sa.gov.auISSN:2209-8305Date presented to Minister:30 September 2021



2020-21 ANNUAL REPORT for the Central Adelaide Local Health Network

To:

Stephen Wade MLC

Minister for Health and Wellbeing

This annual report will be presented to Parliament to meet the statutory reporting requirements of *(insert relevant acts and regulations)* and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting.*

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Central Adelaide Local Health Network by:

Professor Lesley Dwyer

Chief Executive Officer

Date 30 SEPT 2021

Signature

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From the Governing Board Chair and Chief Executive Officer

The last financial year was one of improvement and growing maturity for Central Adelaide Local Health Network (CALHN). With the COVID-19 pandemic continuing to impact the nation, CALHN continued to take a lead role in the State's response as the adult receiving health service in South Australia.

During 2020-21, CALHN continued to adapt, enabling us to work towards our ambition of becoming a world-class health service.

The clinical program structure that was implemented in 2020 has greatly enriched the Network, empowering clinicians and those providing services to make decisions closer to where patient care is delivered. Importantly, this has resulted in improved health outcomes for patients and enhanced service models to better meet the needs of our community.

Since the start of CALHN's Recovery Program, we have reduced our budget deficit from in excess of \$300 million to below \$120 million. Our National Efficient Price has reduced from 134% in 2017/18 to 114% in 2021 and continues to improve. This major achievement enables us to provide better value care to the South Australian community.

In 2020-21 we launched our new values and behaviours, along with socialising our strategic ambitions. This direction provides us with an exciting road map to become one of the top 5 performing health services in Australia and top 50 performing health services globally.

Research and innovation are crucial to this vision and in 2021, the Adelaide Health Innovation Partnership (AHIP) was established as a world class partnership between CALHN, SAHMRI, the University of Adelaide and Women's and Children's Health Network. The aim of AHIP is to advance healthcare, research innovation and commercialisation so that health advances are translated and delivered for the benefit of all South Australians.

CALHN has also partnered with the University of Adelaide to establish the South Australian immunoGENomics Cancer Institute (SAiGENCI). Established with \$80 million dollars in funding from the Australian Government, SAiGENCI will focus on world-leading patient care, cutting-edge cancer diagnoses and treatments – including ground-breaking genomic and immune-based technologies – combined with a focus on local, national and international research collaborations.

CALHN is committed to the development of our staff, and in 2020-21, we introduced the iCARE program, a new leadership initiative to build capacity and capability amongst our nursing cohort to improve patient and family care and support our nursing staff to develop their leadership skills and be empowered to use their expertise.

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The last 12 months have been full of change and hard work marked by collaboration and teamwork, with CALHN being an agile organisation, putting safety and quality at the forefront. There is no greater example of this than CALHN's exemplary COVID-19 response. Our values, vision and strategic ambitions set the pathway for a transformative future.



Mr Raymond Spencer **Board Chair** Central Adelaide Local Health Network



Professor Lesley Dwyer Chief Executive Officer Central Adelaide Local Health Network

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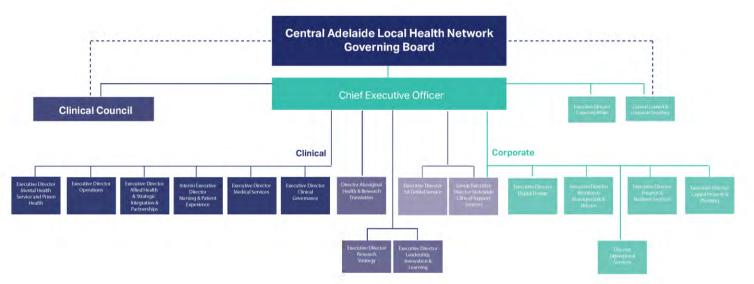
Overview: about the agency

Our strategic focus

Our Purpose	Central Adelaide Local Health Network (CALHN) is responsible for promoting and improving the health of the central metropolitan Adelaide community and provides specialised care for South Australians through integrated health care and hospital services. CALHN brings together five primary sites: - Royal Adelaide Hospital (RAH).
	 The Queen Elizabeth Hospital (TQEH). Glenside Health Services. Hampstead Rehabilitation Centre (HRC). St Margaret's Hospital (SMH).
	CALHN also governs a number of statewide services including SA Dental Service (SADS), SA Prison Health Service (SAPHS), SA Cancer Service (SACS), DonateLife SA (DLSA), and Statewide Clinical Support Services incorporating SA Pathology, SA Medical Imaging (SAMI), BreastScreen SA (BSSA) and SA Pharmacy.
	While the primary catchment for CALHN is the central Adelaide metropolitan region, a significant number of people who access CALHN services come from outside these geographic boundaries due to the need to access highly specialised services. These include people from rural, remote, interstate and overseas locations.
Our Vision	CALHN has a clear vision - to shape the future of health with world-class care and world-class research. It aims to be one of the top 5 performing health services in Australia and one of the top 50 performing health services in the world by 2025.
Our Values	Our values outline who we are, what we stand for and what people can expect from us. We are: • People first. • Future focused. • Ideas driven. • Community minded.
Our functions, objectives and deliverables	CALHN has an important role in improving the health and wellbeing of South Australians by delivering world-class integrated healthcare and hospital services.

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Our organisational structure



Changes to the agency

During 2020-21 there were changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes.

- CALHN defined its vision, values and ambitions which provide direction for everything that happens across the network. These outline who CALHN is, what it stands for, what the community can expect and what staff can expect from each other.
- As a result of the impact of COVID, the CALHN Recovery Plan contract with KordaMentha was suspended in early 2020. The contract was subsequently varied during October 2020 and concluded in April 2021.

Our Minister



Hon Stephen Wade MLC is the Minister for Health and Wellbeing in South Australia.

The Minister oversees health, wellbeing, mental health, ageing well, substance abuse and suicide prevention.

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Our Governing Board

Mr Raymond Spencer (Chair)



Chair Raymond Spencer brings more than 40 years of leadership experience in international business, management planning, technology, finance, organisational culture, and mergers and acquisitions. He is currently Chair of the South Australian Health and Medical Research Institute (SAHMRI) and the South Australian Venture Capital Fund and

was formerly the Chair of the State Government's Economic Development Board. He is a Founding Partner of RSVP Ventures and holds the position of Chair or Director in several of its portfolio companies.

Adjunct Professor Michael Reid AM (Deputy Chair)



Deputy Chair Mick Reid is currently the Principal of Michael Reid and Associates, a consultancy firm which has been responsible for the delivery of many health and science projects throughout Australasia, for governments in Asia and the Pacific and with UN organisations. Mick has been Director General in both New South Wales and Queensland,

Director Policy and Practice at the George Institute for International Health, and Director General for the Ministry of Science and Medical Research in NSW. Mick is considered to be an expert in the delivery of public health services in Australia.

Dr Alexandra Cockram MD (Member)



Dr Alex Cockram has deep experience of working in both the public and not for profit health sector. She recently completed a two-year appointment as a Commissioner to the Royal Commission into Victoria's Mental Health System and is a Director of a number of health and related sector Boards. Alex is a former CEO in the health and emergency

services sectors and is experienced in leading large and complex organisations. As a psychiatrist by training, a clinician, and leader in mental health and acute health care she is committed to providing an inclusive workplace that is highly participatory. She continues to provide strategic advice to government and industry.

Professor Judith Dwyer AM (Member)



Professor Judith Dwyer has significant knowledge of the governance and management of health care delivery, health services research, health policy, and the health care needs of communities. Judith brings these significant skills, knowledge and experience to the Board. Judith has had a distinguished career in health management, including Chief Executive roles

of Southern Health Care Network (Melbourne) and Flinders Medical Centre, and Deputy Chief Executive of the Women's and Children's Hospital. Between 2006-2018, Judith was Professor of Health Care Management in the Flinders University College of Medicine and Public Health, where she has a continuing adjunct role. Judith was awarded the Sidney Sax medal by the Australian Healthcare and Hospitals Association (AHHA), honouring her lifelong commitment to delivering high quality health services in Australia, particularly in the area of Indigenous health.

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Professor Justin Beilby MD (Member)



Professor Justin Beilby is a practising general practitioner, board member and leader in primary care/ general practice reform in Australia and has had an extensive senior management career at the University of Adelaide. In 2015 Justin was appointed Vice-Chancellor of Torrens University. Prior to this. Justin was Executive Dean of the Faculty of Health Sciences for 10

years at the University of Adelaide, overseeing all academic, education and research programs. Justin has demonstrated experience and skills in research, both clinical and policy related, workforce planning, financial and people management, philanthropic funding, leading major capital programs, leading change programs and governance. He has broad international experience, establishing educational and research partnerships in the US, Middle East, China, South East Asia and Japan. Justin brings significant skills to improving the standard and quality of health care and tertiary education and research to the Board.

Ms Kim Morey (Member)



Ms Kim Morey is an Aboriginal person with a long career history within the South Australian Public Sector. Kim has worked in both health and housing portfolios for over twenty years, developing strong working relationships across both the Government and non-Government sectors, with strong connections to the Aboriginal community through her lived

experience. Kim brings extensive knowledge of public sector systems, from front-line service delivery, to policy development, strategic advice, and monitoring of the system. She has participated in Aboriginal health research and understands the importance of translating findings into practice and health service delivery. Kim has provided leadership on the Aboriginal health research ethics committee and managed the intersecting role over time in research ensuring that Aboriginal health research is contributing to making a difference at policy and practice level, believing that we can no longer afford to see curiosity research, but must see research addressing the challenges faced in Aboriginal health. Kim holds a Masters of Public Health and is currently the Executive Officer, Senior Research Translation Manager, SA Aboriginal Chronic Disease Consortium, South Australian Academic Health Science and Translation Centre, SAHMRI.

Ms Jane Yuile



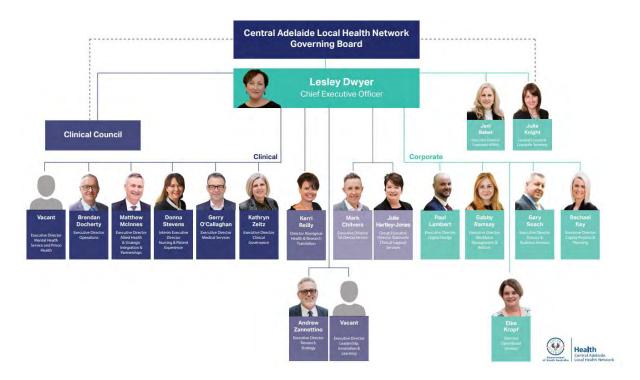
Ms Jane Yulie has almost 40 years' experience as a finance executive. For the last 20 years, she has been a non-executive director on numerous boards in a range of industries, and a consultant in governance, business strategy and risk. Prior to that she was the finance director of a listed technology company and worked for one of the global

Chartered Accounting firms in San Francisco, London and Melbourne. Jane is currently State Chair (SA) for ANZ Bank and a director of Adelaide Airport and the Art Gallery of South Australia. Jane has a Master of Business Administration, Bachelor of Science, and is a fellow of Chartered Accountants ANZ and the Australian Institute of Company Directors.

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Our Executive team



Legislation administered by the agency

• HealthCare Act 2008

Other related agencies (within the Minister's area/s of responsibility)

- Department for Health and Wellbeing
- SA Ambulance Service
- MedSTAR
- Drug and Alcohol Services SA
- Wellbeing SA
- Barossa Hills Fleurieu Local Health Network
- Eyre and Far North Local Health Network
- Flinders and Upper North Local Health Network
- Limestone Coast Local Health Network
- Northern Adelaide Local Health Network
- Riverland Mallee Coorong Local Health Network
- Southern Adelaide Local Health Network
- Women's and Children's Health Network.

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The agency's performance

Agency response to COVID-19

The Royal Adelaide Hospital is South Australia's COVID-19 adult-receiving hospital and established South Australian's first COVID-19 testing clinic.

The world-class Incident Management Team (IMT) provides valuable assistance on the ground, resulting in a proportionate and systematic response as well as new ways of working.

The IMT and Network Incident Command Centre (NICC) was established February 2020 in response to the global COVID-19 Pandemic and in November 2020 responded to the 'Parafield Cluster'. The preparation of the RAH for an unknown number of COVID admissions was a seamless exercise in teamwork and overcoming previous barriers to 'doing things differently'.

As the host of the state's COVID-19 receiving hospital, CALHN established the first vaccination clinic in South Australia for healthcare workers and frontline staff, including those who work in the COVID-19 pathway such as medi-hotels.

Throughout the pandemic, CALHN has supported the South Australian and Victorian response with the deployment of nursing and medical staff.

Testing

Throughout the COVID-19 pandemic SA Pathology maintained a scalable and flexible response to community outbreaks, including establishing new pop-up collection sites and provided testing capability in ports and at border sites to support the State's cross board requirements.

SA Pathology introduced iPads to testing sites in December 2020 and processed over 304,000 electronic orders via the COVID-19 Orders app, with over one million results delivered via the in-house MyResults SMS solutions, while consistently maintaining turnaround times under 12 hours.

In 2020-21, 1,138,190 COVID-19 samples were tested by SA Pathology.

Vaccinations

CALHN has played an integral role in the State's COVID-19 vaccination program since it began in February 2021. Initially based at the RAH and later at TQEH, CALHN is the auspice organisation for the State's largest high-volume vaccination hub, based at the Adelaide Showgrounds at Wayville.

The Wayville Vaccination Clinic is operated by a partnership between CALHN, South Australian Ambulance Service and the Department of Health and Wellbeing. The clinic is Australia's first 'dual vaccine' clinic and is one of the Australia's highest volume centres.

Established by a multiagency planning team, it is operated by a cross-functional leadership team on behalf of the partnership and has formal reporting lines in to CALHN via the CALHN Covid-19 Commander and the Incident Management Team.

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As at 30 June 2021, CALHN had administered 94,881 vaccinations. CALHN continues to operate the State-wide High-Risk Vaccination Clinic (at the RAH), Prison Health Vaccination Program and Refugee Health as standard services.

Drawing from best practice from across multiple industries and methodologies, the clinic operations have increased in efficiency and consumer feedback is consistently strong. It is popular with many different groups from the community including those who require extra care or time and those from Culturally and Linguistically Diverse communities.

In June 2021, Wayville on Wheels was launched (as a subsidiary service) to take the vaccine to vulnerable groups including the homeless and the Aboriginal community. Wayville on Wheels will become an increasingly important part of CALHN's vaccination strategy to ensure equity of access.

In addition to the clinic model, CALHN is conducting a world-first clinical research trial on 'ring vaccination' and other strategies to protect immunocompromised patients from COVID-19. This is called the RIVASTIM Trials ('RIVASTIM' – Ring vaccination strategy, altered vaccination schedule, and immunosuppression and dietary modification).

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Agency contribution to whole of Government objectives

Key objective	Agency's contribution	
More jobs	CALHN has continued to focus on enabling more effective utilisation of permanent staff and has utilised strategies to reduce reliance on temporary service staff.	
	CALHN has recruited 882 Nurses/Midwives and 466 Medical Professional to continue to provide world class care to our consumers.	
Lower costs	CALHN continued to deliver operational and financial efficiencies which enabled it to deliver more services to the people of South Australia at a lower cost in support of the government's objective of reducing costs while improving access to services.	
Better Services	CALHN continues to improve services to our consumers, to deliver better healthcare services to South Australia.	
	Over the past financial year, CALHN has:	
	 Continued to take a lead role in the State's COVID-19 pandemic response. 	
	 Expanded its service to help avoid hospital presentations. 	
	 Implemented the Co-Responder program for mental health in conjunction with SAAS and SAPOL. 	

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Agency specific objectives and performance

CALHN has a clear vision - to shape the future of health with world-class care and world-class research. It aims to be one of the top 5 performing health services in Australia and one of the top 50 performing health services in the world within 5 years.

The organisation is committed to the following values:

- People First.
- Future Focused.
- Ideas Driven.
- Community Minded.

These values, together with CALHN's vision and ambitions, provide direction for everything that happens across the network. They outline who CALHN is, what it stands for, what the community can expect and what staff can expect from each other.

Our strategic ambitions provide the means to achieve CALHN's goals to deliver the world-class care and world–class research that will shape the future of health in South Australia.

They express CALHN's commitment to care, community, investment, research, technology and importantly recognise the influence of our world-class workforce on our ability to achieve our vision.

- Our care is connected and revolves around the patient in their (and our) community.
- Our curiosity compels us to always do better research and innovation drives everything.
- We are able to invest in what matters.
- Our technology enables excellence.
- We are a place that attracts and grows world-class talent.

Our consumers and our community are central to everything we do and we will deliver world-class care and lead world-class research that is responsive to their needs.

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Agency objectives	Indicators	Performance
Connected Care	COVID-19 Testing	Throughout the COVID-19 pandemic, SA Pathology maintained a scalable and flexible response to community outbreaks, including establishing new pop-up collection sites and providing testing capability in ports and at border sites to support the state's cross border requirements.
		In 2020-21, 1,138,190 COVID-19 samples were tested by SA Pathology.
Connected Care	COVID -19 Vaccines	CALHN has played an integral role in the state's COVID vaccination program since it began in February 2021. Initially based at the RAH and later established at TQEH, CALHN is now the auspice organisation for the state's largest high- volume vaccination hub, based at the Adelaide Showgrounds at Wayville. As at 30 June 2021, CALHN had
		administered 94,881 vaccinations.
Connected Care	Hospital Avoidance Program	The Hospital Avoidance Program is a new service implemented by CALHN to help patients with complex needs avoid unnecessary trips to the emergency department. Since its creation, the service has treated 1,200 patients, with up to 20 patients per day.

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Connected Care	Improved focus on Aboriginal Health Across CALHN	CALHN continues to plan and deliver on the needs of its Aboriginal and Torres Strait Islander patients and their remote communities and homelands.
		In 2020-21, CALHN established the Aboriginal Priority Care Committee (APCC). The APCC is the peak body to oversee the implementation of strategies relating to SA Health's Aboriginal Health strategic plans and directives. The APCC also oversees the six aboriginal specific actions in the National Safety Quality Health Service Standards.
		The achievements of the APCC include:
		• Establishment of the CALHN Aboriginal Reference Group and engagement with Aboriginal Stakeholders to establish the Aboriginal Stakeholder Reference Group.
		 Beginning the journey to develop CALHN's first Aboriginal Health Framework and Action Plan in partnership with Aboriginal Consumers, Aboriginal Stakeholders, Organisations and CALHN Aboriginal Workforce.
		 Introduction of the Aboriginal and Torres Strait Islander Cultural Reflection Organisational Audit Tool.
		 Implementation of the Aboriginal Health Impact Statement Procedure.
		 Development of the Patient Care Guidelines for Aboriginal and Torres Strait Islander Health.
		• Implementation of recommendations to support the introduction of a new protocol for ensuring quality Aboriginal and/Torres Strait Islander status data.

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Connected Care	Number of Aboriginal patients accessing additional dental services in rural and remote areas, prisons and oral surgery specialists.	 Over 2020-21, SA Dental has treated: 142 adults in rural and remote services. 65 children in rural and remote services. 376 oral surgery specialist clinics. 248 adults in Prison Health Services.
Connected Care	Transfer of care	 CALHN has been subject to significant pressures in hospital demand and capacity over the past year. Our Emergency Departments have commenced a number of key initiatives to reduce and minimise ramping and those include a pilot program working collaboratively with SAAS for extended HALO hours (Hospital Ambulance Liaison Officer) and introduction of the Transfer of Care Token; establishing a Network Operations Centre and maturing our ED models of care. To manage these pressures, several hospital flow improvements programs were implemented, including: Activation of the Incident Management Team to manage capacity during Major Incidents and periods of high demand, allowing for a command-and-control centre to make system/process decisions to support patient care. Establishment of the Mental Health Taskforce to drive the provision of a contemporary and connected mental health service. Development of a clearer operating
		rhythm to create predictability for clinical teams when undertaking patient rounds and managing care delivery.
Connected Care	Number of mammograms performed	BreastScreen SA performed 89,847 mammograms, with 78,468 of these for clients aged between 50-74 years.

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Connected Care	Implementation of the Clinical Ethics Committee	The Clinical Ethics Committee is a multidisciplinary advisory committee established to promote, build and support ethically informed clinical and organisational decision making across CALHN. The committee meets on a fortnightly basis. The committee complements the Human Research Ethics Committee, focuses on operational and functional aspects of healthcare delivery, and supports national policy and regulatory frameworks.
		The committee brings together a team of senior clinical experts, Aboriginal Health Representatives, consumer and family advocates to meaningfully respond to the diverse needs and values of consumers and their families. Although the impact is on a small cohort of consumers relative to the broader CALHN operations, it provides a mechanism for clinicians to respond to complex ethical issues. In addition, the committee reviews policies and protocols, and provides advice regarding operational and administrative matters and conducts case consultation or review during the COVID-19 pandemic.
Connected Care	Safety and Quality	Strengthening CALHN's incident management has continued to be a key focus in 2020-21.
		This has resulted in a decrease in actual Safety Assessment Code (SAC), SAC 1 and SAC 2.
		Multiple strategies have been implemented to improve the quality of the data reported to ensure the SAC rating more accurately reflects the outcome of the incident.

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Curiosity Compels	Adelaide Health Innovation Partnership	The Adelaide Health Innovation Partnership (AHIP) was established as a world class partnership between CALHN, SAHMRI, the University of Adelaide and Women's and Children's Health Network.
		The aim of AHIP is to advance healthcare and to drive research innovation and commercialisation so that health advances are translated and delivered for the benefit of all South Australians.
Curiosity Compels	South Australian immunoGENomics Cancer Institute	CALHN has also partnered with the University of Adelaide to establish the South Australian immunoGENomics Cancer Institute (SAiGENCI).
		Established with \$80 million in funding from the Australian Government, SAiGENCI will focus on world-leading patient care, cutting-edge cancer diagnoses and treatments – including ground-breaking genomic and immune- based technologies – combined with a focus on local, national and international research collaborations.
Investing in What Matters	The Queen Elizabeth Hospital Redevelopment	This project has continued in the 2020- 21 financial year with the following activities taking place:
		 Upgraded entrance from the new multi desk car park to the main hospital entrance.
		Completion of detailed designs.
		• Commencement of enabling works, such as upgrading power and water.

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Investing in What Matters	Risk Management Program	CALHN has made significant progress in maturing risk management and compliance practices across the Network.
		Key outcomes are:
		 Recruitment of the Risk Management and Compliance Team, including appointment of the Director, Enterprise Risk Management and Compliance.
		 Developed and implemented the CALHN enterprise Risk Management Framework, which included articulation of Risk Appetite Statement.
		 Performed Risk Management training across the organisation to enhance risk management awareness and maturity.
		• Implemented a new risk register.
		 Made significant improvements in CALHN's risk profile.
Technology Enables Excellence	Electronic Medical Record (EMR)	CALHN has continued to implement the Electronic Medical Record (EMR) system across the Network, with the establishment of the EMR Optimisation Team to provide dedicated, expert resources to drive improvement, adoption and engagement with the Sunrise EMR.
Growing World Class Talent	iCARE Program	In 2020-21, CALHN introduced, iCARE, a leadership program for CALHN's Level 3 registered nurses. A total of 80 participants undertook 54 projects in areas such as workforce capability and improving capacity, communication and flow.

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Growing World Class Talent Leadership	Clinical practice improvement training was offered to enhance capability of senior managers to influence change and outcomes, deliver patient outcomes and provide improvement capability (knowledge, skills, attitudes). 80 staff attended 2 intakes of the training program resulting in 30 multidisciplinary improvement teams.
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Corporate performance summary

Over the 2020-21 financial year, CALHN continued to operate in a COVID-19 readiness state.

Significantly, CALHN's National Efficient Price has reduced from 134% in 2017-18 to 114% in 2021 and continues to improve.

Throughout the year, CALHN has been challenged by an increase of 4% in Emergency Department presentations. The unplanned readmittance at CALHN Emergency Departments within 48 hours continues to improve and remains below the target of 4.5%.

The Hospital Avoidance Program, a program to help patients with complex needs avoid unnecessary visits to the ED, has treated 1,200 patients, with up to 20 patients per day.

Safety and Quality performance has improved in a number of areas. Strengthening CALHN's incident management has continued to be a key focus in 2020-21, with reported incidents with harm (Safety Assessments Codes 1 and 2) remaining below target for 2020-21. There have been no sentinel events at CALHN during 2020-21. Hospital acquired complications (HAC) have continued to reduce by 13% in the number of patients discharged with a HAC.

CALHN has sustained the hospital diagnosis standardised mortality ratio in line with our peer benchmarks, at both TQEH and the RAH.

Since the beginning of the COVID-19 pandemic, CALHN as the adult receiving hospital for the state has seen 142 COVID-19 positive inpatients with 23 requiring admission to the Intensive Care Unit. In 2020-21, SA Pathology tested 1,138,190 COVID-19 samples while CALHN has administered 94,881 vaccinations since 22 February 2021.

Mental Health continues to have an acute average length of stay below the target of 14 days. Mental Health restraint events per 1,000 bed days have significantly improved from 3.9 to 1.6 events.

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Program name	Performance
South Australian Public Sector Aboriginal Employment Initiatives	CALHN is continuing to promote the SA Health Aboriginal and Torres Strait Islander Workforce Framework and the SA Health Aboriginal and Torres Strait Islander Cultural Learning Framework. The Network is actively working to embed Aboriginal and Torres Strait Islander Workforce Initiatives to complement the framework.
	CALHN acknowledges a significant gap in the size of our Aboriginal and Torres Strait Islander workforce compared to the public sector target of 2%. CALHN encourages Aboriginal and Torres Strait Islander people to apply for employment via the South Australian Public Sector Aboriginal Employment Register.
Skilling SA	Skilling SA was set up by the Office of the Commissioner for Public Sector Employment to implement a state government policy aimed at increasing the uptake of apprenticeship and traineeships by providing subsidies to government agencies.
	The program launched in 2019-20 and incorporated three pathways of training to support upskilling opportunities in South Australia, while ensuring these opportunities are attractive to jobseekers, business and industry, and meets the State's skills needs now and in the future. The qualifications available for subsidy range from Certificate III to Advanced Diploma level.

Employment opportunity programs

Agency performance management and development systems

Performance management and development system	Performance
Action 1.22 of the National Safety & Quality Health Service Standards (NSQHSS) is a core action, which is considered fundamental to safe practice, and requires that the clinical workforce participates in regular performance reviews that support individual development and improvement.	Compliance as at 30 June 2020 was 54.3%. This was an increase from 36.26% in 2019-20.

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Work health, safety and return to work programs

Program name	Performance
Manual Tasks	There are over 350 Manual Tasks Local Facilitators in place throughout CALHN to provide practical training, induction, support and problem solving for manual tasks issues. Job Analysis information provided for a variety of roles to inform recruitment and safe return to work processes.
	Ergonomic consultancy was provided for infrastructure redevelopment (including TQEH Stage 3 and the Repat Health Precinct), and for the purchase of equipment and redesign of work areas and tasks to mitigate manual tasks risks.
	Two 'Managing the Bariatric Patient' one day workshops were held.
Psychological Health and	CALHN provided 12 two-day Mental Health First Aid training programs for staff during 2020-21.
Wellbeing	The Peer Support Program was launched in Critical Care and Perioperative Services in September 2020. Three cohorts of Peer Support Officers have completed the training.
	On-site psychology support was provided to high risk areas during the COVID-19 pandemic.
	The CALHN Wellbeing committee commenced in September 2020 and meets monthly.
	The CALHN workforce was able to participate in wellbeing measurement utilising the SAHMRI BeWellTracker online platform in March 2021. Staff received individual tailored feedback and resources after completing the measure, and deidentified aggregate results are being utilised (along with the lworkforSA survey results) to inform wellbeing strategies.
	The Working with Resilience program is in place to support SA Pharmacy staff.
Injury Management	During 2020-21, 1071 phone calls were made to the 1800 injury notification number, with 856 (80%) of calls made within two business days of injury.
	Daily lost time reporting is actioned by return to work staff to enable safe and timely return to work following injury.
Complex Behaviour	The Complex Behaviour working group meets monthly.
	Resources developed and implemented include the Occupational Violence Toolkit, fact sheets, and a complex behaviour dashboard.
	The Complex Behaviour Link Nurse Program across CALHN was launched in January 2021. There are now 43 link nurses with more training underway. The link nurses provide a peer support relationship to other health professionals to develop their

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knowledge in the management of complex behaviours and act as a resource person within the clinical areas.
Complex Behaviour was the Safety & Quality Theme of the month in March 2021 with a variety of presentations and resources shared.

Workplace injury claims	2020-21	2019-20	% Change (+ / -)
Total new workplace injury claims	334	264	+26.5%
Fatalities	0	0	0.0%
Seriously injured workers*	2	0	-
Significant injuries – CALHN (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	17.53	14.26	+22.9%
Significant injuries - SCSS (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	7.67	12.58	-39.0%

*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)

Work health and safety regulations	2020-21	2019-20	% Change (+ / -)
Number of notifiable incidents (<i>Work Health and Safety Act 2012, Part 3</i>)	5	11	-54.5%
Number of provisional improvement and prohibition notices (<i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i>)	10	1	+900%

Return to work costs**	2020-21	2019-20	% Change (+ / -)
Total gross workers compensation expenditure (\$)	\$10,326,809	\$8,243,409	+25.3%
Income support payments – gross (\$)	\$4,909,118	\$3,546,237	+38.4%

**before third party recovery

Data for previous years is available at: Data SA.

Executive employment in the agency

Executive classification	Number of executives
SAES1	32
SAES2	4
Chief Executive Officer	1

Data for previous years is available at: Data SA.

The <u>Office of the Commissioner for Public Sector Employment</u> has a <u>workforce</u> <u>information</u> page that provides further information on the breakdown of executive gender, salary and tenure by agency.

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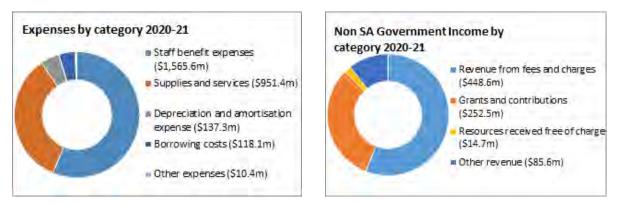
Financial performance

Financial performance at a glance

The following is a brief summary of the overall financial position of the agency. The information is unaudited. Full audited financial statements for 2020-2021 are attached to this report.

Statement of Comprehensive Income	2020-21 Budget \$000s	2020-21 Actual \$000s	Variation \$000s	2019-20 Actual \$000s
Total Income	0	2,771,912	0	2,752,160
Total Expenses	0	2,783,875	0	2,758,066
Net Result	0	(11,963)	0	(5,906)
Total Comprehensive Result	0	(11,963)	0	(5,906)

Statement of Financial Position	2020-21 Budget \$000s	2020-21 Actual \$000s	Variation \$000s	2019-20 Actual \$000s
Current assets	0	329,185	0	306,742
Non-current assets	0	3,263,224	0	3,357,865
Total assets	0	3,592,409	0	3,664,607
Current liabilities	0	407,913	0	415,286
Non-current liabilities	0	2,913,878	0	2,966,740
Total liabilities	0	3,321,791	0	3,382,026
Net assets	0	270,618	0	282,581
Equity	0	270,618	0	282,581



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Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

Consultancies with a contract value below \$10,000 each

Consultancies	Purpose	\$ Actual payment
All consultancies below \$10,000 each - combined	Various	\$ 52,452

Consultancies with a contract value above \$10,000 each

Consultancies	Purpose	\$ Actual payment
PricewaterhouseCoopers Consulting (Australia) Pty Ltd	Develop a business case for a new SA Pathology laboratory.	\$ 238,000
CD Program Development	Create a patient management strategy, and education program focused on identification of patients at risk of hospitalisation due to chronic illness.	\$ 97,000
Health Service 360	Consulting, scoping and working with CALHN nursing and allied health leaders.	\$ 87,981
ZED Management Consulting	Undertake a review of CALHN internal resources and capacity for education and training and develop a proposed model for the creation of a Learning Innovation and Leadership Institute.	\$ 85,950
KPMG	Undertake a review of the CALHN research services function.	\$ 79,623
Destravis Australia Ltd	Undertake an evaluation of potential future service and infrastructure options to address the projected clinical demands for CALHN and make recommendations for future service distribution and infrastructure requirements.	\$ 67,500

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Consultancies	Purpose	\$ Actual payment
PricewaterhouseCoopers Consulting (Australia) Pty Ltd	Provide advice on the creation of a separate governance structure for Statewide Clinical Support Services.	\$ 20,419
Daitum Pty Ltd	Undertake a review of the SA Pathology call centre performance and provide recommendations to improve performance.	\$ 18,500
	Total	\$694,973

Data for previous years is available at: Data SA.

See also the <u>Consolidated Financial Report of the Department of Treasury and</u> <u>Finance</u> for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment	
All contractors below \$10,000 each - combined	Various	\$ 97,737	

Contractors with a contract value above \$10,000 each

Contractors	Purpose	\$ Actual payment
KordaMentha	Implementation of CALHN financial and organisational recovery plan and consultancy to maximise executive operational capacity, capability and structure.	\$ 4,507,457
Caliba Group Pty Ltd	Re-negotiating supplier contracts, educate end users on pricing for procurement of goods and services.	\$ 960,000

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Contractors	Purpose	\$ Actual payment
RGH Pharmacy	Provision of pharmacy	\$ 917,435
Consulting Services Pty	services at Port Augusta	
Ltd	Hospital.	
Epic Pharmacy	Provision of pharmacy	\$ 812,683
	services at Whyalla	
	Hospital.	
Zed Management	Re-Set Program and PMO	\$ 663,763
Consulting	Support.
The PSC	Project support services.	\$ 429,662
Zed Management	Strategic priority project	\$ 364,769
Consulting	support.	¢ 200 000
Matthews Health Coding	Coding support.	\$ 322,023
Solutions Pty Ltd The University of	Secondment of senior staff.	\$ 284,700
Adelaide		\$ 284,700
Ernst & Young	Internal audit services.	\$ 256,653
Pricewaterhousecoopers	Implement daily	\$ 229,952
Consulting (Australia) Pty	management system	\$ 229,932
Ltd	(Perform) within RAH tech	
2.0	suites.	
Studer Group Australia	Professional coaching &	\$ 224,824
Pty Ltd	advisory services.	· · · · · · · · · · · · · · · · · · ·
Zed Management	PMO Setup Support.	\$ 218,377
Consulting		
Escient Pty Ltd	Implementation of	\$ 182,879
	outpatient feeder	
	SystemView analytics	
	platform.	
Workzone Traffic Control	Traffic control at COVID-19	\$ 166,868
	drive through testing sites.	
Marianne Hercus	Work on radiation oncology	\$ 153,000
	project and staffing support.	.
The Checkley Group Pty Ltd	COVID-19 support.	\$ 137,460
Zed Management	Medical workforce	\$ 127,490
Consulting	optimisation project.	\$ 127,490
Ernst & Young	SA Pathology COVID	\$ 113,437
	testing process automation	ψ 110,407
	implementation report.	
Ernst & Young	Development of finance	\$ 106,034
3	dashboard.	+,
Innodev Pty Ltd	Enterprise architect	\$ 83,343
	services.	
Infrastructure SA	ISA assurance gate 1	\$ 70,000
	review of SA Pathology	
	footprint optimisation.	
People Innovation	Support for the	\$ 68,671
Consulting	HR/Workforce team.	

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Contractors	Purpose	\$ Actual payment
Powerhealth Solutions	Provision of patient costing and casemix reporting to RAH and TQEH.	\$ 67,260
Workplace Solutions	Provision of industrial relations support and advice.	\$ 62,150
Clinical Documentation Improvement Australia Pty Ltd	Clinical documentation audit of records.	\$ 60,000
Titanium Solutions Pty Ltd	ICT system migration support.	\$ 59,258
Auxilia Consulting Pty Ltd	Digital health & strategy contractor.	\$ 55,500
Ernst & Young	Temporary staffing support.	\$ 48,000
EZLabour Manager	AusHealth payroll services.	\$ 47,875
Destravis Australia Pty Ltd	Prepare an outline business case for an Adelaide Eye Hospital.	\$ 42,700
Bentleys (SA) Pty Ltd	Validation of Statewide Clinical Support Services control self-assessment.	\$ 35,200
Health Q Consulting	Development of a dashboard for board reporting.	\$ 30,800
Ernst & Young	Business intelligence reporting solution.	\$ 30,000
Paul Tridgell Pty Ltd	Clinical audit and documentation of missing diagnosis codes.	\$ 30,000
Expose Data Pty Ltd	Development of a monthly and YTD savings dashboard and other reports.	\$ 30,000
Joy Woodhouse	Work on performance management projects.	\$ 28,348
Dialog Information Technology	Project management services.	\$ 26,880
Square Holes Pty Ltd	Breast density research project management, focus group facilitation and reporting.	\$ 26,200
Gloria Wallace	Business support services.	\$ 23,400
PB Performance Coaching	Performance development support.	\$ 22,425
Zed Management Consulting	Project management and workforce planning to support COVID-19	\$ 21,303

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Contractors	Purpose	\$ Actual payment
	pandemic planning efforts across CALHN.	
Sharon Burns	Implementation of document management software.	\$ 21,000
GE Healthcare Australia Pty Limited	Deinstall, transport and reinstall medical equipment.	\$ 20,452
Zed Management Consulting	SA Pharmacy workforce growth and allocation analysis.	\$ 19,363
Seerpharma Pty Ltd	Concept design for FMC sterile unit.	\$ 19,360
SAHMRI	Assistance in relation to the Adelaide Health Innovation Partnership (AHIP).	\$ 18,113
Destravis Australia Pty Ltd	21 North Tce - workplace test fit.	\$ 18,100
Callie Rose Communications	Development of 'I Work for SA' communications.	\$ 16,959
Quality Directions Australia Pty Ltd	Planning for a sustainable world class burns service for SA.	\$ 16,772
Nijan Consulting	Role statements & classification reports.	\$ 16,200
Ernst & Young	Enhancement of SA Medical Imaging CEO scorecards.	\$ 15,000
Swanbury Penglase	Architectural services.	\$ 14,214
BDO Advisory (SA) Pty Ltd	Review of application and data support.	\$ 13,200
Jane Jeffreys Consulting	CALHN board performance review.	\$ 12,000
Cheesman Architects Pty Ltd	Architectural services for the RGH precinct.	\$ 11,225
1st Group Ltd	System development & implementation.	\$ 10,000
SAHMRI	Production of 'One Breath at a Time' video and booklet.	\$ 10,000
	Total	\$12,400,737

Data for previous years is available at: Data SA.

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. <u>View the agency</u> <u>list of contracts</u>.

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The website also provides details of across government contracts.

Risk management

Risk and audit at a glance

The Audit and Risk Committee, a committee of the CALHN Governing Board, met six times in the 2020-21 financial year. A comprehensive workplan was developed along with an internal audit plan. An Enterprise Risk Management Framework was also developed.

Ernst and Young has continued to support the delivery of the CALHN internal Audit function.

Fraud detected in the agency

Category/nature of fraud	Number of instances
Fraudulent use of automated dispensing cabinet to gain unauthorised access to restricted medication for personal use.	1
Fraudulently claimed sick leave entitlements.	1
Submissions of fraudulent timesheets records.	1
Fraudulently signed private patient election forms resulting in hospital expenses being billed to private health insurers without valid authorisation.	1

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

SA Health Supplier Interaction and Engagement Protocols.

SA Health Procurement Policy Directives/Principles.

Code of Ethics for the South Australian Public Sector.

Management reviews and audit.

Financial Delegations Authority.

Risk assessments.

Data for previous years is available at: <u>Data SA</u>.

Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Public Interest Disclosure Act 2018:*

One.

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Data for previous years is available at: Data SA.

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

Reporting required under any other act or regulation

Act or Regulation	Requirement
Carers' Recognition Act 2005	 The Carers' Recognition Act 2005 is deemed applicable for the following: Department of Human Services, Department for Education, Department for Health and Wellbeing, Department of State Development, Department of Planning, Transport and Infrastructure, South Australia Police and TAFE SA. Section 7: Compliance or non-compliance with section 6 of the Carers Recognition Act 2005 and (b) if a person or body provides relevant services under a contract with the organisation (other than a contract of employment), that person's or body's compliance or non-compliance with section 6. CALHN is actively supported by site-based consumer committees and groups who advocate the needs of carers as partners, consumers and advocates.

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Public complaints

Number of public complaints reported

A whole of SA Health response will be provided in the 2020-21 Department for Health and Wellbeing Annual Report, which can be accessed on the <u>SA Health</u> website.

Complaint categories	Sub-categories	Example	Number of Complaints
			2020-21
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	N/A
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	N/A
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	N/A
Communication	Communication quality	Inadequate, delayed or absent communication with customer	N/A
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	N/A
Service delivery	Systems/technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	N/A
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	N/A
Service delivery	Process	Processing error; incorrect process used; delay in processing application; process not customer responsive	N/A
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	N/A



Complaint categories	Sub-categories	Example		Number of Complaints 2020-21
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer		N/A
Service quality	Information	Incorrect, incomplete, out dated or inadequate information; not fit for purpose		N/A
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English		N/A
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met		N/A
Service quality	Safety	Maintenance; personal or family safety; duty of care not shown; poor security service/ premises; poor cleanliness		N/A
Service quality	Service responsiveness	Service design doesn't meet customer needs; poor service fit with customer expectations		N/A
No case to answer	No case to answer	Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate		N/A
		Total		N/A
Additional Metrics		Total		
Number of positive feedback comments		914		
Number of negative feedback comments			2,679	
Total number of feedback comments (Complaints, compliments, advice and suggestions)		3,763		

% complaints resolved within policy timeframes 84% (3,161)

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Data for previous years is available at: <u>Data SA</u>.

Service Improvements

The following service improvements were made resulting from complaints or consumer suggestions over 2020-21

Launch of the delayed diagnosis and medical results tracking.

Improved quality of and completion of medical discharge summaries.

A campaign was initiated called 'Label before you leave' to reduce wrong blood in tube incidents.

Improved environments in medical wards for the vulnerable confused patient.

Compliance Statement

CALHN is compliant with Premier and Cabinet Circular 039 – complaint management in the South Australian public sector	Y
CALHN has communicated the content of PC 039 and the agency's related complaints policies and procedures to employees.	Y

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2020-21 ANNUAL REPORT for the Central Adelaide Local Health Network

Appendix: Audited financial statements 2020-21

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Government of South Australia

Auditor-General's Department

Level 9 State Administration Centre 200 Victoria Square Adelaide SA 5000

Tel +618 8226 9640 Fax +618 8226 9688

ABN 53 327 061 410

audgensa@audit.sa.gov.au www.audit.sa.gov.au

Our ref: A21/472

23 September 2021

Mr R Spencer Board Chair Central Adelaide Local Health Network Incorporated Office of the Chief Executive Officer Level 3 Royal Adelaide Hospital Port Road ADELAIDE SA 5000

Dear Mr Spencer

Audit of the Central Adelaide Local Health Network Incorporated for the year to 30 June 2021

We have completed the audit of your accounts for the year ended 30 June 2021. Two key outcomes from the audit are the:

- 1 Independent Auditor's Report on your agency's financial report
- 2 audit management letters recommending you address identified weaknesses.

1 Independent Auditor's Report

We are returning the financial statements for the Central Adelaide Local Health Network Incorporated, with the Independent Auditor's Report. This report is unmodified.

My annual report to Parliament indicates that we have issued an unmodified Independent Auditor's Report on your financial statements.

2 Audit management letters

During the year, we sent you audit management letters detailing the weaknesses we noted and improvements we considered you need to make including matters we considered in forming our collective opinion on financial controls required by the *Public Finance and Audit Act 1987*.

Significant matters related to:

• payroll planning, monitoring and approval processes could be improved

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- asset management processes under the across government facilities management arrangements could be improved
- prosthesis billing processes could be improved
- SA Pathology debt management has improved, with further improvement still in progress.

We have received responses to our letters and will follow these up in the 2021-22 audit.

I have also included summary comments about these matters in my annual report. These identify areas we assessed as not meeting a sufficient standard of financial management, accounting and control.

What the audit covered

Our audits meet statutory audit responsibilities under the *Public Finance and Audit Act 1987* and the Australian Auditing Standards.

Our audit covered the principal areas of the agency's financial operations and included test reviews of systems, processes, internal controls and financial transactions. Some notable areas were:

- property plant and equipment
- payroll and workforce management
- cash and online banking
- general ledger and financial accounting
- patient billing and debtor management
- goods and services expenditure and accounts payable
- borrowings
- SA Pharmacy
- SA Pathology
- governance
- accounts receivable and other revenue.

Particular attention was given to controls over borrowings, AGFMA, employee expenses, buildings and improvements, expenditure and bank accounts. We concluded that the financial report was prepared in accordance with the financial reporting framework in this respect.

I would like to thank the staff and management of your agency for their assistance during this year's audit.

Yours sincerely

Andrew Richardson Auditor-General enc



Government of South Australia

Auditor-General's Department

Level 9 State Administration Centre 200 Victoria Square Adelaide SA 5000

Tel +618 8226 9640 Fax +618 8226 9688

ABN 53 327 061 410

audgensa@audit.sa.gov.au www.audit.sa.gov.au

To the Chair of the Board Central Adelaide Local Health Network Incorporated

Opinion

I have audited the financial report of the Central Adelaide Local Health Network Incorporated and the consolidated entity comprising the Central Adelaide Local Health Network Incorporated and its controlled entities for the financial year ended 30 June 2021.

In my opinion, the accompanying financial report gives a true and fair view of the financial position of the Central Adelaide Local Health Network Incorporated and its controlled entities as at 30 June 2021, their financial performance and their cash flows for the year then ended in accordance with relevant Treasurer's Instructions issued under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards.

The consolidated financial report comprises:

- a Statement of Comprehensive Income for the year ended 30 June 2021
- a Statement of Financial Position as at 30 June 2021
- a Statement of Changes in Equity for the year ended 30 June 2021
- a Statement of Cash Flows for the year ended 30 June 2021
- notes, comprising significant accounting policies and other explanatory information
- a Certificate from the Board Chair, the Chief Executive Officer and the Executive Director, Finance and Business Services.

Basis for opinion

I conducted the audit in accordance with the *Public Finance and Audit Act 1987* and Australian Auditing Standards. My responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial report' section of my report. I am independent of the Central Adelaide Local Health Network Incorporated and its controlled entities. The *Public Finance and Audit Act 1987* establishes the independence of the Auditor-General. In conducting the audit, the relevant ethical requirements of APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* have been met.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of the Chief Executive Officer and the Board for the financial report

The Chief Executive Officer is responsible for the preparation of the financial report that gives a true and fair view in accordance with relevant Treasurer's Instructions issued under the provisions of the *Public Finance and Audit Act 1987* the Australian Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Chief Executive Officer is responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless the assessment indicates that it is not appropriate.

The Board is responsible for overseeing the entity's financial reporting process.

Auditor's responsibilities for the audit of the financial report

As required by section 31(1)(b) of the *Public Finance and Audit Act 1987*, section 36 of the *Health Care Act 2008* and Australian Accounting Standards, I have audited the financial report of the Central Adelaide Local Health Network Incorporated for the financial year ended 30 June 2021.

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

• identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control

- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Central Adelaide Local Health Network Incorporated's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Chief Executive Officer
- conclude on the appropriateness of the Chief Executive Officer's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify the opinion. My conclusion is based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause an entity to cease to continue as a going concern
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

My report refers only to the financial report described above and does not provide assurance over the integrity of electronic publication by the entity on any website nor does it provide an opinion on other information which may have been hyperlinked to/from the report.

I communicate with the Chief Executive Officer and the Board about, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during the audit.

Andrew Richardson Auditor-General 23 September 2021



Certification of the financial statements

We certify that the:

- financial statements of the Central Adelaide Local Heath Network Inc:
 - are in accordance with the accounts and records of the authority; and
 - comply with relevant Treasurer's instructions; and
 - comply with relevant accounting standards; and
 - present a true and fair view of the financial position of the authority at the end of the financial year and the result of its operations and cash flows for the financial year.
- internal controls employed by the Central Adelaide Local Health Network Inc. for the financial year over its financial reporting and its preparation of financial statements have been effective.

Raymond Spencer Board Chair

Lesley Dwyer Chief Executive Officer

Gary Seach Executive Director, Finance and Business Services

Date 14/9/21

CENTRAL ADELAIDE LOCAL HEALTH NETWORK STATEMENT OF COMPREHENSIVE INCOME For the year ended 30 June 2021

		Consol	idated	Par	ent	
	Note	2021	2020	2021	2020	
		\$'000	\$'000	\$'000	\$'000	
Income						
Revenues from SA Government	2	1,970,430	1,981,104	1,970,430	1,981,104	
Fees and charges	3	448,634	423,036	438,317	411,300	
Grants and contributions	4	252,513	231,956	252,655	232,098	
Interest	5	76	777	50	697	
Resources received free of charge	6	14,662	10,501	14,662	10,501	
Other revenues/income	8	85,597	104,786	84,691	103,251	
Total income		2,771,912	2,752,160	2,760,805	2,738,951	
Expenses						
Staff benefits expenses	9	1,565,606	1,545,828	1,557,194	1,537,048	
Supplies and services	10	951,364	908,925	950,494	906,178	
Depreciation and amortisation	19,20	137,290	139,602	136,500	139,003	
Grants and subsidies	11	900	4,122	754	3,737	
Borrowing costs	23	118,060	149,128	118,045	149,091	
Net loss from disposal of non-current and other assets	7	240	145	240	158	
Impairment loss on receivables	14.1	(5)	(1,539)	(14)	(1,578)	
Other expenses	12	10,420	11,855	10,775	11,406	
Total expenses	-	2,783,875	2,758,066	2,773,988	2,745,043	
Net result		(11,963)	(5,906)	(13,183)	(6,092)	
Fotal comprehensive result		(11,963)	(5,906)	(13,183)	(6,092)	

The accompanying notes form part of these financial statements. The net result and total comprehensive result are attributable to the SA Government as owner.

CENTRAL ADELAIDE LOCAL HEALTH NETWORK STATEMENT OF FINANCIAL POSITION As at 30 June 2021

Consolidated Parent 2021 2020 Note 2020 2021 \$'000 \$'000 \$'000 \$'000 **Current** assets Cash and cash equivalents 13 197,293 170,694 193,375 166,439 Receivables 14 101,389 92,310 99,904 91,721 12.547 Other financial assets 15 7,376 7.089 Inventories 16 22,338 24,627 22,034 24,094 17 789 6,564 789 6,564 Contract assets **Total current assets** 329,185 306,742 316,102 295,907 Non-current assets 4,709 4,709 Receivables 14 5,733 5,733 Other financial assets 15 528 1,150 1,150 18,19 3,222,700 3,309,276 Property, plant and equipment 3,221,637 3,308,185 Investment property 18,19 5,550 5,550 18,20 29,241 37,802 37,802 Intangible assets 29,241 Total non-current assets 3,263,224 3,357,865 3,257,761 3,351,846 **Total** assets 3,592,409 3,664,607 3,573,863 3,647,753 **Current** liabilities Payables 22 92,829 100,011 91,906 99,247 23 Financial liabilities 69,904 68,702 69,459 68,541 24 Staff benefits 233,273 233,997 232,228 233,037 25 8,235 9,667 8,235 Provisions 9,667 Contract liabilities and other liabilities 26 4,341 4,200 2,240 2,182 407.913 **Total current liabilities** 415,286 405,442 413,260 Non-current liabilities Payables 22 11,762 11,770 11,762 11,770 23 2,636,100 2,636,043 Financial liabilities 2,579,586 2,579,529 Staff benefits 24 296,850 305,824 296,811 305,812 12,303 12,303 25 25,680 25,680 Provisions Contract liabilities and other liabilities 26 743 743 Total non-current liabilities 2,913,878 2,966,740 2,913,782 2,966,671 **Total liabilities** 3,321,791 3,382,026 3,379,931 3,319,224 270,618 282,581 254,639 267,822 Net assets Equity Retained earnings 227,883 239,719 211,904 224,960 Asset revaluation surplus 42,735 42,862 42,735 42,862 270,618 282,581 254,639 267,822 **Total equity**

The accompanying notes form part of these financial statements. The total equity is attributable to the SA Government as owner.

CENTRAL ADELAIDE LOCAL HEALTH NETWORK STATEMENT OF CHANGES IN EQUITY For the year ended 30 June 2021

CONSOLIDATED

	Asset revaluation surplus \$ '000	Retained earnings \$ '000	Total equity \$ '000
Balance at 30 June 2019	43,344	246,485	289,829
Adjustments on initial adoption of Accounting Standards		1,846	1,846
Adjusted balance at 1 July 2019	43,344	248,331	291,675
Net result for 2019-20		(5,906)	(5,906)
Total comprehensive result for 2019-20	· · · · · · · · · · · · · · · · · · ·	(5,906)	(5,906)
Transfer between equity components	(482)	482	
Net assets received from an administrative restructure		(3,188)	(3,188)
Balance at 30 June 2020	42,862	239,719	282,581
Net result for 2020-21	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(11,963)	(11,963)
Total comprehensive result for 2020-21	-	(11,963)	(11,963)
Transfer between equity components	(127)	127	
Balance at 30 June 2021	42,735	227,883	270,618

PARENT

	Asset revaluation surplus \$ '000	Retained earnings \$ '000	Total equity \$ '000
Balance at 30 June 2019	43,344	231,912	275,256
Adjustments on initial adoption of Accounting Standards	-	1,846	1,846
Adjusted balance at 1 July 2019	43,344	233,758	277,102
Net result for 2019-20		(6,092)	(6,092)
Total comprehensive result for 2019-20		(6,092)	(6,092)
Transfer between equity components	(482)	482	
Net assets received from an administrative restructure		(3,188)	(3,188)
Balance at 30 June 2020	42,862	224,960	267,822
Net result for 2020-21		(13,183)	(13,183)
Total comprehensive result for 2020-21		(13,183)	(13,183)
Transfer between equity components	(127)	127	-
Balance at 30 June 2021	42,735	211,904	254,639

The accompanying notes form part of these financial statements. All changes in equity are attributable to the SA Government as owner.

CENTRAL ADELAIDE LOCAL HEALTH NETWORK STATEMENT OF CASH FLOWS For the year ended 30 June 2021

		Conso	lidated	Pa	Parent	
	Note	2021	2020	2021	2020	
		\$'000	\$'000	\$'000	\$'000	
Cash flows from operating activities						
Cash inflows						
Receipts from SA Government Fees and charges Grants and contributions		2,064,328 294,701 260,665	2,078,715 301,833 241,316	2,064,328 285,329 260,807	2,078,715 288,555 241,458	
Interest received GST recovered from ATO Other receipts		79 64,098 12,687	790 65,533 25,212	50 64,098 12,067	697 65,533 24,416	
Cash generated from operations		2,696,558	2,713,399	2,686,679	2,699,374	
Cash outflows						
Staff benefits payments Payments for supplies and services Payments of grants and subsidies Interest paid		(1,556,091) (898,416) (997) (107,368)	(1,506,918) (903,384) (4,609) (137,088)	(1,547,784) (897,981) (851) (107,353)	(1,498,026) (899,610) (4,224) (137,051)	
Other payments		(17,529)	(20,553)	(17,354)	(20,315)	
Cash used in operations		(2,580,401)	(2,572,552)	(2,571,323)	(2,559,226)	
Net cash provided by operating activities		116,157	140,847	115,356	140,148	
Cash flows from investing activities						
Cash inflows						
Proceeds from sale of property, plant and equipment Proceeds from sale/maturities of investments Cash generated from investing activities	Ľ.	183 10,161 10,344	181 3,106 3,287	183 6,560 6,743	168 103 271	
Cash outflows						
Purchase of property, plant and equipment Purchase of intangible assets Purchase of investments Cash used in investing activities	ł	(25,516) (590) (4,259) (30,365)	(27,142) (946) (1,687) (29,775)	(25,255) (590) (1) (25,846)	(26,684) (946) (21) (27,651)	
Net cash provided by/(used in) investing activities		(20,021)	(26,488)	(19,103)	(27,380)	
Cash flows from financing activities Cash outflows						
Repayment of lease liabilities Cash used in financing activities	-	(69,537) (69,537)	(68,748) (68,748)	(69,317) (69,317)	(68,620) (68,620)	
Net cash provided by/(used in) financing activities	ł	(69,537)	(68,748)	(69,317)	(68,620)	
			0.30			
Net increase/(decrease) in cash and cash equivalents		26,599	45,611	26,936	44,148	
Cash and cash equivalents at the beginning of the period		170,694	125,083	166,439	122,291	
Cash and cash equivalents at the end of the period	13	197,293	170,694	193,375	166,439	
Non-cash transactions	27	171,273	170,074	193,375	100,4	
Cash and cash equivalents at the end of the period						

The accompanying notes form part of these financial statements.

1. About Central Adelaide Local Health Network

The Central Adelaide Local Health Network Incorporated (the Hospital) is a not-for-profit incorporated hospital under the *Health Care Act 2008*. The financial statements and accompanying notes include all controlled activities of the Hospital, this includes the Hospital and AusHealth Corporate Pty Ltd (AusHealth).

The consolidated financial statements have been prepared in accordance with AASB 10 *Consolidated Financial Statements*. Consistent accounting policies have been applied and all inter-entity balances and transactions arising within the consolidated entity have been eliminated in full. Information on the consolidated entity's interest in other entities is at note 35.

Administered Items

The Hospital has administered activities and resources. Transactions and balances relating to administered resources are presented separately and are disclosed in the Schedules of Administered Items – refer note 37. Except as otherwise disclosed, administered items are accounted for on the same basis and using the same accounting policies as for the Hospital's transactions.

1.1 Objectives and activities

The Hospital is committed to protecting and improving the health of all South Australians by delivering a system that balances the provision of safe, high-quality and accessible services that are sustainable and reflective of local values, needs and priorities with strategic system leadership, regulatory responsibilities and an increased focus on wellbeing, illness prevention, early intervention and quality care.

The Hospital is part of the SA Health portfolio providing health services for Central Adelaide, including those managed on a Statewide basis.

The Hospital is structured to contribute to the outcomes for which the portfolio is responsible by providing hospital-based tertiary and quaternary care including medical, surgical and other acute services, rehabilitation, mental health and palliative care, dental, breast screening and other community health services to veterans and other persons living within the central Adelaide metropolitan area and Statewide as appropriate.

The Hospital is governed by a Board, which is responsible for providing strategic oversight and monitoring the Hospital's financial and operational performance. The Board must comply with any direction of the Minister for Health and Wellbeing (Minister) or Chief Executive of the Department for Health and Wellbeing (Department).

The Chief Executive Officer is responsible for managing the operations and affairs of the Hospital and is accountable to, and subject to the direction of, the Board in undertaking that function.

The Hospital is comprised of:

- Royal Adelaide Hospital (RAH)
- Hampstead Rehabilitation Centre
- The Oueen Elizabeth Hospital
- St Margaret's Hospital
- Pregnancy Advisory Centre
- Statewide Clinical Support Services including SA Pathology, SA Medical Imaging, SA Pharmacy and Breast Screen SA
- Donate Life
- SA Dental Service
- Glenside and community health
- Primary Health Care Services
- Prison Health SA

1.2 Basis of preparation

These financial statements are general purpose financial statements prepared in accordance with:

- section 23 of the Public Finance and Audit Act 1987;
- Treasurer's Instructions and Accounting Policy Statements issued by the Treasurer under the Public Finance and Audit Act 1987; and
- relevant Australian Accounting Standards.

The financial statements have been prepared based on a 12 month period and presented in Australian currency. All amounts in the financial statements and accompanying notes have been rounded to the nearest thousand dollars (\$'000). Any transactions in foreign currency are translated into Australian dollars at the exchange rates at the date the transaction occurs. The historical cost convention is used unless a different measurement basis is specifically disclosed in the note associated with the item measured.

Assets and liabilities that are to be sold, consumed or realised as part of the normal operating cycle have been classified as current assets or current liabilities. All other assets and liabilities are classified as non-current.

Significant accounting policies are set out below or throughout the notes.

1.3 Taxation

The Hospital is not subject to income tax. The Hospital is liable for fringe benefits tax (FBT) and goods and services tax (GST).

Income, expenses and assets are recognised net of the amount of GST except:

- when the GST incurred on a purchase of goods or services is not recoverable from the Australian Taxation Office (ATO), in
 which case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item applicable; and
- which case the GST is recognised as part of the cost of acquisition of the asset of
- receivables and payables, which are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Statement of Financial Position.

Cash flows are included in the Statement of Cash Flows on a gross basis, and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO, is classified as part of operating cash flows.

1.4 Continuity of Operations

As at 30 June 2021, the Hospital had a working capital deficiency of \$78.728 million (\$108.544 million deficiency). The SA Government is committed and has consistently demonstrated a commitment to the ongoing funding of the Hospital to enable it to perform its functions.

1.5 Equity

The asset revaluation surplus is used to record increments and decrements in the fair value of land, buildings and plant and equipment to the extent that they offset one another. Relevant amounts are transferred to retained earnings when an asset is derecognised.

1.6 Changes to the Hospital

2020-21

There were no functions transferred in or out in 2020-21.

2019-20

Transferred In

As part of governance reforms and new department structure, it was agreed that a portion of the following functions would be transferred from the Department to the Hospital, effective 1 July 2019:

- SA Biomedical Engineering (hospital based functions and staff);
- Debt management function (patient, compensable and Medicare ineligible); and
- · SA Pathology ICT function.

This resulted in the transfer in of 88 employees and net liabilities of \$3.188 million, consisting of \$0.174 million payables, \$3.055 million leave entitlements and \$0.041 million plant and equipment.

There were no functions transferred out in 2019-20.

1.7 Impact of COVID-19 pandemic on Central Adelaide Local Health Network

The COVID-19 pandemic continues to have an impact on the Hospital's operations. This includes an increase in costs associated with COVID capacity and preparation, the readiness of COVID-19 testing clinics, establishment of vaccine clinics, increased demand for personal protective equipment, increased staff costs (including agency) to ensure necessary compliance measures are followed. Net COVID-19 specific costs for the Hospital were \$74.449 million (\$18.751 million).

1.8 Change in accounting policy

The Hospital did not change any of its accounting policies during the year.

2. Revenues from SA Government

	Con	Consolidated		Parent	
	2021	2020	2021	2020	
	\$'000	\$'000	\$'000	\$'000	
Capital projects funding	27,043	30,847	27,043	30,847	
Operational funding	1,943,387	1,950,257	1,943,387	1,950,257	
Total revenues from SA Government	1,970,430	1,981,104	1,970,430	1,981,104	

The Department provides recurrent and capital funding under a service agreement to the Hospital for the provision of general health services. Contributions from the Department are recognised when the Hospital obtains control over the funding. Control over the funding is normally obtained upon receipt.

3. Fees and charges

	Con	Consolidated		Parent	
	2021	2020	2021	2020	
	\$'000	\$'000	\$'000	\$'000	
Ambulance transport	79	74	79	74	
Car parking revenue	4,544	7,994	4,544	7,994	
Commissions revenue	43	65	43	65	
Fines, fees and penalties	99	206	99	206	
Patient and client fees	382,223	341,166	371,906	329,428	
Private practice fees	33,684	43,713	33,684	43,713	
Fees for health services	9,600	6,575	9,600	6,575	
Royalty income	1,219	4,372	1,219	4,372	
Sale of goods - medical supplies	1,124	1,076	1,124	1,076	
Training revenue	41	-	41	1000	
Other user charges and fees	15,978	17,795	15,978	17,797	
Total fees and charges	448,634	423,036	438,317	411,300	

The Hospital measures revenue based on the consideration specified in a major contract with a customer and excludes amounts collected on behalf of third parties. Revenue is recognised either at a point in time or over time, when (or as) the Hospital satisfies performance obligations by transferring the promised goods or services to its customers.

All revenue from fees and charges is revenue recognised from contracts with customers except for fines, fees and penalties.

Consolidated				
Contracts with Customers disaggregated by pattern of revenue recognition and type of customer	2021 Goods/Services transferred at a point in time	2021 Goods/Services transferred over a period of time	2020 Goods/Services transferred at a point in time	2020 Goods/Services transferred over a period of time
Ambulance transport	40	-	40	-
Car parking revenue	4,541	3	4,296	3,698
Commissions revenue	43	-	65	
Patient and client fees	207,400	á.	177,121	- 61
Private practice fees	33,684	20	43,713	
Fees for health services	8,549		6,114	÷
Royalty income	1,219		4,372	(B)
Sale of goods - medical supplies	53	-	57	÷
Training revenue	41	c i o	-	e c i o
Other user charges and fees	10,926	rên	12,962	(†)
Total contracts with external customers	266,496	3	248,740	3,698
Ambulance transport	39	*	34	÷.
Patient and client fees	174,823		164,045	G-1
Fees for health services	1,051	-	461	
Sale of goods - medical supplies	1,071	-	1,019	e de la celebra
Other user charges and fees	5,052	-	4,833	1.5
Total contracts with SA Government customers	182,036		170,392	-
Total contracts with customers	448,532	3	419,132	3,698

The Hospital recognises contract liabilities for consideration received in respect of unsatisfied performance obligations and reports these amounts as other liabilities (refer to note 26). Similarly, if the Hospital satisfies a performance obligation before it receives the consideration, the Hospital recognises either a contract asset or a receivable, depending on whether something other than the passage of time is required before the consideration is due (refer to note 14 and 17).

The Hospital recognises revenue (contract from customers) from the following major sources:

Patient and Client Fees

Public health care is free for medicare eligible customers with the exception of co-payments for Pharmaceutical Benefits Scheme drugs. Non-medicare eligible customers pay in arears to stay overnight in a public hospital and to receive medical assessment, advice, treatment and care from a health professional. These charges may include medical, surgical, anaesthetic, theatre, pathology, radiology services etc. Revenue from these services is recognised on a time-and-material basis as services are provided. Any amounts remaining unpaid at the end of the reporting period are treated as an accounts receivable

Private practice fees

SA Health grants SA Health employed salaried medical consultants the ability to provide billable medical services relating to the assessment, treatment and care of privately referred outpatients or private inpatients in SA Health sites. Fees derived from undertaking private practice is income derived in the hands of the specialist. The specialist appoints the Hospital as an agent in the rendering and recovery of accounts of the specialists private practice. SA Health disburses amounts it collects on behalf of the specialist to the specialist via payroll (fortnightly) or accounts payable (monthly) depending on the rights of private practice scheme. Revenue from these services is recognised as it is collected as per the Rights of Private Practice Agreement.

4. Grants and contributions

	Consolidated		I	Parent	
	2021	2020	2021	2020	
	\$'000	\$'000	\$'000	\$'000	
Commonwealth grants and donations	1,884	2,246	1,884	2,246	
Pharmaceutical Benefits Scheme Commonwealth subsidy	226,927	206,333	226,927	206,333	
SA Government capital contributions	143		143		
Other SA Government grants and contributions	1,250	834	1,392	927	
Private sector grants and contributions	22,309	22,543	22,309	22,592	
Total grants and contributions	252,513	231,956	252,655	232,098	

The grants received are usually subject to terms and conditions set out in the contract, correspondence, or by legislation.

Of the \$252.513 million (\$231.956 million) received in 2020-21, \$14.542 million (\$15.006 million) was provided for specific purposes, including State and Commonwealth Health initiatives - Health reforms, research and other associated activities.

5. Interest

	Conse	olidated	Pa	irent
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Interest on operating accounts	26	80	-	-
Interest on Special Purpose Funds	50	697	50	697
Total interest	76	777	50	697

6. Resources received free of charge

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Buildings and improvements	690	-	690	
Plant and equipment	57	137	57	137
Services	13,902	10,364	13,902	10,364
Other	13		13	-
Total resources received free of charge	14,662	10,501	14,662	10,501

Resources received free of charge include plant and equipment and are recorded at their fair value.

Buildings and improvements contributions of \$0.690 million include solar photovoltaic cells for The Queen Elizabeth Hospital.

Contributions of services are recognised only when a fair value can be determined reliably and the services would be purchased if they had not been donated. The Hospital receives Financial Accounting, Taxation, Payroll, Accounts Payable and Accounts Receivable services from Shared Services SA free of charge valued at \$10.720 million (\$10.364 million) and ICT services from the Department of Premier and Cabinet valued at \$3.182 million (\$nil), following Cabinet's approval to cease intra-government charging.

In addition although not recognised the Hospital received volunteer services from the Royal Adelaide Hospital Lavender Lads and Ladies, Royal Adelaide Hospital Auxiliary, Friends of the Queen Elizabeth Hospital, Hampstead Rehabilitation Centre Volunteers and country based SA Pathology couriers. There are 477 volunteers whom provide patient and staff support services to individuals using the Hospital's services. The services include but not limited to: Emergency Department support, guide service, laundry service, RAH gift shop and a volunteer support team.

7. Net gain/(loss) from disposal of non-current and other assets

	Consolidated		Parent	
	2021	2020	2021	2020
Plant and equipment:	\$'000	\$'000	\$'000	\$'000
Proceeds from disposal	184	183	184	170
Less carrying amount of assets disposed	(423)	(326)	(423)	(326)
Less other costs of disposal	(1)	(2)	(1)	(2)
Net gain/(loss) from disposal of plant and equipment	(240)	(145)	(240)	(158)
Total assets:				
Total proceeds from disposal	184	183	184	170
Less total carrying amount of assets disposed	(423)	(326)	(423)	(326)
Less other costs of disposal	(1)	(2)	(1)	(2)
Total net gain/(loss) from disposal of assets	(240)	(145)	(240)	(158)

Gains or losses on disposal are recognised at the date control of the asset is passed from the Hospital and are determined after deducting the carrying amount of the asset from the proceeds at that time. When revalued assets are disposed, the revaluation surplus is transferred to retained earnings.

8. Other revenues/income

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Dividend revenue	197	179		-
Donations	6,216	6,535	6,216	6,535
Gain on revaluation of investment property		880	-	
Health recoveries	71,956	69,867	71,956	69,867
Insurance recoveries	350	248	350	248
Other	6,878	27,077	6,169	26,601
Total other revenues/income	85,597	104,786	84,691	103,251

9. Staff benefits expenses

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Salaries and wages	1,271,303	1,222,062	1,264,425	1,214,838
Targeted voluntary separation packages (refer below)	2,283	24,660	2,283	24,660
Long service leave	10,936	31,772	10,857	31,695
Annual leave	118,946	119,956	118,632	119,623
Skills and experience retention leave	5,968	6,103	5,968	6,103
Staff on-costs - superannuation*	128,565	127,386	127,919	126,731
Staff on-costs - other	345	315	4	6
Workers compensation	24,264	9,889	24,217	9,833
Board and committee fees	459	431	378	341
Other staff related expenses	2,537	3,254	2,511	3,218
Total staff benefits expenses	1,565,606	1,545,828	1,557,194	1,537,048

* The superannuation employment on-cost expense represents the Hospital's contribution to superannuation plans in respect of current services of employees. The Department of Treasury and Finance (DTF) centrally recognises the superannuation liability in the whole-of-government financial statements.

Refer note 24 for further discussion on long service leave movement.

9.1 Key Management Personnel

Key management personnel (KMP) of the Hospital includes the Minister, the seven members of the governing board, the Chief Executive of the Department, Chief Executive Officer of the Hospital and the 16 (13) members of the Executive Management Group.

The compensation detailed below excludes salaries and other benefits received by:

- The Minister. The Minister's remuneration and allowances are set by the Parliamentary Remuneration Act 1990 and the Remuneration Tribunal of SA respectively and are payable from the Consolidated Account (via DTF) under section 6 of the Parliamentary Remuneration Act 1990; and
- The Chief Executive of the Department. The Chief Executive is compensated by the Department and there is no requirement for the Hospital to reimburse those expenses.

Compensation	Consolid	Parent		
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Salaries and other short term employee benefits	4,809	4,084	4,809	4,084
Post-employment benefits	720	471	720	471
Other long-term employment benefits	45	-	45	
Total	5,574	4,555	5,574	4,555

The Hospital did not enter into any transactions with key management personnel or their close family during the reporting period that were not consistent with normal procurement arrangements.

9.2 Remuneration of boards and committee members

7.2 Remand and of boards and committee members	2021 No. of Members	2020 No. of Members
\$0	365	319
\$1 - \$20,000	75	72
\$20,001 - \$40,000	7	8
\$40,001 - \$60,000	2	1
\$60,001 - \$80,000	1	1
\$80,001 - \$100,000		1
Total	450	402

The total remuneration received or receivable by members was \$0.404 million (\$0.387 million). Remuneration of members reflects all costs of performing board/committee member duties including sitting fees, superannuation contributions, salary sacrifice benefits and fringe benefits and related fringe benefits tax. In accordance with the Premier and Cabinet Circular No. 016, government employees did not receive any remuneration for board/committee duties during the financial year.

Unless otherwise disclosed, transactions between members are on conditions no more favourable than those that it is reasonable to expect the entity would have adopted if dealing with the related party at arm's length in the same circumstances.

Refer to note 36 for members of boards/committees that served for all or part of the financial year and were entitled to receive income from membership in accordance with APS 124.B.

9.3 Remuneration of staff	Consoli	dated	Parent		
Remuneration of employees	2021	2020	2021	2020	
The number of staff whose remuneration received or receivable	Total	Total	Total	Total	
falls within the following bands:	Number	Number	Number	Number	
\$154.678 - \$175.000	299	254	298	253	
\$175,001 - \$195,000	194	170	194	170	
\$195,001 - \$215,000	114	102	114	102	
\$215,001 - \$235,000	69	67	68	65	
\$235,001 - \$255,000	65	65	65	65	
\$255.001 - \$275.000	57	49	57	49	
\$275,001 - \$295,000	47	41	47	41	
\$295,001 - \$315,000	47	39	44	39	
\$315,001 - \$335,000	33	39	33	39	
\$335,001 - \$355,000	34 45	34 37	34	34	
\$355,001 - \$375,000			44	36	
\$375,001 - \$395,000	33	32	33	32	
\$395,001 - \$415,000	23	25	23	25	
\$415,001 - \$435,000	41	42	41	42	
\$435,001 - \$455,000	23	27	23	27	
\$455,001 - \$475,000	28	27	28	27	
\$475,001 - \$495,000	22	25	22	25	
\$495,001 - \$515,000	17	20	17	20	
\$515,001 - \$535,000	19	24	19	24	
\$535,001 - \$555,000	15	11	15	11	
\$555,001 - \$575,000	17	19	17	19	
\$575,001 - \$595,000	18	19	18	19	
\$595,001 - \$615,000	14	8	14	8	
\$615,001 - \$635,000	9	18	9	18	
\$635,001 - \$655,000	20	13	20	13	
\$655,001 - \$675,000	8	8	8	8	
\$675,001 - \$695,000	6	1	6	1	
\$695,001 - \$715,000	6	6	6	6	
\$715,001 - \$735,000	3	2	3	2	
\$735,001 - \$755,000	2	1	2	1	
\$775,001 - \$795,000	4	2	4	2	
\$795,001 - \$815,000	2	1	2	1	
\$835,001 - \$855,000	1	4	1	4	
\$855,001 - \$875,000	1	1	1	1	
\$895,001 - \$915,000	-	1	<u>-</u>	1	
\$975,001 - \$995,000	÷.	1		1	
\$1,135,001 - \$1,155,000	1	-	1		
\$1,235,001 - \$1,255,000	1.1	1	÷	1	
\$1,355,001 - \$1,375,000	-	1	-	1	
\$1,395,001 - \$1,415,000	1		1		
Total number of staff	1,335	1,225	1,332	1,221	

The table includes all staff who received remuneration equal to or greater than the base executive remuneration level during the year. Remuneration of staff reflects all costs of employment including salaries and wages, payments in lieu of leave, superannuation contributions, salary sacrifice benefits and fringe benefits and any related fringe benefits tax.

9.4 Remuneration of staff by classification The total remuneration received by staff, included in note 9.3:

	Consolidated				Parent			
	2021		2020		2021		2020	
	No.	\$'000	No.	\$'000	No.	\$'000	No.	\$'000
Executive	36	8,670	28	6,689	33	7,935	25	5,888
Medical (excluding Nursing)	1,138	356,828	1,071	339,440	1,138	356,828	1,071	339,440
Non-medical (i.e. allied health and administration)	59	10,885	62	11,256	59	10,885	61	11,093
Nursing	102	17,400	64	11,277	102	17,400	64	11,277
Total	1,335	393,783	1,225	368,662	1,332	393,048	1,221	367,698

9.5 Targeted voluntary separation packages (TVSP)

sie angelee forenning separation provides (x + sx)	Consolidated		Parer	nt
	2021	2020	2021	2020
Amount paid/payable to separated staff:	\$'000	\$'000	\$'000	\$'000
Targeted voluntary separation packages	2,283	24,660	2,283	24,660
Leave paid/payable to separated employees	1,049	10,678	1,049	10,678
Net cost to the Hospital	3,332	35,338	3,332	35,338
The number of staff who accepted a TVSP during the reporting period	24	293	24	293

TVSPs include 0 (13) separations resulting from the Registered Nurse/Midwife Workforce Renewal Program.

10. Supplies and services

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Administration	6,179	5,668	9,292	7,425
Advertising	762	570	666	359
Communication	5,333	2,741	5,160	2,629
Computing	23,673	24,090	22,972	23,536
Consultants	747	1,638	727	1,581
Contract of services	6,798	6,663	6,798	6,663
Contractors	12,498	20,601	12,444	20,551
Contractors - agency staff	40,598	38,444	40,576	38,408
Cost of goods sold	1,734	1,965	1000	
Drug supplies	277,591	259,889	277,591	259,889
Electricity, gas and fuel	14,328	16,497	14,285	16,449
Fee for service	47,175	46,712	47,175	46,712
Food supplies	4,703	4,834	4,703	4,834
Housekeeping	25,933	24,517	25,827	24,420
Insurance	12,681	11,847	12,614	11,787
Internal SA Health SLA payments	23,025	22,463	23,025	22,463
Interstate patient transfers	37	10	37	10
Legal	1,458	1,095	1,402	1,016
Medical, surgical and laboratory supplies	196,648	168,087	196,648	168,087
Minor equipment	7,839	6,799	7,816	6,781
Motor vehicle expenses	1,664	1,581	1,664	1,581
Occupancy rent and rates	11,570	11,860	11,506	11,756
Patient transport	8,815	8,894	8,815	8,894
Postage	9,255	7,420	9,231	7,390
Printing and stationery	4,557	4,596	4,538	4,569
Public Private Partnership operating expenses	98,108	94,943	98,108	94,943
Repairs and maintenance	35,233	32,573	35,201	32,543
Security	21,412	18,250	21,412	18,250
Services from Shared Services SA	10,878	10,827	10,878	10,827
Short term lease expense	1,083	1,373	1,083	1,373
Training and development	11,927	21,335	11,837	21,158
Travel expenses	2,105	2,568	1,932	2,316
Other supplies and services	25,017	27,575	24,531	26,978
Total supplies and services	951,364	908,925	950,494	906,178

Accommodation – a part of the Hospital's accommodation is provided by the Department for Infrastructure and Transport (DIT) under MoAA issued in accordance with Government wide accommodation policies. These arrangements do not meet the definition of a lease and accordingly are expensed (disclosed within Occupancy rent and rates).

The Hospital recognises lease payments associated with short term leases (12 months or less) and leases for which the underlying asset is low value (less than \$15,000) as an expense on a straight line basis over the lease term. Lease commitments for short term leases is similar to short term lease expenses disclosed.

Consultants

The number of consultancies and dollar amount paid/payable (included in supplies and services expense) to consultants that fell within the following bands:

		Consoli	dated			Pare	nt	
	2021		2020		2021		20	20
	No.	\$'000	No.	\$'000	No.	\$'000	No.	\$'000
Below \$10,000	8	52	8	18	4	32	2	7
Above \$10,000	8	695	22	1,620	8	695	21	1,574
Total	16	747	30	1,638	12	727	23	1,581

11. Grants and subsidies

	Conso	Parent		
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Subsidies	146	385		
Funding to non-government organisations	754	3,737	754	3,737
Total grants and subsidies	900	4,122	754	3,737

The grants given are usually subject to terms and conditions set out in the contract, correspondence, or by legislation.

12. Other expenses

	Cons	Parent		
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Debts written off	2,331	1,838	2,316	1,810
Bank fees and charges	103	105	62	48
Donated assets expense		1,182		1,182
Net loss on revaluation of investments		188	530	
Net loss on sale of investments		23	1 A A	1
Royalty payments	3,046	2,726	3,046	2,726
Other*	4,940	5,793	4,821	5,640
Total other expenses	10,420	11,855	10,775	11,406

Donated assets expense includes transfer of plant and equipment and is recorded as expenditure at their fair value.

* Includes audit fees paid/payable to the Auditor-General's Department relating to work performed under the *Public Finance and Audit Act 1987* of \$0.382 million (\$0.398 million). No other services were provided by the Auditor-General's Department. Also includes fees paid or payable to BDO for audit services for AusHealth of \$0.030 million (\$0.029 million).

13. Cash and cash equivalents

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Cash at bank or on hand	6,616	6,660	2,698	2,405
Deposits with Treasurer: general operating	60,298	46,513	60,298	46,513
Deposits with Treasurer: special purpose funds	130,379	117,521	130,379	117,521
Total cash and cash equivalents	197,293	170,694	193,375	166,439

Cash is measured at nominal amounts. The Hospital earns interest on the special purpose deposit account and the operating accounts held by AusHealth.

The Hospital receives specific purpose funds from various sources including government, private sector and individuals. The amounts are controlled by the Hospital, and are used to help achieve the Hospital's objectives, notwithstanding that specific uses can be determined by the grantor or donor. Accordingly, the amounts are treated as revenue at the time they are earned or at the time control passes to the Hospital.

14. Receivables

4. Receivables		P			
	Cons	olidated	Parent		
Current	2021 \$'000	2020 \$'000	2021 \$'000	2020 \$'000	
Patient/client fees: compensable Patient/client fees: other	9,736 29,246	6,846 28,715	9,736 29,246	6,846 28,715	
Debtors Less: allowance for impairment loss on receivables	14,829 (5,153)	11,972 (5,158)	13,355 (5,009)	11,526 (5,023)	
Prepayments Interest	2,142	1,739 3	1,932	1,554	
Grants Workers compensation provision recoverable Sundry receivables and accrued revenue	40 2,895 46,716	4 2,699 44,523	40 2,895 46,672	4 2,699 44,396	
GST input tax recoverable	938	967	1,037	1,004	
Total current receivables	101,389	92,310	99,904	91,721	
Non-current					
Debtors	654	174	654	174	
Workers compensation provision recoverable	5,079	4,535	5,079	4,535	
Total non-current receivables	5,733	4,709	5,733	4,709	
Total receivables	107,122	97,019	105,637	96,430	

Receivables arise in the normal course of selling goods and services to other agencies and to the public. The Hospital's trading terms for receivables are generally 30 days after the issue of an invoice or the goods/services have been provided under a contractual arrangement. Receivables, prepayments and accrued revenues are non-interest bearing. Receivables are held with the objective of collecting the contractual cash flows and they are measured at amortised cost.

Other than as recognised in the allowance for impairment loss on receivables, it is not anticipated that counterparties will fail to discharge their obligations. The carrying amount of receivables approximates net fair value due to being receivable on demand. There is no concentration of credit risk.

14.1 Impairment of receivables

The Hospital has adopted the simplified impairment approach under AASB 9 and measured lifetime expected credit losses on all trade receivables using an allowance matrix as a practical expedient to measure the impairment provision.

Movement in the allowance for impairment loss on receivables:

	Consolidated		Parei	nt
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Carrying amount at the beginning of the period	5,158	6,697	5,023	6,601
Increase/(Decrease) in allowance recognised in profit or loss	(5)	(1,539)	(14)	(1,578)
Carrying amount at the end of the period	5,153	5,158	5,009	5,023

Impairment losses relate to receivables arising from contracts with customers that are external to SA Government. Refer to note 33 for details relating to credit risk and the methodology for determining impairment.

15. Other financial assets

15. Other Infancial assets					
	Consoli	dated	Parent		
	2021	2020	2021	2020	
Current	\$'000	\$'000	\$'000	\$'000	
Term deposits	81	2,281	(a)	742	
Other investments FVPL	7,295	10,266	4	6,347	
Total current investments	7,376	12,547	-	7,089	
Non-current					
Term deposits	- 14 -	80	2		
Interest in wholly owned subsidiary		-	1,150	1,150	
Other investments FVPL	-	448	<u>_</u>		
Total non-current investments		528	1,150	1,150	
Total investments	7,376	13,075	1,150	8,239	

The Hospital measures term deposits at amortised cost, listed equities and other investments are measured as fair value represented by market value. Other investments include shares in other corporations, floating rate notes, listed securities and managed funds.

There is no impairment on other financial assets. Refer to note 33 for further information on risk management.

16. Inventories

	Cons	solidated	Р	arent
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Drug supplies	14,016	16,680	14,016	16,680
Inventory imprest stock	7,881	7,285	7,881	7,285
Other	441	662	137	129
Total current inventories - held for distribution	22,338	24,627	22,034	24,094

Inventories are held for distribution at no or nominal consideration and are measured at the lower of average weighted cost and replacement cost.

The amount of any inventory write-down to net realisable value/replacement cost or inventory losses are recognised as an expense in the period the write-down or loss occurred. Any write-down reversals are also recognised as an expense reduction.

17. Contract assets

Total contract assets	789	6,564	789	6,564
Contract assets	789	6,564	789	6,564
Less: allowance for impairment loss on contract assets		5.5		
	\$'000	\$'000	\$'000	\$'000
20	2021	2020	2021	2020
	Cons	Parent		

Contract assets primarily relate to the Hospital's rights to consideration for work completed but not yet billable at the reporting date. The Hospital has recognised revenue for pathology services provided but not yet processed through the billing system. Payments for pathology services are not due from the customer until the pathology services are correctly coded and therefore a contract asset is recognised over the period in which pathology services are performed to represent the Hospital's right to consideration for the services transferred to date. Any amounts previously recognised as a contract asset are transferred to receivables when the rights become unconditional (i.e. at the point at which it is invoiced to the customer).

There were no impairment losses recognised on contract assets in the reporting period.

18. Property, plant and equipment, investment property and intangible assets

18.1 Acquisition and recognition

Property, plant and equipment owned by the Hospital are initially recorded on a cost basis, and are subsequently measured at fair value. Where assets are acquired at no value, or minimal value, they are recorded at their fair value in the Statement of Financial Position. Where assets are acquired at no or nominal value as part of a restructure of administrative arrangements, the assets are recorded at the value held by the transferor public authority prior to the restructure.

The Hospital capitalises all owned property, plant and equipment valued at or greater than \$10,000. Assets recorded as works in progress represent projects physically incomplete as at the reporting date. Componentisation of complex assets is generally performed when the complex asset's fair value at the time of acquisition is equal to or greater than \$5 million for infrastructure assets and \$1 million for other assets.

18.2 Depreciation and amortisation

The residual values, useful lives, depreciation and amortisation methods of all major assets held by the Hospital are reviewed and adjusted if appropriate on an annual basis. Changes in expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for prospectively by changing the time period or method, as appropriate.

Depreciation and amortisation is calculated on a straight line basis. Property, plant and equipment and intangible assets depreciation and amortisation are calculated over the estimated useful life as follows:

Class of asset	Useful life (years)
Buildings and improvements	30 - 200
Right-of-use buildings	Lease term
Accommodation and Leasehold improvements	Lease term
Plant and equipment:	
· Medical, surgical, dental and biomedical equipment and furniture	5 - 15
Computing equipment	3 - 5
Vehicles	2 - 25
• Other plant and equipment	3 - 25
Right-of-use plant and equipment	Lease term
Intangible assets	5 - 10

18.3 Revaluation

All non-current tangible assets are subsequently measured at fair value after allowing for accumulated depreciation (written down current cost).

Revaluation of non-current assets or a group of assets owned by the Hospital is only performed when the asset's fair value at the time of acquisition is greater than \$1 million and the estimated useful life exceeds three years. Revaluations are undertaken on a regular cycle. Non-current tangible assets that are acquired between revaluations are held at cost until the next valuation, where they are revaluated to fair-value. If at any time management considers that the carrying amount of an asset greater than \$1 million materially differs from its fair value, then the asset will be revalued regardless of when the last revaluation took place.

Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amounts of the assets and the net amounts are restated to the revalued amounts of the asset. Upon disposal or derecognition, any asset revaluation surplus relating to that asset is transferred to retained earnings.

18.4 Impairment

The Hospital holds its property, plant and equipment and intangible assets for their service potential (value in use). Specialised assets would rarely be sold and typically any costs of disposal would be negligible, accordingly the recoverable amount will be closer to or greater than fair value. Where there is an indication of impairment, the recoverable amount is estimated. For revalued assets, fair value is assessed each year.

There were no indications of impairment for property, plant and equipment, intangibles, or investment properties as at 30 June 2021.

18.5 Intangible assets

Intangible assets are initially measured at cost and are tested for indications of impairment at each reporting date. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses.

The amortisation period and the amortisation method for intangible assets with finite useful lives are reviewed on an annual basis. The Hospital has intangibles with indefinite useful lives, amortisation is not recognised against these intangible assets

The acquisition of, or internal development of software is capitalised only when the expenditure meets the definition criteria and recognition criteria, and when the amount of expenditure is greater than or equal to \$10,000. Capitalised software is amortised over the useful life of the asset.

18.6 Land and building

An independent valuation of owned land and buildings owned by the Hospital, was performed in March 2018 by a Certified Practicing Valuer from Jones Lang Lasalle (SA) Pty Ltd, as at 1 June 2018.

Fair value of unrestricted land was determined using the market approach. The valuation was based on recent market transactions for similar land and buildings (non-specialised) in the area and includes adjustment for factors specific to the land and buildings being valued such as size, location and current use. For land classified as restricted in use, fair value was determined by applying an adjustment to reflect the restriction.

Fair value of buildings and other land was determined using depreciated replacement cost, due to there not being an active market. The depreciated replacement cost considered the need for ongoing provision of government services; specialised nature and restricted use of the assets; their size, condition and location. The valuation was based on a combination of internal records, specialised knowledge and the acquisition/transfer costs.

18.7 Plant and equipment

The Hospital's plant and equipment assets with a fair value greater than \$1 million or had an estimated useful life of greater than three years were revalued using the fair value methodology, as at 1 June 2018, based on independent valuations performed by a Certified Practicing Valuer from Jones Lang Lasalle (SA) Pty Ltd. The value of all other plant and equipment has not been revalued, this is in accordance with APS 116D, the carrying value of these items is deemed to approximate fair value. These assets are classified in Level 3 as there have been no subsequent adjustments to their value, except for management assumptions about the asset condition and remaining useful life.

18.8 Investment property

Subsequent to initial recognition at cost, investment properties are revalued to fair value with changes in the fair value recognised as income or expense in the period that they arise. The properties are not depreciated and are not tested for impairment.

The valuation of the investment property located at Dalgleish Street, Thebarton was performed by a Certified Practicing Valuer as at March 2020. The Valuer arrived at a fair value based on recent market transactions for similar properties in the area taking in to account zoning and restricted use.

Where there are recent market transactions for similar properties, the valuations are based on the amounts for which the properties could be exchanged between willing parties in an arm's length transaction, based on current prices in the active market for similar properties. These investment properties have been categorised as Level 2.

Amounts recognised in profit or loss

The Hospital recognised rental income from investment property during the period of \$0.448 million (\$0.442 million).

18.9 Leased property, plant and equipment

Right-of-use assets (including concessional arrangements) leased by the Hospital as lessee are measured at cost, and there were no indications for impairment. Additions to right of use assets during 2020-21 were \$2.925 million (\$5.637 million). Short-term leases of 12 months or less and low value leases, where the underlying asset value is less than \$15,000 are not recognised as right-of-use assets. The associated lease payments are recognised as an expense and disclosed in note 10.

The Hospital has a number of lease agreements. Lease terms vary in length from 2 to 26 years. Major lease activities include the use of:

- Properties SA Pathology collection centres, primary health, dental clinics and non-DIT provided office accommodation are generally leased from the private sector. Generally property leases are non-cancellable with many having the right of renewal. Rent is payable in arrears, with increases generally linked to CPI increases. Prior to renewal, most lease arrangements undergo a formal rent review linked to market appraisals or independent valuers.
- Health Facilities lease include the Royal Adelaide Hospital.
- The Royal Adelaide Hospital (RAH) lease commenced in June 2011, achieved commercial acceptance in June 2017, and is for 35 years. The SA Health Partnership Consortium trading as Celsus entered into an arrangement to finance, design, build, operate and maintain the new RAH. Under the arrangement, Celsus will maintain and provide non-medical support services including facilities management by Spotless and information and communication technology (ICT) support and maintenance by DXC Technology for the duration of the contract. The arrangement is referred to as a Public Private Partnership (PPP). At the conclusion of the contract in 2046, the Hospital will take full ownership of the RAH. Celsus have an obligation to deliver the RAH in a condition fit for its intended purpose and fully maintained in accordance with the agreed asset management plan.
- Motor vehicles leased from the South Australian Government Financing Authority (SAFA) through their agent LeasePlan Australia. The leases are non-cancellable and the vehicles are leased for a specific time period (usually 3 years) or a specific number of kilometres, whichever occurs first.

The Hospital has not committed to any lease arrangements that have not commenced. The Hospital has not entered into any sublease arrangements outside of SA Health.

The lease liabilities related to the right-of-use assets (and the maturity analysis) are disclosed at note 23. Expenses related to rightof-use assets including depreciation and interest expense are disclosed at note 19 and 23. Cash outflows related to right-of-use assets are disclosed at note 27.

19. Reconciliation of property, plant and equipment and investment property

The following table shows the movement:

Consolidated

2020-21	Land and	buildings:				Plant and eq	uipment:				
	Land \$'000	Buildings \$'000	Right-of- use buildings \$'000	Capital works in progress land and buildings \$'000	Accommo- dation and Leasehold improve- ments \$'000	Medical/ surgical/ dental/ biomedical \$'000	Other plant and equipment \$'000	Right-of- use plant and equipment \$'000	Capital works in progress plant and equipment \$'000	Investment property \$'000	Total \$*000
Carrying amount at the beginning of the	113,935	274,504	2,530,370	10,763	15,622	119,925	4,507	234,133	5,517	5,550	3,314,826
period			1 750	15 100		15.014					14 444
Additions	-	-	1,758	15,429	5	15,844		1,164	6,098		40,293
Assets received free of charge	17.	-	-	690	-	57				-	747
Disposals	-		-			(370)	(53)	(41)			(464)
Transfers between asset classes		542		(7,945)	6,579	4,256	2,000	-	(5,853)	1.0	(421)
Other movements			974						- 10 Control 2		974
Subtotal:	113,935	275,046	2,533,102	18,937	22,201	139,712	6,454	235,256	5,762	5,550	3,355,955
Gains/(losses) for the period recognised in net result:						6					
Depreciation and amortisation		(22,611)	(53,824)		(1,407)	(37,222)	(2,718)	(9,923)		-	(127,705)
Subtotal:		(22,611)	(53,824)		(1,407)	(37,222)	(2,718)	(9,923)			(127,705)
Carrying amount at the end of the period*	113,935	252,435	2,479,278	18,937	20,794	102,490	3,736	225,333	5,762	5,550	3,228,250
Gross carrying amount											
Gross carrying amount Accumulated depreciation / amortisation	113,935	320,724 (68,289)	2,670,295 (191,017)	18,937	33,568 (12,774)	299,549 (197,059)	29,479 (25,743)	260,597 (35,264)	5,762	5,550	3,758,396 (530,146)
Carrying amount at the end of the period	113,935	252,435	2,479,278	18,937	20,794	102,490	3,736	225,333	5,762	5,550	3,228,250
									-1		

*All property, plant and equipment are classified in the level 3 fair value hierarchy except for investment properties valued at \$5.550 million (\$5.550 million) (classified as level 2) and capital works in progress (not classified). Refer to note 23 for details about the lease liability for right of use assets.

Consolidated

2019-20	Land and	buildings:				Plant and eq	uipment:				
	Land \$'000	Buildings \$'000	Right-of- use buildings \$*000	Capital works in progress land and buildings \$'000	Accommo- dation and Leaschold improve- ments \$'000	Medical/ surgical/ dental/ biomedical \$'000	Other plant and equipment \$'000	Right-of- use plant and equipment \$'000	Capital works in progress plant and equipment \$'000	Investment property \$'000	Total \$'000
Carrying amount at the beginning of the	113,935	275,280	2,580,010	21,264	16,970	136,991	9,047	243,147	6,117	4,670	3,407,431
period											
Additions	-	-	4,896	11,217	~	7,189	16	741	14,680	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	38,739
Assets received free of charge		~				137			1.1.1	1.1	137
Disposals	-		(119)		~	(282)	(33)	(11)	(11)	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	(456)
Donated assets disposal	-	Sec. 8		1.000	-	(1,182)	1.1.2		- 1		(1,182)
Transfers between asset classes	-	21,719		(21,718)		14,853	390		(15,269)	10 C 10 C 10 C	(25)
Other movements			(537)	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.				-			(537)
Subtotal:	113,935	296,999	2,584,250	10,763	16,970	157,747	9,420	243,877	5,517	4,670	3,444,148
Gains/(losses) for the period recognised in net result:						1.14					
Depreciation and amortisation	-	(22,495)	(53,880)		(1,348)	(37,822)	(4,913)	(9,744)			(130,202)
Revaluation increment / (decrement)	-		· · · · · · · · ·					etter (Million)		880	880
Subtotal:		(22,495)	(53,880)		(1,348)	(37,822)	(4,913)	(9,744)	A	880	(129,322)
Carrying amount at the end of the period*	113,935	274,504	2,530,370	10,763	15,622	119,925	4,507	234,133	5,517	5,550	3,314,826
Gross carrying amount											
Gross carrying amount	113,935	320,182	2,668,269	10,763	26,989	290,265	25,413	260.033	5,517	5,550	3,726,916
Accumulated depreciation / amortisation		(45,678)	(137,899)		(11,367)	(170,340)	(20,906)	(25,900)	5,517	5,550	(412,090)
Carrying amount at the end of the period	113,935	274,504	2,530,370	10,763	15,622	119,925	4,507	234,133	5,517	5,550	3,314,826
			and the second s				.,			0,000	

*All property, plant and equipment are classified in the level 3 fair value hierarchy except for investment properties valued at \$5,550 million (\$5,550 million) (classified as level 2) and capital works in progress (not classified). Refer to note 23 for details about the lease liability for right of use assets.

113,935

252,434

2,478,788

Carrying amount at the end of the period

Parent 2020-21 Land and buildings: Plant and equipment: Capital Accommo-Capital works in dation and Medical/ Right-ofworks in Right-ofprogress Leasehold surgical/ Other use plant progress use land and improvedental/ plant and and plant and Investment Buildings Land buildings buildings ments biomedical equipment equipment equipment property \$'000 \$'000 S'000 \$'000 \$'000 \$'000 \$'000 \$'000 \$'000 \$'000 Carrying amount at the beginning of the 113,935 274,503 2,530,152 10,763 15,622 119.925 3,995 234,133 5,157 period Additions 1,257 15,429 15.844 1,164 5,837 --_ Assets received free of charge 690 57 --. Disposals (370)(53) -(41)Transfers between asset classes 542 6,579 (7,945) 4,256 1,380 (5,233)-1.2 Other movements 974 Subtotal: 113,935 275,045 2,532,383 18,937 22,201 139,712 5,322 235,256 5,761 -Gains/(losses) for the period recognised in net result: Depreciation and amortisation (22.611)(53,595) (1,407)--(37, 222)(2,157)(9,923)..... Subtotal: (22, 611)(53, 595)(1,407)(37,222) (2, 157)(9,923) ----Carrying amount at the end of the period* 113,935 252,434 2,478,788 18,937 20,794 102,490 3,165 225,333 5,761 -Gross carrying amount Gross carrying amount 113.935 320,723 2,669,428 18,937 33,568 299,549 27,248 260,597 5,761 Accumulated depreciation / amortisation (68, 289)(190.640)(12,774)(197,059) (24,083)(35, 264)

Total

\$'000

3,308,185

39,531

747

(464)

(421)

3,348,552

(126,915)

(126, 915)

3,221,637

3,749,746

(528, 109)

3,221,637

-

974

*All property, plant and equipment are classified in the level 3 fair value hierarchy except for capital works in progress (not classified). Refer to note 23 for details about the lease liability for right of use assets.

20,794

102.490

3,165

225,333

5,761

18,937

Parent

2019-20	Land and	buildings:				Plant and eq	uipment:				
	Land \$'000	Buildings \$'000	Right-of- use buildings \$'000	Capital works in progress land and buildings \$'000	Accommo- dation and Leasehold improve- ments S'000	Medical/ surgical/ dental/ biomedical S'000	Other plant and equipment \$'000	Right-of- use plant and equipment \$'000	Capital works in progress plant and equipment \$'000	Investment property \$'000	Total \$'000
Carrying amount at the beginning of the period	113,935	275,280	2,579,070	21,264	16,970	136,991	8,293	243,147	6,005	0.19	3,400,955
Additions	-	1.4	4,896	11,217	-	7,189	16	741	14,222		38,281
Assets received free of charge	-		-	1.4.10		137		1111111		0.0	137
Disposals			(119)			(282)	(33)	(11)	(11)	-	(456)
Donated assets disposal	12			-	- L.A.	(1,182)	-		X2		(1,182)
Transfers between asset classes	1	21,718	1000	(21,718)		14,853	181	1	(15,059)		(25)
Other movements	14		37						(centers)	-	37
Subtotal:	113,935	296,998	2,583,884	10,763	16,970	157,747	8,457	243,877	5,157		3,437,788
Gains/(losses) for the period recognised in net result:											
Depreciation and amortisation	~	(22,495)	(53,732)		(1,348)	(37,822)	(4,462)	(9,744)	14		(129,603)
Subtotal:	140	(22,495)	(53,732)	÷	(1,348)	(37,822)	(4,462)	(9,744)			(129,603)
Carrying amount at the end of the period*	113,935	274,503	2,530,152	10,763	15,622	119,925	3,995	234,133	5,157		3,308,185
Gross carrying amount											
Gross carrying amount	113,935	320,181	2,667,903	10,763	26,989	290,265	23,802	260,033	5,157		3,719,028
Accumulated depreciation / amortisation		(45,678)	(137,751)	10,705	(11,367)	(170,340)	(19,807)	(25,900)	5,157	2	(410,843)
Carrying amount at the end of the period	113,935	274,503	2,530,152	10,763	15,622	119,925	3,995	234,133	5,157		3,308,185
CONTRACTOR OF AND								10.11100	59151		2,500,10

*All property, plant and equipment are classified in the level 3 fair value hierarchy except for capital works in progress (not classified). Refer to note 23 for details about the lease liability for right of use assets.

20. Reconciliation of intangible assets

The following table shows the movement:						
Consolidated		2020-21			2019-20	
	Computer	Capital works in progress		Computer	Capital works in progress	
	software \$'000	intangibles \$'000	Total \$'000	software \$'000	intangibles \$'000	Total \$'000
Carrying amount at the beginning of the period	36,112	1,690	37,802	45,472	759	46,231
Additions		590	590	15	931	946
Assets received free of charge	13	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	13			
Amortisation	(9,585)		(9,585)	(9,400)	141	(9,400)
Transfers between asset classes	532	(111)	421	25		25
Carrying amount at the end of the period	27,072	2,169	29,241	36,112	1,690	37,802
Gross carrying amount						
Gross carrying amount Accumulated amortisation	74,875 (47,803)	2,169	77,044 (47,803)	74,326 (38,214)	1,690	76,016 (38,214)
Carrying amount at the end of the period	27,072	2,169	29,241	36,112	1,690	37,802
Parent						
Carrying amount at the beginning of the period	36,112	1,690	37,802	45,472	759	46,231
Additions		590	590	15	931	946
Assets received free of charge	13	1.1	13		1004	
Amortisation	(9,585)		(9,585)	(9,400)	742	(9,400)
Transfers between asset classes	532	(111)	421	25		25
Carrying amount at the end of the period	27,072	2,169	29,241	36,112	1,690	37,802
Gross carrying amount						
Gross carrying amount	74,875	2,169	77,044	74,326	1,690	76,016
Accumulated amortisation	(47,803)		(47,803)	(38,214)		(38,214)
Carrying amount at the end of the period	27,072	2,169	29,241	36,112	1,690	37,802

21. Fair value measurement

The Hospital classifies fair value measurement using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements, based on the data and assumptions used in the most recent revaluation:

- Level 1 traded in active markets, and is based on unadjusted quoted prices in active markets for identical assets or liabilities that the entity can access at measurement date.
- Level 2 not traded in an active market, and are derived from inputs (inputs other than quoted prices included within Level
- 1) that are observable for the asset, either directly or indirectly.
- Level 3 not traded in an active market, and are derived from unobservable inputs.

The Hospital's current use is the highest and best use of the asset unless other factors suggest an alternative use. As the Hospital did not identify any factors to suggest an alternative use, fair value measurement was based on current use.

The carrying amount of non-financial assets owned by the Hospital with a fair value at the time of acquisition that was less than \$1 million or an estimated useful life that was less than three years are deemed to approximate fair value.

Refer to notes 19 and 21.2 for disclosure regarding fair value measurement techniques and inputs used to develop fair value measurements for non-financial assets.

21.1 Fair value hierarchy

The fair value of non-financial assets must be estimated for recognition and measurement or for disclosure purposes. The Hospital categorises non-financial assets measured at fair value into hierarchy based on the level of inputs used in measurement as follows:

Fair value measurements at 30 June 2021

Fair value measurements at 50 buile 2021	C	Consolidated		Parent			
	Level 2 \$'000	Level 3 \$'000	Total \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000	
Recurring fair value measurements							
Land	- 1 .	113,935	113,935		113,935	113,935	
Buildings and improvements	1.87	252,435	252,435	-	252,434	252,434	
Leasehold improvements	2.1	20,794	20,794		20,794	20,794	
Plant and equipment	- 1. S. B.	106,226	106,226	-	105,655	105,655	
Investment property	5,550	1.11.11.1.1	5,550		1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.		
Total recurring fair value measurements	5,550	493,390	498,940	1. Sec. 1	492,818	492,818	

Fair value measurements at 30 June 2020

	0	Consolidated		Parent			
	Level 2 \$'000	Level 3 \$'000	Total \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000	
Recurring fair value measurements		113,935	113,935	_	113.935	113.935	
Land Buildings and improvements	-	274,504	274,504	÷	274,503 15,622	274,503	
Leasehold improvements Plant and equipment		15,622 124,432	15,622 124,432		123,920	123,920	
Investment property Total recurring fair value measurements	5,550 5,550	528,493	5,550 534,043	-	527,980	527,980	

The Hospital's policy is to recognise transfers into and out of fair value hierarchy levels as at the end of the reporting period.

During 2021 and 2020, the Hospital had no valuations categorised into Level 1; there were no transfers of assets between Level 1 and 2 fair value hierarchy levels in 2020-21.

21.2 Valuation techniques and inputs

Land fair values were derived by using the market approach, being recent sales transactions of other similar land holdings within the region, adjusted for differences in key attributes such as property size, zoning and any restrictions on use, and then adjusted with a discount factor. For this reason they are deemed to have been valued using Level 3 valuation inputs.

Due to the predominantly specialised nature of health service assets, the majority of building and plant and equipment valuations have been undertaken using a cost approach (depreciated replacement cost), an accepted valuation methodology under AASB 13. The extent of unobservable inputs and professional judgement required in valuing these assets is significant, and as such they are deemed to have been valued using Level 3 valuation inputs.

Unobservable inputs used to arrive at final valuation figures included:

- · Estimated remaining useful life, which is an economic estimate and by definition, is subject to economic influences;
- Cost rate, which is the estimated cost to replace an asset with the same service potential as the asset undergoing valuation (allowing for over-capacity), and based on a combination of internal records including: refurbishment and upgrade costs, historical construction costs, functional utility users, industry construction guides, specialised knowledge and estimated acquisition/transfer costs;
- Characteristics of the asset, including condition, location, any restrictions on sale or use and the need for ongoing provision of Government services;
- Effective life, being the expected life of the asset assuming general maintenance is undertaken to enable functionality but no upgrades are incorporated which extend the technical life or functional capacity of the asset; and
- Depreciation methodology, noting that AASB 13 dictates that regardless of the depreciation methodology adopted, the exit price should remain unchanged.

Although there was some land valued using Level 2 inputs, the fair value of these was immaterial in comparison to the whole class, therefore all land has been classified as Level 3. Investment property has been valued using the income approach, based on capitalised net income at an appropriate yield, and is classified as Level 2.

22. Payables

	Consolidated		Parent	
	2021	2020	2021	2020
Current	\$'000	\$'000	\$'000	\$'000
Creditors and accrued expenses	66,479	75,600	65,601	74,888
Paid Parental Leave Scheme	351	379	351	379
Staff on-costs*	21,563	20,313	21,518	20,261
Other payables	4,436	3,719	4,436	3,719
Total current payables	92,829	100,011	91,906	99,247
Non-current				
Staff on-costs*	11,762	11,770	11,762	11,770
Total non-current payables	11,762	11,770	11,762	11,770
Total payables	104,591	111,781	103,668	111,017

Payables are measured at nominal amounts. Creditors and accruals are raised for all amounts owed and unpaid. Sundry creditors are normally settled within 30 days from the date the invoice is first received. Staff on-costs are settled when the respective staff benefits that they relate to are discharged. All payables are non-interest bearing. The carrying amount of payables approximates net fair value due to their short term nature.

*Staff on-costs include Return to Work SA levies and superannuation contributions and are settled when the respective staff benefits that they relate to is discharged. The Hospital makes contributions to several State Government and externally managed superannuation schemes. These contributions are treated as an expense when they occur. There is no liability for payments to beneficiaries as they have been assumed by the respective superannuation schemes. The only liability outstanding at reporting date relates to any contributions due but not yet paid to the South Australian Superannuation Board and externally managed superannuation schemes.

As a result of an actuarial assessment performed by DTF, the portion of long service leave taken as leave is unchanged at 38% and the average factor for the calculation of employer superannuation on-costs has increased from the 2020 rate (9.8%) to 10.1% to reflect the increase in super guarantee. These rates are used in the staff on-cost calculation. The net financial effect of the changes in the current financial year is an increase in the staff on-cost and staff benefits expense of \$0.829 million. The estimated impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of assumptions.

The Paid Parental Leave Scheme payable represents amounts which the Hospital has received from the Commonwealth Government to forward onto eligible staff via the Hospital's standard payroll processes. That is, the Hospital is acting as a conduit through which the payment to eligible staff is made on behalf of the Family Assistance Office.

Refer to note 33 for information on risk management.

23. Financial liabilities

	Con	Parent		
Current	2021 \$'000	2020 \$'000	2021 \$'000	2020 \$'000
Lease liabilities	69,904	68,702	69,459	68,541
Total current financial liabilities	69,904	68,702	69,459	68,541
Non-current	\$'000	\$'000	\$'000	\$'000
Lease liabilities	2,579,586	2,636,100	2,579,529	2,636,043
Total non-current financial liabilities	2,579,586	2,636,100	2,579,529	2,636,043
Total financial liabilities	2,649,490	2,704,802	2,648,988	2,704,584

Lease liabilities have been measured via discounting lease payments using either the interest rate implicit in the lease (where it is readily determined) or Treasury's incremental borrowing rate. Borrowing costs of \$116.658 million (\$149.128 million) relate to interest on lease liabilities. Included in these borrowing costs is a reduction in contingent rental amounts of \$135.240 million (\$110.092 million). There were no defaults or breaches on any of the above liabilities throughout the year. For 2019-20 the lease liabilities reflect only finance leases recognised in accordance with AASB 117.

Refer to note 33 for information on risk management.

Refer notes 18 and 19 for details about the right-of-use assets (including depreciation).

23.1 Concessional lease arrangements for right-of-use assets

The Hospital has concessional lease arrangements for right-of-use assets, as lessee, within the SA Health economic entity, with SA government entities, with other government entities (e.g. local councils, universities and the Commonwealth government), and with not-for-profit entities.

Right of use asset	Nature of arrangements	Details
Buildings and improvements	Terms are up to 36 years Payments range from \$1 to \$1,312 pa	Concessional building arrangements include the use of premises for dental services, pathology collection, Breastscreen services, community health services and vacant land.

23.2 Maturity analysis

A maturity analysis of lease liabilities based on undiscounted gross cash flows is reported in the table below:

	Consol	Consolidated		ent
	2021	2020	2021	2020
Lease Liabilities	\$'000	\$'000	\$'000	\$'000
1 to 3 years	916,790	923,341	916,395	922,187
3 to 5 years	594,009	597,453	594,009	597,453
5 to 10 years	1,423,958	1,437,715	1,423,958	1,437,715
More than 10 years	3,609,848	3,895,864	3,609,848	3,895,864
Total lease liabilities (undiscounted)	6,544,605	6,854,373	6,544,210	6,853,219

24. Staff benefits

	Consolidated		Parent		
	2021	2020	2021	2020	
Current	\$'000	\$'000	\$'000	\$'000	
Accrued salaries and wages	53,401 142,987	57,762	52,921	57,463 137,818	
Annual leave Long service leave	26,374	138,118 28,020	142,722 26,091	27,680	
Fringe benefits tax	17	-	-	-	
Skills and experience retention leave Other	10,441 53	10,024 73	10,441 53	10,024 52	
Total current staff benefits	233,273	233,997	232,228	233,037	
Non-current					
Long service leave	296,850	305,824	296,811	305,812	
Total non-current staff benefits	296,850	305,824	296,811	305,812	
Total staff benefits	530,123	539,821	529,039	538,849	

Staff benefits accrue as a result of services provided up to the reporting date that remain unpaid. Long-term staff benefits are measured at present value and short-term staff benefits are measured at nominal amounts.

24.1 Salaries and wages, annual leave, skills and experience retention leave and sick leave

The liability for salary and wages is measured as the amount unpaid at the reporting date at remuneration rates current at the reporting date.

The annual leave liability and the skills and experience retention leave liability is expected to be payable within 12 months and is measured at the undiscounted amount expected to be paid. In the unusual event where salary and wages, annual leave and skills and experience retention leave liability are payable later than 12 months, the liability will be measured at present value.

The actuarial assessment performed by DTF left the salary inflation rate at 2.0% for annual leave and skills, experience and retention leave liability. As a result, there is no net financial effect resulting from changes in the salary inflation rate.

No provision has been made for sick leave, as all sick leave is non-vesting, and the average sick leave taken in future years by Staff is estimated to be less than the annual entitlement for sick leave.

24.2 Long service leave

The liability for long service leave is measured as the present value of expected future payments to be made in respect of services provided by staff up to the end of the reporting period using the projected unit credit method.

AASB 119 *Employee Benefits* contains the calculation methodology for long service leave liability. The actuarial assessment performed by the Department of Treasury and Finance has provided a basis for the measurement of long service leave and is based on actuarial assumptions on expected future salary and wage levels, experience of employee departures and periods of service. These assumptions are based on employee data over SA Government entities and the health sector across government.

AASB 119 requires the use of the yield on long-term Commonwealth Government bonds as the discount rate in the measurement of the long service leave liability. The yield on long-term Commonwealth Government bonds has increased from 2020 (0.75%) to 1.50%. This increase in the bond yield, which is used as the rate to discount future long service leave cash flows, results in a decrease in the reported long service leave liability. The actuarial assessment performed by DTF left the salary inflation rate at 2.5% for long service leave liability. As a result, there is no net financial effect resulting from changes in the salary inflation rate.

The net financial effect of the changes to actuarial assumptions is a decrease in staff benefits expense of \$22.580 million, represented by a decrease in long service leave liability of \$21.744 million and payables (staff on-costs) of \$0.836 million. The impact on future periods is impracticable to estimate as the long service leave liability is calculated using a number of assumptions -a key assumption being the long-term discount rate.

25. Provisions

Provisions represent workers compensation

Reconciliation of workers compensation (statutory and non-statutory)

	Consolid	lated	Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Carrying amount at the beginning of the period	20,538	18,708	20,538	18,708
Increase in provisions recognised	16,391	3,265	16,391	3,265
Reductions arising from payments/other sacrifices of future economic benefits	(1,582)	(1,435)	(1,582)	(1,435)
Carrying amount at the end of the period	35,347	20,538	35,347	20,538

The amount of the provision considered to be current is \$9.667 million (\$8.235 million). The amount of the provision considered to be non-current is \$25.680 million (\$12.303 million).

Workers compensation

The Hospital, as exempt employer, is responsible for the payment of workers compensation claims, and the implementation and funding of preventive programs.

A liability has been reported to reflect unsettled workers compensation claims. The workers compensation provision is based on an actuarial estimate of the outstanding liability as at 30 June 2021 provided by a consulting actuary engaged through the Office of the Commissioner for Public Sector Employment. The liability was calculated in accordance with AASB 137 as the present value of the expenditures expected to be required to settle obligations incurred as at 30 June. No risk margin is included in this estimate.

There is a significant degree of uncertainty associated with estimating future claims and expense payments. The liability is impacted by agency claim experience relative to other agencies, average claim sizes and other economic and actuarial assumptions.

Additional compensation for certain work-related injuries or illnesses (additional compensation)

The additional compensation provision provides continuing benefits to workers who have suffered eligible work-related injuries and whose entitlements have ceased under the statutory workers compensation scheme. Eligible injuries are non-serious injuries sustained in circumstances which involved, or appeared to involve, the commission of a criminal offence, or which arose from a dangerous situation.

The additional compensation provision is based on an actuarial assessment of the outstanding liability as at 30 June 2021, provided by a consulting actuary engaged through the Office of the Commissioner for Public Sector Employment. The liability was calculated in accordance with AASB 137 as the present value of the expenditures expected to be required to settle obligations incurred at 30 June. The liability comprises an estimate for known claims and an estimate of incurred but not reported applications. No risk margin is included in the estimate.

There is a significant degree of uncertainty associated with this estimate. In addition, to the general uncertainties associated with estimating future claim and expense payments, the additional compensation provision is impacted by the limited claims history and the evolving nature of the interpretation of, and evidence required to meet, eligibility criteria. Given these uncertainties, the actual cost of additional compensations claims may differ materially from the estimate. Assumptions used will continue to be refined to reflect emerging experience.

26. Contract liabilities and other liabilities

	Consolidated		Parent	
	2021	2020	2021	2020
Current	\$'000	\$'000	\$'000	\$'000
Unclaimed monies	52		52	-
Unearned revenue	58	141	-	
Contract liabilities	552	476	552	476
Other	1,578	3,724	1,578	3,724
Total current contract liabilities and other liabilities	2,240	4,341	2,182	4,200
Non-current				
Other	-	743	14 m	743
Total non-current other liabilities	+	743		743
Total other contract liabilities and other liabilities	2,240	5,084	2,182	4,943

A contract liability is recognised for revenue relating to SA Dental Service co-payments and grant funded projects /programs received in advance and is realised as agreed milestones have been achieved.

All performance obligations from these existing contracts (deferred service income) will be satisfied during the next reporting period and accordingly all amounts will be recognised as revenue

27. Cash flow reconciliation

Reconciliation of cash and cash equivalents at the end of the	Consol	idated	Parent		
reporting period	2021 \$'000	2020 \$'000	2021 \$'000	2020 \$'000	
Cash and cash equivalents disclosed in the Statement of Financial Position	197,293	170,694	193,375	166,439	
Cash as per Statement of Financial Position	197,293	170,694	193,375	166,439	
Balance as per Statement of Cash Flows	197,293	170,694	193,375	166,439	
Reconciliation of net cash provided by operating activities to net result:					
Net cash provided by (used in) operating activities	116,157	140,847	115,356	140,148	
Add/less non-cash items					
Asset donated free of charge		(1,182)		(1,182)	
Capital revenues	12,238	7,613	12,238	7,613	
Capitalised interest expense on finance lease	(10,692)	(12,040)	(10,692)	(12,040)	
Depreciation and amortisation expense of non-current assets	(137,290)	(139,602)	(136,500)	(139,003)	
Gain/(loss) on sale or disposal of non-current assets	(240)	(145)	(240)	(158)	
Increments/(decrements) on revaluation of non-current assets		880			
Net effect of the adoption of new Accounting Standard		(1,846)		(1,846)	
Resources received free of charge	760	137	760	137	
Revaluation of investments	203	3,256	(530)	3,467	
Transfer of Lot14 Carpark Lease to Renewal SA	-	7,123		7,123	
Movement in assets/liabilities					
Increase/(decrease) in contract assets	(5,775)	(3,237)	(5,775)	(3,237)	
Increase/(decrease) in inventories	(2,289)	4,056	(2,060)	3,636	
Increase/(decrease) in receivables	10,105	(17,394)	9,212	(15,817)	
(Increase)/decrease in other liabilities	2,844	(691)	2,761	(570)	
(Increase)/decrease in payables and provisions	(7,682)	35,128	(7,523)	34,554	
(Increase)/decrease in staff benefits	9,698	(28,809)	9,810	(28,917)	
Net result	(11,963)	(5,906)	(13,183)	(6,092)	

Total cash outflows for leases is \$176.903 million (\$205.836 million) for the consolidated entity, and \$176.670 million (\$205.671 million) for the parent entity

28. Unrecognised contractual commitments

Commitments include operating, capital and outsourcing arrangements arising from contractual or statutory sources, and are disclosed at their nominal value.

28.1 Capital and Expenditure commitments

28.1.1 Capital commitments

Contract of the second states of	Conso	lidated	Pa	rent
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Within one year	236	1,437	10	1,220
Total capital commitments	236	1,437	10	1,220

The Hospital's capital commitments are for plant and equipment ordered but not received and capital works. Capital commitments for major infrastructure works are recognised in the Department for Infrastructure and Transport financial statements.

28.1.2 Expenditure commitments

	Consolidated		Parent	
	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000
Within one year	131,539	132,553	131,539	132,553
Later than one year but not longer than five years	364,876	342,332	364,876	342,332
Later than five years	2,268,950	2,359,943	2,268,950	2,359,943
Total other expenditure commitments	2,765,365	2,834,828	2,765,365	2,834,828
Less contingent rentals	(1,149,239)	(1,164,994)	(1,149,239)	(1,164,994)
Total finance lease commitments	1,616,126	1,669,834	1,616,126	1,669,834

The Hospital's expenditure commitments are for agreements for goods and services ordered but not received; and administrative arrangements with DIT for accommodation.

Included in other expenditure commitments above is \$2,685.075 million (\$2,783.444 million), including contingent rentals, which relates directly to the PPP operations and maintenance commitments.

The Hospital also has commitments to provide funding to various non-government organisations in accordance with negotiated service agreements. The value of these commitments as at 30 June 2021 have not been quantified.

28.2 Expected rental income from lessor arrangements

		Conso	lidated	Par	rent
		2021 \$'000	2020 \$'000	2021 \$'000	2020 \$'000
Within one year	<i>i</i> .	82	488		
Later than one year but not longer than five years			81	-	
Total operating lease revenue commitments		82	569		

The operating lease revenue commitments relates to property owned by the Hospital and leased to external parties. The table above sets out a maturity analysis of operating lease payments receivable, showing undiscounted lease payments to be received after the reporting date. These amounts are not recognised as assets.

29. Trust funds

The Hospital holds money in trust on behalf of consumers that reside in CALHN facilities whilst the consumer is receiving residential mental health services. As the Hospital only performs a custodial role in respect of trust monies, they are excluded from the financial statements as the Hospital cannot use these funds to achieve its objectives.

	Consolid	Consolidated		t		
	2021	2021	2020	2021 2020	2021	2020
	\$'000	\$'000	\$'000	\$'000		
Carrying amount at the beginning of period	31	46	31	46		
Client trust receipts	33	69	33	69		
Client trust payments	46	84	46	84		
Carrying amount at the end of the period	18	31	18	31		

30. Contingent assets and liabilities

Contingent assets and contingent liabilities are not recognised in the Statement of Financial Position, but are disclosed within this note and, if quantifiable are measured at nominal value.

30.1 Contingent Assets

The new RAH project is being delivered under a public-private partnership agreement with Celsus. The new RAH PPP agreement contains a number of indexation elements which relate to adjustments to certain service payments i.e. interest rate and refinancing service payment adjustments. Where the indexation element is closely related to a lease contract, such as the interest rate payment adjustment, it is not required to be separately accounted for as a derivative. The change in interest rate is accounted for as a contingent rental and expensed in the period incurred.

Like the interest rate service payment adjustment, the refinancing element is an embedded derivative. However the economic characteristics and risks of this embedded derivative are not closely related to the lease contract and are required to be accounted for separately in the financial statements. The refinancing element could be considered akin to a purchase option in that the Hospital benefits from a portion of gains without exposure to any of the losses. The valuation of this derivative would be derived via the present value of the estimated future cash flows over the life of the project based on observable interest yield curves, basis spread, credit spreads and option pricing models, as appropriate, adjusted for Celsus's credit risk, (i.e. forward curve of credit risk margin).

The estimated value of the contingent asset is unable to be fully determined because of the following uncertain future events that will have an impact on Celsus's credit margin:

- · Celsus's credit risk profiling and the number of times Celsus will refinance during the term of the PPP arrangement.
- The type of finance Celsus sources e.g. short term debt from the banking market vs longer term debt potentially sourced via a private placement.
- Uncertainty around the margin negotiated and whether it will be higher or lower than those assumed margins in the financial modelling.
- Whether the State Government will make a Capital Contribution during the first or any refinancing points.
- The lodgment and resolution of any claims under the PPP Agreement.

30.2 Contingent Liabilities

On 1 August 2017, Hansen Yuncken Pty Ltd and CBP Contractors Pty Ltd (formerly known as Leighton Contractors Pty Ltd) filed legal proceedings in the Federal Court of Australia against Celsus Pty Ltd (formerly known as SA Health Partnership Nominees Pty Ltd), independent certifier Donald Cant Watts Corke Pty Ltd and the Crown in right of the State of South Australia for alleged breaches of contract in relation to the construction of the new Royal Adelaide Hospital. In December 2017 the respondents to the builder's Federal Court proceedings successfully obtained a stay of the proceedings pending the outcome of an arbitration process. At the time of this Report, the arbitration process was still in progress. It is not possible to estimate the dollar effect of this claim or whether it will be successful.

30.3 Guarantees

The Hospital has made no guarantees.

31. Events after balance date

The Hospital is not aware of any material events occurring between the end of the reporting period and when the financial statements were authorised.

32. Impact of Standards not yet implemented

The Hospital has assessed the impact of the new and amended Australian Accounting Standards and Interpretations not yet implemented and changes to the Accounting Policy Statements issued by the Treasurer. There are no Accounting Policy Statements that are not yet in effect.

- Amending Standards AASB 2014-10/AASB 2015-10/AASB 2017-5/2020-3 and AASB 2021-2 will apply from 1 July 2022 and 1
 July 2023 respectively. Although applicable to the Hospital, these amending standards are not expected to have an impact on the
 Hospital's general purpose financial statements. SA Health will update its policies, procedures and work instructions, where
 required, to reflect the additional clarification requirements.
- Amending Standard AASB 2020-1 Amendments to Australian Accounting Standards Classification of Liabilities as Current or Non-current will apply from 1 July 2023. The Hospital continues to assess liabilities e.g. LSL and whether or not the Hospital has a substantive right to defer settlement. Where applicable these liabilities will be classified as current.

33. Financial instruments/financial risk management

33.1 Financial risk management

Risk management is managed by the Hospital's Risk and Assurance Services section. Risk management policies are in accordance with the *Risk Management Policy Statement* issued by the Premier and Treasurer and the principles established in the *Australian Standard Risk Management Principles and Guidelines*.

The Hospital's exposure to financial risk (liquidity risk, credit risk and market risk) is low due to the nature of the financial instruments held.

Liquidity Risk

The Hospital is funded principally by the South Australian Government via the Department. The Department works with DTF to determine the cash flows associated with the SA Government approved program of work and to ensure funding is provided through SA Government budgetary processes to meet the expected cash flows. Refer to notes 1.4, 22 and 23 for further information.

Credit risk

The Hospital has policies and procedures in place to ensure that transactions occur with customers with appropriate credit history. The Hospital has minimal concentration of credit risk. No collateral is held as security and no credit enhancements relate to financial assets held by the Hospital.

Refer to notes 13, 14 and 15 for further information.

Market risk

The Hospital does not engage in high risk hedging for its financial assets. Exposure to interest rate risk may arise through its interest bearing liabilities, including borrowings. The Hospital's interest bearing liabilities are managed through SAFA and any movement in interest rates are monitored on a daily basis. There is no exposure to foreign currency or other price risks.

There have been no changes in risk exposure since the last reporting period.

33.2 Categorisation of financial instruments

Details of the significant accounting policies and methods adopted including the criteria for recognition, the basis of measurement, and the basis on which income and expenses are recognised with respect to each class of financial asset, financial liability and equity instrument are disclosed in the respective financial asset / financial liability note.

The carrying amounts of each of the following categories of financial assets and liabilities: financial assets measured at amortised cost; financial assets measured at fair value through profit or loss; financial assets measured at fair value through other comprehensive income; and financial liabilities measured at amortised cost are detailed below. All of the resulting fair value estimates are included in Level 2 as all significant inputs required are observable.

A financial asset is measured at amortised cost if:

- · it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest only on the principal amount outstanding.

		Consolidated		Parent		
Category of financial asset and financial liability	Notes	2021 Carrying amount/ Fair value \$'000	2020 Carrying amount/ Fair value \$'000	2021 Carrying amount/ Fair value \$'000	2020 Carrying amount/ Fair value \$'000	
Financial assets						
Cash and equivalent Cash and cash equivalents Loans and receivables	13, 27	197,293	170,694	193,375	166,439	
Receivables (1)(2)	14	95,334	86,868	93,960	86,427	
Available for sale financial assets Other financial assets	15	7,376	13,075	1,150	8,239	
Total financial assets		300,003	270,637	288,485	261,105	
Financial liabilities						
Financial liabilities at amortised cost Payables ⁽¹⁾ Lease liabilities Other financial liabilities	22 23, 28 26	70,533 2,649,490 2,182	78,921 2,704,802 4,444	69,655 2,648,988 2,182	78,209 2,704,584 4,943	
Total financial liabilities		2,722,205	2,788,167	2,720,825	2,787,736	

- ⁽¹⁾ Receivable and payable amounts disclosed exclude amounts relating to statutory receivables and payables. This includes Commonwealth, State and Local Government taxes and fees and charges. This is in addition to employee related receivables and payables such as payroll tax, fringe benefits tax etc. In government, certain rights to receive or pay cash may not be contractual and therefore in these situations, the disclosure requirements of AASB 7 will not apply. Where rights or obligations have their source in legislation such as levies, tax and equivalents etc. they would be excluded from the disclosure. The standard defines contract as enforceable by law. All amounts recorded are carried at cost.
- ⁽²⁾ Receivable amount disclosed excludes prepayments as they are not financial assets.

33.3 Credit risk exposure and impairment of financial assets

Loss allowances for receivables are measured at an amount equal to lifetime expected credit loss using the simplified approach in AASB 9. Loss allowances for contract assets are measured at an amount equal to an expected credit loss method using a 12 month method. No impairment losses were recognised in relation to contract assets during the year.

The Hospital uses an allowance matrix to measure the expected credit loss of receivables from non-government debtors. The expected credit loss of government debtors is considered to be nil based on the external credit ratings and nature of the counterparties. Impairment losses are presented as net impairment losses within net result, subsequent recoveries of amounts previously written off are credited against the same line item.

The carrying amount of receivables approximates net fair value due to being receivable on demand. Receivables are written off when there is no reasonable expectation of recovery and not subject to enforcement activity. Indicators that there is no reasonable expectation of recovery include the failure of a debtor to enter into a payment plan with the Hospital.

To measure the expected credit loss, receivables are grouped based on shared risk characteristics and the days past due. When calculating estimated expected credit loss, the Hospital considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Hospital's historical experience and informed credit assessment, including forward-looking information.

The assessment of the correlation between historical observed default rates, forecast economic conditions and expected credit losses is a significant estimate. The Hospital's historical credit loss experience and forecast of economic conditions may also not be representative of customers' actual default in the future.

Loss rates are calculated based on the probability of a receivable progressing through stages to write-off based on the common risk characteristics of the transaction and debtor. The following table provides information about the credit risk exposure and expected credit loss for non-government debtors:

	30 June 2021			30 June 2020			
	Expected credit loss rate(s) %	Gross carrying amount c \$'000	Expected credit losses \$'000	Expected credit loss rate(s) %	Gross carrying amount \$'000	Expected credit losses \$'000	
Days past due							
Current	0.3 - 2.2%	20,230	186	0.4 - 2.7%	13,735	181	
<30 days	1.2 - 2.6%	7,270	164	1.4-3.2%	6,262	174	
31-60 days	2.9-4.2%	2,999	119	3.1 - 5.1%	2,309	101	
61-90 days	4.3 - 6.5%	2,062	166	4.5 - 7.5%	2,349	121	
91-120 days	6.0 - 9.7%	1,340	126	6.4 - 10.0%	1,548	131	
121-180 days	8.4-16.3%	1,931	206	8.7 - 15.7%	1,763	181	
181-360 days	11.8 - 31.8%	3,629	1,511	11.4-31.4%	3,713	863	
361-540 days	32.7 - 58.0%	1,767	935	32.2 - 54.7%	2,491	1,339	
>540 days	38.7 - 66.1%	2,867	1,740	38.1 - 62.7%	3,431	2,067	
Total		44,095	5,153		37,601	5,158	

34. Significant transactions with government related entities

The Hospital is controlled by the SA Government.

Related parties of the Hospital include all key management personnel and their close family members; all Cabinet Ministers and their close family members; and all public authorities that are controlled and consolidated into the whole of government financial statements and other interests of the Government.

Significant transactions with the SA Government are identifiable throughout this financial report.

The Hospital received funding from the SA Government via the Department (note 2), and incurred significant expenditure via the Department for medical, surgical and laboratory supplies, inter-health staff recharging, insurance and computing (note 10). The Department transferred capital works in progress of \$12.238 million (\$7.613 million) to the Hospital. The Hospital incurred expenditure with the Department for Infrastructure and Transport (DIT) of \$2.898 million (\$3.439 million) which largely reflects occupancy rent and rates (note 10). As at 30 June the value of unrecognised contractual expenditure commitments with DIT for accommodation was \$16.962 million (\$19.452 million).

In addition, the Hospital has lease arrangements as lessee with other SA Government controlled entities. The premises are received at nil or nominal rental with outgoings such as utilities being paid by the lessee.

35. Interests in other entities

Controlled Entities

Central Adelaide Local Health Network Incorporated has a 100% interest (1,150,000 shares) in AusHealth. AusHealth is a national provider of on-site health and safety services delivered by qualified and experienced professional staff to businesses throughout Australia. AusHealth also manages patient payment solutions for Australian hospitals and commercialises hospital research into leading edge medical technologies and treatments.

Joint arrangements

The Hospital participates in the following joint operations:

Name of arrangement	Nature of the arrangement	Principal activity	Location	Interest
Centre for Cancer Biology	Agreement between the University	Undertake health and medical	Adelaide	50%
Alliance	of South Australia and Central	research in South Australia as an	SA	1.00
	Adelaide Local Health Network	integrated clinical, educational		
	Incorporated	and research activity, with a		
		focus on cancer research.		

Structured entities

The Hospital participates in the unconsolidated structured entity, CTM@CRC Ltd - the CRC for Cell Therapy Manufacturing (CTM). CTM is a cooperative research centre designed to implement research to provide new treatments and develop new materials-based manufacturing technologies to increase the accessibility, affordability and efficacy of cell therapies for previously incurable, or difficult to treat diseases.

CTM is funded by cash and in-kind resources from a number of partners in the health and research sectors throughout Australia in addition to a \$20,000 million grant from the Australian Government. CTM's headquarters are at the University of South Australia's Mawson Lakes campus.

36. Board and committee members

Members of boards/committees that served for all or part of the financial year and were entitled to receive income from membership in accordance with APS 124,B were:

Board/Committee name:	Government employee members	t Other members		
AusHealth Corporate Pty Ltd	2	Baccanti M (resigned 07/05/2021), Bechta-Metti K (appointed 14/05/2021), Flynn P (resigned 17/06/2021), Hinton A (resigned 07/05/2021), Johansen G and Livesey S Dr (Appointed 13/05/2021)		
Allied Health Directorate Clinical Governance Committee	15	Hopprich R (appointed 11/08/2020 and resigned 13/10/2020) and Verrall A (appointed 08/12/2020)		
BreastScreen SA State Quality Committee	6	Eaton M Dr, Kerrins E and Roder D Prof		
Best Practice Spotlight Organisation Steering Committee	22	Chester M, Williams N		
Care and Management of Aboriginal Remains Task Force (commenced 21/01/2021)	9	Wanganeen F (appointed 21/01/2021)		
Central Adelaide Local Health Network Clinical Ethics Committee	17	Brown A Prof (Chair, resigned 21/07/2020), Carter D Dr (appointed 10/11/2020) Digance A, Lambert A and Merlin T Prof		
Central Health Local Health Network Complex Behaviour Committee	24	Chester M		
Central Adelaide Local Health Network Consumer Carer Advisory Group	5	Bickley B, Burns T, Eckermann C (resigned 15/07/2020), Horgan J, Law D, Lucas G, Meegan J, Reid L (resigned 15/07/2020), Smith J and Verrall A (Chair, resigned 05/03/2021)		
Central Adelaide Local Health Network Executive Quality Governance Committee	39	Fyfe D		
Central Adelaide Local Health Network Geriatric Safety and Quality Committee	37	Curry M (appointed 21/07/2020)		
Central Adelaide Local Health Network Governing Board		Beilby J Prof, Cockram A Dr, Dwyer J Prof, Morey K, Reid M, Spencer R (Chair) and Yuile J		

Board/Committee name:	Government employee members	Other members		
Central Adelaide Local Health Network Human Research Ethics Committee	12	Air T, Bonython J, Crabb A, Crockett J, Cullen J, Dale L, Digance A, Fisher A, Gentili S (appointed 26/11/2020 and resigned 12/02/2021), Greenberg Z, Hackett J, Iankov I (resigned 16/07/2020), Lee J Dr (resigned 30/07/2020), L Lu, Need A A/Prof, Newsham P, Parry C, Partridge G, Phillips C, Raschella F, Ruediger C and Slater H		
Central and Northern Renal and Transplantation Service Safety and Quality Committee	10	Baxter A (appointed 11/09/2020) and Meyers D (appointed 11/09/2020)		
Central and Northern Renal and Transplantation Service Transplant Management Committee	30	Eckert P (appointed 25/09/2020)		
Neuroscience & Rehabilitation Clinical Practice and Quality Committee	11	Gregory L (appointed 05/11/2020 and resigned 18/02/2021)		
General Medicine Safety and Quality Committee	30	Cardinali R (appointed 10/11/2020)		
Heart and Lung Safety and Quality Committee	16	McWhinnie S		
Learning from Dying Committee	21	Anderson R (appointed 22/07/2020)		
Priority Care Communicating for Safety	38	Curry M (appointed 23/06/2021) and Raschella F (appointed 06/08/2020)		
Priority Care Committee: Comprehensive Care	57	Anderson R (appointed 22/06/2021), Bickley B, Curry M (appointed 22/06/2021), Klemm G (appointed 18/06/2021), Marshall J (resigned 11/02/2021) and Messing L (appointed 24/06/2021)		
Priority Care Committee: Managing Deterioration	25	Price J and Raschella F		
Priority Care Committee: Standard 2 Consumer Partnering	36	Leske C (appointed 24/07/2020 and resigned 03/12/2020)		
Priority Care Committee: Medication Safety (ceased 18/01/2021)	20	Raschella F		
SA Brain Injury Rehabilitation Service Consumer Advisory Group	3	Dunn K, Miller L, Francese L, Morgan T (Chair) and Regan-Coe F (resigned 11/02/2021)		
SA Dental Services Consumer Advisory Panel	4	Ali H, Brown M, Costa D Dr, Ireland K, Kerekes E, Matiasz S Dr, McMahon J, Millier Sutherland R, Whiteway L and Zerna J		
SA Pathology Clinical Safety and Quality Committee	12	Christenson C (resigned 01/11/2020)		
Statewide Clinical Support Services Committee	6	Beilby J Prof, Cockram A Dr, Haslam R, Smith M and Spencer R (Chair)		

Board/Committee name:	Government employee members	Other members
Statewide Clinical Support Services Risk Management & Audit Committee	1	Christley S Dr and Davies T (Chair)
Statewide Clinical Support Services Safety and Quality Committee	7	Leske C
Stroke Community of Practice Strategic Executive Committee (commenced 07/07/2020)	33	Chamberlain S (appointed 07/07/2020) and McGrath A (appointed 07/07/2020)
Youth Cancer Advisory Group	2	Armstrong N, Binns T, Edwards S, Fowler N, Hammerling S, Ieremia T, Merton T, Mitra D, Smith O, Spangenberg C, Tyson H (appointed 21/02/2021) and Zappia D (appointed 28/02/2021)

Refer to note 9.2 for remuneration of board and committee member

37. Administered items

The Hospital administers the following:

- Private practice arrangements, representing funds billed on behalf of salaried medical officers and subsequently distributed to the Hospital and salaried medical officers according to Rights of
 Private Practice Deeds of Agreement; and
- Other, which largely represents Research funds

The Hospital cannot use these administered funds for the achievement of its objectives.

	Private Practice		Other		Total	
	2021	2020	2021	2020	2021	2020
	\$'000	\$'000	\$'000	\$'000	\$'000	\$*000
Revenue from fees and charges	54,731	61,369	122	350	54,853	61,719
Interest revenue		-	2	3	2	3
Staff benefit expenses			(103)	(116)	(103)	(116)
Supplies and services	(351)	(50)		(3)	(351)	(53)
Other expenses	(52,681)	(64,421)		(137)	(52,681)	(64,558)
Net result	1,699	(3,102)	21	97	1,720	(3,005)
Cash and cash equivalents	6,954	5,326	39	113	6,993	5,439
Receivables	4,261	3,098	46	65	4,307	3,163
Payables	(5,850)	(4,802)	(16)	(41)	(5,866)	(4,843)
Staff benefits			(25)	(54)	(25)	(54)
Other provisions/liabilities	(1)	43	-	(59)	(1)	(16)
Net assets	5,364	3,665	44	24	5,408	3,689
Cash at 1 July	5,326	7,729	113	54	5,439	7,783
Cash inflows	53,569	62,536	142	289	53,711	62,825
Cash outflows	(51,941)	(64,939)	(215)	(230)	(52,156)	(65,169)
Cash at 30 June	6,954	5,326	40	113	6,994	5,439