

COVID-19 Fact Sheet

Self-Isolation and Self-Quarantine Advice

Please read this information carefully. It contains important information about staying well, protecting others, legal requirements and supports available.

What do the terms self-isolation / self-quarantine mean?

Isolation / Self-isolation	When a person has been diagnosed with COVID-19 or is suspected of having COVID-19 (and doesn't need to be in hospital), including a person who is waiting for test results, they must stay in self-isolation .
Quarantine / Self-quarantine	When a person is not sick but is required to stay away from others due to a risk of exposure to COVID-19, such as being determined by SA Health to be a close contact or a person returning from overseas travel, they must stay in self-quarantine .

All of these terms may be used under legal requirements under the *Emergency Management Act*, and you may be directed to remain isolated or quarantined by SA Health or SA Police.

Who needs to be in self-quarantine or self-isolation?

People waiting for their COVID-19 test result - After a person has had a COVID-19 test, they must stay in self-isolation until they receive a negative result (people who have been directed to self-quarantine must remain in quarantine until the end date provided by SA Health, even if they receive a negative test result).

Close contact of a confirmed COVID-19 case - People who have been advised they are a close contact of a confirmed COVID-19 case must stay in self-quarantine until the date provided to them by the Communicable Disease Control Branch at SA Health.

People who have tested positive for COVID-19 - A person who has been diagnosed with COVID-19 (and doesn't need to be in hospital) must stay in self-isolation until they are cleared by SA Health to leave self-isolation.

Arriving from overseas - Arrivals into Australia are quarantined in their port of arrival in supervised accommodation for 14 days. For more information visit covid19.homeaffairs.gov.au.

Arriving from interstate - If you are travelling to South Australia from interstate you must complete a [cross border pre-approval form](#) available at police.sa.gov.au at least 14 days prior to your arrival.

For information on quarantine arrangements for each state and territory visit: www.sahealth.sa.gov.au/COVID-19travelinfo.

How is this being monitored and enforced?

SA Police will be undertaking periodic checks on people in mandated self-quarantine or self-isolation to ensure they are complying.

How to self-isolate / self-quarantine

- > If you have been directed to self-quarantine or if you have had a COVID-19 test **you must go directly home** and not stop anywhere on the way.
- > **You must stay at a suitable place and not leave** unless to seek urgent medical care or to have a COVID-19 test. If you must leave for these reasons, wear a surgical mask.
- > **You must not go to public places** such as work, school, childcare, university, shopping centres, parks, social or religious gatherings.
- > **You must not go shopping or to restaurants** – shop online or have family or friends deliver what you need to your door.
- > **You must not have visitors at your home.**

Where to self-isolate / self-quarantine

You must directly travel to your place of self-quarantine/self-isolation. You must ensure no one else enters or stays at the place you are self-quarantining unless:

- > they usually live there and you need to provide care/support to them, or receive care/support from them, or
- > they are also self-quarantining/self-isolating, or
- > your house is appropriately set up so you do not have contact with other people, as outlined in the '*Living with other people*' section below.

Because we need to minimise the number of people you are in contact with, you may need to make arrangements for yourself or other household members to stay somewhere else.

If this is not possible, please contact the COVID-19 Information Line on 1800 253 787 (9am to 5pm, seven days) for information and assistance with accommodation support.

Living with other people

SA Health or SA Police will advise if people who usually live in your household also need to self-quarantine.

If others who live with you are not required to self-quarantine or self-isolate, you must follow the below instructions to ensure you do not have any contact with others who live with you:

- > **Avoid contact** with people living in the same home. Do not be in the same room as them.
- > **Sleep in your own room** and use a dedicated bathroom and toilet (if available).
- > Keep your **door closed**. You can open your window for fresh air.
- > **Avoid sharing** towels, toiletries and other household items with others in your house.
- > **Wash clothes and bed linen** using a hot wash cycle.
- > Do not use the kitchen when other people are in the room. **Eat your meals in your room.**
- > Make sure you have separate items like plates and cutlery. Wash dishes using the dishwasher or wash well in hot soapy water.
- > Regularly clean frequently touched items with detergent or disinfectant. Use disposable paper towel or disposable wipes or cloths.

If people who live with you develop symptoms, they must self-isolate immediately and seek testing.

Transport

You should not be travelling when you are in self-isolation/self-quarantine. You need to stay at home, except in any emergency situation (including a health emergency) or to get a COVID-19 test.

If you need to travel, use a personal mode of transport, such as a car, to minimise exposure to others. If your only option is public transport (e.g. taxi, ride-share, bus), wear a surgical mask, stay at least 1.5 metres from other people, and wash/sanitise your hands frequently.

Monitor your symptoms

If you are in self-quarantine, monitor yourself for symptoms. Symptoms may include fever or chills, cough, sore throat, runny nose, shortness of breath, loss of taste and smell, body/muscle aches, diarrhoea or fatigue. The Communicable Disease Control Branch (CDCB) at SA Health will also be in contact with you to monitor for symptoms.

If you develop symptoms while in self-quarantine, call CDCB on 1300 232 272 and tell them that you are in quarantine for COVID-19 and that you have developed symptoms. Follow their instructions. CDCB may be able to organise for a nurse (domiciliary service) to come to your house to take a COVID-19 test or provide instructions on how to get a test.

If you are unsure what to do, call CDCB or the SA COVID-19 Information Line on 1800 253 787.

If you have serious symptoms such as difficulty breathing or chest pain, call 000 (Triple Zero), ask for an ambulance – tell them you are in quarantine because of COVID-19.

If you are in self-isolation because you have tested positive for COVID-19, SA Health will also monitor your symptoms through a medical assessment team. If you develop serious symptoms such as difficulty breathing or chest pain, call 000 (Triple Zero), ask for an ambulance – tell them you are in isolation because of COVID-19.

Going outside

You can go into your private garden or courtyard by yourself.

If you live in an apartment, hotel or shared lodgings, you must avoid common areas.

Do not go to public parks or gardens. You cannot take your dog or other pets for walks outside of your property.

Cleaning

Regularly clean objects and surfaces that are frequently touched, such as door handles, light switches, and kitchen and bathroom areas.

Clean with household detergent (liquid or wipes) and if available, disinfectant (e.g. sodium hypochlorite / bleach based products). Use disposable paper towel or disposable wipes or cloths.

Rubbish and waste

Dispose of used personal items such as tissues, disposable masks, gloves, and other contaminated items in a rubbish bin lined with a plastic bag inside your room.

Tie-off/close the plastic bag and dispose of the bag in the general household waste bin (not recycling).

After handling and disposal of waste, wash hands thoroughly.

Shopping

Do not go shopping. Arrange for food and essential items to be dropped off at your door by family or friends, or use online shopping services.

You can order food from home delivery services. Most major supermarkets offer a delivery service for people in quarantine/isolation.

Do not interact face-to-face with people delivering your items or food. Ask for deliveries to be left at your door.

Accessing medicines

If you need medicines (including prescription medicines), ask a family member or friend to deliver them to your home and leave at your door.

Some pharmacies offer a home delivery service. Ask for deliveries to be left at your door.

Taking care of your health and wellbeing

Being in self-isolation or self-quarantine may be stressful, frustrating and boring. Family and friends can also experience similar impacts to their mental health and wellbeing.

There are some things that you can do to look after yourself during this time:

- > Keep up your daily routine as much as possible, such as keeping your regular sleeping hours, eating healthy foods, and drinking enough water.
- > Stay connected with family and friends via telephone or online (e.g. Skype, Facetime).
- > Consider finding an exercise or yoga video online (e.g. YouTube).
- > Avoid over-indulging in alcohol or comfort foods.
- > Arrange to work from home if this option is available to you.
- > Ask your child's school to supply assignments or homework by e-mail.
- > Do things that help you relax and use isolation as an opportunity to do activities you don't usually have time for.
- > Be aware of overexposure to news sources and social media. Keeping informed can be helpful, but repeated bulletins about COVID-19 may be overwhelming.
- > Be aware that you may experience changes in your mood or feelings, including periods of sadness, anxiety, frustration or uncertainty. If these feelings become severe or are not going away, please seek help. Internet or phone based supports are available (see next page).
- > Visit openyourworld.sa.gov.au/staying-home for information and resources to look after your wellbeing at home.

Mental health support

It's normal to feel stress or worry when being tested for COVID-19, and when in isolation or quarantine. Family and friends can also experience similar mental health impacts.

For urgent mental health assistance contact the Mental Health Triage Service on 13 14 65.

If you need extra support, you can contact one of the services below, or talk to your general practitioner (GP). Most GPs will provide phone/video consultations for people in isolation/quarantine.

- > **SA COVID-19 Mental Health Support Line** (8am - 8pm, 7 days) 1800 632 753
Mental health support for South Australians.
Online chat: www.SACOVIDMentalHealth.org.au
- > **ASKPEACE** (9am - 5pm, Monday - Friday) 08 8245 8110
Mental health support for people from culturally and linguistically diverse communities
www.rasa.org.au/services/all-services/askpeace
- > **Thirrili** (9am - 5pm, Monday - Friday) 1800 841 313
Mental health support and services for Aboriginal and Torres Strait Islander communities
www.thirrili.com.au
- > **Lived Experience Telephone Support Service (LETSS)** (5pm - 11.30pm, 7 days) 1800 013 755
Mental health peer support line delivered by people with lived experience of mental health
www.lets.org.au
- > **Support for Carers - Uniting Care Wesley Bowden** (9am - 5pm, Monday - Friday) 08 8245 7196
Supports for people caring for an adult with a mental illness
Email: customer@ucwb.org.au
- > **Regional Access Program (country areas)** (24/7) 1300 032 186
Support for people living or working in regional South Australia
- > **Lifeline Australia** (24/7) 13 11 14
- > **Parent Helpline** 1300 364 100
- > **CAMHS Connect** (9am – 5pm, Monday – Friday) 1300 222 647
Mental health referral triage service for children with acute or urgent mental health needs
- > **Kids Helpline** (24/7) *Support for young people aged 5 – 25* 1800 551 800
- > **Youth Beyond Blue** (24/7) *Support for young people aged 12 – 25* 1300 224 636

Financial and hardship support

Emergency accommodation

The SA COVID-19 Information Line can provide information on accommodation requirements for people required to be in self-quarantine. They can also assist with emergency accommodation for people who are required to self-quarantine but are unable to at their usual home or place of residence.

Call the COVID-19 Information Line on 1800 253 787 (9am to 5pm, seven days).

Financial support

Information on financial support available to South Australians is available at covid-19.sa.gov.au.

The Pandemic Leave Disaster Payment – South Australia of up to \$1,500 is available for eligible people who have been instructed to self-isolate or quarantine at home due to a public health direction or a positive COVID-19 test. To check your eligibility and to apply, call Services Australia on 180 22 66.

The South Australian COVID-19 Cluster Isolation Payment is a single \$300 payment to provide financial support to workers in SA who are required to self-isolate because of a public health direction from SA Health and mandatory COVID-19 testing, and do not have access to paid leave or other income support. Visit covid-19.sa.gov.au to apply or call (08) 8226 2500 for assistance.

Finishing your self-isolation / self-quarantine period

If you are in self-isolation because you have had a COVID-19 test, you can leave self-isolation once you receive a negative result. However, you should avoid contact with others while you are unwell.

If you have been in contact with a confirmed case of COVID-19 or directed to self-quarantine by SA Health, **you are still required to remain in self-quarantine until the end of your designated quarantine period** as advised by SA Health, even if you return a negative test result.

If you have been diagnosed with COVID-19 you are required to remain in self-isolation until the date advised by SA Health, even if you feel well.

Information in other languages

SA Health has a range of translated resources online, including how to self-isolate at home.

Visit www.sahealth.sa.gov.au/covidtranslated

For translating or interpreting services call 131 450.

For further information

SA COVID-19 Information Line: 1800 253 787
Translating or interpreting services: 131 450
Department for Health and Wellbeing
SA Health, Government of South Australia
www.sahealth.sa.gov.au/COVID2019

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