



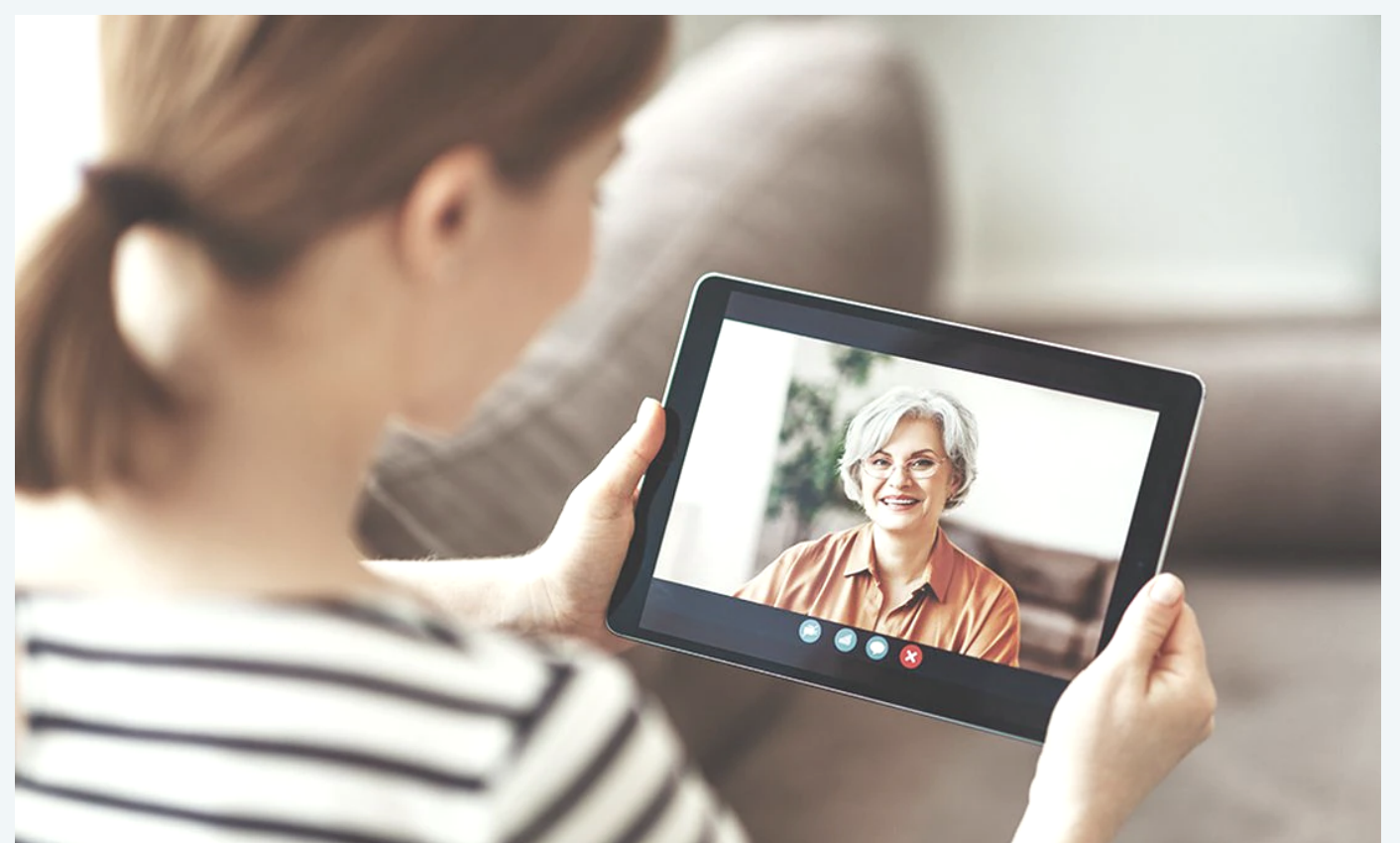
## Bangka Strait Ward

### Staying in Touch - Ward iPad for Patient Use

We understand that our patients may be feeling lonely during COVID-19. The hospital can provide an iPad (similar to a mobile phone but larger) to our patients so they can speak and see family on screen as an alternative to a real visit.

#### How does it work?

- 1 Test.** Family and friends to run a pre-call test on their own device via <https://vcc.healthdirect.org.au/precalls>
- 2 Book.** Family and friends speak to staff or call the ward to book a time to connect from home.
- 3 Call.** Staff will provide an iPad for the Patient. Family and friends link via <https://salhn.satelehealth.com.au>



If you are family/friends who would like to organise a video call, please contact the nurse in charge on the ward or telephone:

**Bangka Strait Ward: (08) 7177 5010.**

Please read attached Family and Friends' Staying in Touch User Guide.