

HOUSING AND ACCOMMODATION SUPPORT PARTNERSHIP (HASP) PROGRAM

PURPOSE OF THE HASP PROGRAM

The HASP Program was established to link housing, psychosocial rehabilitation and support and clinical services to enable people experiencing severe and enduring mental illness or psychiatric disability to live in the community and re-engage with the domestic, social, vocational and recreational aspects of their lives.

This is achieved by providing safe, secure and affordable housing with security of tenure. The housing is linked with flexible support services which reflect recovery principles within a rehabilitation framework.

HASP is the most intensively supported mainstream community living program for people experiencing serious mental illness in SA. It is targeted to people whose need for psychosocial rehabilitation and support cannot readily be met by less intensive options (for example, IPRSS or mainstream supported social housing options).

The HASP Program is available in the Adelaide metropolitan regions only.

THE HASP PARTNERSHIP MODEL

The four core partners in the HASP Program have their own roles and responsibilities:

Consumer – decides on their recovery pathway and works with service providers to get the support they need to be successful in living independently and engaging in their recovery journey.

Psycho-social Rehabilitation Support Services (PRSS) provider – provides psychosocial rehabilitation and support services, operating in extended hours, 7 days a week. A key worker works on an individual basis with people in the HASP Program. PRSS providers in the HASP Program are MIND Australia, Life Without Barriers and Neami National.

Housing provider – owns, manages and maintains properties, manages the Residential Tenancy Agreement and provides a Tenancy Manager or other staff contact who will engage sensitively with each consumer. Housing Providers in the HASP Program are Unity Housing and Junction Housing.

Community Mental Health Service – provides clinical assessment, treatment and rehabilitation, crisis intervention, a care coordinator and a care plan.



HOURS OF SUPPORT PROVIDED

The HASP Program will provide PRSS that are flexible and responsive to a person's needs from medium to high care. The allocation of 'High' or 'Medium' support places to specific consumers will be undertaken in a flexible manner, depending on what support the person requires, which may fluctuate.

There are three guideline levels in the HASP Program which detail the hours of support provided by the PRSS providers:

- Clustered accommodation: **20** places co-located in Burnside which will provide daily individual support and rehabilitation (25 – 35 hours a week), active 24 hour onsite support, seven days a week;
- High support: **28** places distributed throughout metropolitan Adelaide which will provide high support, seven days a week. High support is defined as 25–30 individual support hours a week, 4–5 hours on weekdays and 2 hours a day on weekends;
- Medium support: **31** places distributed throughout metropolitan Adelaide which will provide medium support, seven days a week. Medium support is defined as 15–20 individual support hours a week, 2–3 hours on weekdays, 1.5 hours a day on weekends.

Hours of support include face to face and non face to face time. Overnight support is available when required.

THE CRITERIA FOR THE HASP PROGRAM ARE FOR PEOPLE WHO:

- Are diagnosed with a mental illness and experience significant functional disability as a result of their mental illness.
- Have non-existent, lost or limited independent living skills and require significant support to develop skills in the management of housing, finances, relationships, activities of daily living, social integration and / or parenting.
- Are eligible for housing with the housing provider.
- Have an identified mental health contact person (commonly a care coordinator from a Community Mental Health Service) or are in the process of being allocated one.
- Are homeless or at risk of homelessness, which includes being housed in inadequate, unsustainable or inappropriate housing (for example: being housed in a facility, living with elderly carers who are unable to continue caring for their family member and a range of other potentially unacceptable situations.)
- Have the capacity to benefit from the provision of accommodation and support services.
- Give informed consent to participate in the program.



REFERRAL AND ALLOCATION PROCESS

Referrals to the HASP Program can be made using the Application for Resources form and then sent to the Chair of the Allocation Committee in the metropolitan Local Health Network where the person wants to live.

FUNDING

The initial contract(s) with NGOs commenced in 2010-11 and funding is recurrent.

Brokerage

- A brokerage allowance is provided annually for each HASP place at the rate of 3% of the funding per place.
- The brokerage allowance may be used for a range of direct consumer-related uses to facilitate the achievement of the consumer's goals which may be related to vocational, recreational or educational realms.
- Information on the expenditure of the brokerage will be provided by the NGO to the MH & SA Division as part of the data collection.

HASP Extended Consumer Services Fund

- There are additional funds available to provide supplementary resources where necessary to enable the rapid temporary increase of PRSS hours for individual consumers, if this cannot be met within awarded contract funding.
- The clinical mental health services and the PRSS providers make a joint decision as to whether increasing hours of support is the best option to support the consumer.
- The HASP Extended Consumer Services form needs to be completed and sent to the Mental Health and Substance Abuse Division for authorisation.

TYPE OF HOUSING

The HASP Program provides high quality individual self-contained houses. Accommodation consists of a range of housing types and will be indistinguishable from other housing in the community. The houses are fitted out with window treatments and fixtures and fittings, floor coverings, washing line and fenced yard. The houses are located close to transport, shopping facilities and health services.

DATA COLLECTION AND EVALUATION

Community Mental Health Services provide data on clinical treatment and interventions provided to HASP consumers through CBIS.

Non-government organisations delivering psychosocial rehabilitation and support services in the HASP Program are required to provide data to the Mental Health Unit on a monthly basis.

Evaluation of the HASP Program was undertaken by Health Outcomes International in 2012/13.



PROGRAM MANAGEMENT – MENTAL HEALTH AND SUBSTANCE ABUSE, SA HEALTH

Mental Health and Substance Abuse is responsible for the HASP Program and undertakes the following roles:

- Chairing of the HASP Management Committee which involves representation from all service providers and stakeholders in the HASP Program and is responsible for the development and implementation of the HASP Program.
- Funds management, tendering and procurement.
- Contract management.
- Development of standardised program documentation such as guidelines and referral documents.
- Development of standardised Memorandums of Understanding between program partners.
- Data collection and monitoring.
- Program and service evaluation.

Other Information and resources regarding the HASP Program such as the HASP Guidelines, HASP Brochure and Application for Resources can be accessed through the SA Health Website: <https://www.sahealth.sa.gov.au>

