The Adult Safeguarding Unit (ASU) will assess the information provided and consider whether to:

- **Investigate** by gathering further information and/or
- **Refer** to an appropriate organisation.

The ASU will work with the person at risk of abuse and other relevant people and/or organisations to develop a safeguarding plan.

The safeguarding plan is monitored, reviewed, and closed when appropriate.

If an exception to consent applies for the person at risk of abuse (i.e. – immediate risk), the ASU may take action without obtaining consent.

**YES**

The ASU will respect the wishes of the person at risk of abuse and provide information if required.

**NO**

Take no further action. (i.e. – the case is already being appropriately managed by the ASU or another organisation).

**Close**

You suspect yourself or another person aged over 65, or over 50 if Aboriginal or Torres Strait Islander, is at risk of or is being abused.

You can phone or email for advice/information, or to report your concerns.

SA Elder Abuse Prevention Phone Line on 1800 372 310 OR stopelderabuse@sa.gov.au

Call 131 450 if you need an interpreter.

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- The safeguarding plan is monitored, reviewed, and closed when appropriate.
- If an exception to consent applies for the person at risk of abuse (i.e. – immediate risk), the ASU may take action without obtaining consent.
- The ASU will respect the wishes of the person at risk of abuse and provide information if required.