

Strategic Intent 2020-21

Building Capacity for Extraordinary Services and Care



Rebecca Graham
Chief Executive
Officer, BHFLHN



Carol Gaston AM
Governing Board
Chair, BHFLHN

Our Vision

To shine new light on the health, healing and wellbeing of our communities through the provision of extraordinary services and care.

Our Purpose

Safe, effective, personal and connected health services for the communities of the Barossa, Adelaide Hills, Fleurieu and Kangaroo Island.

Values

- **Trust** = A safe and reliable pair of hands for all that we hold.
- **Respect** = Quality treatment and care that every person deserves, every time.
- **Integrity** = Own up, open up, follow up.
- **Collaboration** = Sharing improves our caring.
- **Kindness** = Giving care and taking care in providing care.

Key Priorities

Our Governance

We will exemplify excellence, courage, agility, and accountability in all that we do.

Our Services

We will be innovative and seek new ways to improve our services.

Our People

We will grow a high-performing, sustainable workforce, with a positive workplace culture and high levels of leadership effectiveness.

Our Partners

We will work with consumers, staff, clinicians, and other service providers to develop our services and find new ways of achieving our purpose.

