Consumer, Carer and Community Engagement Governance Model

consumer, carer and community advisory groups



SA Health is committed to partnering with consumers, carers and the community in planning and delivery of health care services, and understands the important role they play in improving health care services.

The Consumer, Carer and Community Engagement Governance model outlines the consumer, carer and community advisory groups involved in service planning. designing care, measuring and evaluating health care services.

DEPARTMENT FOR HEALTH AND WELLBEING

- Performance monitoring
- Consumer Experience and Feedback

MINISTER FOR HEALTH AND WELLBEING

MENTAL HEALTH

- Office of the Chief Psychiatrist
- * Statewide Lived Experience Register
- * Lived Experience Advisory Group

WELLBEING SA

COMMISSION ON EXCELLENCE AND INNOVATION IN HEALTH

LOCAL HEALTH NETWORK GOVERNING BODY

METROPOLITAN

WOMEN'S AND CHILDREN'S **HEALTH NETWORK**

- Person and Family Centred Care Network Committee
- **Aboriginal Consumer Group**
- **Consumer and Community Advisory Committee**
- Culturally and Linguistically Diverse Round (CALD) Table
- Health Literacy Committee
- Youth Advisory Group
- Clinical Governance Strategy and Risk Committee
- Clinical Safety and Quality Committee
- **Divisional Safety and Quality** Committees

STATEWIDE

- **Consumer Advisory Committee** known as Energetic Lived Experience Consumer Team
- Child and Family Service (CAFHS) Consumer Advisory
- Health and Recover Trauma and Safety Services

SA Health, Safety and Quality

sahealth.sa.gov.au/SafetyandQuality

Telephone: (08) 8226 2567

CENTRAL ADELAIDE LHN

- > Aboriginal Reference Group
- > Clinical Ethics Committee
- > Clinical Governance Committee
- Clinical Safety and Quality Committees
- Consumer Community of Practice
- Consumer and Community **Engagement Committee**
- **Executive Quality and Governance Committee**
- Mental Health Consumer and Carer Advisory Group
- Priority Care Committees
- SA Prison Health Consumer and Carer Advisory Group

STATEWIDE

- Youth Cancer Service SA/NT Youth Advisory Group
- Community and Home (BIRCH) **Consumer Advisory Group**
- SA Dental Consumer Advisory Panel
- Representative Group
- SA Prison Health Consumer and **Carer Advisory Group**

NORTHERN ADELAIDE LHN

- NALHN Consumer Community
- Digital Health Working Group
- Health Literacy Working Group
- Wayfinding Working Group Design Principles Working
- **Aboriginal Consumer** Reference Group
- Mental Health Northern Social Network
- Mental Health Lived **Experience Workforce**

STATEWIDE SA AMBULANCE SERVICE (SAAS)

- **SAAS Consumer Network**

STATEWIDE

DRUG AND ALCOHOL SERVICES SA

DASSA Community Advisory

SOUTHERN ADELAIDE LHN

- > SALHN Partnering with Consumers Advisory Group
- **SALHN Aboriginal** and Torres Strait Islander Consumer and Community Group
- SALHN Mental Health Consumer and Carer Advisory Group
 - Inner South (Marion) Lived **Experience Group**
 - Outer South (Noarlunga) Lived **Experience Group**
- Older Persons **Lived Experience** Group
- Veterans (JLC) Lived Experience Group

REGIONAL

BAROSSA HILLS FLEURIEU LHN

- Tier 1 Consumer and Community Engagement **Governance Committee**
- Tier 3 Consumer and **Community Operations** Committee
- **Health Advisory Councils** (Eudunda and Kapunda, Barossa & Districts, Gawler District, Hills Area, Southern Fleurieu, Kangaroo Island)
- **BHFLHN Community Network**
- **Consumer Representatives** on Committees
- Aboriginal Experts by Experience
- Mental Health Lived Experience
- Quality, Risk and Safety Site Committees
- Aged care resident and family meetings

EYRE AND FAR NORTH LHN

- Tier 1 Community, Consumer and Clinician Engagement Committee
- Tier 2 Consumer and Community Engagement Committee
- **Health Advisory Councils**

RURAL AND REMOTE MENTAL HEALTH SERVICES

Mental Health Lived Experience

RIVERLAND MALLEE COORONG LHN

- Partnering with Consumers Committee
- **Health Advisory Councils**
- **Riverland Friends of Mental**
- Riverland HCP Consumer Focus Group
- **Aboriginal Health Engagement Forums**
- **Aged Care Resident Relative** meetings
- Site Quality Risk and Safety meetings

YORKE AND NORTHERN LHN

- Consumer and Community **Engagement Board Committee**
- **Operations Consumer and Community Engagement** Committee
- **Health Advisory Councils**
- Partnering with Consumers Committee
- YNLHN Community Network
- Aboriginal Health Experts by Experience
- Mental Health Lived Experience
- Resident and relative meetings at aged care sites / Quality Safety Operating Committees at each health

LIMESTONE COAST LHN

- **LCLHN Engagement Oversight Board Committee**
- LCLHN Partnering with **Consumers Committee**
- **LCLHN Community Network**
- **LCLHN Aboriginal Experts** by Experience
- LC Mental Health Lived Experience
- **Health Advisory Councils**
- Resident and Relative meetings at Aged Care sites
- Consumer representatives on Committees
- **Mount Gambier and Districts Health Service and Country Health Connect Consumer Advisory Committee**
- Site based Consumer-led Health focussed groups

FLINDERS AND UPPER **NORTH LHN**

- Consumer and Community **Engagement Committee of Board**
- Partnering with Consumers Committee
- **Community Network**
- **Health Advisory Councils**
- Consumer representatives on **Governance and National Safety** and Quality Committees
- Aboriginal Experts by Experience
- Mental Health Lived Experience

OFFICIAL

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