

## Outpatient service information, triage and referral guidelines

## **Description of service:**

The objective of patients visiting the endocrine outpatients is for the assessment and opinion/advice regarding key clinical issues.

## Services provided: Exclusions: > Outpatient clinic consultations for diagnosis and management > Paediatrics > Inpatient consultations > Obesity where there is no suspected underlying endocrine condition

For admission or <b>URGENT</b> advice contact the Endocrine Registrar or the on call medical registrar if after hours via switchboard on:									
Royal Adelaide Hospital (RAH) The Queen Elizabeth Hospital (TQEH)	Ph: (08) 7074 0000 Ph: (08) 8222 6000								
Alternatively, if the problem is urgent and the patient is unstable, the patient should be sent directly to the Emergency Department of the nearest hospital for assessment.									
For more information or to make a referral contact									
Royal Adelaide Hospital (RAH)	Fax: (08) 7074 6247	Ph: 1300 153 853							
The Queen Elizabeth Hospital (TQEH)	Fax: (08) 8222 7188	Ph: 8222 7020 / 8222 7030							
<ul> <li>Essential Referral Content</li> <li>Demographic</li> <li>Date of birth</li> <li>Contact details (including mobile phone)</li> <li>Referring GP details</li> <li>Interpreter requirements</li> <li>Medicare number</li> </ul>	<ul><li>&gt; Relevant</li><li>&gt; Past medi</li></ul>	or referral of symptoms pathology and imaging reports ical history nedications							

Adult Triage Criteria for referral						
Emergency All urgent cases must be discussed with the on call registrar.	<b>Category 1</b> Target within 4 weeks	Category 2 Target within 3 months	<b>Category 3</b> Target 6-12 months			
> Addisonian crisis	<ul> <li>&gt; Symptomatic hypoparathyroidism</li> <li>&gt; Symptomatic hypercalcaemia (e.g. serum calcium &gt;3.0mmol/l)</li> <li>&gt; Symptomatic hypocalcaemia</li> <li>&gt; Severe hypo or hyperthyroidism</li> <li>&gt; Pituitary tumours especially macroadenomas or if hyper secreting or associated hypopituitarism or visual compromise.</li> <li>&gt; Suspected diabetes insipidus</li> </ul>	<ul> <li>Pituitary dysfunction</li> <li>Adrenal dysfunction (e.g. crushing's)</li> <li>Hyperthyroidism not associated with significant compromise</li> <li>Endocrine hypertension</li> <li>Hyperprolactinema</li> </ul>	<ul> <li>&gt; Osteoporosis and metabolic bone disease</li> <li>&gt; Paget's disease</li> <li>&gt; Hirsuitism</li> <li>&gt; Hypogonadism</li> <li>&gt; Goitre without airway compromise.</li> <li>&gt; Do not usually need to see a specialist unless there are atypical features</li> <li>&gt; Uncomplicated hypothyroidism</li> <li>&gt; Fatigue (except where endocrinopathy suspected).</li> </ul>			

## For more information or to make a referral

Royal Adelaide Hospital: OPD Level 3 & 5 Referral Fax Number: (08) 7074 6247 Phone Number: 1300 153 853

The Queen Elizabeth Hospital: Ground floor, area 1 & 3 Referral Fax Number: (08) 8222 7244 Phone Number: (08) 8222 7010

Web: www.sahealth.gov.au

Acknowledgement: This document has had the final approval from the head of unit:

Director of Endocrine					
Version	Approved date	Review date	Amendment		
Draft V0.1	20191802	20201802			





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