

# Resources and support for health practitioners

The following resources and support are available to **both prescribers and pharmacists** when using **ScriptCheckSA** and when prescribing or dispensing monitored drugs.

- **ScriptCheckSA IT Support**
  - Phone: 1300 652 584
  - Email: [Health.ITsupport.ScriptCheck@sa.gov.au](mailto:Health.ITsupport.ScriptCheck@sa.gov.au)
- **ScriptCheckSA online training modules**
  - The **prescriber** modules can be accessed here <https://launch.sahealth.sa.gov.au/register/self/W1R28X7Y>
  - OR
  - The **pharmacist** modules can be accessed here <https://launch.sahealth.sa.gov.au/register/self/QWTWFADB>
- [HealthPathways SA](#) contains links to clinical guidelines and referral information for local services. You will need to register for access to the portal.
- [Medicines Information Service](#) provides advice about medicines.
  - Phone: (08) 8161 7555 (9am – 5pm Monday to Friday)
  - Email: [medinfo@sa.gov.au](mailto:medinfo@sa.gov.au)
- [Drug and Alcohol Clinical Advisory Service \(DACAS\)](#) provides clinical advice about the management of patients with alcohol and other drug problems.
  - Phone: (08) 7087 1742 (any day between 8:30am -10pm)
  - Email: [HealthDACASEnquiries@sa.gov.au](mailto:HealthDACASEnquiries@sa.gov.au)
- [Drugs of Dependence Unit \(DDU\)](#) provides regulatory advice about legislative obligations and how to interpret information in **ScriptCheckSA**.
  - Phone: 1300 652 584 (9:30am-12:30pm & 1:30-4:30pm Mon to Fri)
  - Email: [HealthDrugsofDependenceUnit@sa.gov.au](mailto:HealthDrugsofDependenceUnit@sa.gov.au)

The following support services are available to **prescribers** when prescribing monitored drugs.

- [Pain Management Unit at CALHN](#) provides pain management advice to prescribers.
  - Phone: (08) 8222 7826 (9am – 5pm Monday to Friday)
  - Email: [calhnpainunit@sa.gov.au](mailto:calhnpainunit@sa.gov.au)
- [GP Psychiatry Support Line](#) provides advice to GPs who practise within the Adelaide Primary Health Network (PHN) on the management of patients with mental health conditions.
  - Phone: 1800 161 718 (9am – 5pm AEDT Monday to Friday)
  - Email: [admin@gpsupport.org.au](mailto:admin@gpsupport.org.au)

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## For more information

**ScriptCheckSA**  
**Drugs of Dependence Unit (DDU)**  
**PO Box 6, Rundle Mall**  
**Adelaide SA 5000**  
**1300 652 584**  
[Health.RTPM@sa.gov.au](mailto:Health.RTPM@sa.gov.au)  
[www.sahealth.sa.gov.au/scriptchecksa](http://www.sahealth.sa.gov.au/scriptchecksa)

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