

# Royal Adelaide Hospital Contact List

This document outlines key directorate and service phone numbers, fax numbers and mail delivery points to assist the community and health referrers.

Switchboard: (08) 7074 0000

In an emergency, always call 000 (triple zero).

DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
<b>Referrals for overnight admission</b>	Royal Adelaide Hospital Patient Flow	(08) 7074 5570	N/A	<b>80</b>
	The Queen Elizabeth Hospital Patient Flow	(08) 8222 6000	N/A	<b>N/A</b>

## Outpatient Referrals

Royal Adelaide Hospital (RAH) outpatient referrals should be faxed to the Referral Management Hub and outpatient phone enquiries directed to either the Outpatient Call Centre or the appropriate Outpatient Clinic, as listed below.

Please note, the Referral Management Hub and Outpatient Call Centre should not be utilised for the following services:

- Renal Outpatient
- Cancer Outpatient (Haematology, Medical Oncology, Radiation Oncology)
- Pain Management Unit Outpatient
- Thoracic Medicine Outpatient (Lung Function Lab, Sleep Studies, TB Services)
- Burns Unit Outpatient
- Oral Maxillary and Dental Services
- Palliative Care

Please see the contact details listed under 'Inpatient Enquiries' for further information about the Outpatient Clinics listed above.

For further information about Outpatient Services and referral processes, visit the 'Outpatient Referrals' page at [www.rah.sa.gov.au](http://www.rah.sa.gov.au).

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DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
<i>Please send outpatient referrals to the appropriate directorate below as listed.</i>				
<b>Outpatients &amp; Medical Ambulatory Care Services</b>	<b>Outpatient Call Centre</b>	1300 153 853	N/A	<b>24</b>
	<b>Referral Management Hub</b> OPD Management / Hub, Referral Management	(08) 7074 1239	(08) 7074 6247	<b>21</b>
	<b>Wing 1</b> Gynaecology / Gynae Oncology / Surgical D, Breast Endocrine Cancer – Medical Oncology, Radiology Oncology, Haematology	Associate Nurse Unit Manager 7074 4646 Nurse Unit Manager 0466 027 620	N/A	<b>22</b>
	<b>Wing 2</b> Thoracic Medicine, Lung Function, Lab, Infectious Disease	Nurse Unit Manager 0401 714 499		<b>22</b>
	<b>Wing 3</b> Vascular Urology, ENT, Pre Op Assessment Upper GI, Gastro/IBD, Colorectal, Stomal Therapy, Surgical Trauma, Audiology & Speech Pathology	Associate Nurse Unit Manager 7074 4656 Nurse Unit Manager 0466 007 070	N/A	<b>24</b>
	<b>Wing 4</b> Cardiology, Neurosurgery, Cardiothoracic, Hepatobiliary Liver, Pre Op High Risk	Nurse Unit Manager 0481 915 337	N/A	<b>24</b>
	<b>Wing 5</b> Renal, Ophthalmology	Associate Nurse Unit Manager 7074 0976 Nurse Unit Manager 0466 008 367	N/A	<b>25</b>
	<b>Wing 6</b> Orthopaedics, Spinal, Plastics, Dermatology, Cranio Facial	Associate Nurse Unit Manager 7044 4678 Nurse Unit Manager 0466 008 367	N/A	<b>25</b>
	<b>Medical Day Unit</b>	(08) 7074 0784	(08) 7074 6135	<b>18</b>

DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
	<b>Other Outpatient Clinics (Level 5 IPC5E.1)</b> Obesity, Palliative Care, Gen Med, Neurology, MACS, Immunology, Endocrine, Rheumatology, Diabetes	Associate Nurse Unit Manager 7074 0793  Nurse Unit Manager 0438 806 399	N/A	<b>81</b>

### Inpatient Enquiries

DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
<b>Allied Health</b>	Aboriginal and Torres Strait Islander Unit	(08) 7074 5460	(08) 7074 6131	<b>16</b>
	Allied Health – including enquiries such as Audiology, Nutrition & Dietetics, Occupational Therapy, Orthotics & Prosthetics, Podiatry, Physiotherapy, Psychology, Social Work and Speech Pathology.  <i>*This phone number is not for <u>outpatient</u> related enquiries. Refer to the Outpatient Call Centre for further information.</i>	(08) 7074 4000	(08) 7074 6232	<b>70</b>
<b>Cancer</b>	Cancer – all enquiries, including Haematology, Radiation Oncology and Medical Oncology.	(08) 7074 4100	(08) 7074 6220	<b>22</b>
<b>Clinical Trials</b>	Clinical Trials Centre Reception	(08) 7074 5413	N/A	<b>N/A</b>
<b>Corporate Services</b>	Cashier	(08) 7074 0781	N/A	<b>20</b>
	Centre for Creative Health	(08) 7074 1434	N/A	<b>20</b>
	Consumer Adviser	(08) 7074 1377	N/A	<b>17</b>
	Disability Liaison	(08) 7074 1340	(08) 7074 6147	<b>80</b>
	Freedom of Information	(08) 7117 2385	N/A	<b>Roma Mitchell House</b>
	GP Liaison	(08) 7074 1341	(08) 7074 6147	<b>80</b>

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DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
	Hospital at Home	(08) 7074 0000	(08) 7074 6147	<b>80</b>
	Communications	(08) 7074 1408	N/A	<b>17</b>
	Office of CEO	(08) 7074 0800	(08) 7074 6131	<b>17</b>
	Patient Enquiries	(08) 7074 3911	N/A	<b>N/A</b>
	Patient Record Information (Health Information Services) – Medical Records	(08) 7074 1353	(08) 7074 6150	<b>28</b>
	RAH Research Fund	(08) 7074 1445	N/A	<b>20</b>
	Rural Liaison	(08) 7074 1342	(08) 7074 6147	<b>80</b>
	Safety and Quality	(08) 8222 2968	N/A	<b>Roma Mitchell House</b>
	Switchboard	(08) 7074 0000	N/A	<b>20</b>
	Volunteer Service Unit Reception	(08) 7074 1240	N/A	<b>20</b>
<b>Critical Care</b>	RAH Emergency Department- all enquiries	(08) 7074 3177	(08) 7074 6244	<b>6</b>
	TQEH Emergency Department Triage	(08) 8222 7101	N/A	<b>N/A</b>
	Hyperbaric Unit Reception	(08) 7074 0180	(08) 7074 6112	<b>5</b>
	Intensive Care Unit – all enquiries	(08) 7074 3700	N/A	<b>35</b>
<b>Medicine</b>	Adult Genetics Unit Enquiries	(08) 7074 2697	(08) 7074 6232	<b>70</b>
	Diabetes Endocrine & Metabolic Enquiries	(08) 7074 2674	(08) 7074 6234	<b>72</b>
	Department of Clinical Pharmacology (MACS) Enquiries	(08) 7074 2701	(08) 8429 6070	<b>70</b>
	Immunology & Allergy Enquiries	(08) 7074 2880	(08) 7074 6247 (08) 7074 6241	<b>78</b>
	Infectious Diseases Enquiries	(08) 7074 2793	(08) 7074 6228	<b>67</b>
	General Medicine Enquiries	(08) 7074 2690	(08) 8429 6069	<b>73</b>

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DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
	Geriatric Medicine Enquiries	(08) 7074 2924	(08) 7074 6236	<b>74</b>
	Lung Function Laboratories Enquiries	(08) 7074 1079	(08) 7074 6229	<b>N/A</b>
	Palliative Care Enquiries	(08) 8222 3825	N/A	<b>TQEH</b>
	Respiratory (Chest Clinic) including Sleep Therapy Enquiries	(08) 7117 2900	(08) 7117 2998	<b>275 North Terrace Adelaide SA 5000</b>
	Rheumatology Unit Enquiries	(08) 7074 2779	(08) 7074 6229	<b>68</b>
<b>Mental Health</b>	Mental Health Reception	(08) 7074 3800	(08) 7074 6127	<b>14</b>
<b>Pain Management Clinic</b>	Outpatient Clinic Enquiries (TQEH)	(08) 8222 7826	(08) 8222 7949	<b>North-East Building, The Queen Elizabeth Hospital</b>
<b>Renal</b>	Renal – all enquiries, including renal outpatient enquiries	(08) 7074 4790	(08) 8429 6060	<b>61</b>
	Renal Day Unit Reception	(08) 7074 4740	(08) 7074 6113	<b>7</b>
<b>Surgery</b>	Overnight Stay Ward	(08) 7074 2997	N/A	<b>30</b>
	Burns –including Burns Unit Outpatient enquiries	(08) 7074 5076	(08) 7074 6223	<b>64</b>
	Colorectal Inpatient Reception	(08) 7074 5052	N/A	<b>41</b>
	ENT Inpatient Reception	(08) 7074 5066	N/A	<b>57</b>
	Gastroenterology Department	(08) 7074 2182	N/A	<b>N/A</b>
	General Surgery Reception	(08) 7074 5053	N/A	<b>42</b>
	Maxillofacial/oral Surgery referrals	(08) 8222 8225	(08) 8429 6052	<b>57</b>
	Neurosurgery Inpatient Reception	(08) 7074 5065	N/A	<b>56</b>
	Orthopaedic Inpatient Reception	(08) 7074 5055	N/A	<b>48</b>
	Perioperative Enquiries	(08) 7074 2699	N/A	<b>70</b>

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DIRECTORATE	SERVICE	PHONE NUMBER	FAX NUMBER	EXTERNAL MAIL DELIVERY POINT
	Plastic Surgery Inpatient Reception	(08) 7074 5064	N/A	<b>53</b>
	Spinal Inpatient Reception	(08) 7074 5058	N/A	<b>46</b>
	Trauma/Ortho Inpatient Reception	(08) 7074 5054	N/A	<b>48</b>
	Urology Inpatient Reception	(08) 7074 5063	N/A	<b>53</b>
	Vascular Inpatient Reception	(08) 7074 5075	N/A	<b>63</b>
	Vascular/Renal Inpatient Reception	(08) 7074 5074	N/A	<b>61</b>
<b>Statewide Services</b>	Medical Imaging Administration (General Enquiries)	(08) 7074 0880	(08) 7074 6136	<b>19</b>
	Nuclear Medicine Reception	(08) 7074 5400	(08) 7074 6122	<b>10</b>
	SA Pathology	Metro: (08) 8222 3000 Regional: 1800 188 077 (free call)	N/A	<b>29</b>
	Pharmacy – Outpatient	(08) 7074 1140	(08) 7074 6138	<b>21</b>
	Pharmacy Admin	(08) 7074 4030	N/A	<b>2</b>

### For more information

[HealthCALHNCommunications@sa.gov.au](mailto:HealthCALHNCommunications@sa.gov.au)

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Government  
of South Australia

SA Health



## Generic Mailboxes

**Communications:** [HealthCALHNCommunications@sa.gov.au](mailto:HealthCALHNCommunications@sa.gov.au)

**Consumer Adviser:** [rah.consumeradviser@health.sa.gov.au](mailto:rah.consumeradviser@health.sa.gov.au)

**Freedom of Information:** [Health.RAHFOI@sa.gov.au](mailto:Health.RAHFOI@sa.gov.au)

**Human Resources:** [Health.CALHNHumanResources@sa.gov.au](mailto:Health.CALHNHumanResources@sa.gov.au)

**Medical Records:** [HealthRAHMedRecInfoOfficer@sa.gov.au](mailto:HealthRAHMedRecInfoOfficer@sa.gov.au)

**Outpatient Services:** [Health.CALHNOPDFeedback@sa.gov.au](mailto:Health.CALHNOPDFeedback@sa.gov.au)

**Volunteer Services Unit:** [Health.RAHVolunteers@sa.gov.au](mailto:Health.RAHVolunteers@sa.gov.au)