



Health
Flinders and Upper North
Local Health Network

Flinders and Upper North Local Health Network Strategic Plan 2021 – 2026





Flinders and Upper North Local Health Network Strategic Plan 2021 – 2026

Our Vision

**Excellence in health care for everyone,
every day, all the time.**

Our Purpose

The Flinders and Upper North Local Health Network delivers culturally safe and high-quality health care services in collaboration with our consumers, enhanced through research and innovation to improve health outcomes for our communities.

Our Values



INTEGRITY

**We are open,
honest, equitable
and consistent in
everything we do**



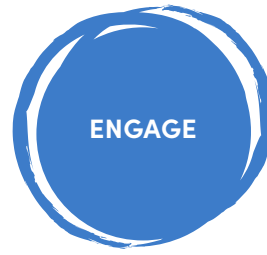
RESPECT

**We behave with
dignity, courtesy
and fairness in
all that we do**



COMPASSION

**We demonstrate
empathy, care,
kindness, support
and understanding**



ENGAGE

**We work together
to involve our
community**



COURAGE

**We have the
strength to act,
and embrace
change for the
better**

Acknowledgement of Country

We acknowledge the Aboriginal custodians of the land and waters within the footprint of the Flinders and Upper North Region. We respect their spiritual relationship with their country and acknowledge that their culture beliefs are an important focus of their past, present and future.

Messages



From the FUNLHN Governing Board Chair

The Flinders and Upper North Local Health Network (FUNLHN) formally came into existence on 1 July 2019, following an election commitment, by the State Government, to devolve responsibility and accountability from a centralised model to a regional model. This has resulted in a localised focus on decisions related to health service planning and delivery.

The Governing Board set about developing a Strategic Plan to guide us through the devolution and establish our longer-term strategic priorities. Following a change of leadership, created by the retirement of the inaugural Board Chair, Bevan Francis, it became timely to review the Strategic Plan for ongoing relevance. The Board undertook the review and revised the Strategic Plan, resulting in a plan with 5 Strategic Pillars and revised strategies and indicators.

This revised Plan will guide the Flinders and Upper North Local Health Network, for the ensuing 5 years, towards our goal of providing excellence in health care for everyone, every day, all the time.

Mark Whitfield
Chair
Flinders and Upper North Local Health Network

From the FUNLHN Chief Executive Officer

As the Chief Executive Officer of the Flinders and Upper North Local Health Network (FUNLHN), I am extremely pleased to provide the 2021-2026 Flinders and Upper North Local Health Network Strategic Plan.

The plan outlines our clear vision and purpose along with our values to promote our intentions over the next five years.

Flinders and Upper North Local Health Network values the importance of the strategic pillars to enable us to provide a sustainable health service to our staff and consumers. We are committed to our consumer needs and building on our Aboriginal Health pillar to become a recognised centre of excellence.

We have a strong commitment to our people to achieve the best service delivery outcomes for all. We acknowledge that through innovation we can become creative to meet the needs of our community and ensure our people can provide a high standard of safe quality care to all.

Craig Packard
Chief Executive Officer
Flinders and Upper North Local Health Network



1

Sustainability

We utilise resources to strengthen our organisation

- Finance
- Service Partnerships
- Environment

- Strong financial management
- Partnerships to grow our service capacity
- Ethical approach to our environmental responsibilities

- Balanced Budget with minimal defined variances reported on a quarterly basis
- Formal agreements with partners that are mutually beneficial, and monitored against our service delivery plan
- Compliance with environmental targets, waste management plans, carbon neutral target, all reported quarterly

2

Consumer Focus

Safe quality health care for our consumers.

- Quality and Safety
- Consumer Partnerships

- Implement the FUNLHN Consumer and Community Engagement Strategic Framework
- Implement state Consumer and Community Engagement Data collation and reporting Framework
- Safety and Quality Governance Systems focussing on high quality clinical outcomes
- Honesty, accountability and transparency in all matters

- Targets from the FUNLHN Consumer and Community Engagement Framework
- Targets from the State Consumer and Community Engagement Data Framework - 6 monthly through Safety & Quality Report
- SAC incidences - 6 monthly through the Safety & Quality Report
- Consumer open disclosure target - 6 monthly through the Safety & Quality Report
- Consumer input into service planning and evaluation processes

3

Aboriginal Health and Wellbeing

Aboriginal and Torres Strait Islanders enjoy the same health outcomes and life expectancy as all other Australians.

- Excellence in Aboriginal Health Care
- Collaboration and Engagement
- Culturally safe care

- Reconciliation Action Plan
- Service design and improvement
- Strengthen Aboriginal workforce
- Cross sectoral collaboration

- Targets in Reconciliation Action Plan
- Targets in the Aboriginal Health Excellence Project
- Targets in the Rural Aboriginal Health Workforce Plan
- Cross sectoral targets submitted by the Aboriginal Directorate for Board endorsement and quarterly reporting including engagement and participation rates

4

Our People

Valuing, developing and investing in our people

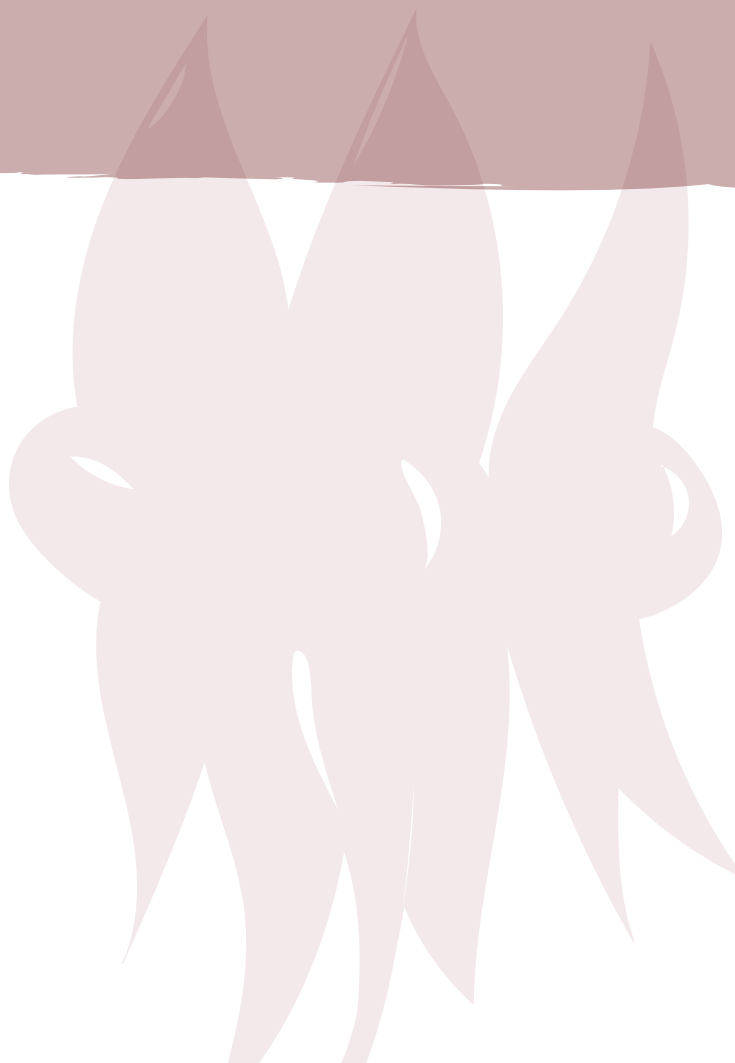
- Recruitment and Retention
- Development
- Recognition
- Respect
- Engaging with our People
- Development pathways
- Creative attraction and retention packages
- A safe workplace
- Targets from the Clinical Engagement Strategy
- Workforce stability evidenced by Staff Turnover
- Targets in staff development plan
- Numbers of applications per vacancy that meet the specific qualifications of the advertisement
- Work Health Safety Statistics
- Results of staff survey

5

Innovation

Fostering curiosity and creativity and embracing new technology

- Culture
- Research
- Learning
- Support and reward a culture of innovation
- Create, encourage and support opportunities
- Research to inform innovation
- Targets for innovation training across the organisation
- Outcomes of innovative changes to practices
- Study and research opportunities





For more information

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 Follow us at: facebook.com/FUNLHN

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