



Yorke and Northern Local Health Network Strategic Plan 2020–2025

We care for you

Our Network



Care responsive to the needs of our communities

We strive for a high-quality, integrated network through sound governance and continuous improvement.

Strategies

- Embed a culture of safety, quality and service
- Embed a robust clinical and corporate governance framework
- Embed the principles of a high performing organisation
- Have organisational structures that deliver seamless and integrated care
- Embed a culture of shared learning across the Network

Measures of success

- Quality Framework is delivered
- The Clinical and Corporate Governance Framework is updated
- Accountability framework developed
- Review of organisational structures to identify possibilities
- Evidence of cultural learning

Our Services



Creatively designed quality services

We collaborate and co-design our services and models of care to deliver culturally safe, innovative, effective and best practice care for our consumers and communities.

Strategies

- A comprehensive service planning process
- Service models that support the principles of equity, accessibility and integration
- Embed hub and spoke models and centres of excellence
- Grow services closer to home

Measures of success

- Clinical service plan is complete
- Service models are redesigned, including, but not limited to, aged care, rehabilitation, midwifery, and mental health
- Services are reflective of individual and community needs

Our Staff



A skilled, engaged, collaborative workforce

We have a vibrant and collaborative workforce underpinned by common goals and a cohesive service offering fulfilling career pathways.

Strategies

- Embed sustainable workforce models that focus on attracting and retaining staff who align with our values
- Strong leadership and resilience across the organisation
- A positive workforce culture that values and respects diversity
- Support and expand our volunteer network
- Embed pathways and opportunities for employment for Aboriginal and Torres Strait Islander people

Measures of success

- Specific initiatives are implemented to foster a sustainable Medical, Nursing, Allied Health and caring workforce
- Clinician Engagement Strategy is developed and implemented
- Leadership and resilience development pathway is implemented

Our Partnerships



Partnerships for healthier communities

We foster partnerships to support interconnected delivery of health and wellness services across our communities.

Strategies

- Embed a culture that values consumer and community engagement
- Strong partnerships with Aboriginal Communities and Organisations
- Formal partnerships with other aged care providers
- Strong partnerships with primary health care providers
- Partnerships with Universities and Teaching Organisations

Measures of success

- Community and Consumer Engagement Strategy implemented
- Memorandum of understanding with partners are negotiated, signed and enacted
- Establish formal partnerships with metropolitan Local Health Networks

Our Future



Optimised digital technology and innovation

We embrace and maximise the use of digital technology to enhance our ability to deliver the best possible health care.

Strategies

- Embed digital infrastructure and technology in service models

Measures of success

- Digital maturity assessment is completed
- Digital health plan is developed
- Clinicians have access to smart technology
- Improve quality and efficiency of service delivery through the use of technology
- Telehealth services are increased