Consumer feedback form

	What would you like to tell us?		
	compliment	complaint	
	suggestion	□ advice	
	Your details		
	Name:		
	Address:		
	Email:		
Telephone:			
	Are you of Aboriginal and/or Torres Strait Islander origin?		
	□ Yes □ No		
	•	f Veteran Affairs' cardholder?	
Would you like a Consumer Experience team member to call you?			
	□ Yes □ No		
Are you willing to be contacted for evaluation purposes?			
	□ Yes □ No		
Do you require an interpreter?			
	□ Yes □ No		
	Language required:		
	Location of care		
	Royal Adelaide Hospital		
	The Queen Elizabeth Hospital		
	Hampstead Rehabilitation Service		

- □ St Margaret's Hospital
- Glenside Health Service
- Eastern Community Mental Health Service
- Western Community Mental Health Service

Privacy

To make sure you receive the best possible care, we often need to gather and keep sensitive and private information about you.

Everyone who works for CALHN must keep your information private under federal law. Staff and volunteers must follow SA Health's privacy guidelines available at <u>www.health.sa.gov.au.</u>

Your feedback will not become part of your medical records.



Health Central Adelaide Local Health Network

Write your feedback here:

What would you like to see happen?

.....

For more information

If you need help to provide feedback or have any questions, please contact our Consumer Experience team.

A team member can meet with you Monday to Friday between 9.00am and 4.00pm and interpreters can be provided.

Phone: (08) 7074 1377 Email: <u>HealthCALHNConsumerExperience@sa.gov.au</u>

What to do with this form

Hand your form to any of our staff or post it to:

Consumer Experience team Level 3, 3A477 Royal Adelaide Hospital Port Road Adelaide 5000 Telephone: (08) 7074 1377

You can also scan this form and email it to: HealthCALHNConsumerExperience@sa.gov.au

Please include any other relevant information.