

# Consumer, Carer and Community Engagement Contacts for health sites

SA Health is committed to engaging and partnering with consumers, carers and the community. We value the positive contributions they make in improving health care service quality, equity and management.

Effective consumer engagement begins with health services working with consumers, carers and the community, as equal partners in their own care, to deliver better health outcomes. Consumer engagement is essential for health service culture, quality and safety and patient-centred care.

To find out how to get involved in a consumer, carer and community group in your area, a list of health service contacts is provided below:

## Statewide

### Office of the Chief Psychiatrist Lived Experience Advisory Group

Statewide Mental Health Lived Experience Register  
Lived Experience Consultant, Senior Project Officer

Telephone: 8226 1091

Email: [Health.StatewideLivedExperienceRegister@sa.gov.au](mailto:Health.StatewideLivedExperienceRegister@sa.gov.au)

### Drug and Alcohol Service (DASSA)

Project Officer, Community Partnership Program

Telephone: 0466 480 811      Email: [dassacpp@health.sa.gov.au](mailto:dassacpp@health.sa.gov.au)

### SA Ambulance Service (SAAS)

Senior Community Engagement Adviser

Telephone: 8274 0495 or 0407 399 460

Email: [Health.SAASConsumerNetwork@sa.gov.au](mailto:Health.SAASConsumerNetwork@sa.gov.au) or [Leanne.Marchington@sa.gov.au](mailto:Leanne.Marchington@sa.gov.au)

### SA Dental

Manager, Client Relations

Telephone: 7117 0052      Email: [HealthSADSPublic@sa.gov.au](mailto:HealthSADSPublic@sa.gov.au)

### Statewide Clinical Support Service

• SA Pathology • BreastScreen SA • South Australian Medical Imaging • SA Pharmacy

Telephone: 7074 5504      Email: [health.calhnconsumerengagement@sa.gov.au](mailto:health.calhnconsumerengagement@sa.gov.au)

## Metropolitan Health Networks

### Central Adelaide Local Health Network (CALHN)

Royal Adelaide Hospital • Hampstead Rehabilitation Centre

- The Queen Elizabeth Hospital • CALHN Mental Health Directorate
- St Margaret's Rehabilitation Centre

Telephone: 7074 1371    Email: [health.calhnconsumerengagement@sa.gov.au](mailto:health.calhnconsumerengagement@sa.gov.au)

### Northern Adelaide Local Health Network (NALHN)

Lyell McEwin Hospital • Modbury Hospital • Aboriginal Health Services

- GP Plus • Northern Mental Health Services

Telephone: 1300 013 988    Email: [NALHNCAS@sa.gov.au](mailto:NALHNCAS@sa.gov.au)

### Southern Adelaide Local Health Network (SALHN)

Flinders Medical Centre • Noarlunga Hospital • Repat Health Precinct • Mental Health Services

Telephone: 8204 6197    Email: [Health.SALHNConsumerEngagement@sa.gov.au](mailto:Health.SALHNConsumerEngagement@sa.gov.au)

### Women's and Children's Health Network (WCHN)

Women's and Children's Hospital

Director, Consumer and Community Engagement

Telephone: 8161 6935 or 0466 364 694

Email: [Health.WCHNConsumerEngagement@sa.gov.au](mailto:Health.WCHNConsumerEngagement@sa.gov.au)

## Regional Local Health Networks

### Barossa Hills Fleurieu Local Health Network

Angaston District Hospital • Country Health Connect • Eudunda Hospital

- Gawler Health Service • Gumeracha District Soldiers Memorial Hospital
- Kangaroo Island Health Service • Kapunda Hospital • Mental Health Services
- Mount Barker District Soldiers Memorial Hospital • Mount Pleasant Hospital
- Southern Fleurieu District Hospital • Strathalbyn and District Health Service
- Tanunda War Memorial Hospital

Strategic Partnership Coordinator

Telephone: 0481 812 576    Email: [HealthBHFLHNConsumers@sa.gov.au](mailto:HealthBHFLHNConsumers@sa.gov.au)

### Eyre and Far North Local Health Network

Amata Family Wellbeing Centre • Ceduna Hospital and Health Service • Cleve Hospital and Crestview Hostel • Coober Pedy Hospital • Country Health Connect • Cowell Hospital and Franklin Harbour Village Hostel • Cummins and District Memorial Hospital and Miroma Place Hostel • Elliston Hospital and Pines Hostel • Kimba Hospital and Pioneer Village Hostel • Lock Health Centre • Mental Health Services • Mid Eyre Medical Practice Kimba • Oodnadatta Health Service • Port Lincoln Hospital and Health Service • Streaky Bay Hospital and Elmhaven Hostel • Tumby Bay Hospital and Uringa Hostel • Wudinna Hospital and Trudinger Residence

Director of Mental Health

Telephone: 08 7669 1083

Email: [HEALTHCHSAPtLincolnMentalHealth@sa.gov.au](mailto:HEALTHCHSAPtLincolnMentalHealth@sa.gov.au)

## Flinders and Upper North Local Health Network

Country Health Connect • Hawker Memorial Hospital (including aged care) • Leigh Creek Health Services • Port Augusta Hospital and Regional Health Service • Quorn Health Service and Flinders House • Mental Health Services • Roxby Downs Health Service • Whyalla Hospital and Health Service

Manager, Community Engagement  
Email: [carmel.daw@sa.gov.au](mailto:carmel.daw@sa.gov.au)

Telephone: 08 8668 7536 or 0481 060 996

## Limestone Coast Local Health Network

Bordertown Memorial Hospital • Country Health Connect • Kingston Multi-Purpose Service • Millicent and Districts Hospital and Health Service • Mount Gambier & District Health Service • Mount Gambier Private Hospital • Mental Health Services • Naracoorte Health Service • Penola Multi-Purpose Service

LCLHN Quality Risk & Safety Unit  
Email: [Health.LCLHNQualityRiskandSafetyTeam@sa.gov.au](mailto:Health.LCLHNQualityRiskandSafetyTeam@sa.gov.au)

Telephone: 08 8724 5217

## Riverland Mallee Coorong Local Health Network

Baramba Health Service • Country Health Connect • Karoonda and Districts Soldiers Memorial Hospital • Lameroo District Health Service • Loxton Hospital Complex • Mannum District Hospital • Meningie and Districts Hospital and Health Services • Murray Bridge Soldiers Memorial Hospital • Pinnaroo Soldiers Memorial Hospital • Renmark Paringa District Hospital • Riverland General Hospital (located in Berri) • Tailem Bend District Hospital • Waikerie Health Service

Senior Project Officer, RMCLHN Secretariat  
Email: [health.RMCLHNConsumers@sa.gov.au](mailto:health.RMCLHNConsumers@sa.gov.au)

Telephone: (08) 8577 9222

## Yorke and Northern Local Health Network

Balaklava Soldiers Memorial Hospital • Booleroo Centre and Districts Hospital and Health Services • Booleroo Medical Centre • Burra Hospital • Central Yorke Peninsula (Maitland) Hospital • Clare Hospital • Crystal Brook and District Hospital • Gladstone Health Centre • Jamestown Hospital and Health Service • Laura District Hospital • Melaleuca Court Nursing Home (Minlaton) • Northern Yorke Peninsula (Wallaroo) Health Service • Orroroo and District Health Service • Peterborough Soldiers Memorial Hospital • Port Broughton and District Hospital and Health Service • Port Pirie Regional Health Service • Riverton District Soldiers Memorial Hospital • Snowtown Hospital • Southern Yorke Peninsula (Yorketown) Health Services • Yorke and Northern Country Health Connect • Yorke & Northern Mental Health

Senior Advisor Consumer and Community Engagement  
Email: [Health.YNLHNConsumerFeedback@sa.gov.au](mailto:Health.YNLHNConsumerFeedback@sa.gov.au) or

Telephone: 08 8638 4438

[Tracie.Hawkins@sa.gov.au](mailto:Tracie.Hawkins@sa.gov.au)

Updated October 2022

---

## For more information

Clinical Governance Unit  
Telephone: 08 8226 2567  
[www.sahealth.sa.gov.au/safetyandquality](http://www.sahealth.sa.gov.au/safetyandquality)

OFFICIAL

© Department for Health and Wellbeing, Government of South Australia. All rights reserved.



[www.ausgoal.gov.au/creative-commons](http://www.ausgoal.gov.au/creative-commons)



Government  
of South Australia

SA Health