

What happens once I am admitted to My Home Hospital?

Admission

You will be admitted to My Home Hospital under the care of a My Home Hospital doctor who will oversee your care.

Care plan

My Home Hospital Care Coordinators are all experienced nurses and will develop your care plan in partnership with you, your carer and healthcare team.

First home visit

A nurse will come to your home to provide your initial care. They will also set up your home health technology and show you (and your loved ones or carer) how to use it. This includes a touch-screen tablet and devices to measure and record health checks like your temperature, blood pressure and pulse.

Treatment

My Home Hospital nurses or other healthcare professionals, which may include doctors, will visit you in your home daily to provide the care you need. All visits will be coordinated by a My Home Hospital Care Coordinator.

Discharge

As your condition improves your doctors will start talking to you about your discharge from My Home Hospital.

Next steps

The My Home Hospital Care Coordinator will work with your GP and other care providers to help ensure a smooth transition back to your usual healthcare team.

For more information:

Visit the website
myhomehospital.sa.gov.au

Or call us at
1800 111 644

For My Home Hospital patients:



If you have concerns or if your condition changes, call the My Home Hospital urgent assistance line: 1800 000 644



In a medical emergency, call triple zero (000) immediately.

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**My Home
Hospital**



My Home Hospital is a public hospital service that brings hospital-level care to you, in the comfort and privacy of your own home.



What is My Home Hospital?

My Home Hospital is a public hospital-level service, that delivers medical care to people in the comfort and privacy of their own homes.

The My Home Hospital service:

- is available at no charge to eligible public patients 24 hours a day, 7 days a week
- is designed to provide you with medical care at home for acute health conditions which in-home care is considered safe and appropriate
- brings the care in the form of doctors, nurses, allied health practitioners, some x-rays and blood tests, medication and other support services such as meals and personal care, if necessary
- offers personalised care plans developed in partnership with you and your usual health care team

Am I eligible for My Home Hospital?

To be eligible for My Home Hospital, you need to:

- ✓ give your consent; it is up to you if you choose to be treated at home
- ✓ be referred by your GP, specialist, nurse practitioner or from SA Ambulance Service (SAAS), an emergency department or hospital
- ✓ require hospital-level care for conditions for which home based hospital care is safe and appropriate
- ✓ live within the Adelaide metropolitan area or in selected peri-urban areas
- ✓ have access to a mobile phone or landline to make and receive phone calls
- ✓ have a safe home environment for yourself and the health professionals who provide the service

How can I access My Home Hospital?

If you are referred to My Home Hospital, one of the Care Coordinators will contact you to discuss the eligibility criteria, including those listed above.

You will have the opportunity to ask any questions you, your loved ones or carer may have. If necessary, the Care Coordinator will also contact the referrer for more information.

Within 30 minutes of receiving all the information we need, My Home Hospital will either accept you into the service and let you know when your first visit will be, or contact the referrer to discuss alternative arrangements.

Why would I choose My Home Hospital?



You will be able to receive care in the comfort of your own home and spend more time with loved ones and pets.



You will be able to sleep in your own bed and eat the food you like.



My Home Hospital is a South Australian public hospital and meets the same high standards for clinical care, patient safety and security of your personal information.



Loved ones and friends can visit whenever it suits you.

