

Challenging behaviour

Spotlight on....	Topics	Timing	Lead/s
Supporting our leaders	<ul style="list-style-type: none"> > Our leaders will act to continually improve our safety culture, through raised awareness of proactive behaviour management, improved staff understanding and knowledge, and leading by example (pg 13) > Our leaders will regularly access and analyse CB data and information to inform targeted programs (pg 13) > Awareness and visibility of challenging behaviour tools and supports are evident (pg 15) 	Q1 - 2021	Workforce Services Safety and Quality
Training and awareness (early intervention)	<ul style="list-style-type: none"> > The skillsets of individual teams are regularly reviewed and provision of training and information provided accordingly (pg 15) > Training programs for de-escalation include core skills (pg 16) > All staff are trained to know what to do when faced with challenging behaviour (pg 17) > Before an incident / prevention <ul style="list-style-type: none"> – being well prepared – workflow and environmental design – plans for keeping safe in an emergency > Early intervention <ul style="list-style-type: none"> – de-escalation and teamwork – knowing how and when to seek assistance (stepped response) 	Q2 -2021	Safety and Quality
Enablers: (during an incident)	<ul style="list-style-type: none"> > Relevant staff are trained in lawful and ethical practices of restraint and seclusion (pg 17) > All staff are trained to know how to request ERT attendance (Code Black) and Security response/SA Police (pg 17) > ERT staff know their roles 	Q3 - 2021	Corporate Affairs Safety and Quality Agency Security
Recovery and support for staff (after an incident)	<ul style="list-style-type: none"> > All staff involved in challenging behaviour incidents are provided with support to meet their individual needs (pg 19) > Care, debriefing and post incident support > Mechanisms are put in place to analyse data and share the learning from challenging behaviour incidents (pg 19) 	Q4 - 2021	Workforce Services and Agency Security
SA Health Showcase of Innovation	<ul style="list-style-type: none"> > Sharing ideas, celebrating milestones and early intervention programs > Highlighting intervention programs for clinical conditions commonly associated with challenging behaviour e.g. dementia, delirium, mental illness, substance misuse and withdrawal, neurological and intellectual conditions, understanding trauma informed care 	Before the end of the year	LHNs

For more information

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