

Tool 5: Resuscitation Plan-7 Step Pathway evaluation and metrics

This tool provides an overview of the minimum standards of governance and evaluation for SA Health services as it relates to Resuscitation Planning-7 Step Pathway.

Governance

Health services are required to evaluate the safety and effectiveness of the resuscitation planning process as outlined in the SA Health Resuscitation Planning- 7 Step Pathway Policy Directive with appropriate, documented clinical governance structures and processes.

There is a governance structure and system in place to ensure:

- > responsibility for developing, implementing, monitoring and evaluating risk and quality improvement activities in resuscitation planning and end-of-life care systems and processes in accordance with the SA Health Resuscitation Planning-7 Step Pathway Policy Directive
- > policies, local procedures, best practice guidelines are available and accessible
- > consumer engagement
- > review of relevant data, measures and information.

Monitoring

The table below outlines requirements for the monitoring and evaluation of the Resuscitation Planning-7 Step Pathway. These provide a comprehensive picture of resuscitation planning and its impact, and including the monitoring of progress and initiatives for improvement. Evaluation measures require linkage with regular mortality review processes and data. The Local Health Network Analytic and Reporting System (LARS) will be used to display this information.

MONITORING AND DATA SOURCES		
A health service may require a number of measures to indicate performance in resuscitation planning. These include:		Data source
Timely and appropriate use of resuscitation planning	<ol style="list-style-type: none"> 1. The number or percentage of deaths where the person reviewed met one or more of the five standard triggers from Tool 2: Recognising when a person is at end-of-life when admitted to a SA Health service or facility; and where it was appropriate to complete and put in place a Resuscitation Plan-7 Step Pathway. 2. The number or percentage of Resuscitation Plan- 7 Step Pathways in place for patients who died in a SA Health hospital. 	<ul style="list-style-type: none"> > Mortality review data
Effective advance planning and use of Medical Emergency Response (MER) teams for patients at end-of-life	<ul style="list-style-type: none"> > The number of MER calls where a patient had a Resuscitation Plan-7 Step Pathway in place and “No MER” was indicated on the Resuscitation Plan 7 Step Pathway form and/or MR-59A. 	<ul style="list-style-type: none"> > Enterprise Patient Administration System (EPAS) > Local (MER) databases > Safety Learning System (SLS)

continued

MONITORING AND DATA SOURCES

A health service may require a number of measures to indicate performance in resuscitation planning. These include:		Data source
Compliance with a person's resuscitation wishes at end-of-life	<ul style="list-style-type: none"> > Any incidents where a patient was provided, cardiopulmonary resuscitation (CPR), Intensive Care Unit (ICU) treatment, admission, or life prolonging measures against their expressed wishes i.e. either by direct communication with the person, through their Advance Care Directive or their Substitute Decision-Maker(s) or Person Responsible. > Refer to Resuscitation Planning reporting guide. 	<ul style="list-style-type: none"> > SLS: Consumer feedback > SLS: Incident report
Clinical handover	<ul style="list-style-type: none"> > Periodic audits of the number or percentage of "indefinite or until revoked" Resuscitation Plan- 7 Step Pathway sent to the patient's general practitioner upon hospital discharge. 	<ul style="list-style-type: none"> > Discharge documentation audit. > OACIS
Resuscitation planning education	<ul style="list-style-type: none"> > The percentage of health practitioners (clinical and non-clinical staff) who completed Resuscitation Plan- 7 Step Pathway education and training. 	<ul style="list-style-type: none"> > Electronic platform for documenting staff training
Consumer documentation of Resuscitation Plan	<ul style="list-style-type: none"> > Periodic audits of the number or percentage of patients provided with a copy of their "indefinite or revoked" Resuscitation Plan-7 Step Pathway completed on that admission and provided to them when they were discharged or transferred. 	<ul style="list-style-type: none"> > Snapshot audit
Consumer feedback	<ul style="list-style-type: none"> > Patient feedback in relation to resuscitation planning and end-of-life care. 	<ul style="list-style-type: none"> > SLS: consumer feedback
Consumer experience	<ul style="list-style-type: none"> > Patients experiences of resuscitation planning and end-of-life care. 	<ul style="list-style-type: none"> > Consumer experience survey (in future)
Documentation	<ul style="list-style-type: none"> > Periodic audits of the number or percentage of patients who have a Resuscitation Plan- 7 Step Pathway filed in their medical records as per SA Health Resuscitation Plan- 7 Step Pathway Policy Directive. 	<ul style="list-style-type: none"> > Snapshot audit

For more information

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Public: I1-A1



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