Voluntary Assisted Dying Personal Reflection



As the Presiding Member of the Voluntary Assisted Dying Review Board, I would like to invite you to share your personal experiences or feedback relating to voluntary assisted dying in South Australia. Your reflections will help us to improve the process for others. Completion of this form is encouraged but is optional and it is up to you how much you want to share.

This form can be completed at any point during the voluntary assisted dying process by anyone involved in the pathway including the patient, their family or carer or practitioners involved in their care.

The reflections you provide may be used by the Voluntary Assisted Dying Review Board to inform safety and quality improvements relating to voluntary assisted dying in South Australia. However, no information that personally identifies you or others involved in the voluntary assisted dying process will be shared by the Board (unless required by law).

With your permission, the Voluntary Assisted Dying Review Board may use de-identified extracts from your reflections, for example in publications such as reports or research. Any extracts used will not contain information that directly or indirectly identifies you or others involved in the voluntary assisted dying process.

If your reflections change or you wish to provide additional reflections, please complete another form. You may also change your mind at any point about permission to use extracts (but if you do, please make sure you notify the Voluntary Assisted Dying Review Board immediately using the contact details below).

Associate Professor Melanie Turner

If you have any questions about completing this form, contact the Voluntary Assisted Dying Review Board Secretariat by phone: (08) 8226 8859 or email: <u>Health.VADReviewBoard@sa.gov.au</u>.

Once completed the form should be submitted to the Voluntary Assisted Dying Review Board via:

- 1. Email: <u>Health.VADReviewBoard@sa.gov.au</u>
- 2. Post: Voluntary Assisted Dying Review Board Secretariat, PO Box 287 Rundle Mall Adelaide SA 5000

Name	
Contact details	
Relationship to patient e.g., patient, family member, carer, medical practitioner, service provider.	
I give my consent to the Voluntary Assisted Dying Review Board to use non-identifying extracts from my reflection.	☐ I give consent ☐ I do not give consent
I have previously provided a reflection to the Voluntary Assisted Dying Review Board.	I have I have not
Signature	Date

OFFICIAL



My personal reflection.

OFFICIAL



Personal reflection continued.

OFFICIAL

Feedback or complaints about voluntary assisted dying

If you have any concerns about your experience accessing the voluntary assisted dying pathway, you are encouraged to raise this as soon as possible with the relevant person, healthcare professional, service provider or agency so they can respond to and address your feedback and concerns. This is important as your feedback helps to improve the care they provide.

- If you have a complaint about the conduct or performance of a registered health practitioner this can be raised with the <u>Australian Health Practitioner Regulation Agency (AHPRA</u>) who can be contacted by phone at 1300 419 495.
- If you have a complaint about the performance of an interpreter, discuss the complaint with the practitioner or service provider. If you're still having difficulty resolving the problem, support is available <u>through National Accreditation Authority for Translators and Interpreters (NAATI)</u> who can be contacted by phone 1300 557 470 or by email at <u>info@naati.com.au</u>.
- You can also raise a complaint about a health professional not meeting the requirement of the *Voluntary Assisted Dying Act 2021* with the Voluntary Assisted Dying Review Board using the contact details provided above.

If your complaint isn't resolved satisfactorily, you can raise your complaint with the <u>Health and</u> <u>Community Services Complaints Commissioner</u>. The Commissioner helps people resolve complaints about health and community services when a direct approach to the service provider is either unreasonable or has not succeeded. Contact details for the Commissioner are as follows:

Email: info@hcscc.sa.gov.au
Phone: (08) 8226 8666 or 1800 232 007 toll free from landline in country South Australia
Fax: (08) 8226 8620