

Our Services	21/22	22/23
Emergency presentations	34,850	38,550
Overnight patients	8,306	8,688
Same day patients	9,828	10,002
Chemotherapy services	2,319	2,028
Babies delivered	356	351
Aboriginal/Torres Strait Islander babies delivered	34	39
Renal dialysis services	3,628	3,575
Commonwealth Home Support Program Services	4,334	2,987 (At April 2023)
Home Care Packages	2,542	3,058

## Community-led Service Improvement

Feedback from our community and consumers in the 22/23 financial year led to the following service improvements throughout the network:

- Maggie Beer Foundation Project trial to ensure aged care residents are fed fresh, healthy meals from an evolving, inspiring menu
- Increased disabled care parking at Port Pirie Hospital
- Welcoming Environments Aboriginal Artworks in key YNLHN health service sites
- Dedicated palliative care room at Maitland Hospital
- Introduction of a seven-day community nurse service
- Making a splash for longevity program commenced at Orroroo
- Purchased an 8-seater vehicle with a lifter/wheelchair device to accommodate aged care resident activities and outings
- Additional nurses trained in Radiology to enable X-Rays to be undertaken across sites

## Community Feedback Submissions

Positive feedback 772  
Negative feedback 312

## For more information

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# Our Year in Review

A summary of the Yorke and Northern Local Health Network  
Governing Board Annual Report 2022-2023



Government  
of South Australia

## Health

Yorke and Northern  
Local Health Network

[sahealth.sa.gov.au/yorkeandnorthernlhn](http://sahealth.sa.gov.au/yorkeandnorthernlhn)



## Message from the Governing Board Chair

2022-2023 saw us achieve significant milestones, including the adoption of our Clinical Services Plan 2023-2028 and our REFLECT Reconciliation Action Plan.

We launched key services, including our purpose-built rehabilitation centre and mental health alternative care service. This, along with our growing partnership with Northern Adelaide Local Health Network (NALHN), results in access to surgical, geriatrics, palliative care, and rehabilitation specialist services across the local health network.

We thank all our our partners for their exceptional contribution in helping to support the best health outcomes for our community.

John Voumard

## Achievements this year

- Kara House Residential Aged Care Facility at Clare awarded a 5 star rating – one of two in South Australia
- 17 new members added to the Aboriginal Experts by Experience register
- Aboriginal Child Health and Development Practitioner worker role implemented in the Child Health and Development team
- New acute pharmacy services model to improve medication management in our hospitals
- Finalist for the 2023 South Australian Health Award for the Regional COVID-19 Response Planning and Coordination
- Wallaroo Hospital approved to participate in the COAG Section 19(2) Exemption Initiative to bulk bill primary care services in rural and remote areas
- Celebrated the inaugural YNLHN Excellence Awards on 28 July 2022
- Continuing partnership with the Northern Adelaide Local Health Network
- Introduction of 24/7 security at Wallaroo and Port Pirie Hospitals.
- Adopted our Clinical Services Plan 2023-2028
- Release of the Mid North Health Service Plan
- Opening of the YNLHN Rehabilitation Service at Wallaroo

- Opening of the Mental Health Alternative Care Service in Port Pirie
- Launched YNLHN REFLECT Reconciliation Action Plan and Welcoming Environment Aboriginal Artworks project at Maitland, Port Pirie and Clare Hospitals.

## Staff Stats

Full Time	361	18.29%
Part Time	1120	56.74%
Casual	493	24.97%
Nursing	913	46.25%
Ancillary	482	24.42%
Indigenous	32	1.62%

## Performance and Development Review Participation

Total Staff	1,411	81.14%
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**TOP:** Staff at the launch of the YNLHN REFLECT Reconciliation Action Plan.  
**ABOVE:** Niki Wheeler accepts her YNLHN Excellence award in 2022.

Key Service Goals - YNLHN Wide	Target	Result
Emergency Department length of stay to be less than 6 hours for non-admitted patients	>90%	94%
Hospital Aquired Complications	< 1%	0.3%
Emergency Department presentations seen on time	>75%	90%
Healthcare associated MRSA rate*	0.4%	0%
Healthcare associated SAB infection rate*	1.0	0
Maternity – Hospital Aquired Complications rate 3rd & 4th Degree Perineal Tears	< 200	0

\* Methicillin-resistant Staphylococcus aureus (MRSA) and Staphylococcus aureus bacteremia (SAB) are serious, antibiotic resistant infections that sometimes present as part of hospital treatment. Every effort is made to reduce the risk of these infections taking place.