

Social Work

The SALHN acute Social Work supports patients, their families and carers with personal and practical difficulties related to their admission to an acute hospital.

Social workers provide information and support related to hospital admission and discharge planning for issues such as financial and legal concerns, including advance care planning. Short term counselling is available for issues related to admission, such as anxiety, crisis/trauma, grief and loss and drug. Each inpatient clinical unit has an allocated social worker attached. Patients are referred to community services for follow up after their acute admission as required.

Although the social work service at *Flinders Medical Centre & Noarlunga Health Service* **does not** provide an outpatient clinic, social workers do work with a shared care model within the multi-disciplinary team in a variety of areas including:

- Pregnancy advisory service (FMC, NHS)
- Early Links pregnancy service (FMC)
- Oncology (FMC)
- Organ transplant services (FMC)
- Renal dialysis (FMC, NHS)

Repatriation General Hospital Social Work runs a limited Social Work Clinic (one session a week) to manage referrals from Outpatient Clinics and other internal referral sources where psychosocial complexity, distress or risk requires Social Work assessment to determine appropriate referral pathway. Cases are seen where there is high risk of psychosocial deterioration, particularly with focus on prevention of hospitalisation. Counselling and information provided and referral made to appropriate external services. Appointments triaged and booked through Allied Health reception.

Services provided

- Referral received via internal hospital specialty services only.
- OPD services are provided as part of a multidisciplinary team. No external referrals.

Services not provided

- No direct referrals from the community or outpatient clinics (FMC & NHS)

For admission or **URGENT** advice contact

Flinders Medical Centre (FMC)

Ph: (08) 8204 5511

Repatriation General Hospital (RGH)

Ph: (08) 8275 1613 (Allied Health Reception)

Noarlunga Hospital (NH)

Ph: (08) 8384 9222

General Information to assist with referrals and the and Referral templates for FMC and RGH are available to download from the SALHN Outpatient Services website www.sahealth.sa.gov.au/SALHNoutpatients

Version	Date from	Date to	Amendment
1.0	September 2014	September 2016	Original

