# SA Health Specialist Outpatient Clinics Waiting Time Report Census date as at 30 June 2022

This report details metropolitan specialist outpatient waiting times for Routine (category 2) and Non-urgent (category 3) patients who have not been given an appointment date at the census date (i.e. are unscheduled). The Report promotes greater transparency and supports South Australians to make an informed decision when discussing care and treatment options with their health practitioner.

#### Legend:

RAH - Royal Adelaide Hospital | TQEH - The Queen Elizabeth Hospital | LMH - Lyell McEwin Hospital | MH – Modbury Hospital | FMC - Flinders Medical Centre | WCH - Women's and Children's Hospital

<sup>\*</sup> One wait list – multiple site service

| Outpatient Specialty        | Hospital | Median<br>Waiting Time<br>(Months) | Maximum<br>Waiting Time<br>(Months) |
|-----------------------------|----------|------------------------------------|-------------------------------------|
|                             | RAH      | 1                                  | 2                                   |
|                             | TQEH     | 8                                  | 18                                  |
| Breast                      | LMH      | 0                                  | 0                                   |
|                             | МН       | 0                                  | 0                                   |
|                             | RAH      | 17                                 | 60                                  |
|                             | TQEH     | 1                                  | 5                                   |
| Cardiology                  | LMH      | 4                                  | 19                                  |
|                             | FMC*     | 5                                  | 16                                  |
|                             | WCH      | 3                                  | 16                                  |
| Cardiothoracic              | RAH      | 0                                  | 0                                   |
| Cardiothoracic              | FMC*     | 0                                  | 0                                   |
| Craniofacial                | RAH      | 1                                  | 19                                  |
| Cramoraciai                 | WCH      | 0                                  | 10                                  |
|                             | RAH      | 1                                  | 11                                  |
| Dame atalani                | TQEH     | 5                                  | 31                                  |
| Dermatology                 | FMC*     | 12                                 | 32                                  |
|                             | WCH      | 5                                  | 20                                  |
| Developmental Disability    | WCH      | 12                                 | 26                                  |
|                             | RAH      | 15                                 | 60                                  |
|                             | TQEH     | 4                                  | 18                                  |
| For more and thought (FNIT) | LMH      | 21                                 | 56                                  |
| Ear, nose and throat (ENT)  | МН       | 25                                 | 47                                  |
|                             | FMC*     | 10                                 | 31                                  |
|                             | WCH      | 11                                 | 30                                  |
| Endocrinology               | RAH      | 19                                 | 66                                  |
|                             | TQEH     | 12                                 | 61                                  |
|                             | LMH      | 4                                  | 19                                  |
|                             | МН       | 6                                  | 14                                  |
|                             | FMC*     | 11                                 | 48                                  |
|                             | WCH      | 0                                  | 2                                   |
| Epilepsy                    | RAH      | 26                                 | 53                                  |

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| Outpatient Specialty    | Hospital | Median<br>Waiting Time<br>(Months) | Maximum<br>Waiting Time<br>(Months) |
|-------------------------|----------|------------------------------------|-------------------------------------|
| Gastroenterology        | RAH      | 3                                  | 38                                  |
|                         | TQEH     | 20                                 | 64                                  |
|                         | LMH      | 17                                 | 48                                  |
|                         | FMC*     | 15                                 | 83                                  |
|                         | WCH      | 2                                  | 11                                  |
|                         | RAH      | 1                                  | 7                                   |
|                         | TQEH     | 2                                  | 5                                   |
| General Medicine        | LMH      | 1                                  | 1                                   |
|                         | MH       | 0                                  | 0                                   |
|                         | FMC*     | 10                                 | 22                                  |
|                         | RAH      | 2                                  | 40                                  |
|                         | TQEH     | 12                                 | 53                                  |
| Consul Suggestion       | LMH      | 15                                 | 30                                  |
| General Surgery         | MH       | 6                                  | 11                                  |
|                         | FMC*     | 16                                 | 68                                  |
|                         | WCH      | 1                                  | 7                                   |
| Genetics                | RAH      | 4                                  | 7                                   |
|                         | WCH      | 8                                  | 44                                  |
|                         | RAH      | 2                                  | 13                                  |
|                         | TQEH     | 2                                  | 15                                  |
| Geriatric Medicine      | MH       | 3                                  | 10                                  |
|                         | FMC*     | 2                                  | 33                                  |
|                         | RAH      | 0                                  | 0                                   |
| Gynaecological Oncology | LMH      | 0                                  | 0                                   |
|                         | FMC*     | 0                                  | 1                                   |
|                         | RAH      | 1                                  | 8                                   |
|                         | TQEH     | 2                                  | 17                                  |
|                         | LMH      | 15                                 | 31                                  |
| Gynaecology             | МН       | 7                                  | 17                                  |
|                         | FMC*     | 16                                 | 50                                  |
|                         | WCH      | 8                                  | 19                                  |
| Haematology             | RAH      | 0                                  | 0                                   |
|                         | TQEH     | 0                                  | 0                                   |
|                         | LMH      | 7                                  | 13                                  |
|                         | FMC*     | 2                                  | 14                                  |
|                         | WCH      | 2                                  | 6                                   |
| Hanatohiliany           | RAH      | 1                                  | 10                                  |
| Hepatobiliary           | TQEH     | 2                                  | 12                                  |
| Immunology              | RAH      | 8                                  | 45                                  |
|                         | FMC*     | 20                                 | 46                                  |
|                         | WCH      | 14                                 | 40                                  |
| Infectious diseases     | RAH      | 2                                  | 3                                   |
|                         | TQEH     | 0                                  | 0                                   |
|                         | LMH      | 0                                  | 0                                   |

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SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

| Outpatient Specialty             | Hospital | Median<br>Waiting Time<br>(Months) | Maximum<br>Waiting Time<br>(Months) |
|----------------------------------|----------|------------------------------------|-------------------------------------|
|                                  | FMC*     | 7                                  | 46                                  |
|                                  | WCH      | 2                                  | 8                                   |
|                                  | RAH      | 0                                  | 1                                   |
|                                  | TQEH     | 0                                  | 0                                   |
| Medical Oncology (consultation)  | LMH      | 0                                  | 0                                   |
|                                  | FMC*     | 0                                  | 4                                   |
|                                  | WCH      | 1                                  | 1                                   |
| Metabolic                        | WCH      | 0                                  | 0                                   |
|                                  | RAH      | 3                                  | 3                                   |
|                                  | LMH      | 11                                 | 24                                  |
| Nephrology                       | MH       | 7                                  | 16                                  |
|                                  | FMC*     | 15                                 | 40                                  |
|                                  | WCH      | 0                                  | 0                                   |
|                                  | RAH      | 20                                 | 58                                  |
|                                  | TQEH     | 9                                  | 65                                  |
| Nourology                        | LMH      | 5                                  | 9                                   |
| Neurology                        | MH       | 2                                  | 6                                   |
|                                  | FMC*     | 12                                 | 47                                  |
|                                  | WCH      | 8                                  | 27                                  |
|                                  | RAH      | 1                                  | 28                                  |
| Neurosurgery                     | FMC*     | 31                                 | 58                                  |
|                                  | WCH      | 1                                  | 3                                   |
|                                  | RAH      | 12                                 | 60                                  |
|                                  | TQEH     | 19                                 | 70                                  |
| Ophthalmology                    | MH       | 22                                 | 52                                  |
|                                  | FMC*     | 22                                 | 87                                  |
|                                  | WCH      | 15                                 | 42                                  |
|                                  | RAH      | 8                                  | 64                                  |
|                                  | TQEH     | 19                                 | 66                                  |
| Orthopaedics                     | LMH      | 23                                 | 52                                  |
| Orthopaedics                     | MH       | 10                                 | 44                                  |
|                                  | FMC*     | 10                                 | 44                                  |
|                                  | WCH      | 0                                  | 8                                   |
|                                  | LMH      | 11                                 | 33                                  |
| Paediatric medicine              | FMC*     | 8                                  | 41                                  |
|                                  | WCH      | 4                                  | 20                                  |
| Paediatric surgery               | WCH      | 0                                  | 0                                   |
| Pain Management  Palliative Care | RAH      | 0                                  | 0                                   |
|                                  | TQEH     | 9                                  | 35                                  |
|                                  | MH       | 4                                  | 11                                  |
|                                  | FMC*     | 4                                  | 35                                  |
|                                  | WCH      | 3                                  | 9                                   |

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| Outpatient Specialty             | Hospital | Median<br>Waiting Time<br>(Months) | Maximum<br>Waiting Time<br>(Months) |
|----------------------------------|----------|------------------------------------|-------------------------------------|
|                                  | TQEH     | 0                                  | 0                                   |
|                                  | МН       | 0                                  | 0                                   |
|                                  | FMC*     | 0                                  | 0                                   |
|                                  | WCH      | 0                                  | 0                                   |
|                                  | RAH      | 9                                  | 63                                  |
|                                  | TQEH     | 13                                 | 65                                  |
| Plastic & Reconstructive Surgery | МН       | 8                                  | 34                                  |
|                                  | FMC*     | 19                                 | 66                                  |
|                                  | WCH      | 0                                  | 4                                   |
|                                  | RAH      | 1                                  | 10                                  |
| Psychiatry                       | TQEH     | 0                                  | 0                                   |
| . Systiliati y                   | FMC*     | 9                                  | 12                                  |
|                                  | WCH      | 7                                  | 24                                  |
| Radiation Therapy (consultation) | TQEH     | 0                                  | 0                                   |
|                                  | WCH      | 0                                  | 0                                   |
|                                  | TQEH     | 0                                  | 0                                   |
| Dalaahiliaasiaa 84adiataa        | МН       | 3                                  | 13                                  |
| Rehabilitation - Medicine        | FMC*     | 27                                 | 44                                  |
|                                  | WCH      | 4                                  | 11                                  |
|                                  | RAH      | 0                                  | 0                                   |
|                                  | TQEH     | 9                                  | 53                                  |
|                                  | LMH      | 9                                  | 22                                  |
| Respiratory                      | МН       | 7                                  | 12                                  |
|                                  | FMC*     | 19                                 | 61                                  |
|                                  | WCH      | 0                                  | 3                                   |
| Respiratory – Cystic Fibrosis    | WCH      | 0                                  | 0                                   |
| •                                | RAH      | 2                                  | 4                                   |
|                                  | TQEH     | 2                                  | 16                                  |
|                                  | LMH      | 11                                 | 23                                  |
| Rheumatology                     | MH       | 11                                 | 24                                  |
|                                  | FMC*     | 15                                 | 74                                  |
|                                  | WCH      | 0                                  | 2                                   |
|                                  | RAH      | 12                                 | 40                                  |
|                                  | TQEH     | 5                                  | 18                                  |
| Sleep Disorders                  | LMH      | 13                                 | 27                                  |
| Sieep Disorders                  | MH       | 3                                  | 7                                   |
|                                  | WCH      | 13                                 | 34                                  |
| Spinal                           | RAH      | 0                                  | 14                                  |
| Spiridi .                        | WCH      | 0                                  | 0                                   |
| Urology                          | RAH      | 24                                 | 60                                  |
|                                  | TQEH     | 9                                  | 62                                  |
|                                  | LMH      | 14                                 | 46                                  |
|                                  | MH       | 5                                  | 14                                  |
|                                  | FMC*     | 25                                 | 86                                  |

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| Outpatient Specialty | Hospital | Median<br>Waiting Time<br>(Months) | Maximum<br>Waiting Time<br>(Months) |
|----------------------|----------|------------------------------------|-------------------------------------|
|                      | WCH      | 5                                  | 16                                  |
|                      | RAH      | 3                                  | 29                                  |
|                      | TQEH     | 0                                  | 5                                   |
| Vascular Surgery     | LMH      | 4                                  | 10                                  |
|                      | МН       | 6                                  | 14                                  |
|                      | FMC*     | 14                                 | 58                                  |