Fact sheet Changes to Kanggawodli services

A new model of service will be implemented at Watto Purrunna Aboriginal Primary Health Care Service's Kanggawodli site from 5 March 2018 to improve accommodation eligibility and community access to clinical services. To achieve this goal, Kanggawodli's accommodation and clinical services (Kokotina Tappangga) will be provided as separate services, but will remain co-located on the Dudley Park site.

Why is Kanggawodli service model changing?

The change in service model will improve eligibility for Kanggawodli accommodation services, meaning more people will be able to access the service. This change was requested by Aboriginal consumers as part of a consultation process to improve services at Kanggawodli.

What does this mean for people seeking accommodation?

Accommodation will be available to Aboriginal consumers who live more than 100km from Adelaide and are visiting Adelaide for clinical appointments. They must be over 18 years of age and able to be safely accommodated without clinical or personal care supports.

Will people staying at Kanggawodli have access to transport?

Yes. An improved transport service will be provided. Guests will receive free transportation from Kanggawodli to clinical appointments via taxi or a shuttle service within Adelaide.

Will people staying at Kanggawodli be able to access on-site health services?

Yes. Residents of Kanggawodli will benefit from more health services at the co-located Watto Purrunna primary health services between 9am and 5pm weekdays. An additional four staff including nurses, doctors and an Aboriginal Health Practitioner will join the Watto Purrunna team, improving the service's capacity to provide complex care.

Service enhancements will include increasing doctor-led clinics from two mornings to four mornings per week. Other services available will include diabetes management, podiatry, nutrition/dietetics and social work.

There will continue to be a strong emphasis on the early detection and prevention of chronic diseases such as diabetes, heart disease and some cancers. The service provides a hub for the sharing of up-to-date information on health and social issues.

How will I access health services overnight?

For the health and safety of all guests, Kanggawodli accommodation service staff all have senior first aid certificates so can help someone who is sick or injured until full medical treatment is available. Additionally, staff conduct regular rounds to check on guest welfare throughout the day and night. If you are staying at Kanggawodli and need to access medical care overnight, staff can assist you to do so.



Do I have to pay to stay at Kanggawodli?

No. There will continue to be no charge for residents of Kanggawodli. Where the Patient Assistance Transport Scheme (PATS) or another scheme applies within South Australia, APY Lands or interstate; Kanggawodli will invoice the scheme directly on behalf of the resident.

What does this mean for referrers?

Kanggawodli has a new and easier accommodation form. Please email <u>Health.Kanggawodli@sa.gov.au</u> for a copy of the accommodation form and email the completed form to the same address.

Referral processes for the co-located Watto Purrunna Health Services have not changed.

How can I find out more about the changes?

For more information please contact:

- Wade Allan, Regional Manager: wade.allan2@sa.gov.au or 8342 2250
- > Heath Dutschke, Site Manager: <u>heath.dutschke@sa.gov.au</u> or 0466 497 990.

For more information

Watto Purrunna Aboriginal Primary Health Care Service Kanggawodli site 16–22 Clement Street, Dudley Park SA 5008 Telephone: 08 8342 2250 www.sahealth.sa.gov.au

Public -I1-A1 © Department for Health and Ageing, Government of South Australia. All rights reserved.



