Country Health SA
Patient Journey Communiqué

The Hospital Research Foundation’s Under Our Roof (UOR) project

Some years ago Professor Peter Bardy highlighted the lack of accommodation located near The Queen Elizabeth Hospital for country cancer patients and their families to stay while having treatment.

The Hospital Research Foundation made this a fundraising target and with some incredible fundraising partners has now completed the first of the Under Our Roof properties at Woodville West.

The two three-bedroom homes have been built by longstanding partner Scott Salisbury Homes (who have been building Hospital Research Home Lottery houses for more than 11 years) and generously supported by many local SA companies and individuals.

The houses are now available to eligible patients requiring accommodation for more than one week.

Each home is six-star energy rated, can sleep up to six people and features:

- Large master suite with king-size bed, walk-in robe and ensuite bathroom
- Two smaller bedrooms with two single beds
- Large family bathroom with grab rails in the shower
- Study nook
- Lounge with sliding doors to private covered courtyard
- Full sized kitchen with dishwasher
- Family/ living/ dining area – this room features stacked sliding glass doors to the rear garden
- Laundry with washing machine
- Reverse cycle air conditioning
- Full monitored security system

For bookings, please contact The Hospital Research Foundation on 08 8244 1100.
Country Liaison Nurse for the South Adelaide Local Health Network (SALHN)

Dallas Giddings has commenced as the Clinical Practice Consultant – Country Liaison at Flinders Medical Centre (FMC). The position has been realigned and sits within Intermediate Care Services.

Dallas has worked for SA Health for the last 15 years, most recently in Palliative Care, regularly offering ongoing support for smaller country services. He understands the importance of good communication between sites to enable continuity of care and his aim is to provide a point of contact for ongoing advice and support between metro and country.

The Country Liaison service at FMC is an Intermediate Care Service providing a central point for information about country services for Southern Adelaide Local Health Network (SALHN) referrers.

Problem solving for individual issues or barriers to country patient flow is provided, as well as addressing wider issues around country capacity, service readiness, timeliness and other flow related concerns.

Partnerships with country providers and other Local Health Network counterparts have been formed to improve the patient journey and ensure country patients receive the appropriate level of care, closest to home and a smooth transition in their health care journey.

The service also has access to a multi-disciplinary team of allied health professionals to further support hospital avoidance and provide short term services to enable better management of their needs in a community setting.

This service is available to patients from country areas who are inpatients in Flinders Medical Centre, Repatriation General Hospital and Noarlunga Hospital.

The Intermediate Care Service is fine tuning this role and welcomes feedback and suggestions to improve the service, particularly related to pathways and flow charts to assist country patients who are visiting FMC for treatment.

Dallas’s hours are Monday to Thursday 8am to 4pm – there is limited cover on Fridays.

The best contact number for the Country Liaison Nurse is via the FMC switchboard – 8204 5511. Ask for pager #48062 or email dallas.giddings@sa.gov.au.

The Inner North Aboriginal Health Team wins the SA Health’s Building and Strengthening Partnerships Award

At the 2015 SA Health Awards, the Inner North Aboriginal Health Team was recognised for the Aboriginal Health Clinic and the supporting programs like Nunga Luncheon and the seven years of service delivery and commitment to our community.

The Clinic was developed by and for the Aboriginal Community with the aim to improve health and wellbeing and to be culturally responsive to the Aboriginal and Torres Strait Islander community. The clinic was born out of the multiple needs of our community, and works in conjunction with the Nunga Luncheon. Both programs together have created many opportunities for building and strengthening partnerships with other services and consumers through events, programs and projects.

This award recognises the life’s work of Mary Mullamar Graham’s (deceased) and acknowledges that her love and commitment to her community continues to be woven through all that we do. Mullamar has created a foundation that is culturally respectful, and provides excellence in service delivery.
Thank you to our team, our volunteers, and other supporting staff. Thank you to our partnerships. But most of all thank you to our community who provide us with the passion, and governs what we do.

By Rebecca Kimlin - Aboriginal Health Service Coordinator

Find an Oasis in Adelaide

The OASIS accommodation program has been operated by CareWorks for 14 years. When travelling to Adelaide from the country or interstate for medical reasons, its one less thing that the guests have to worry about.

The program will be relocating from Clapham to Brighton in December 2015, but the commitment to provide a safe, comfortable, welcoming ‘home away from home’ will not change.

Facilities

OASIS offers one room with a queen bed and single bed and a second room with two single beds. Guests share a fully equipped kitchen, comfortable air-conditioned lounge, laundry, bathroom and courtyard area as well as a small backyard.

Accommodation cost

Cost is $40 per person per night for guests who are able to be reimbursed by PATS. Guests who are unable to claim PATS may make arrangements that are suitable for their needs.

Enquiries and Bookings

Please phone CareWorks on (08) 8234 5802 Monday to Friday 9.00am to 5.00pm. For more information visit www.cwsa.org.au/programs/oasis
For Noting – Events in Adelaide January – March 2016

Fast approaching is that time of the year when Adelaide hosts a range of exciting events from January to March. This may put pressure on available accommodation for people from country SA requiring health services in Adelaide. Please ensure relevant departments, health workers and others are mindful of the following dates and events, to facilitate appropriate coordination and scheduling of appointments that allows for same day service access where possible:

Tour Down Under - 16 – 24 January 2016
Fringe Festival - 12 February – 14 March 2016
Adelaide Festival - 26 February – 14 March 2016
Clipsal 500 Motor Race - 3 – 6 March 2016
WOMADelaide - 11 – 14 March 2016

The next Patient Liaison Network Forum is planned for 18 March 2016 at the Adelaide Sailing Club, Barcoo Road, West Beach – further details to follow shortly.

Wishing you and your family a safe and happy festive season and a relaxing New Year

For more information or to place an article

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