

WHEN YOU SHARE YOUR FEEDBACK AND EXPERIENCE, WE WILL:

LISTEN to understand what matters to you



ACT to resolve problems and learn from what did not go well



CHANGE to improve the quality and experience of your care



CONTINUE to look at different ways you can provide feedback to shape the services you need.



Ensure carer feedback drives quality improvement

For more information

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 This document has been reviewed and endorsed by SQCAG* for consumers and the community October 2020.

* SA Health Safety and Quality Community Advisory Group