Dear Minister

In accordance with the Office for the Ageing Act 1995, I am pleased to submit the annual report of the Office for the Ageing for presentation to Parliament.

This report provides an accurate account of the activities and operations of the Office for the Ageing for the financial year ending 30 June 2014, in compliance with the Department of the Premier and Cabinet Circular on Annual Reporting Requirements.

Yours sincerely

Sinéad O’Brien
Executive Director
Policy and Commissioning

October 2014
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From Sinéad O’Brien, Executive Director

OFTA is responsible for administering the Office for the Ageing Act 1995 and the Retirement Villages Act 1987. It’s work assists government to plan and respond to issues important for an ageing population and the South Australian Government’s Strategic Priorities. OFTA engages with a wide range of stakeholders with an interest in ageing, and supports delivery of programs and services for older South Australians.

This report highlights many ways in which OFTA’s activities, policy developments for ageing and the funds distributed through its grant programs have furthered the state’s commitment to older South Australians.

Of note, during 2013-14, the Office for the Ageing (OFTA) and the ageing portfolio responsibilities transferred from Minister Snelling to Minister Bettison, Minister for Ageing, commencing March 2014.

During the last twelve months OFTA, in partnership with other state government departments, local government, non-government and peak body agencies, has worked to increase recognition of ageing priorities in this state, and both Minister Snelling and Minister Bettison’s strong commitment to the ageing portfolio.

This year was a particularly busy year for the OFTA ageing policy team. Prosperity Through Longevity: South Australia’s Ageing Plan: Our Vision 2014-19 was launched by Minister Snelling in October 2013 at South Australia’s celebration of the International Day of Older Persons. Developed by OFTA in collaboration with Council on the Ageing South Australia (COTA SA), the ageing plan reflected the views of more than 3,500 South Australians aged 50 and over, including Aboriginal Elders, people from culturally and linguistically diverse communities, and the broader community. The vision highlights and recognises the diversity of our ageing population that impacts the choices, preferences and needs of older South Australians.

The vision includes three key priority areas:

> Health, wellbeing and security;
> Social and economic productivity; and
> All-ages-friendly communities.

Following this, Prosperity Through Longevity: South Australia’s Ageing Plan: Our Action Plan 2014-19, was launched in February 2014. An extensive across government consultation process led by OFTA identified a broad range of state government-led initiatives and partnerships with local, peak body and community aged care agencies. I thank the various state government departments for their input into this action plan, and look forward to continued involvement in the stakeholder partnerships and collaborations that result from this plan.

In June 2014 at the World Elder Abuse Awareness Day 2014, Minister Bettison released the Strategy to Safeguard the Rights of Older South Australians 2014-2021 and announced the intention for an action plan to be developed later in 2014. The new strategy will strengthen community awareness and abuse prevention and response practices in this state, and I thank the continued commitment and efforts of key stakeholders to its development.

This year also signaled extensive engagement with older South Australians and opportunities to ensure ageing policy developments were informed by their views. It was my pleasure to work closely with the Ministerial Advisory Board on Ageing and I particularly thank Ms Margaret Anderson, Chair of the Board, for her leadership role.

I have been very pleased to be involved with outcomes achieved under this important portfolio. I thank OFTA management and team members for their excellent work and commitment during 2013-14.

Sinéad O’Brien
Executive Director
Policy and Commissioning
Executive Summary

Throughout 2013-14, OFTA undertook program and project activities to ensure older South Australian’s current and emerging needs and their diverse interests informed the planning, development and coordination of policies, practices and programs at all levels of government. OFTA’s key work areas included:

- Administration of the Retirement Villages Act 1987 and Retirement Villages Regulations 2006
- Implementation of South Australian’s Aged Care Assessment Program reforms
- South Australian Seniors Card management
- Planning and establishing policies, initiatives and strategies in response to state government priorities under Prosperity Through Longevity: South Australia’s Ageing Plan 2014-2019 including:
  - Engagement and partnerships with various agencies and organisations from state and local government and the community sector
  - Administration of Community grants including:
    - Positive Ageing Development Grants
    - Grants for Seniors
    - Initiation of the Innovation in Ageing Challenge.

OFTA’s legislative requirements and program areas were busy and productive during 2013-14 and contributed positively towards the strategic priorities of the South Australian Government.

In administering the Retirement Villages Act 1987, OFTA’s leadership was instrumental in supporting the rights of retirement village residents. The government response to the recommendations of the Select Committee on the Review of the Retirement Villages Act 1987 was tabled in Parliament by the Minister for Ageing in May 2014.

The Aged Care Assessment Program continued to implement work to support the range of Commonwealth Government aged care reforms planned. A great deal of work has gone into this transition phase, ensuring assessments for services essential to older people, continued smoothly and efficiently.

The Seniors Card Unit continued management and activities related to the distribution of the Seniors Card and the updated Seniors Card Discount Directory, Your Lifestyle Guide, to 340,000 South Australians aged over 60 years, and the fortnightly circulation of WeekendPlus, a digital magazine providing 50,000 older people with information about the government, business partners and the community.

A key outcome of OFTA’s ageing policy priorities was the release of the Strategy to Safeguard the Rights of Older South Australians 2014-2021. This strategy included the South Australia Charter of the Rights and Freedoms of Older People, the first of its kind in Australia.

OFTA administered a range of grants through the Positive Ageing Development Grants and Grants for Seniors programs and allocated funding to a range of ageing sector organisations for projects and services to older South Australians.
Objectives and functions of the office

Objective

Objectives and functions are set out in the *Office for the Ageing Act 1995*, which states:

4. The objectives of Office for the Ageing are:
   
   (a) to achieve proper integration of the ageing within the total community thus ensuring that the skills and experience of the ageing are not lost to the community through social alienation;
   
   (b) to create social structures in which the ageing are able to realise their full potential as individuals and as members of the community;
   
   (c) to create a social ethos in which the ageing are accorded the dignity, appreciation and respect that properly belongs to them;
   
   (d) to ensure that the multicultural nature of the community is reflected in the planning and implementation of programs and services for the ageing or affecting the ageing;
   
   (e) to achieve a proper understanding within the community of the problems of the ageing and to ameliorate those problems so far as it is practicable to do so by modification of social structures and attitudes.

5. The functions of Office for the Ageing are:

   (a) to assist in the development and coordination of State Government policies and strategies affecting the ageing and for that purpose to consult with the ageing, providers of services to the ageing, organisations for the benefit of, or representing the interests of, the ageing and other relevant persons;
   
   (b) to advise on the development and implementation of programs and services for the ageing and to actively foster and seek the involvement of the ageing, wherever practicable, in the development and implementation of programs or services that are intended for their benefit or that will have a special effect on them;
   
   (c) to monitor the effect on the ageing of:
      
      (i) practices of the Governments of the State and Commonwealth and local government; and
      
      (ii) Commonwealth and State law (including local government by-laws), and to make appropriate representations in the interests of the ageing;
   
   (d) to ensure as far as practicable that the interests of the ageing are considered when programs or services that may affect them are being developed or implemented;
   
   (e) to undertake or commission research into matters affecting the ageing;
   
   (f) to compile data relating to the ageing;
   
   (g) to disseminate information for the assistance of the ageing;
(h) to ensure as far as practicable that financial and investment advice is available to the ageing;

(i) to keep social attitudes towards the ageing under review and to promote a better understanding of the ageing within the community;

(j) to assess the incidence of discrimination against the ageing in employment and to promote action to overcome such discrimination;

(k) to keep under review the special needs of individual groups of the ageing (including Aboriginal people, those who suffer from physical or mental disabilities and those who are economically disadvantaged), and to promote various methods by which those needs may be satisfied;

(l) to consult and cooperate with other bodies and persons that assist the ageing;

(m) to plan, coordinate or administer, or assist in the planning, coordination or administration of, programs and services that may assist the ageing;

(n) to consult with the ageing in relation to the means of promoting their interests and, as the Executive Director considers appropriate, to represent the views of the ageing to the Minister;

(o) to report to the Minister on any matter relating to the ageing referred by the Minister;

(p) to carry out any other function relating to the ageing assigned by the Minister.

The objectives and functions of Office for the Ageing are carried out in conjunction with other divisions of SA Health, across State Government departments and the Commonwealth, as well as with many other external stakeholders including local government and non-government organisations.
Strategic Priorities

Government of South Australia Seven Strategic Priorities

In 2013-14, OFTA’s activities contributed directly to several of the seven South Australian Government Strategic Priorities:

> Creating a Vibrant City
> Maintaining our safe communities and healthy neighbourhoods
> An affordable place to live for everyone.

OFTA commenced a new partnership with the City of Adelaide to develop an action plan based on the South Australia’s Communities for All: Our Age-friendly Future Guidelines. This work will aim to improve the inner city as a place which is inclusive and accessible for South Australia’s ageing population.

At the 16 June 2014 World Elder Abuse Awareness Day Conference, the Minister for Ageing released the Strategy to Safeguard the Rights of Older South Australians 2014-21 and announced OFTA would undertake development of a new action plan in the later part of 2014. OFTA sourced extensive input into the state-wide elder abuse prevention strategy, including key stakeholders from across government, aligning to the remit of the Premier’s Safe communities and healthy neighbourhoods and strategic priority, to ensure older people can live safely and feel secure in their own communities.

The Strategy to Safeguard the Rights of Older South Australians 2014-21 also demonstrated commitment to carers’ safety and wellbeing, acknowledging their valued contributions, and responding to current and emerging needs for people voluntarily providing care to another person. Over 220,000 South Australians provide unpaid care to a family member or friend.

The OFTA Seniors Card contributed to making South Australia an affordable place to live through providing 340,000 older South Australians access to a range of concessions, discounts and benefits, assisting them to stretch their dollar further.

On 15 December 2013, OFTA Seniors Card Unit supported the extension of free travel for Seniors Card holders on Adelaide Metro public transport services between 7.01pm and 7.00am and between 9.01am and 3.00pm on weekdays, and all day on weekends and public holidays. This work also directly supports State Strategic Plan Target 63 of increasing the use of public transport by 10 per cent by 2018.

South Australia’s Strategic Plan

OFTA continued its primary aim of policy and service development to facilitate, promote and reinforce the active and full participation of older people in South Australia. In 2013-14, this remained a consistent theme in all of its activities and contributed directly to the following South Australian Strategic Plan targets:

> Target 24 – Volunteering: Maintain a high level of formal and informal volunteering in South Australia at 70 per cent participation rate or higher
> Target 48 – Ageing workforce participation: Increase the proportion of older South Australians who are engaged in the workforce by 10 percentage points by 2020
> Target 78 – Healthy South Australians: Increase the healthy life expectancy of South Australians to 73.4 years (6 per cent) for males and 77.9 years (5 per cent) for females by 2020.
Policy Context

The work of OFTA was informed by the following legislation and strategic documents:

- Advance Care Directives Act 2013
- Commonwealth Aged Care Act 1997
- Age Discrimination Act 2004
- Carer Recognition Act 2005
- Consent to Medical Treatment and Palliative Care Act 1995 Privacy Act 1988 Part VI – Public Interest Determination No. 13
- Disability Discrimination Act 1992
- Equal Opportunity Act 1984
- Guardianship and Administration Act 1993 (SA) Health Care Act 2008
- Public Health Act 2011
- Mental Health Act 2009 (SA)
- Racial Discrimination Act 1975
- Retirement Villages Act 1987
- Retirement Villages Regulations 2006

World Health Organisation Age-friendly Cities Program

National Lesbian, Gay, Bisexual, Transgender and Intersex Ageing and Aged Care Strategy 2012


The Longevity Revolution: Creating a Society for All Ages Report 2013

National Framework for Action on Dementia 2013-2017

Closing the Gaps – Enhancing our Response to Older Vulnerable Adults 2011 Report

South Australian Health Service Framework for Older People 2009-2016
Legislative Requirements

Retirement Villages

Since November 1998, OFTA has been responsible for administration of the Retirement Villages Act 1987 (the Act) and the Retirement Villages Regulations 2006 (the regulations). Daily operations are currently managed by one Chief Retirement Villages Officer, one Senior Retirement Villages Officer and two Retirement Villages Officers.

Collectively the Retirement Villages Officers:

> provide advice and information in relation to the interpretation of retirement village legislation
> provide information to prospective residents, existing residents and administering authorities regarding their rights and obligations
> assess and investigate complaints received and take appropriate action
> provide mediation services in an attempt to resolve disputes between residents and administering authorities
> undertake research, compile data and prepare reports relating to retirement villages in South Australia.

In 2013-14, OFTA continued its commitment to safeguarding the rights of some 24,764 residents of retirement villages, ensuring they have access to adequate legislative protections. In this reporting period, the Retirement Villages Unit responded to 1842 calls in relation to reports of alleged breaches of the legislation and initiated proactive random checks on requirements under the Act.

Review of Retirement Villages Act 1987 and Retirement Villages Regulations 2006

On 27 November 2013, the Parliamentary Select Committee on the Review of the Retirement Villages Act 1987 tabled its report containing 34 recommendations. On 20 May 2014, the Minister for Ageing tabled in Parliament the government response to these recommendations. The response largely supported the Select Committee’s recommendations but also identified areas for further investigation, particularly in relation to recommendations supporting the need to achieve a balance between the interests of residents and operators, or where further consideration must be made of the benefits of legislative amendments or other program or policy based responses. Following this OFTA commenced targeted consultations to inform future revision of the retirement villages legislation. This process accords with the state government’s election commitment to public input in the legislative drafting process prior to a Bill being introduced into Parliament.
Retirement Villages Register

OFTA established a register of all South Australian retirement villages in 2007. The requirement to register enables data collection for trend analysis and communication with administering authorities of villages. OFTA holds a hard copy of the register which can be viewed by members of the public on request.

There has been significant growth in the retirement village industry which has resulted in consistently higher levels of activity for the Retirement Villages Unit within OFTA.

During 2013-14, there were 522 registered retirement villages across the state, operated by 150 companies, groups or organisations.
Ministerial Advisory Board on Ageing 2013-14

Established under the Office for the Ageing Act 1995, the function of the board is to provide strategic advice to the Minister, either on its own initiative or at the request of the Minister, on issues relating to the ageing.

During 2013-14, the Ministerial Advisory Board on Ageing membership fulfilled the Department of the Premier and Cabinet Circular 22 requirements for gender balance and diversity. Membership included older people from Veteran, Aboriginal, and culturally and linguistically diverse backgrounds.

In this reporting period, ten members served as appointed by the Minister for Health and Ageing. One member resigned as at 31 July 2013 with nine members as at 30 June 2014.

Table 1: Ministerial Advisory Board membership as at 30 June 2014

<table>
<thead>
<tr>
<th>Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms Margaret Anderson (Chairperson)</td>
</tr>
<tr>
<td>Professor Andrew Beer</td>
</tr>
<tr>
<td>Ms Maggie Beer</td>
</tr>
<tr>
<td>Ms Anne Gale</td>
</tr>
<tr>
<td>Brigadier Laurie Lewis (RTD)</td>
</tr>
<tr>
<td>Ms Pat Mickan</td>
</tr>
<tr>
<td>Ms Janice Rigney</td>
</tr>
<tr>
<td>Mr Graham Strathearn</td>
</tr>
<tr>
<td>Ms Dana Vukovich</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ex-Officio Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms Sinéad O’Brien – current (Executive Director, Policy and Commissioning)</td>
</tr>
</tbody>
</table>
Activities

In this reporting period, the Ministerial Advisory Board on Ageing’s activities included attendance, supporting and/or informing a range of ageing matters including:

- Prosperity Through Longevity: South Australia’s Ageing Plan, Our Vision 2014-2019
- Strategy to Safeguard the Rights of Older South Australians 2014-2021
- Affordable Place to Live consultation paper
- The South Australian World Elder Abuse Awareness Day National Conference
- The South Australian International Day of Older Persons
- Supporting Wellbeing for Senior Veterans with Brigadier General (retired) Rhonda Cornum forum
- Summit of Australian Advisory Panels on Ageing
- Australian Age-friendly Cities and Communities Conference
- Innovation and the Longevity Revolution event
- Improving 21st century housing outcomes for older people: Maximising choice and preventing housing discrimination workshop
- SA Health Services Plan for People with Dementia (and Delirium)
- Office for the Ageing Community Grants
- Review of the Retirement Villages Act 1987
Office for the Ageing – Ageing Plan
Strategic Projects

Prosperity Through Longevity - A New Ageing Plan and Action Plan for South Australia

Prosperity Through Longevity: South Australia’s Ageing Plan: Our Vision 2014-19 was launched in October 2013 at South Australia’s celebration of the International Day of Older Persons. Developed by OFTA in collaboration with COTA SA, the ageing plan reflects the views of more than 3,500 South Australians aged 50 and over, including Aboriginal Elders, representatives from culturally and linguistically diverse communities, and the broader community.

The vision includes three key priority areas:
- Health, wellbeing and security;
- Social and economic productivity; and
- All-ages-friendly communities.

To activate the state ageing plan, Prosperity Through Longevity: South Australia’s Ageing Plan: Our Action Plan 2014-19, was launched in February 2014. The action plan featured state government-led initiatives and partnerships with local, peak body and community aged care agencies, based on stakeholder input received from an extensive consultation process.

During 2013-14, OFTA achieved the following action plan outcomes, working in partnership with a diverse group of stakeholders from state government, local government, peak body and community age care agencies.

Getting out and about

Key achievements in transport actions included the extension of free travel time on public transport across the Adelaide metropolitan area for Seniors Card holders. In addition, OFTA commenced work with the University of Adelaide’s Australian Centre for Population and Migration Research and the Department of Planning, Transport and Infrastructure on a public transport research initiative entitled ‘More than A to B’ that looks at the impact of free public transport on social wellbeing for older South Australians.

On 24 December 2013, the Minister for Health and Ageing announced that the compulsory requirement for South Australian drivers aged over 70 years to undergo and annual fitness-to-dive assessment would cease from 1 September 2014. This announcement responded to concerns raised by peak bodies, ageing sector stakeholders and consumers about South Australia’s current arrangements and the impact on older South Australians’ independence and community participation. In January 2014, an expert reference group was established to consider mechanisms to strengthen and support public safety and enhance reporting processes and procedures that are relevant for drivers of all ages. OFTA provided executive support to this reference group.

Having a voice

OFTA commenced an ongoing partnership with the Department of the Premier and Cabinet in the ‘Have Your SAy’ initiative. This project aimed to engage seniors in government decision making through promotion of the Have Your SAy web page, www.yoursay.sa.gov.au located on South Australia’s Strategic Plan Website.
Respecting diversity

OFTA ensured the voices of older South Australians from culturally and linguistically diverse (CALD) communities were represented through consultations for input into the development of *Prosperity Through Longevity: South Australia’s Ageing Plan: Our Vision and Action Plan 2014-19*, and the *Strategy to Safeguard the Rights of Older South Australians 2014-21*, released in June 2014.

In 2013-14, OFTA provided significant grant funding for services and activities for older South Australians from CALD communities. Activities supported by these grants included lifelong learning, digital literacy, healthy eating, physical activities, and capturing individuals’ life stories for the future.

OFTA commenced its ‘Conversations with Aboriginal Elders’ commitment through participation in the June Council of Aboriginal Elders of South Australia meeting at Renmark.

Working and volunteering

The ‘Greatest Asset – Overcoming Age Discrimination’ project focusses on tackling age discrimination in the workplace and ways to promote the recruitment and employment of older workers in the private sector. OFTA worked in partnership with the Equal Opportunity Commission and the Department of Further Education, Employment, Science and Technology (DFEEST), the Australian Industry Group (SA) and Don’t Overlook Mature Expertise (DOME) Association Incorporated on the project – which continues into 2014-15.

Active and healthy ageing

In response to current and emerging challenges for senior veterans, OFTA collaborated with the Repat Foundation to host the Supporting Wellbeing for Senior Veterans event on 20 February 2014 at the Unley RSL Hall. Over 50 senior veterans and representatives from organisations working closely with veterans attended this event with key note speaker, Brigadier General (Ret.) Rhonda Cornum, PhD, MD, who spoke about her experiences as an Iraq War Hero and leader of the United States (US) Army Wellbeing Project and the importance of resilience to wellbeing.

Making important choices

As a member of the Advance Care Directive Act 2013 Implementation Steering Committee, OFTA co-ordinated planning activities to establish the inaugural Planning Ahead Day 2014 on 4 September 2014. Utilising extensive networks of Steering Committee members, this event aims to raise community awareness to enable older people and their families to have conversations and put in place early ways to activate important decisions about the future.

Arts, culture and lifelong learning

The state government through OFTA, funded the Independent Arts Foundation Incorporated to research baby boomers’ needs in accessing the arts. ‘Boomers or Bust? Older Audiences and the Arts’ will provide a better understanding of barriers experienced by older people in accessing arts, and strategies to support participation in cultural activities by older people.

Seniors on Screen, presented by the Media Resource Centre, was sponsored by OFTA in 2013-14 OFTA at the Mercury Cinema. This event provided access to an affordable program of films, stimulating forums and hands-on workshops in Adelaide – all uniquely tailored to people aged over 50.
Building an all-ages-friendly state

OFTA and three local governments (Cities of Adelaide, Onkaparinga and Port Lincoln) commenced the ‘Partnering in an Age-friendly South Australia’ project to support development of age-friendly action plans for councils to implement both the short and longer term.

On 18 June 2014, a ‘Partners Workshop’ coordinated by OFTA provided all participating councils, past and present, an opportunity to network and share information about the South Australia's Communities for All: Our Age-friendly future, Age-friendly Neighbourhood Guidelines and Toolkit, and opportunities to implement these across various areas of council including strategic plans, policies, programs and workforce.

Aligning to Alzheimer's Australia's national priorities for dementia-friendly communities, OFTA worked concurrently with the City of Port Lincoln in partnership with Alzheimer's Australia SA to pilot South Australia's first dementia-friendly local government initiative. Continuing in 2014-15, the outcomes of this pilot project will add value to councils' strategic and future planning for communities inclusive of older people and those who have dementia.

In conjunction with this workshop, SA Health and OFTA representatives participated alongside ageing leaders from across the state in an Ageing Workshop hosted by the University of South Australia. Dr Alexandre Kalache, world wide leading expert on ageing and age-friendly communities presented as a key note speaker at this event, providing participants with an extensive opportunity to identify considerations for an age-friendly research agenda based on current and emerging issues projected fifty years into the future.

International Day of Older Persons (IDOP) is an annual October-month celebration of the achievements and contributions of older people in the community. In 2013, four community-style events were held in conjunction with the City of Onkaparinga, Port Pirie Regional Council, City of Salisbury and City of Tea Tree Gully. Approximately 345 people attended all events. The Minister for Health and Ageing's address included the launch of Prosperity Through Longevity: South Australia’s Ageing Plan 2014-19 and an announcement of the annual Positive Ageing Development Grants and Grants for Seniors.

Sponsored annually by OFTA, the Every Generation Festival is a state-wide inter-generational event coordinated by COTA SA to celebrate positive and active ageing, and promote age-friendly communities. In 2013, approximately 200,000 people attended a record 1543 events in metropolitan, regional, rural and remote areas hosted by over 180 community partners. Partners included local councils, aged care providers, health care centres, community centres, church organisations, senior citizens clubs, and special interest organisations and clubs.

Safety and security

On 16 June 2014, the Minister for Ageing launched the Strategy to Safeguard the Rights of Older South Australians 2014-21 at the 2014 South Australian World Elder Abuse Awareness Day Conference.

This new state-wide elder abuse prevention strategy, a key outcome of the state's ageing plan, is an important resource in preventing the abuse of older South Australians by someone they trust. It enables the community to understand what elder abuse is; how to recognise the different types of abuse; and what to do if it is encountered. The strategy's four goals: ‘Autonomy’; ‘Freedom from harm’; ‘Dignity’; and ‘Enjoyment of life’, support the positive vision of the ageing plan, promoting wellbeing at every age. Strategy to Safeguard the Rights of Older South Australians 2014-21 can be downloaded at www.sahealth.sa.gov.au/safeguardrights.
Community Ageing Grants

Grants For Seniors and Positive Ageing Development Grants

Grants for Seniors (GFS) and Positive Ageing Development Grants (PADG) support opportunities for older people to be involved and connected to their local communities. GFS and PADG grants provide one-off funding for projects to organisations, including clubs, educational and training institutions, arts and cultural groups, museums, libraries, theatres, self-help groups, recreational and sporting groups and volunteer organisations.

During 2013-14, a total of $404,937 funded 66 community organisations selected on the basis of supporting projects for older people, aligning to the key priorities of: enabling choice and independence; participation and learning; and positive perceptions of older people.

A total of $196,554 in Grants for Seniors of up to $5,000 each, funded 56 community organisations who provide activities and programs to over 9,000 older people, supporting small scale activity programs (see appendix A).

A total of $208,383 in PADG grants of up to $25,000 each, funded projects across 10 community organisations (see appendix A). Examples of these grants included:

> The Rocky River Men’s Activity Group will encourage and support older males living in the rural area of Southern Flinders, to remain active, independent and connected with their community, improve their health and wellbeing and reduce social isolation.

> Education of Burundians seniors, including family members and other African seniors, on how to introduce a healthy diet in their daily life.

> Transition 15 individuals aged 55-65 with an intellectual disability from active work to volunteering in the community, thereby experiencing volunteering as an alternative job with high worth.

Innovation in Ageing Challenge

OFTA commenced a partnership with the Australian Centre for Social Innovation (TACSI) to develop and establish a new and innovative approach to community grant funding for South Australia. The Challenge will seek ideas to address the following two policy issues for older people in our community:

> Enabling Baby Boomers to continue contributing to their communities

> Enabling people living alone to connect socially to their communities and live the lives they want.

Information about these community grants can be obtained by emailing Health.OFTACommunityGrants@health.sa.gov.au

Ethnic Ageing Grants

The Ethnic Ageing Grants enable culturally and linguistically diverse community organisations to contribute to state ageing plan priorities and deliver positive outcomes for South Australia’s diverse ageing population.

In 2013-14, OFTA administered Ethnic Ageing Grants allocated to five community organisations, enabling the different cultural, spiritual and linguistic needs of older people of these community groups to be supported.

A total of $272,496 in Ethnic Ageing Grants were allocated across the following organisations:

> Greek Welfare Centre, Greek Orthodox Archdiocese of Australia

> Greek Orthodox Community of South Australia

> Associazione Nazionale Famiglie degli Emigrati Incorporated

> Coordinating Italian Committee Incorporated

> Federation of Polish Organisations in SA Incorporated
Office for the Ageing Program Areas

The Aged Care Assessment Program (ACAP)

The Aged Care Assessment Program (ACAP) facilitates Aged Care Assessment Teams (ACATs) to comprehensively assess the needs of frail older people and approve access to Commonwealth funded aged care services, appropriate to their needs, both in the community and residential sectors.

Operation, benefits and outcomes of the ACAP in South Australia

Table 2- Number of Referrals and Assessments by Team

<table>
<thead>
<tr>
<th>Team</th>
<th>Estimated target population</th>
<th>Accepted referrals</th>
<th>Face-to-face assessments</th>
<th>Completed assessments</th>
<th>Completed target group assessments</th>
<th>Target group as % of total completed assessments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro North</td>
<td>61,043</td>
<td>4930</td>
<td>4451</td>
<td>4291</td>
<td>3959</td>
<td>92.3</td>
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<tr>
<td>Metro South</td>
<td>68,748</td>
<td>4973</td>
<td>4595</td>
<td>4564</td>
<td>4263</td>
<td>93.4</td>
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<tr>
<td>Riverland Mallee Coorong</td>
<td>3,131</td>
<td>290</td>
<td>249</td>
<td>247</td>
<td>229</td>
<td>92.7</td>
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<tr>
<td>Barossa Hills Fleurieu</td>
<td>3,638</td>
<td>1966</td>
<td>1698</td>
<td>1660</td>
<td>1536</td>
<td>92.5</td>
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<tr>
<td>Yorke and Northern</td>
<td>3,691</td>
<td>966</td>
<td>847</td>
<td>838</td>
<td>767</td>
<td>91.5</td>
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<tr>
<td>South East</td>
<td>6,375</td>
<td>621</td>
<td>548</td>
<td>542</td>
<td>511</td>
<td>94.3</td>
</tr>
<tr>
<td>Eyre, Flinders and Far North</td>
<td>2,678</td>
<td>668</td>
<td>558</td>
<td>554</td>
<td>515</td>
<td>93</td>
</tr>
<tr>
<td>All Teams</td>
<td>176,178</td>
<td>14414</td>
<td>12946</td>
<td>12696</td>
<td>11780</td>
<td>92.8</td>
</tr>
</tbody>
</table>

1. Estimates provided to DoHA from the ABS. Data used with permission from the Australian Bureau of Statistics.
2. Comprises MDSv2 records.
3. Comprises MDSv2 records with a valid face-to-face contact date (ACCR Question 18).
4. Comprises MDSv2 records coded assessment complete (ie, Reason for ending assessment (ACCR Question 32) is coded 1).
5. Comprises MDSv2 records coded assessment complete of the target group (clients aged 70 years and over together with Indigenous clients aged 50–69 years).
6. (Number of completed assessments of target group/Total completed assessments) x 100, ie, (5)/(4) x 100.

In 2013-14, 14414 referrals were accepted in South Australia, a decrease of less than 1 per cent (0.57%) compared to last year (14497). Access2HomeCare (A2HC) continued to handle the referrals for the ACATs across South Australia.
Electronic submission of ACCRs in South Australia

At 30 June 2014, two South Australian regional ACATs – Riverland Mallee Coorong and Eyre Flinders and Far North – were utilising the electronic Aged Care Client Record (eACCR), known as eACAT in South Australia. Riverland Mallee Coorong went live on 21 November 2013, with Eyre Flinders and Far North successfully implementing eACAT across the region on 12 June 2014. It is anticipated eACAT will be fully implemented across country SA by September 2014, and across all metropolitan ACATs by the end of 2014.

South Australia collaborated with the Commonwealth on the future arrangements for comprehensive assessments and other national aged care reform initiatives post 1 July 2014. South Australia also participated on various national forums including Aged Care Gateway Consultation, Aged and Community Care Officials, the National Contact Centre and Gateway, the National Training Reference Group, and assisted with the implementation of the National Training website and resources.

Response to the Evaluation of the ACAP and ACATs in South Australia

In 2012, SA Health commissioned Healthcare Management Advisors to undertake an independent evaluation of the ACAP efficiency, performance and structure of the ACAP/ACATs in South Australia. The ACAP Evaluation Report was received in January 2013, and later released by the Minister for Health and Ageing for consultation in May 2013. SA Health released a response to the feedback in October 2013 with thirteen key projects identified. Work has been underway since this time to implement the recommendations.
Seniors Card Program

The Seniors Card is issued by all State and Territory Governments to eligible senior residents, to recognise the contribution they have made and continue to make to the community. The Seniors Card is an initiative in partnership with the private sector and entitles senior Australians to a range of benefits provided by both government and private enterprise.

Eligibility criteria and benefits of the Seniors Card vary slightly between each State and Territory. Applicants for a South Australian Seniors Card must:

> be aged 60 years or over
> be a permanent resident of South Australia
> not work more than 20 hours per week in paid employment (can be averaged over a 12 month period if casual or ad-hoc hours are worked, with members of the clergy and primary producers exempt from the working hours criteria).

At 30 June 2014, there were 340,000 Seniors Card holders recorded in the SA Seniors Card database, an increase compared to the 321,000 card holders in the previous year.

The Seniors Card Discount Directory, Your Lifestyle Guide, was reviewed and updated for publication in 2013. This publication listed businesses offering discounts, concessions, and rebates to Seniors Card holders.

WeekendPlus is an interactive, digital lifestyle publication that provides information from government, business partners and the community. WeekendPlus is published each fortnight and is accessible from any device (desktop, tablet or smart phone). At June 2014, approximately 50,000 Seniors Card holders were subscribed to this magazine.

Source: Seniors Card Unit, Office for the Ageing, 2013-14
# Appendix

## Total PADG and GFS Allocation 2013 - 14

### Grants for Seniors

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Contract</th>
<th>Total inc GST</th>
</tr>
</thead>
<tbody>
<tr>
<td>AGED CARE &amp; HOUSING GROUP INC.</td>
<td>Club 24 activities</td>
<td>$3,080</td>
</tr>
<tr>
<td>AGRICULTURE KANGAROO ISLAND INC.</td>
<td>Intergenerational interaction for senior farmers on Kangaroo Island</td>
<td>$880</td>
</tr>
<tr>
<td>BERRI SENIOR CITIZENS CLUB INC.</td>
<td>Berri Senior Citizens Club Incorporated</td>
<td>$5,000</td>
</tr>
<tr>
<td>CATHOLIC CHURCH ENDOWMENT SOCIETY INC.</td>
<td>Wise owls give it a go! Art program</td>
<td>$5,258</td>
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<tr>
<td>COROMANDEL COMMUNITY CENTRE INC.</td>
<td>Come and chat at Coro</td>
<td>$1,002</td>
</tr>
<tr>
<td>CRYSTAL BROOK AND DISTRICTS SENIOR CITIZENS CLUB INC.</td>
<td>Replacement of indoor bowls equipment</td>
<td>$3,115</td>
</tr>
<tr>
<td>FIJI SENIORS CLUB</td>
<td>Life learning of safety procedures for accident treatments</td>
<td>$4,878</td>
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<tr>
<td>FRIENDS OF THE AUSTRALIAN ARID LANDS BOTANIC GARDEN PORT AUGUSTA INC.</td>
<td>Plant propagation benches for senior propagators</td>
<td>$4,400</td>
</tr>
<tr>
<td>GAWLER BOWLING CLUB INC.</td>
<td>Purchase of a portable defibrillator</td>
<td>$1,540</td>
</tr>
<tr>
<td>GAWLER PETANQUE CLUB INC.</td>
<td>Kitchen renovations for healthy nourishing food</td>
<td>$3,200</td>
</tr>
<tr>
<td>HOLIDAY EXPLORERS TRAVEL SERVICE</td>
<td>Be active for longer</td>
<td>$4,950</td>
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<tr>
<td>HYDE PARK CROQUET CLUB INC.</td>
<td>Clubroom seating</td>
<td>$4,680</td>
</tr>
<tr>
<td>KAPUNDA SENIOR CITIZENS CLUB INC.</td>
<td>Enabling change and growth</td>
<td>$3,500</td>
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<tr>
<td>MALLALA BOWLING CLUB</td>
<td>New freezer</td>
<td>$4,873</td>
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<tr>
<td>MALTESE SENIOR CITIZENS ASSO OF SA INC.</td>
<td>Equipment, materials and consumables to support Maltese senior citizens</td>
<td>$5,000</td>
</tr>
<tr>
<td>MARONITE COMMUNITY OF S A INC.</td>
<td>Purchase of commercial dishwasher</td>
<td>$4,950</td>
</tr>
<tr>
<td>MARRA DREAMING</td>
<td>Marra Dreaming senior connection program</td>
<td>$5,500</td>
</tr>
<tr>
<td>MITCHAM HILLS COMBINED PROBUS CLUB INC.</td>
<td>Audio visual and it equipment with quality sound, vision and electronics</td>
<td>$3,336</td>
</tr>
<tr>
<td>MOONTA GOLF CLUB INC.</td>
<td>Replacement stove and new rangehood for golf club kitchen</td>
<td>$3,960</td>
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<tr>
<td>MORPHETT VALE MEMORIAL BOWLING CLUB INC.</td>
<td>Outdoor safety seating</td>
<td>$5,500</td>
</tr>
<tr>
<td>MOUNT GAMBIER RSL &amp; DISTRICT BOWLING CLUB INC.</td>
<td>Kitchen equipment to promote social participation and interaction</td>
<td>$3,300</td>
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<tr>
<td>MT GAMBIER AND DISTRICT SENIOR CITIZENS CLUB INC.</td>
<td>Replacement of curtains for the club rooms</td>
<td>$2,500</td>
</tr>
<tr>
<td>MT. VIEW HOMES INC.</td>
<td>Mt. View craft days</td>
<td>$3,850</td>
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<tr>
<td>MURRAY BRIDGE BOWLING CLUB INC.</td>
<td>Lawn bowls scoreboards</td>
<td>$5,500</td>
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<tr>
<td>MURRAY BRIDGE CROQUET CLUB</td>
<td>Purchase of kitchen equipment</td>
<td>$1,940</td>
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<tr>
<td>MURRAYLANDS RETIREMENT VILLAGE</td>
<td>Larger projector screen for the enjoyment of spectacular visuals</td>
<td>$3,641</td>
</tr>
<tr>
<td>NOVAR GARDENS BOWLING CLUB INC.</td>
<td>Ground and office equipment</td>
<td>$2,398</td>
</tr>
<tr>
<td>Supplier</td>
<td>Contract</td>
<td>Total inc GST</td>
</tr>
<tr>
<td>----------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>PARKINSONS SOUTH AUSTRALIA INC.</td>
<td>Expanding horizons through art</td>
<td>$5,500</td>
</tr>
<tr>
<td>PAYNEHAM SENIOR CITIZENS OVER 50 INC.</td>
<td>Purchase of indoor bowls carpet and one set of yellow carpet bowls</td>
<td>$2,318</td>
</tr>
<tr>
<td>PENFIELD GOLF CLUB INC.</td>
<td>Replacement of worn kitchen equipment</td>
<td>$3,300</td>
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<tr>
<td>PORT PARHAM SPORTS AND SOCIAL CLUB INC.</td>
<td>Support for local dance group</td>
<td>$3,300</td>
</tr>
<tr>
<td>PROBUS CLUB OF NORWOOD INC.</td>
<td>Data projector for Probus Club of Norwood</td>
<td>$1,084</td>
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<tr>
<td>PROBUS SOUTH PACIFIC LIMITED</td>
<td>Purchase of a laptop computer with internet access</td>
<td>$1,089</td>
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<tr>
<td>PROSPECT PETANQUE CLUB</td>
<td>Upgrade of grounds for the Prospect Petanque Club</td>
<td>$4,410</td>
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<tr>
<td>PROSPECT-BROADVIEW BOWLING CLUB INC.</td>
<td>Acquisition of commercial dishwasher</td>
<td>$4,380</td>
</tr>
<tr>
<td>SA DEAF SENIOR CITIZENS</td>
<td>The new age technology access for the deaf seniors group</td>
<td>$4,059</td>
</tr>
<tr>
<td>SIKH SOCIETY OF SOUTH AUSTRALIA INC.</td>
<td>Seniors keep fit classes</td>
<td>$4,400</td>
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<tr>
<td>SOUTH AUSTRALIAN CROQUET ASSOCIATION INC.</td>
<td>Dishwasher for clubhouse</td>
<td>$3,850</td>
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<tr>
<td>SOUTH AUSTRALIAN RETIREMENT VILLAGES RESIDENTS ASSOCIATION INC.</td>
<td>Equipment for seniors</td>
<td>$5,000</td>
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<tr>
<td>SOUTH AUSTRALIAN RETIREMENT VILLAGES RESIDENTS ASSOCIATION INC.</td>
<td>Purchase of a dishwasher for the community centre at Sturt Village</td>
<td>$1,100</td>
</tr>
<tr>
<td>SOUTHERN CROSS CARE (S.A. &amp; N.T.) INC.</td>
<td>Southern Cross Care Community Foundation - Myrtle Cottage craft shed</td>
<td>$5,500</td>
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<tr>
<td>STURT BOWLING CLUB INC.</td>
<td>Outdoor seating</td>
<td>$2,090</td>
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<tr>
<td>TARPEENA PROGRESS ASSOCIATION INC.</td>
<td>Tarpeena community hub</td>
<td>$3,818</td>
</tr>
<tr>
<td>THE BONEHAM COTTAGE HOMES INC.</td>
<td>Resident &amp; community engagement garden</td>
<td>$4,950</td>
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<tr>
<td>THE FLINDERS RANGES COUNCIL</td>
<td>Purchase a LCD projector for the Probus club</td>
<td>$880</td>
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<tr>
<td>THE PROBUS CLUB OF GLENELG INC.</td>
<td>Computer training upgrade</td>
<td>$1,731</td>
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<tr>
<td>THE RESERVE LIFESTYLE VILLAGE RESIDENTS ASSOCIATION INC.</td>
<td>Computer resource development for library and training</td>
<td>$2,500</td>
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<tr>
<td>THE SANDS LIFESTYLE VILLAGE RESIDENTS ASSOCIATION INC.</td>
<td>The Sands volunteer gardening group - purchase of labour saving items</td>
<td>$2,640</td>
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<tr>
<td>THE SANDS LIFESTYLE VILLAGE RESIDENTS ASSOCIATION INC.</td>
<td>The Sands indoor bowls group</td>
<td>$2,500</td>
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<tr>
<td>TRINITY BAPTIST CHURCH INC.</td>
<td>Seating comfortably and safely</td>
<td>$3,300</td>
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<tr>
<td>TWO WELLS BOWLING CLUB INC.</td>
<td>Purchase commercial dishwasher for two wells kitchen</td>
<td>$5,000</td>
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<tr>
<td>U3A TEA TREE GULLY INC.</td>
<td>Hi-fi equipment for classes</td>
<td>$3,134</td>
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<tr>
<td>UNIVERSITY OF THE THIRD AGE SA ADELAIDE HILLS</td>
<td>Public address system</td>
<td>$1,320</td>
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<tr>
<td>VIETNAMESE WOMENS ASSOCIATION SA INC.</td>
<td>Indoor bowls equipment</td>
<td>$5,170</td>
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<tr>
<td>WAIKERIE MEN’S SHED</td>
<td>Inclusion of oldies and not so boldies</td>
<td>$5,000</td>
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<tr>
<td>COUNTRY HEALTH SA LOCAL HEALTH NETWORK INC.</td>
<td>Don’t stop dancing</td>
<td>$1,500</td>
</tr>
</tbody>
</table>

* These figures provided by the Office for the Ageing 2013-14 were correct at the time of publication
### 2013-14 Positive Ageing Development Grants*

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Contract</th>
<th>Total inc GST</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUSTRALIA DONNA ASSOCIATION (SA) INC.</td>
<td>Skill development and participation for older women of Italian background</td>
<td>$5,850</td>
</tr>
<tr>
<td>DISTRICT COUNCIL OF MOUNT REMARKABLE</td>
<td>Transport assistance for isolated older men</td>
<td>$12,386</td>
</tr>
<tr>
<td>MINDA INC.</td>
<td>Transition to volunteering for older workers with intellectual disability</td>
<td>$27,500</td>
</tr>
<tr>
<td>OUT OF THE SQUARE INC.</td>
<td>2014 Matinee series co-ordination</td>
<td>$27,500</td>
</tr>
<tr>
<td>PARA BROADCASTERS ASSOCIATION INC.</td>
<td>Men's health radio series PBA</td>
<td>$23,925</td>
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<tr>
<td>PIKA WIYA HEALTH SERVICE ABORIGINAL CORPORATION</td>
<td>Assisting Aboriginal elders to remain connected to their communities</td>
<td>$27,500</td>
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<tr>
<td>POSITIVE LIFE SOUTH AUSTRALIA INC.</td>
<td>HIV positive ageing</td>
<td>$26,752</td>
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<tr>
<td>SENIORS INFORMATION SERVICE</td>
<td>Life times life matters</td>
<td>$27,500</td>
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<tr>
<td>THE ASSOCIATION OF THE BURUNDIAN COMMUNITY OF SA INC.</td>
<td>CALD community seniors on the move of getting new skills through gardening</td>
<td>$19,470</td>
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<tr>
<td>THE CEDUNA AND DISTRICTS MEN'S SHED INC.</td>
<td>Men's health and well being</td>
<td>$10,000</td>
</tr>
</tbody>
</table>

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For more information
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Department for Health and Ageing
PO Box 196 Rundle Mall
Adelaide 5000
Telephone: (08) 8204 2420