

General Practitioner to Priority Care Centre Pathway

PROCESS STEPS

1. Patient seeks medical attention from their regular General Practitioner.
2. GP undertakes consultation (either face to face or telehealth)
3. GP considers use of and patient eligibility for utilisation of a PCC to provide additional care/service rather than refer person on to ED
4. GP provides patient with information about PCC and seeks their agreement to attend for further medical care
5. GP/Practice Nurse telephones PCC to provide patient information (including contact number), confirms PCC capacity for acceptance, approximate time of intended attendance and if patient requires transport assistance.
6. GP/Practice Nurse provides patient with PCC address and time to attend, confirms agreement to attend a PCC. If patient no longer needs to attend or does not agree to attend, the GP/Practice Nurse is to notify the PCC that the patient will no longer be attending
7. Patient arrives at PCC and met by PCC nurse, patient information taken.
8. PCC GP attends to patient. Patient treated according to usual general practice protocols; including any necessary diagnostic testing arranged.
9. PCC nurse organises any additional service referrals, including referral to hospital if required.
10. Patient care finalised and patient discharged with follow up as required with their usual GP. PCC GP provides discharge letter for usual GP along with any test results and uploads to MyHealthRecord.

INFORMATION

NOTE: IF COVID SYMPTOMS

Usual GP expected to manage own patient as appropriate. Patients with COVID symptoms should be directed to seek COVID screening test from Respiratory Clinic or other testing site.

PCCs require a negative COVID test within the last 72 hrs before accepting patients with any COVID symptoms

Inclusions (guide only)

Minor infections and injuries:

- Suspected simple fracture/sprains
- Wound management
- Skin infections incl. mild cases requiring IV antibiotics
- Urinary Tract Infections
- Eye/Ear issues (use of slit lamp)
- Rehydration
- Mild first trimester bleeding

Contact Details:

- **Marion:** 0466 698 616
10am-8pm M-S + PHs
- **Elizabeth:** 0466 935 910
10am-8pm M-S + PHs
- **Para Hills West:** 0468 554 626
10am-8pm M-F
10am-4pm S-S + PHs
- **Hindmarsh:** 0466 869 090
10am-6pm M-F
10am-4pm S-S, No PHs

For more information

Wellbeing SA

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www.sahealth.sa.gov.au/prioritycarecentres

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