

# GENERAL PRACTITIONER PATHWAY TO PRIORITY CARE CENTRE (PCC) [Non-COVID/Non respiratory related]

1. Patient seeks medical attention from their regular General Practitioner
2. GP undertakes consultation (either face to face or telehealth) and can consider utilisation of PCC to provide additional care/service rather than refer patient to ED

3. GP considers patient eligibility for a PCC service

*Inclusions (guide only):*

Minor sprains and strains; suspected simple fractures; minor wounds, cuts, abrasions, lacerations, general pain and urinary tract infections

4. GP provides patient with information about PCC and seeks their agreement to attend for further medical care

5. GP/Practice Nurse telephones PCC to provide patient information including contact number for the patient, confirms PCC capacity for acceptance of patient and approximate time for attendance

**MARION PCC** – 0466 698 616 [10-8 - 7 days]

**ELIZABETH PCC** – 0466 935 910 [10-8 - 7 days]

**PARA HILLS WEST** – 0468 554 626 [M-F 10-8; SAT & PH 10-4]

**HINDMARSH** – 0466 869 090 [M-F 10-6; S-S 10-4; No PH]

6. GP/Practice Nurse provides patient with PCC address and time to attend. In addition, confirms agreement to attend a PCC. If patient no longer needs to attend the PCC or does not agree to attend, the GP/Practice Nurse is to notify the PCC that patient is no longer attending.

7. Patient arrives at PCC and met by PCC nurse, patient information taken
8. PCC GP attends to patient. Patient treated according to usual general practice protocols including any necessary diagnostic testing arranged.
9. PCC nurse organises any additional service referrals, including referral to hospital if required

9. Patient care finalised and patient discharged, with follow-up as required with their usual GP. PCC GP provides discharge letter for usual GP along with any test results and uploaded to MyHealthRecord.

**For more information**

Website: [www.sahealth.sa.gov.au/prioritycarecentres](http://www.sahealth.sa.gov.au/prioritycarecentres)

Email: [WellbeingSAPriorityCareCentres@sa.gov.au](mailto:WellbeingSAPriorityCareCentres@sa.gov.au)