

Priority Care Centres

General Practice to Priority Care Centre (PCC) Referral Pathway

PROCESS STEPS

STEP 1: Presenting patient is **assessed** in person or via telehealth by the GP or Practice Nurse.

If treatment at a PCC is required, assess against **Patient Inclusions**

STEP 2: The patient must **consent** to a referral to a PCC.

PCC Patient Brochure

STEP 3: Direct **referral** to PCC is required by phone call. Confirm acceptance and approximate time of attendance for patient.

STEP 4: Provide the patient with **appointment information** and PCC address.

If at any point the PCC appointment is not deemed necessary or the patient withdraws consent, the PCC must be informed.

At the PCC, patient treatment and diagnostic are completed as indicated including referrals for hospital outpatient services or community or allied health services.

A patient's usual GP will receive a discharge summary outlining the treatment provided, including any diagnostics and referrals made. Where available the PCC visit will be recorded in MyHealthRecord.

For follow up treatment, the patient is directed to attend their usual GP, where this is appropriate.

INFORMATION

NOTE: PCCs are unable to accept known or suspected COVID-19 cases due to reduced access to isolation bays.

Patient Inclusions (guide only)

- > Minor infections and injuries
- > Skin infections incl. mild cases requiring IV antibiotics
- > Urinary tract infections
- > Simple fracture / sprains
- > Wound management/ abscesses
- > Eye/ ear issues (use of slit lamp)
- > Rehydration
- > Mild first trimester bleeding

PCC Contact Details

- Marion:** 0466 698 616
Mon-Sun 10am-8pm
Public Holidays 10am-8pm
- Elizabeth:** 0466 935 910
Mon-Sun 10am-8pm
Public Holidays 10am-8pm
- Para Hills West:** 0468 554 626
Mon-Fri 10am-8pm
Sat & Sun 10am-4pm
Public Holidays 10am-4pm
- Hindmarsh:** 0466 869 090
Mon-Fri 9:30am-7pm
Sat & Sun 9am-5pm
Public Holidays **Closed**
- Mount Barker:** 0428 719 656
Mon-Fri 10am-8pm
Sat 10am-4pm
Public Holidays **Closed**

For more information

SA Health

sahealth.sa.gov.au/prioritycarecentres