Port Lincoln
Community Health Service
A brief outline of services available

Visiting Specialist Services include
- Bone Densitometry Service
  (Mobile van from Royal Adelaide Hospital)
- Continence nurse Advisor
- Geriatrician
- Palliative physician
- Paediatrician
- Paediatric Endocrinologist
- Endocrinologist
- Psychologist

Other Services co-located with the Port Lincoln Community Health Services are:
- Country Health SA Mental Health Services
- Child Adolescent Mental Health (CAMHS)
- Drug and Alcohol South Australia (DASSA)

What Costs Are Involved?
Many services are provided free of charge. A small fee will be charged for some services and equipment. Fees may be waived depending on individual circumstances.

Referrals
All referrals for services will be directed to the Client Intake Officer, who will make initial contact for all referrals and will record essential personal details and initial requests for services.

Privacy and your Information
Your information is protected by the Code of Fair Information Practice which is available to you on request. You have the right to refuse a service and the right to re-apply.

Feedback and Complaints
This health service welcomes feedback from our clients. Verbal comments, complaints or suggestions may be directed to any member of staff. There are feedback boxes placed on both the ground floor and the first floor of the Port Lincoln Health Services. Written complaints should be addressed to the Director.

For more information
Port Lincoln Health Service
PO Box 630
PORT LINCOLN SA 5606
Telephone: 8683 2022

Non-English speaking: for information in languages other than English, call the Interpreting and Translating Centre and ask them to call The Department of Health. This service is available at no cost to you, contact (08) 8226 1990.

© Department of Health, Government of South Australia. All rights reserved. Printed February 2010
The Port Lincoln Community Health Service works in partnership with Port Lincoln Hospital Acute Services and other health and community service providers to promote, maintain and restore the health and wellbeing of residents of Port Lincoln and the surrounding area.

**Aboriginal Advocate**
Assists Aboriginal clients to access services and also provides support to staff in providing services that are culturally appropriate.

**ACAT (Aged Care Assessment Team)**
Responsible for assessment and recommendations for residential aged care beds, community or flexible care packages and home based services.

**Breast Care Nurse**
Provides ongoing case management and a coordinated approach to breast cancer care. This involves consultation and care from diagnosis through treatment, as well as liaising with other staff within the breast care team.

**CDU (Child Development Unit)**
Provides a multidisciplinary team approach to assessment and case management of children with developmental issues. Case management recommendations and outcomes are provided to parents, teachers and other services / or staff involved in the child’s care.

**Community Nursing Service**
Provides nursing care to people in the clinic, community settings or within their home. The service also provides a services at the Coffin Bay Health Clinic.

**Diabetes Educator**
Assists the client, their family and friends in the management of diabetes by providing information and support. This clinic is open to all ages for people known to have diabetes. Screening and risk assessments are also available.

**Dietetics**
Provides support and education for people of all ages on a wide range of nutrition related issues. Dietitians offer group education programs and can provide specific training and education on a range of diet and health related topics.

**Do it for Life Program**
Aims to prevent chronic disease by helping people to make healthy lifestyle changes. Support is provided to address the risk factors of chronic disease including smoking, poor nutrition, alcohol, physical inactivity and stress.

**Domiciliary Care**
Provides services and equipment to aged and disabled people in the community to enable them to be as independent as possible and to remain living in their own home.

**Healthy Weight Project**
Promotes healthy eating and physical activity amongst children, young people and their families through building capacity, developing partnerships and implementing state wide initiatives in the Port Lincoln community.

**Occupational Therapy**
Assists people of all ages to become as independent as possible in their daily lives. Services provided include individual / group therapy; rehabilitation; provision of equipment; organisation of in home services; home modification advice and health promotion activities.

**Palliative Care & Bereavement Services**
Provide coordinated services for those who have a potentially life limiting illness that is not restricted to those who have cancer. The service aims to provide holistic care during the time of active treatment, or comfort care when the disease cannot be cured. The bereavement service provides ongoing support to families and friends.

**Physiotherapy**
Aims to maximise the physical potential and prevent disease for individuals and the greater community through therapy, classes and health promotion. Clients require a referral from their doctor to access physiotherapy services.

**Podiatry**
Provides treatment and education on the management of foot and lower leg problems. The podiatrist is also available for community education.

**Social Work & Counselling**
Provide counselling, support, information, referral and advocacy to enhance the social and emotional wellbeing of people and their families. Social Workers can provide community education and training on a wide range of issues.

**Speech Pathology**
Speech Pathologists assess and treat people who have a communication and/or feeding difficulty. They assist people with language development, production of speech sounds, voice quality, stuttering, feeding and swallowing difficulties.

**Women’s Health**
Provides information, support and advocacy to women. It promotes the development of women so they are best able to participate in decisions about their own and the community’s health. Issues concerning women include; reproductive health, self esteem and confidence, domestic violence, stress and depression.