

General Medicine Clinic Service

The General Medicine service is a broad based specialty. The outpatient service includes comprehensive care for patients with medical conditions who have complex and multi system disease. This service provides patients with complex comorbidities complementary to other subspecialties with integration of multi-disciplinary expertise.

Suggested referrals include:

- Multiple organ system problems / Undifferentiated medical illness / Single organ disease of mild to moderate complexity
- Ambulatory post-acute care to patients recently discharged from hospital

Sites

- Flinders Medical Centre
- Noarlunga Hospital

Telephone consultations are welcomed and supporting communication by email or fax should be considered. All relevant correspondence and investigations are to be included with outpatient referrals

Medical Ambulatory Care Service (MACS) in the Auditorium at Noarlunga Health Services Precinct

The overarching principle for MACS is to avoid Emergency Department (ED) presentation and hospital admission for patients with medical conditions that require urgent attention but can be treated in the ambulatory (i.e. out-patient) environment.

Services provided

- Multiple organ system problems
- Undifferentiated medical illness
- Single organ disease of mild to moderate complexity
- Ambulatory post-acute care to patients recently discharged from hospital

Services not provided

- Work cover
- Compensation claims

For Admission or **URGENT** advice contact General Medicine Advanced Trainee

via Flinders Medical Centre (FMC) switchboard **Ph: 8204 5511** or direct **Ph: 8204 7202**

Triage Criteria for Referral to FMC General Medicine Clinics

Category 1 Target < 1 week Current < 1 week	Category 2 Target < 4 week Current < 4 weeks	Category 3 Target < 8 week Current < 8 weeks
<ul style="list-style-type: none"> • Major clinical risk if treatment is delayed • Severe or progressive undiagnosed problem where condition is potentially serious. • Uncontrolled, acute and/or severe symptoms, and/or major functional impairment. 	<ul style="list-style-type: none"> • Unexpected deterioration of known condition. • Symptoms causing significant social/economic/functional impairment. • GP diagnosis probable but further investigation/specialist confirmation required and condition potentially serious particularly if assessment/treatment is delayed. • Hospital admission is possible if patient is not evaluated promptly. 	<ul style="list-style-type: none"> • Where wait times for specialist will not place the patient at risk of prolonged discomfort nor development of more serious symptoms/disease. • Reassessment of known major/complex multisystem disease.

General Information to assist with referrals and the and Referral templates for FMC and NHS are available to download from the SALHN Outpatient Services website www.sahealth.sa.gov.au/SALHNoutpatients

Version	Date from	Date to	Amendment
1.0	October 2014	October 2016	Original
1.1	February 2018	February 2020	Local lead AMU