

SALHN Telehealh

Division of Rehabilitation, Aged and Palliative CareStaying in touch with family and friends

5A Ward

Staying in Touch - Ward iPad for Patient Use

We understand that our patients may be feeling lonely during COVID-19.

The hospital can provide an iPad (similar to a mobile phone but larger)

to our patients so they can speak and see family on screen as an alternative to a real visit.

How does it work?

- Test. Family and friends to run a pre-call test on their own device via https://vcc.healthdirect.org.au/precall
- 2 Book. Family and friends speak to staff or call the ward to book a time to connect from home.
- Call. Staff will provide an iPad for the Patient. Family and friends link via https://salhn.satelehealth.com.au





If you are family/friends who would like to organise a video call, please contact the nurse in charge on the ward or telephone: **5A Ward:** (08) 8204 5107.

Please read attached Family and Friends' Staying in Touch User Guide.



