Better ambulance emergency services for country SA

South Australia’s Health Care Plan
When it comes to medical emergencies timing is everything. And if you live in the country where distance and terrain can work against you, it’s even more important to know your emergency services are ready for anything.

That’s why we’ve developed a rapid response emergency medical retrieval service known as MedSTAR, which is part of SA Ambulance Service. Operating statewide 24-hours a day, MedSTAR is staffed by highly-trained doctors, nurses and paramedics, who work in collaboration with local doctors, nurses and hospitals, as well as other SA Ambulance Service responders to provide the highest level of medical patient care, treatment and transport.

SA Ambulance Service is there to make sure you get all the care you need as quickly as possible. With just one call to triple zero (000) they’ll assess your needs and arrange the most appropriate transport or retrieval, as well as specific medical care you might need along the way to hospital.

Getting the right information is vital when it comes to responding to a medical emergency, especially when big distances are involved. So we’re introducing mobile technology systems to ensure critical information related to emergency calls can be passed on quickly to ambulance staff as they are on the road.

We’re also training and upgrading the skills of country ambulance and emergency services staff and volunteers.

All these improvements mean that in an emergency you will receive the best possible care sooner.

For more information on how we’re working to strengthen your health care system visit sahealth.sa.gov.au/sahealthcareplan