

PORT LINCOLN HEALTH SERVICES

Service Plan Summary

2021-2026

Port Lincoln Health Services (PLHS) is a large casemix-funded hospital with co-located ambulatory and community health services. We serve a growing population of over 18,000 people while providing hub hospital services for the broader Eyre and Far North LHN catchment.

EFNLHN Purpose

To drive exceptional health and aged care services across the Eyre and Far North.

EFNLHN Vision

A trusted provider of accessible, responsive, and innovative health, disability, and aged care services to support the wellbeing of our diverse communities.

PRIORITY AREA	CONSUMER / PARTNER VOICE	SERVICE IMPROVEMENT EXAMPLES	ALIGNMENT WITH STRATEGIC PLAN PRIORITIES
EMERGENCY SERVICES (INCL. SAAS AND MEDICAL IMAGING)	<i>"I'll tell you what they need [at the health service]: an MRI machine." – Port Lincoln community member</i>	<ul style="list-style-type: none"> Consider the viability of an MRI service on site including appropriate liaison with Dr Jones and Partners. Investigate options for enlarging and improving the emergency department. Explore the expansion of hospital avoidance opportunities within Accident and Emergency through nurse-led/multi-disciplinary clinics that provide assessment, treatment and early connection to out of hospital programs. 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business Interconnected Mental Health Services.
GENERAL MEDICAL	<i>"When I left hospital they organised an appointment to see my doctor...I went in and he said "What do you want?"...I said "I don't know. You've got an appointment to see me"... "Oh have I? Oh yeah yeah...what's it about?" There had been no communication" – PLHS consumer</i>	<ul style="list-style-type: none"> Implement a salaried medical officer model of care within acute inpatient care and the emergency department with robust connections with local GP services to enable a smooth patient experience. Link with state-wide digital health services to explore an integrated and comprehensive electronic medical record, with linkages and connections to existing platforms, which can auto-generate letters and discharge summaries and is accessible to all. 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business.
SURGICAL	<i>"Nursing was all good...in Lincoln...their manner towards me was just...they were brilliant." – PLHS consumer</i>	<ul style="list-style-type: none"> Explore the need for, and viability of, a High Dependency Unit (HDU) or a Close Observation Unit (HDU level care, not available 365 days / year). Develop a step up / step down model of care for vulnerable and socially isolated people having surgery at Port Lincoln Health Services. Investigate opportunities for hip and knee replacement surgery to be performed at Port Lincoln. Quantify and establish relevant workforce and appropriate restorative care services. 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business

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Health
Eyre and Far North
Local Health Network

PORT LINCOLN HEALTH SERVICES - SERVICE PLAN SUMMARY 2021-2026

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SPECIALISED SERVICES (ALLIED HEALTH, SPECIALTY NURSING, RENAL, PALLIATIVE AND CANCER CARE)	<i>"He had no problems, they were wonderful to him and wonderful in Adelaide and operated and sent him home the next day...but I suppose there really needs to be serious follow up... he should've had physio very soon after his surgery and nobody organised it.... now it looks like he's got a permanent issue"</i> – PLHS consumer	<ul style="list-style-type: none"> Develop a business case for the establishment of a dedicated rehabilitation inpatient and ambulatory service that is appropriately staffed to provide interdisciplinary services in relation to stroke care, orthopaedics and amputee care, geriatric evaluation and management, and other specialist rehabilitation (e.g. neurology) that support services across the LHN. This includes establishment of 7-day allied health services and 24/7 community nursing services to work across a range of service areas. Investigate opportunities for commissioning a local multidisciplinary paediatric service to restore the service previously provided by WCHN Child Development Unit as part of the paediatric outpatient service as a whole, including improved access to a paediatrician. 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business Vibrant Aged and Disability Care.
MATERNITY AND NEONATE	<i>"...the AMIC practitioner model works really well..."</i> - stakeholder	<ul style="list-style-type: none"> Develop a maternity support model for women / families who are unable to deliver in Port Lincoln due to BMI and complexity and must go to metropolitan Adelaide, with a focus on supporting the cultural needs of Aboriginal women and families. Establish a comprehensive perinatal mental health service. Explore the clinical governance around the maternity shared care model (GP/Midwife/Obstetrician) with a view to implementation. Review and improve IT infrastructure for maternity and neonate services (reciprocal with other LHNs and metropolitan hospitals). 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business
MENTAL HEALTH	<i>"One of our clients...a man with schizophrenia...was turned away from A&E. They called [the Aboriginal Liaison Officer]. They should have called the police. There needs to be more understanding about what's appropriate"</i> - stakeholder	<ul style="list-style-type: none"> Explore options for continuity of mental health services across developmental stages to adulthood and aged by mapping out joined-up, whole-of-life service pathways across non-government organisations (NGO), government and ACCHO, proactively identifying service gaps. Expand access to paediatric mental health services ensuring integration and appropriate transitions between life stages. 	<ul style="list-style-type: none"> Responsive services and care Skilled, Supported and Sustainable Workforce Aboriginal Health is Everyone's Business Interconnected Mental Health Services Vibrant Aged and Disability Care

For further detail and the full range of service improvements proposed for Port Lincoln Health Services, please refer to the detailed service plan document.