

Consumer and Community Engagement Strategy 2020–2025

The Yorke and Northern Local Health Network Consumer and Community Engagement Strategy highlights the value and importance of the consumer voice and continuing to partner with our consumers and members of the community. Safe feedback and engagement opportunities are an important aspect of the strategy.

We are committed to genuinely engage with and listen to our consumers and the community when delivering, planning and evaluating our Health Services.

By fostering consumer and community engagement, whether it be formal or informal, we will develop health services that are equitable & accessible, resulting in improved health outcomes influenced by the people we care for.

Our Goals

- Create opportunities to encourage consumer participation and partnership to develop better consumer-focused health services.
- Be innovative, flexible and inclusive and design our engagement methods to reach everyone, including vulnerable people in our communities.
- Empower consumers to be partners in their own health care and encourage and support feedback at every opportunity.

Our Aim

The Consumer and Community Engagement Strategy will guide ways to engage consumers and people in our community to ensure they have the opportunity to be involved in all aspects of the health service.

Our Priorities



Our Values



For more information and to view the Strategy, please scan the QR code or visit www.sahealth.sa.gov.au/ConsumerCommunityEngagementStrategyYNLHN Printed copies of the Strategy are also available at your local health service.

