

Service Plan Summary

2022-2027

A co-design service planning process was led by the Mid North Service Planning Steering Group supported by the Yorke and Northern Local Health Network (YNLHN), SA Health Rural Support Service Planning Team, and a wide range of clinicians who were engaged through workshops and focus groups. An extensive community consultation process also occurred. Broad and ongoing involvement of clinicians will be essential to progress service initiatives across the hospitals, Country Health Connect and mental health services.

Our Purpose

To deliver safe, high-quality, holistic services, that improve the health and wellbeing for all in the Yorke and Northern communities.

The service plan identifies a range of service initiatives which will support the provision of safe, quality services closer to home, and is underpinned by a number of key strategic drivers. The following service priority areas emerged throughout the service planning process with a range of specific service improvements:

| Priority Area | Service Improvement Recommendation | Strategic Priorities |
|----------------------|--|----------------------|
| Aged Care | <ul style="list-style-type: none"> Improve and redesign hospital infrastructure to accommodate aged care specific needs. Implement recruitment and retention strategies for the aged care workforce. Develop a sustainable and effective service model across YNLHN aged care services to meet community need. Explore opportunities to increase specialties services for Mid North aged care services to meet community need. Support consumers and their carers to negotiate the My Aged Care portal and engage providers. Enhance discharge planning processes to support the older person effectively transition from hospital to home. Enhance community care strategies to support the older person to stay safely within their home or aged care site. | |
| Emergency | <ul style="list-style-type: none"> Redesign and increase space/functionality to meet standards of emergency. Strengthen partnerships with community and allied health, SAAS and other relevant providers to prevent avoidable emergency presentations and hospital admissions. Improve the patient journey. | |
| Mental Health | <ul style="list-style-type: none"> Maintain the infrastructure to best meet the needs of mental health clients. Explore mental health service improvement opportunities and growth of new services to meet community need. Build partnerships and networks with public providers to support and improve health and wellbeing of the community. Increase the skills and knowledge of the workforce to improve the patient journey. | |

| Priority Area | Service Improvement Recommendation | Strategic Priorities |
|---|--|----------------------|
| Medical Inpatients | <ul style="list-style-type: none"> Review, improve and redesign facilities infrastructure to provide safe accessible service. Develop a sustainable workforce plan to ensure services are provided that meet community need. Explore opportunities to increase specialty services and introduce new models of care to meet community need. Explore opportunities for sustainable and safe specialist surgical services within Jamestown. Improve community awareness within the Mid North and investigate opportunities for care to be provided as close to home as possible. Improve support and management for patients with mental health and or drug & alcohol issues. | |
| Community and Allied Health Services | <ul style="list-style-type: none"> Review improve and redesign facilities to grow a range of community services. Develop a comprehensive allied & community health recruitment and retention strategy. Develop new service models across the continuum to complement existing out of hospital services within the Mid North. Continue to develop strategies to reduce potentially preventable admissions. Improve patient journey. Review business models that enable service provision. Build partnerships and networks with public and private providers to support and improve health and wellbeing of the community. | |
| Collective Services | <ul style="list-style-type: none"> Prioritise the development of sustainable medical service model. Improve community awareness of services available. Support and improve the health & wellbeing for people living with a disability. Continue to explore and review digital technology to enable safe, high quality services across all priority areas. | |

Strategic priorities for Yorke and Northern Local Health Network

Our Network

Care responsive to the needs of our communities

Our Services

Creatively designed quality services

Our Staff

A skilled, engaged, collaborative workforce

Our Partnerships

Partnerships for healthier communities

Our Future

Optimised digital technology and innovation