## Fact Sheet - Secure Messaging

# Finding Secure Message Clinical Documents in Medical Director
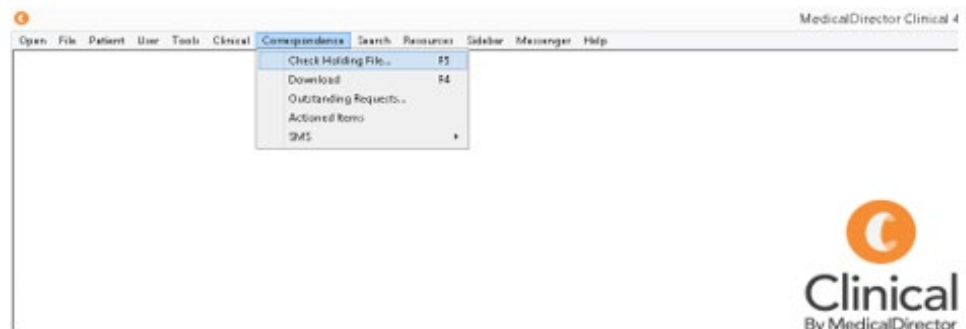
*SA Health is providing more connected and seamless care with **Secure Messaging**.*
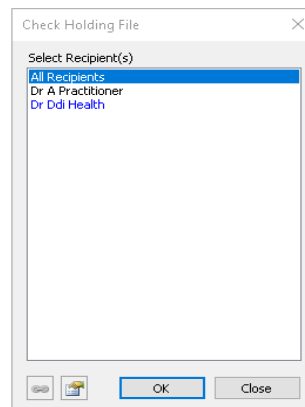
## Can't locate the Clinical Documents?

This guide will help you navigate to where the Clinical Documents distributed by Secure Messaging can be found in Medical Director.

## Medical Director – Practice Management System

1.  Select **Correspondence > Checking Holding File**



2.  Select **"All Recipients"**

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4. Look for the patient name and double click on the report you wish to view



## Still having trouble?

- Contact Medical Director on https://www.medicaldirector.com/support
- Your Primary Health Network can also provide general secure messaging support:
  - Adelaide PHN: digitalhealthinfo@adelaidephn.com.au
  - Country PHN: support@countrysaphn.com.au

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